

What is eCitation?

Electronic citations (eCitations) enable Arizona law enforcement agencies (and their contract agents) to capture standard citation data like a paper Arizona Traffic Ticket and Complaint (ATTC) electronically and transmit that data to the Courts via a connection with the Administrative Office of the Courts (AOC). The program automatically creates a case and calendar entry in the applicable court's case management system (CMS) database table.

Citation data can be captured by handheld devices used by officers in the field, by mobile photo enforcement vehicles like radar vans, or by fixed photo enforcement devices like red light cameras.

What is the Advantage of eCitation?

Capturing and transmitting citation data electronically eliminates paper and greatly improves the accuracy of records by eliminating manual entry into both law enforcement's records management system (RMS) and the court's CMS. We're all challenged to "do more with less" and eCitation makes that possible, no matter the size of law enforcement organization or local court. It also can contribute to the accuracy of criminal history records by increasing the quality of data entered into the system.

What is the Governor's Initiative?

In response to concerns for public safety on the state's roadways Governor Janet Napolitano directed the Arizona Department of Public Safety (DPS) to deploy photo enforcement on highways statewide. DPS issued an RFP to acquire an estimated 100 photo enforcement vans and intends to file the citations recorded by these vans in justice courts throughout the state. DPS is presently negotiating with counties regarding implementation at the county level.

What's Happening Outside DPS?

Apart from the DPS effort, all of the various flavors of eCitation (handheld, van photo enforcement, fixed photo enforcement) are being implemented in many cities and counties around the state.

Existing deployments include:

- Two Handheld Implementations
- Two DPS Photo Enforcement Implementations
- Five City and County Photo Enforcement Implementations

Upcoming deployments include:

- Sixteen Handheld Implementations
- Eight DPS Photo Enforcement Implementations
- Two City and County Photo Enforcement Implementations

Before You Proceed with an eCitation Project!

- Close coordination among local law enforcement or DPS, the receiving court, and the AOC is imperative. To help justice partners coordinate their adoption effort and travel the path to implementation, AOC created a helpful website about eCitation at <http://supreme.state.az.us/courtserv/ATTC/>.
- To better gauge the scope of any potential effort, download and read a copy of the eCitation Cookbook from the eCitation website. It spells out the specific technical and business considerations relating to eCitation, step by step.
- Next, contact the AOC Customer Support Center to initiate an e-Citation project for your organization. If you represent a law enforcement agency, please remember that close coordination with the receiving court and the AOC is imperative. Without the benefit of automation, the volume of increased filings enabled by eCitation can potentially swamp court staff.

- Discuss the scope of the desired implementation with the AOC Customer Support Center. Let them know if your request is for a handheld or photo enforcement implementation. Also advise them whether DPS will be involved in the effort or not.
- When ready to proceed with implementing any type of eCitation system (handheld, van photo enforcement, fixed photo enforcement), be aware that your request goes into an AOC project queue designated for e-citation initiatives. In addition, AOC cannot proceed with implementation until the court has performed two very important steps:
 1. Ensure the format of the ATTC the law enforcement agency plans to use has been approved by AOC. If you are unsure if the ATTC has been approved, please contact the AOC Support Center (see Contact Information below).
 2. Complete the checklist in the eCitation Cookbook. This can be found and downloaded from the eCitation website (see Contact Information below).

Contact Information

eCitation Web Site URL: <http://supreme.state.az.us/courtserv/ATTC/>

AOC Customer Support Center Telephone Number and Email Address:
602-452-3519 or support@courts.az.gov