

# COURT INNOVATIONS

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MATTERHORN ONLINE CASE RESOLUTION

MJ CARTWRIGHT



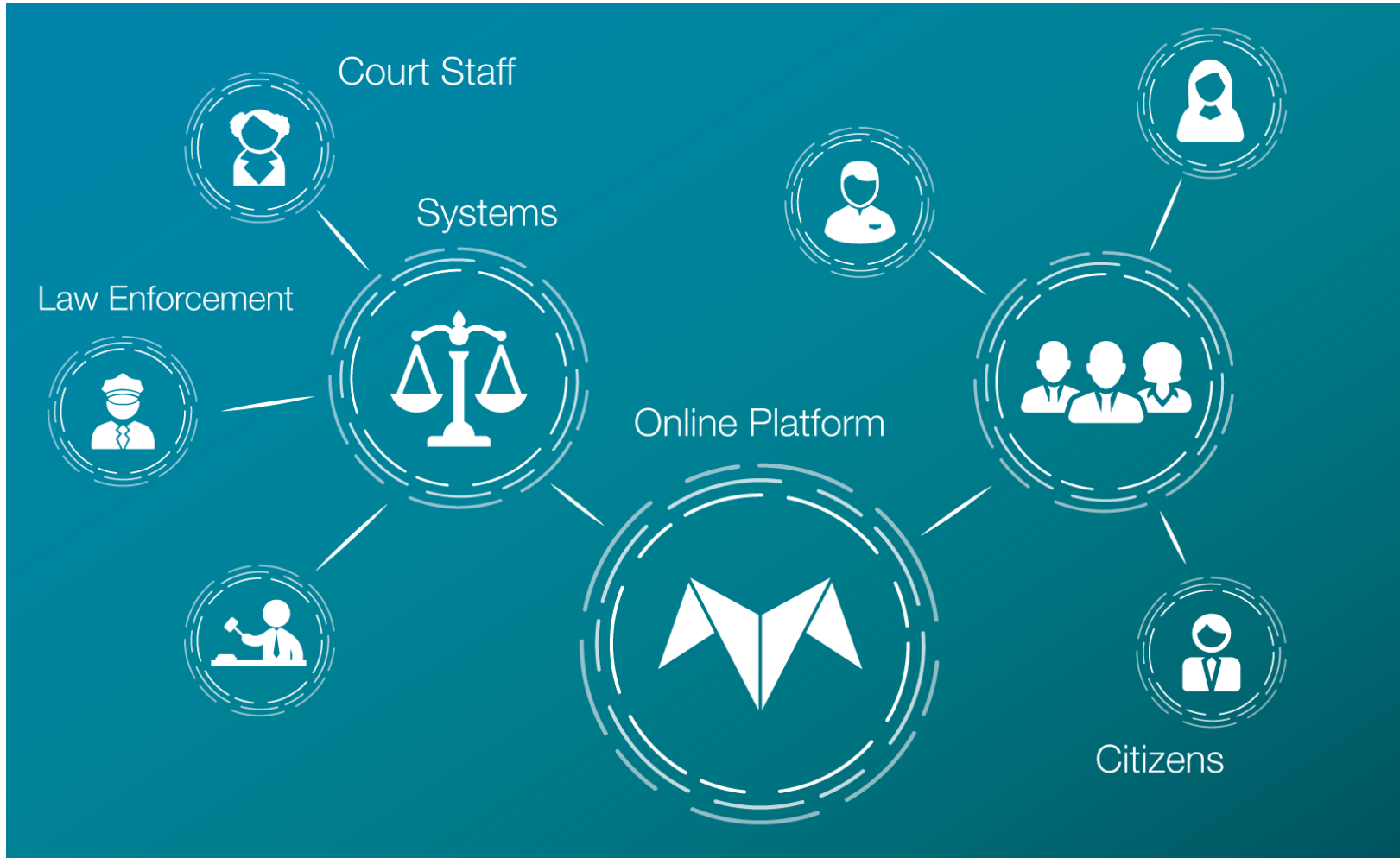
# WHY ONLINE PROCESS?



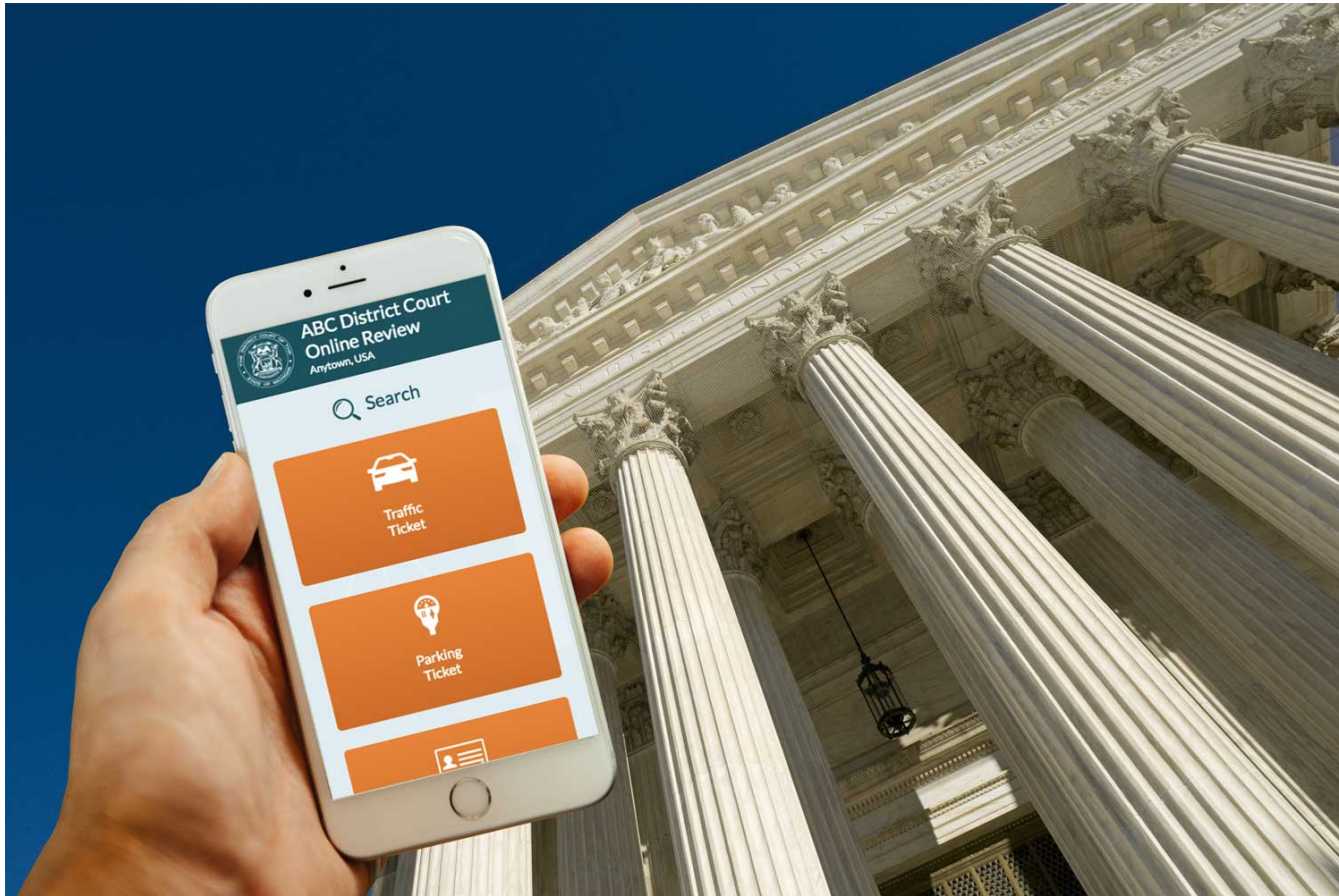
# PARTNERSHIP



# STAKEHOLDERS



# MATTERHORN PLATFORM SOLUTION



# MATTERHORN PLATFORM SOLUTION



Traffic  
Ticket



Parking  
Ticket



Warrant



Amnesty



Prevention



Suspended  
License



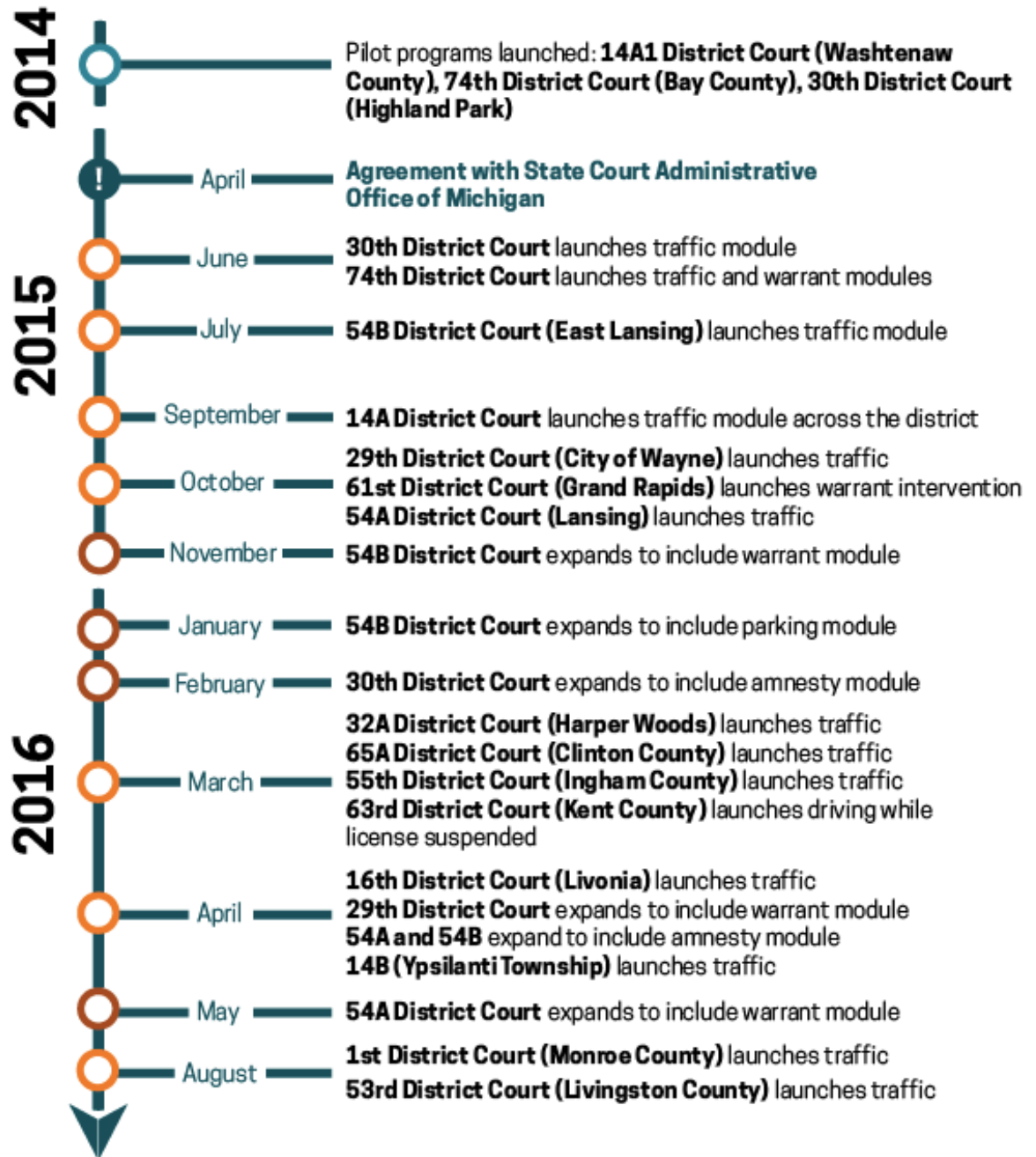
Family Court  
Solutions



Small Claims



# MOMENTUM WITH COURTS



# WARRANT AND CIVIL INFRACTION / MISDEMEANOR ONLINE RESOLUTION

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USING THE MATTERHORN PLATFORM



Matterhorn™  
BY COURT INNOVATIONS

# ONLINE/MOBILE PROCESSES

## Step 1: Citizen

- Enters basic information

## Step 2: Platform Triaging

- Checks initial eligibility and configurations

## Step 3: Citizen

- Requests a review
- Provides information

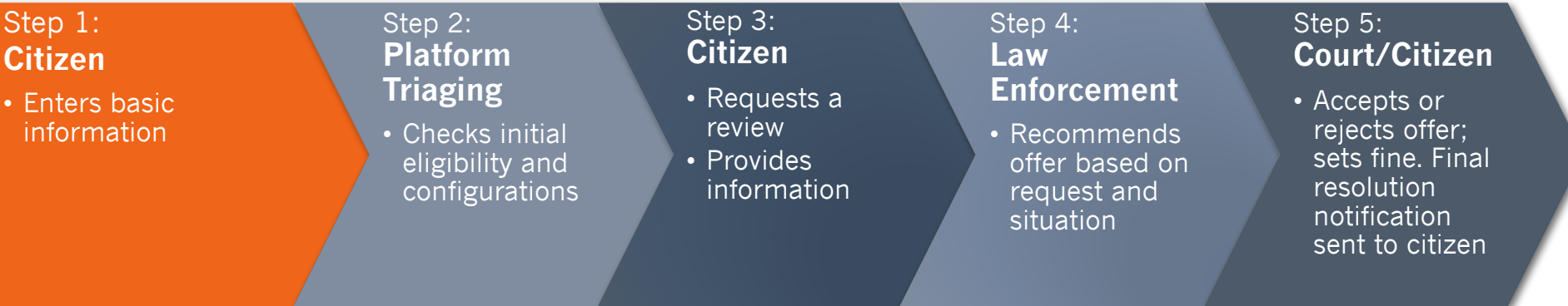
## Step 4: Law Enforcement

- Recommends offer based on request and situation

## Step 5: Court/Citizen

- Accepts or rejects offer; sets fine. Final resolution notification sent to citizen

# ONLINE/MOBILE PROCESSES



The screenshots show the user interface for the ABC District Court Online Review system. The top header includes the court's logo and name: "ABC District Court Online Review, Anytown, USA".

**Traffic Ticket Search**

Fields include:

- Driver's License Number:
- Driver's State:
- Date of Birth:

Buttons:  [Cancel](#)

**Warrant Search**

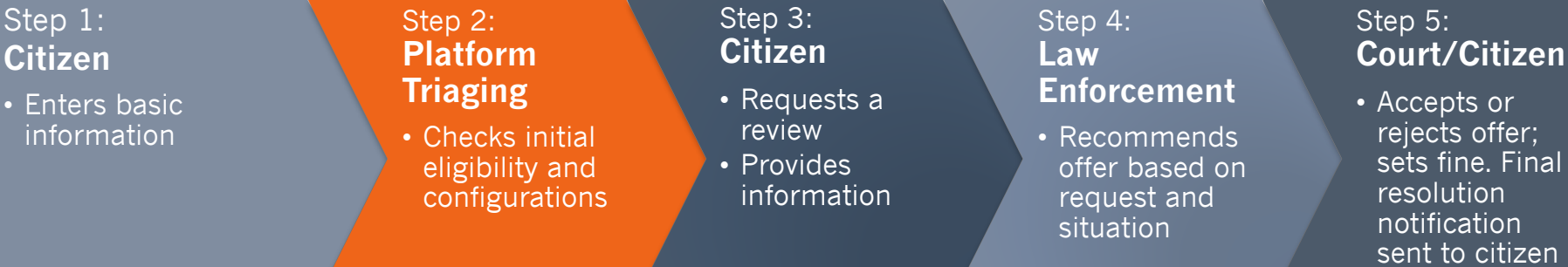
Fields include:

- Date of birth:
- Case Number:
- OR -
- Drivers License Number:

Buttons:  [Cancel](#)

Text: Don't have a drivers license or case number? [Search by name.](#)

# ONLINE/MOBILE PROCESSES



**ABC District Court Online Review**  
Anytown, USA

[Home](#) [About](#) [FAQs](#)

**Case Details**

Name  
**MARY ARCHER BROWN**

Offense Date  
**2/16/2015**

Offense  
**SPEEDING/SPD 5 OVER**

Fine  
**\$126**

Points  
**2**

**Eligible for review!**

The court is willing to review your case. They may extend you an offer for a lesser offense – one that ca

[REQUEST REVIEW](#)

**2 Results Found**

**Warrant - Failure to Pay**  
SPEEDING 5-10 OVER

**Warrant - Failure to Appear**  
SUSPENDED OPS

You can contest your ticket by

Call 989.895.4232  
989.895.4049 TDD/TTY  
Weekdays 8am to 5pm

1st District Court  
123 Main St.

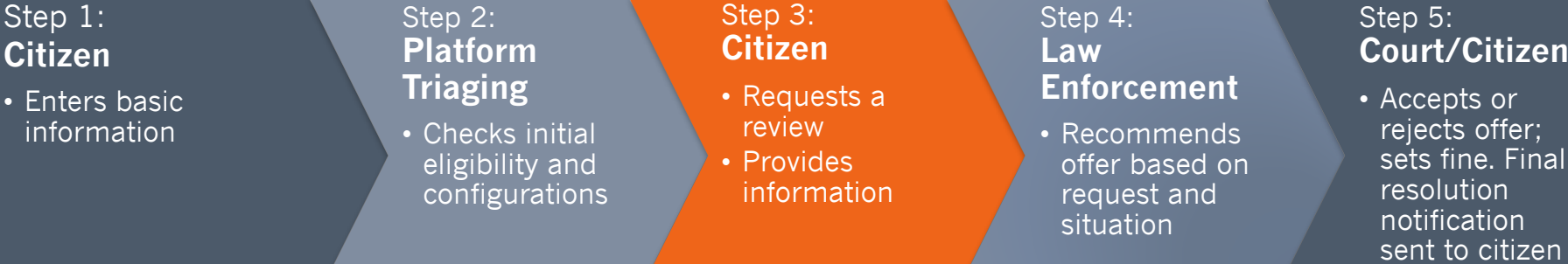
Name: MARY ARCHER BROWN  
Case ID: 12 30585BSI 1  
Date: 7/16/2016  
Amount Due: \$140.00

[GET STARTED](#)

Name: MARY ARCHER BROWN  
Case ID: 12 30585BSO 2  
Date: 7/16/2016  
Amount Due: \$140.00

[GET STARTED](#)

# ONLINE/MOBILE PROCESSES



## ABC District Court Online Review

Anytown, USA

Home About FAQs

### Case Details

Name  
**MARY ARCHER BROWN**

Offense Date  
**2/16/2015**

Offense  
**SPEEDING/SPD 5 OVER**

Fine  
**\$126**

Points  
**2**

### Request Review

Law enforcement and the court will review your request. You provide below to determine if you qualify for a review.

#### Your Statement

I affirm that I am MARY ARCHER BROWN and my information is true and complete.

We will notify you once the judge has reached a decision.

Your email   Confidential

## Resolve Your Warrant



You have a warrant for failing to pay. When you owe the court fines or fees, you must make every effort to pay them. The court may be willing to offer you a payment plan. You can also pay in full now by going to the 74th District Court's [online pay site](#).

### Why haven't you paid the court? Choose one.

- I forgot.
- I figured I would just pay later.
- I didn't have the money.
- Other

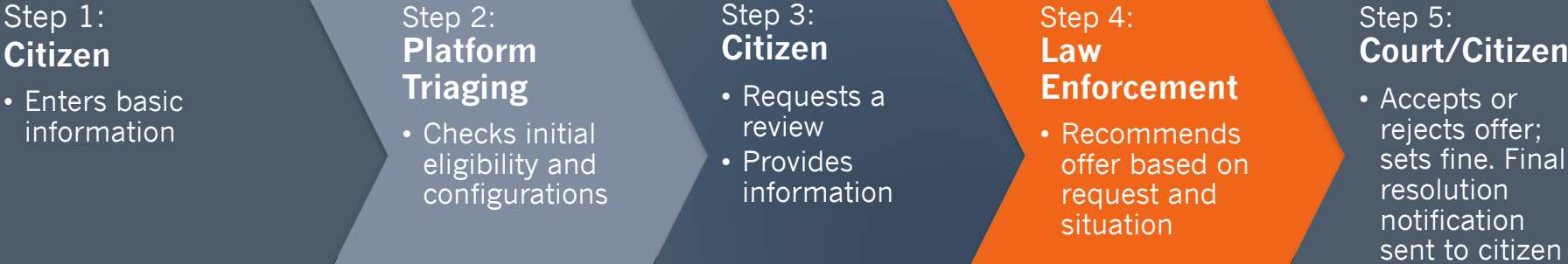
### What is your monthly income (not including welfare benefits)?


- \$0 (unemployed)
  - \$1 - \$1,000
  - \$1,001 - \$2,500
  - \$2,501 - \$5,000
  - Over \$5,000
- I am interested in voluntary wage garnishment to help make payments.

### How much are you able to pay per month?

\$

# ONLINE/MOBILE PROCESSES



 **Online Case Review**  
Bay City, MI

Home Traffic Tools



KENNETH LANNY BOUCHARD #16 C119418OI 1

### Original Offense

Offense  
SPEEDING 1-5 OVER - BAY C

Offense Codes  
2000 / 1805-OB

Amount Ordered  
\$120.00

Points  
2

Filing Date  
May 2, 2016

Case Number  
16 C119418OI 1

Ticket Number  
C119418

Recommend Approve

#### Select Offer

- Select ---
- Fail To Yield, \$140.00, 2 points
- Avoid Traffic Control Device, \$140.00, 2 points
- Speeding - Limited Access 1-5, \$120.00, 0 points
- Speeding - Limited Access 6-10, \$120.00, 1 points
- Speeding - Limited Access 11-15, \$140.00, 2 points
- Impede Traffic, \$120.00, 0 points
- Violation of Basic Speed Law, \$140.00, 2 points

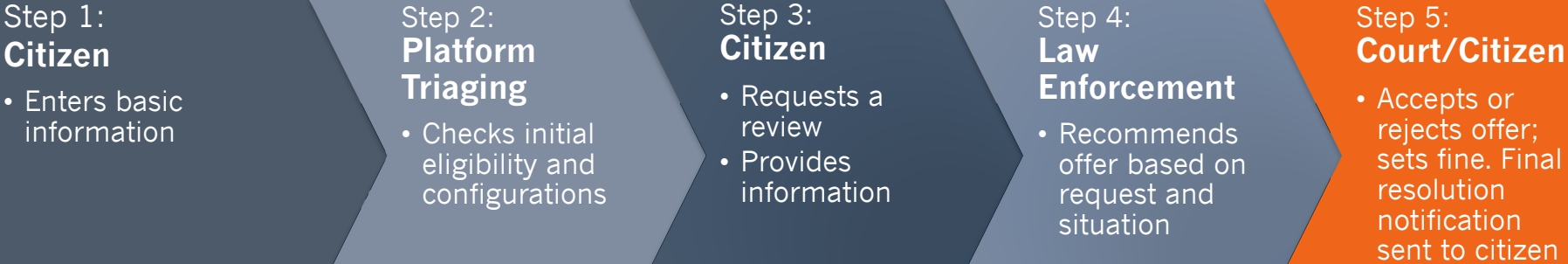
[My Templates](#)

Add a note (not shared with defendant unless you check the box below)

Share this note with the defendant.

[Cancel](#)

# ONLINE/MOBILE PROCESSES



←

KENNETH LANNY ROUCHARD #14 C1194180I 1

--- Select ---

- Fail To Yield, \$140.00, 2 points
- Avoid Traffic Control Device, \$140.00, 2 points
- Speeding - Limited Access 1-5, \$120.00, 0 points
- Speeding - Limited Access 6-10, \$120.00, 1 points
- Speeding - Limited Access 11-15, \$140.00, 2 points
- Impede Traffic, \$120.00, 0 points
- Violation of Basic Speed Law, \$140.00, 2 points

Attend Traffic School?

**Fine**

\$ 120.00

Reject

**Note** [My Templates](#)

Add a note (not shared with defendant unless you check the box below)

Share this note with the defendant.

[Cancel](#)

**Recommend Approve**

**Offense**  
Impede Traffic

**Fine**  
\$120.00

**Points**  
0

**Traffic School**  
Yes

**Original Offense**

**Offense**  
SPEEDING 1-5 OVER - BAY C

**Offense Codes**  
2000 / 1805-OB

**Amount Ordered**

# ONLINE/MOBILE PROCESSES

## Step 1: Citizen

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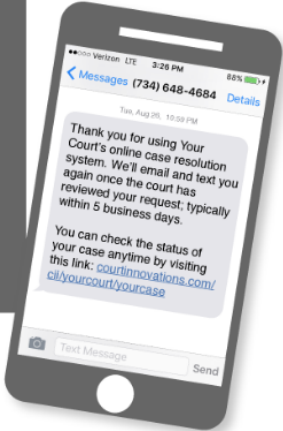
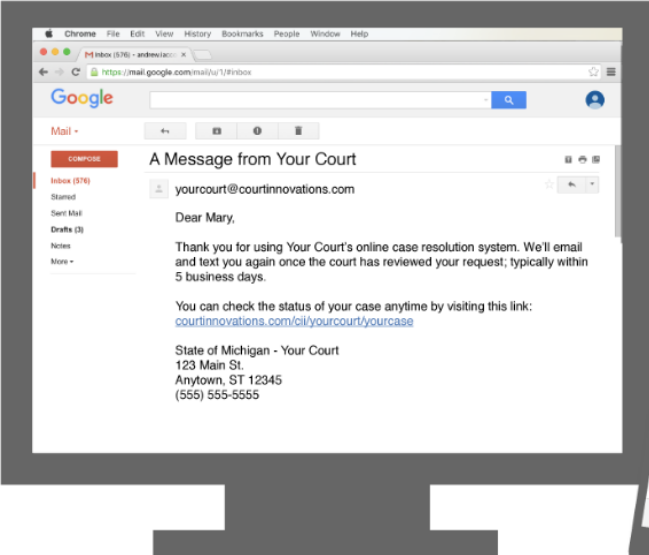
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# IMPACT AND COST SAVINGS

## Cost Reduction

Combined court staff  
time per hearing

before  
**157**  
minutes

after  
**27.36**  
minutes

Combined court staff  
time with Matterhorn

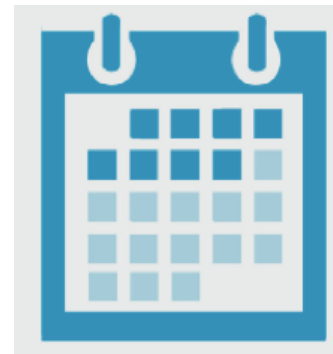
## Cost Reduction

**10%**  
reduction  
warrants  
issued

**4 hours per  
each warrant**

## Time to Collection

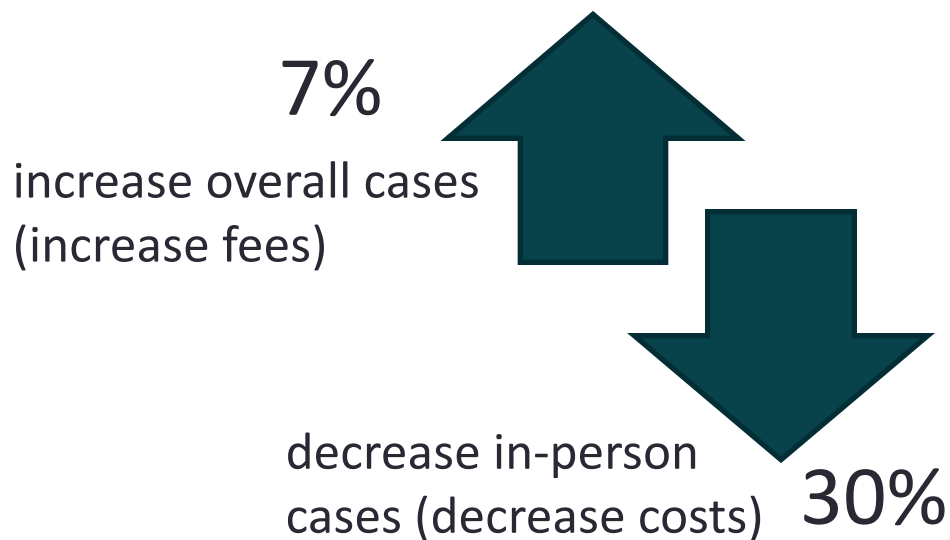
Before:  
Up to 2 months



After: Less  
than 8 days

# INCREASE ACCESS TO JUSTICE

43% would not have been able to come to court



# WHAT COURTS ARE SAYING



**Honorable Brigette Officer-Hill**  
30th District Court Judge

Animation/video segment (not embedded)

# COURT INNOVATIONS

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## MATTERHORN ONLINE CASE RESOLUTION

**MJ CARTWRIGHT**

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**Matterhorn™**

BY COURT INNOVATIONS