

Commissioner:	Susan Kettlewell
Appointment Date:	February, 2011
Assignment:	Juvenile

Results of 68 surveys received from Litigants and Witnesses

<u>Litigant/Witness Survey Questions</u>	<u>Superior/Very Good/ Satisfactory</u>
Section I: Integrity	
<i>Basic fairness and impartiality.</i>	96%
<i>Equal treatment regardless of race.</i>	100%
<i>Equal treatment regardless of gender.</i>	100%
<i>Equal treatment regardless of religion.</i>	100%
<i>Equal treatment regardless of national origin.</i>	100%
<i>Equal treatment regardless of disability.</i>	100%
<i>Equal treatment regardless of age.</i>	100%
<i>Equal treatment regardless of sexual orientation.</i>	100%
<i>Equal treatment regardless of economic status.</i>	100%
Section II: Communication Skills	
<i>Explained proceedings.</i>	100%
<i>Explained reasons for delays.</i>	100%
<i>If a juror, clearly explained juror's responsibilities.</i>	N/A
Section III: Judicial Temperament	
<i>Understanding and compassion.</i>	100%
<i>Dignified.</i>	100%
<i>Courteous.</i>	100%
<i>Conduct that promotes public confidence in the court and commissioner's ability.</i>	98%
<i>Patient.</i>	100%
Section IV: Administrative Performance	
<i>Punctual in conducting proceedings.</i>	100%
<i>Maintained proper control in courtroom.</i>	100%
<i>Was prepared for the proceedings.</i>	100%

Results of 30 surveys received from Attorneys

<u>Attorney Survey Questions</u>	<u>Superior/Very Good/ Satisfactory</u>
Section I: Legal Ability	
<i>Legal reasoning ability.</i>	97%
<i>Knowledge of substantive law.</i>	97%
<i>Knowledge of rules of evidence.</i>	93%
<i>Knowledge of rules of procedure.</i>	93%
Section II: Integrity	
<i>Basic fairness and impartiality.</i>	90%
<i>Equal treatment regardless of race.</i>	100%
<i>Equal treatment regardless of gender.</i>	100%
<i>Equal treatment regardless of religion.</i>	100%
<i>Equal treatment regardless of national origin.</i>	100%
<i>Equal treatment regardless of disability.</i>	100%
<i>Equal treatment regardless of age.</i>	97%
<i>Equal treatment regardless of sexual orientation.</i>	100%
<i>Equal treatment regardless of economic status.</i>	96%
Section III: Communication Skills	
<i>Clear and logical oral communication and directions.</i>	93%
<i>Clear and logical written decisions.</i>	95%
<i>Gave all parties an adequate opportunity to be heard.</i>	90%
Section IV: Judicial Temperament	
<i>Understanding and compassion.</i>	97%
<i>Dignified.</i>	97%
<i>Courteous.</i>	100%
<i>Conduct that promotes public confidence in the court and commissioner's ability.</i>	93%
<i>Patient.</i>	97%
Section V: Administrative Performance	
<i>Punctual in conducting proceedings.</i>	100%
<i>Maintained proper control in courtroom.</i>	93%
<i>Prompt in making rulings and rendering decisions.</i>	97%
<i>Was prepared for the proceedings.</i>	97%
<i>Efficient management of the calendar.</i>	100%
Section VI: Settlement Activities	
<i>Appropriately conducted or promoted settlement.</i>	91%