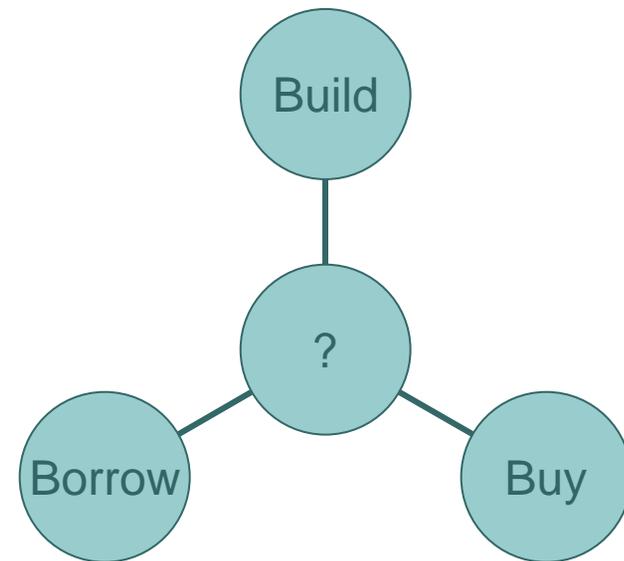


CMS VENDOR VIABILITY ASSESSMENT

- A-Team
Response to COT
Directive
OR
- The Traveling
Assessment Tour





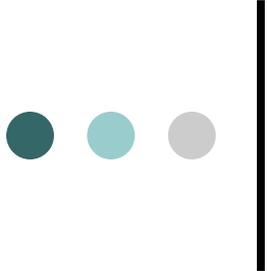
CHRONICLES OF CMS INVESTIGATION

- COT directive to determine the viability of “out of the box” CMS
- Strategy to complete directive
 - Call the Assessment Team (A-Team)
 - Create a tactical plan
 - Hit the road, or air space, as required
- Evaluate vendor systems in production applications
- Begin RFP development
- Report to COT



COT DIRECTIVE

- January 5, 2007 COT meeting
- Request for more information on the buy option for acquiring a CMS
- Determine if vendor supplied CMS available in today's market are viable alternatives to build or borrow options
- CMS must be observed in actual user applications with courts similar to GJ



STRATEGY TO COMPLETE DIRECTIVE

- Information required by March 2, 2007 COT...no time to spare!
- Assemble team of specialists from immediately available resources
- Review marketplace for leaders in the development and implementation of case management systems
- Determine court locations for observation of the CMS in application





IMPORTANT DETAIL

- Assessment Team of Specialists



1. Require knowledge of court process, financials, IT systems
2. Consistent participation or who is available now and for the next 4 weeks
3. COT statement that courts are unable to provide resources
4. AOC also resource constrained...
However, the right stuff was located!

GJ Specialist, Training Specialist, Financial Specialist
Chief Architect and Team Leader all committed to fly!



ADDITIONAL DETAILS

- A. Which Vendor CMS do we observe?
 - 1. Leaders in the marketplace
 - 2. Statewide or multi-court systems
 - 3. Acceptable system architecture
- B. What locations are available
 - 1. Courts with similar business to AZ GJ
 - 2. Ability to allow observation with short notice
 - 3. Contact court representatives for appointment



STRATEGY TO COMPLETE DIRECTIVE, continued...

- Appointments confirmed with courts in Kansas, Nevada, Virginia, Florida
- Tactical Plan for how to get the most out of the time that is available
- Scramble for air travel and lodging

THEN...

HIT THE ROAD to
OBTAIN the DATA!





IN SEARCH OF OPTIONS

- FOUR LOCATIONS REQUIRED TO OBSERVE THREE VENDOR CMS

First...

Kansas statewide system

1. Leavenworth Court = Yavapai SC
2. Wichita Court = Pima SC

A-Team Leader with Kansas Car Rental-





STILL IN SEARCH...

Then...

Nevada and Florida Multi-Court
Systems

Same vendor CMS in both locations

Large and small volume courts

Long-term relationship between
court and vendor compared to...

Quick start-up implementation in a
short term requirement





MORE SEARCHING...

Finally...

Virginia and a new multi-
court system

Limited Deployment of the
CMS

Meets AOC Architecture
Standards

Functionality is easily
adapted

Partnership opportunities

A-Team Picture in VA





Justice Systems Matrix

Justice Systems COMPARISON MATRIX RESULTS 12-11-06			Accounting	Adjudication	Arch/purge	Calendar/Scheduling	Case Events/Alerts	Case Financials	Case Initiation/Indexing	Cashiering	Docketing	EDMS	E-Filing	Forms/document generation	Integration	Management Reporting	Navigation	Physical File/Evidence Tracking	Security	Grand Total	Percentage		
			NO	PARTIALLY	YES	Grand Total	NO	PARTIALLY	YES	Grand Total	NO	PARTIALLY	YES	Grand Total	NO	PARTIALLY	YES	Grand Total	NO	PARTIALLY	YES	Grand Total	Percentage
JUSTICE SYSTEMS RESULTS	NO		2					1	1						1	5	1			13	5.04%		
	PARTIALLY		6	2	1	3	2	2	1						4	4			3	1	29	11.20%	
	YES		27	9	1	16	36	22	36	9	5	2	2	7	1	28	9	1	5	216	83.40%		
	Grand Total		35	11	2	19	40	22	39	11	5	2	2	7	6	37	10	4	6	258	99.61%		
JUSTICE SYSTEMS FINANCIALS	NO		2							1											3	4.41%	
	PARTIALLY		6							1											7	10.29%	
	YES		27					22		9											58	85.29%	
	Grand Total		35					22		11											68	100.00%	
JUSTICE SYSTEMS NON-FINANCIALS	NO					2		1							1	5	1				10	5.24%	
	PARTIALLY			2	1	3	2		2						4	4			3	1	22	11.52%	
	YES			9	1	16	36	36			5	2	2	7	1	28	9	1	5	158	82.72%		
	Grand Total			11	2	19	40	39			5	2	2	7	6	37	10		4	6	190	99.48%	
JUSTICE SYSTEMS	1 - Critical	NO								1					1	4					6	2.61%	
		PARTIALLY		6	1		1	2		2	1					4	3			3	1	24	10.43%
		YES		25	8	1	13	34	22	31	9	5	2	2	7		25	9	1	5	199	86.52%	
	Total		31	9	1	14	36	22	33	11	5	2	2	7	5	32	9		4	6	229	99.57%	
	2 - Desired	NO		2				1	1								1	1				6	28.57%
		PARTIALLY					2										1					3	14.29%
		YES		2	1		2	2	3							1	1					12	57.14%
	Total		4	1		4	3	4							1	3	1				21	100.00%	
	3 - Enhanced	NO					1															1	12.50%
		PARTIALLY			1	1																2	25.00%
YES					1			2								2					5	62.50%	
Total			1	1	1	1	2								2					8	100.00%		
Grand Total		35	11	2	19	40	22	39	11	5	2	2	7	6	37	10		4	6	258			

Tyler Technologies Matrix

TYLER CMS COMPARISON MATRIX RESULTS		Accounting	Additional feature	Adjudication	Arch/purge	Calendar/Scheduling	Case Events/Alerts	Case Financials	Case Initiation/Indexing	Cashiering	Docketing	EDMS	E-Filing	Forms/document generation	Integration	Management Reporting	Navigation	Physical File/Evidence Tracking	Security	Grand Total	PERCENTAGE	
		TYLER RESULTS	NO	5	1					1							1	3				11
	PARTIALLY	1	1	1		3	1	2	1	1				1	5	8		2	1	28	10.85%	
	YES - CURRENTLY	28	9	1	19	36	20	36	10	4	2	2	6		26	10	2	5	216	83.72%		
	YES - FUTURE	1				1	1													3	1.16%	
	Grand Total	35	11	2	19	40	22	39	11	5	2	2	7	6	37	10	4	6	258	100.00%		
TYLER FINANCIALS	NO	5																		5	7.35%	
	PARTIALLY	1						1	1											3	4.41%	
	YES - CURRENTLY	28					20	10												58	85.29%	
	YES - FUTURE	1					1													2	2.94%	
	Total	35					22	11												68	100.00%	
TYLER NON-FINANCIALS	NO		1					1						1	3					6	3.16%	
	PARTIALLY		1	1		3	2	2	1				1	5	8		2	1		25	13.16%	
	YES - CURRENTLY		9	1	19	36	36	10	4	2	2	6		26	10	2	5			158	83.16%	
	YES - FUTURE					1														1	0.53%	
	Total		11	2	19	40	39	5	2	2	7	6	37	10	4	6			190	100.00%		
TYLER	1 - Critical	NO	2					1						1	3					7	3.15%	
		PARTIALLY		1			3	1	2	1	1			1	4	7		2	1	24	10.81%	
		YES - CURRENTLY	26	7	1	15	32	20	28	10	3	2	2	5	23	9	2	5		190	85.59%	
		YES - FUTURE					1													1	0.45%	
		1 - Critical Total	28	8	1	15	36	21	31	11	4	2	2	6	5	33	9	4	6	222	100.00%	
	2 - Desired	NO	3																		3	11.11%
		PARTIALLY	1												1	1					3	11.11%
		YES - CURRENTLY	2	2		3	3	6		1				1	1	1					20	74.07%
		YES - FUTURE	1																		1	3.70%
		2 - Desired Total	7	2		3	3	6	1					1	1	2	1				27	100.00%
3 - Enhanced	NO		1																	1	11.11%	
	PARTIALLY			1																1	11.11%	
	YES - CURRENTLY				1	1	2							2						6	66.67%	
	YES - FUTURE						1													1	11.11%	
	3 - Enhanced Total		1	1	1	1	2							2						9	100.00%	
	Grand Total	35	11	2	19	40	22	39	11	5	2	2	7	6	37	10	4	6	258			

AmCad, LLC Matrix

AMCAD CMS COMPARISON MATRIX RESULTS			Accounting	Adjudication	Arch/purge	Calendar/Scheduling	Case Events/Alerts	Case Financials	Case Initiation/indexing	Cashiering	Docketing	EDMS	E-Filing	Forms/document generation	Integration	Management Reporting	Navigation	Physical File/Evidence Tracking	Security	Grand Total	PERCENTAGE		
			AMCAD RESULTS	NO	PARTIALLY	YES	Grand Total	AMCAD FINANCIALS	NO	PARTIALLY	YES	Grand Total	AMCAD NON-FINANCIALS	NO	PARTIALLY	YES	Grand Total	AMCAD	1 - Critical	2 - Desired	3 - Enhanced	Grand Total	
	NO		2	1			3	1									1				8	3.09%	
	PARTIALLY		3	2		2	13	3	3	1						2	2				31	11.97%	
	YES		30	8	2	17	24	18	36	10	5	2	2	7	6	35	7	4	6	6	220	84.94%	
	Grand Total		35	11	2	19	40	22	39	11	5	2	2	7	6	37	10	4	6	6	259	100.00%	
	NO		2					1													3	4.41%	
	PARTIALLY		3					3		1											7	10.29%	
	YES		30					18		10											58	85.29%	
	Grand Total		35					22		11											68	100.00%	
	NO			1			3										1				5	2.63%	
	PARTIALLY		2			2	13		3							2	2				24	12.63%	
	YES		8	2	17	24		36			5	2	2	7	6	35	7	4	6	6	161	84.74%	
	Grand Total			11	2	19	40		39		5	2	2	7	6	37	10	4	6	6	190	100.00%	
AMCAD	1 - Critical	NO	2				2	1													5	2.18%	
		PARTIALLY	2	2		1	12	3	1	1							2	2				26	11.35%
		YES	27	7	1	13	22	18	32	10	5	2	2	7	5	30	7	4	6	6	198	86.46%	
		1 - Critical Total	31	9	1	14	36	22	33	11	5	2	2	7	5	32	9	4	6	6	229	100.00%	
	2 - Desired	NO					1										1				2	9.52%	
		PARTIALLY	1			1	1		2													5	23.81%
		YES	3	1		3	1		2						1	3						14	66.67%
		2 - Desired Total	4	1		4	3		4						1	3	1					21	100.00%
	3 - Enhanced	NO		1																		1	12.50%
		YES			1	1	1		2							2						7	87.50%
		3 - Enhanced Total	1	1	1	1	1		2							2						8	100.00%
		Grand Total		35	11	2	19	40	22	39	11	5	2	2	7	6	37	10	4	6	6	258	



CMS EVALUATIONS

- Matrix functionality comparison
- Overall functionality
- User Interface acceptability
- Implementation effort and issues
- System architecture and technology
- Vendor responsiveness during all phases of implementation
- Current and ongoing support from Vendor
- Follow-up teleconference with Vendor and court representatives.



Request for Proposal DEVELOPMENT

- Vendor assessment experience
- Previous RFP activity
- CMS RFPs issued by other states
- Standard Template requirements of AOC issued RFP
- Incorporation of the CMS Requirements Matrix
 - Matrix validated by court user group
 - Same Matrix utilized in other CMS assessments and evaluations



MORE RFP DEVELOPMENT

- Additional Technology Requirements
- Interface Requirements
- Details specific to Arizona General Jurisdiction Courts
- Procurement Review
- Legal Review
- REPORT TO COT



REPORT TO COT

- Vendor Viability Assessment = DONE
- Request for Proposal = DRAFT
- AGAVE & iCIS Review = In Process

WHAT NEXT?