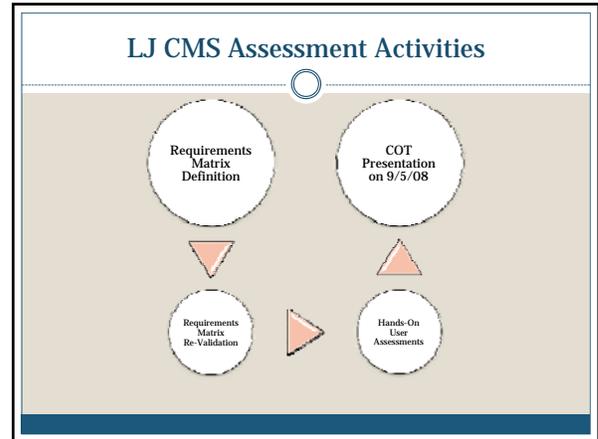


# LJ Case Management System

## RECOMMENDATION TO COMMISSION ON TECHNOLOGY OCTOBER 9, 2008



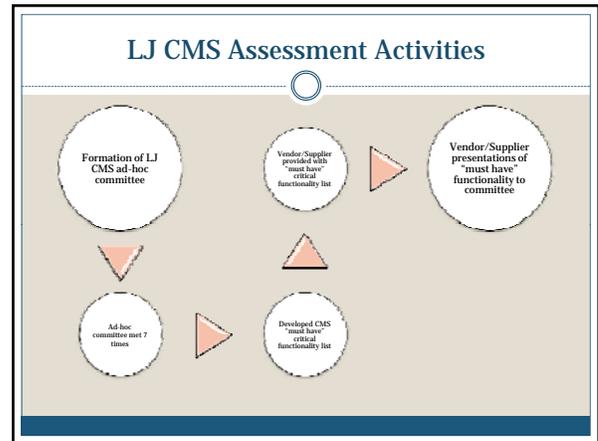
### User Assessment Results

#### User Scorecard

- Overall Ratings
- AmCad "Good"
- Tempe "Good"

#### Functional Comparison

- Overall Ratings
- AmCad "Good"
- Tempe "Good"



### LJ CMS Ad-Hoc Committee Representation

Municipal Courts	Justice Courts	Limited Jurisdiction Courts	AOC
<ul style="list-style-type: none"> <li>Tiffany Wernette</li> <li>Flagstaff Municipal</li> <li>Cathy Clarich</li> <li>Glendale City</li> <li>Hin Scorea</li> <li>Phoenix Municipal</li> <li>Janet Cornell/Samantha Mounsey</li> <li>Scottsdale City</li> <li>Joan Harphant</li> <li>Tucson City</li> </ul>	<ul style="list-style-type: none"> <li>Joy Dillehay</li> <li>CocOnino County Justice Courts</li> <li>Eliza Coriase</li> <li>Pima County Consolidated Justice Courts</li> <li>Mark Madden</li> <li>Yuma Justice Court</li> </ul>	<ul style="list-style-type: none"> <li>Valerie Avila</li> <li>Mohave County</li> <li>Maria Randall/Lakim Garbinal</li> <li>Navajo County</li> </ul>	<ul style="list-style-type: none"> <li>Karl Heckart</li> <li>Information Technology</li> <li>Adele May</li> <li>Information Technology</li> <li>Patrick McGrath</li> <li>Court Services</li> <li>Melanie Cluff</li> <li>Court Services</li> </ul>

### LJ CMS "Must Haves"

Event driven cascading business processes and navigation

Table flexibility and management versus coding

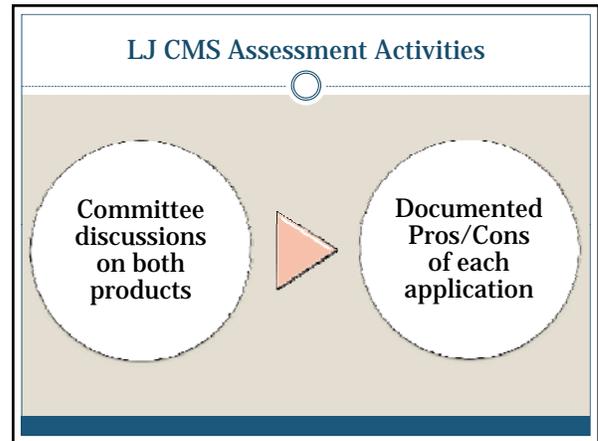
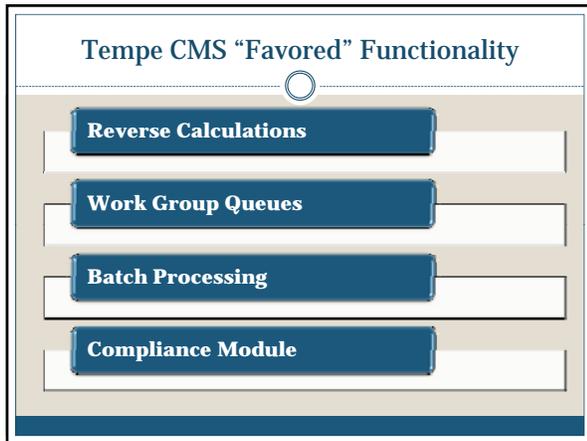
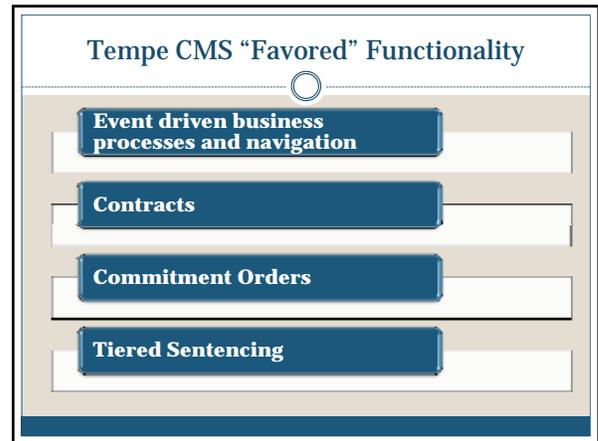
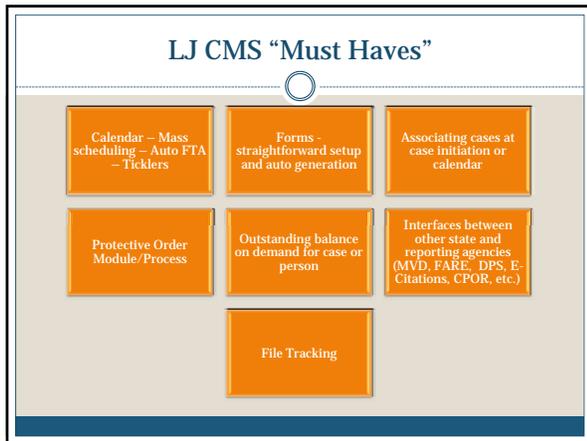
Fine tuning of screens for LJ Courts by job function

Check Printing

Batch Processing

Flexible Reporting

Adaptability to accommodate different interfaces between courts and their city finance departments

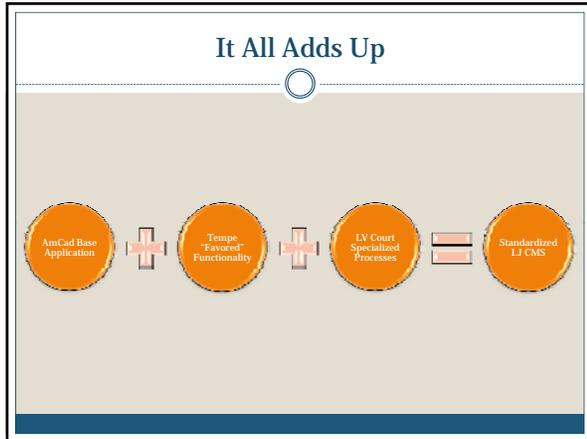
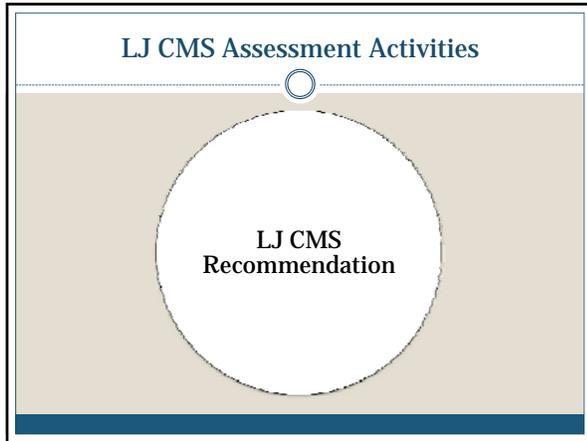


### AmCad Application Pros/Cons

Pros	Cons
• No license costs	• Conversion experience for non-ACAP courts is unknown
• Contractual maintenance and enhancements in place	• Generic CMS
• Available resources will improve the capacity to have multiple tasks accomplished within a given timeline	• Reliance on vendor for all future enhancements reduces control of courts
• Conversion experience with ACAP courts	
• Will have completed interfaces	
• JP court civil processing will be available with initial rollout	
• Limited training issues with statewide system	
• 6 mo. development cycle (TBD)	
• Preliminary deployment in GJ	
• Deployment options	
• Documentation (user and technical) in place	
• Statewide code distribution	
• Mature development and quality assurance	
• Maintenance/enhancement options (in-house)	
• Future proof – enhancement of the product will continuously be available to Arizona courts	

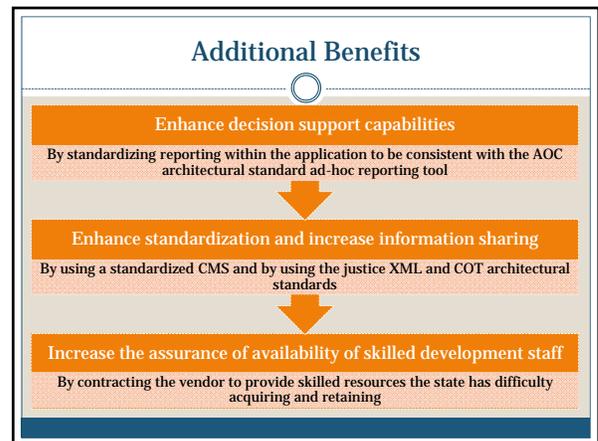
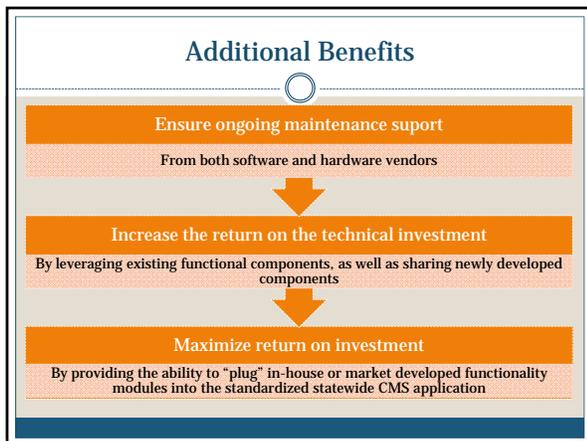
### Tempe CMS Application Pros/Cons

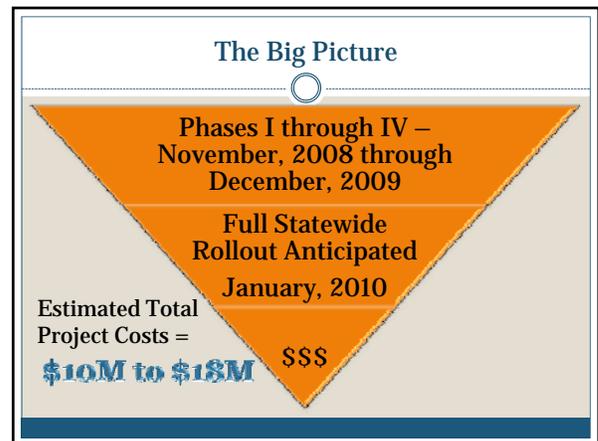
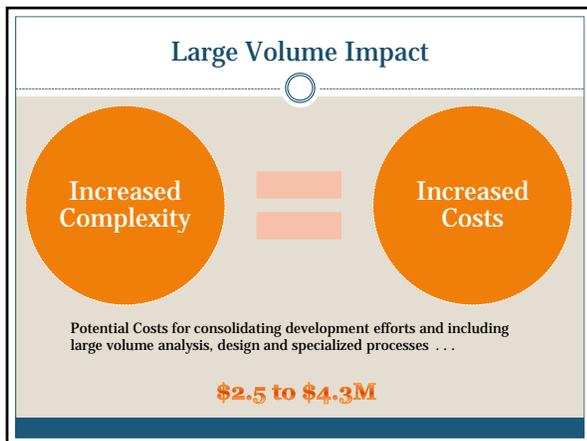
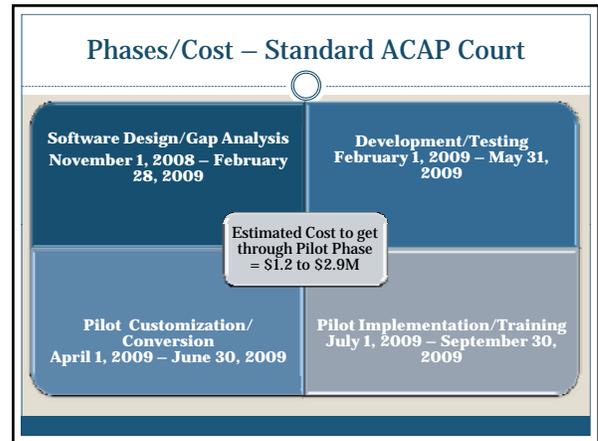
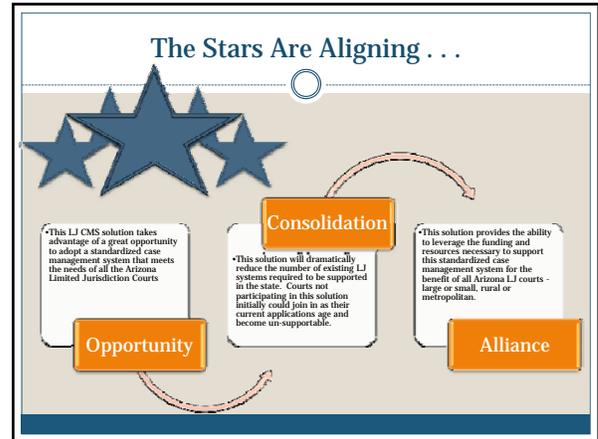
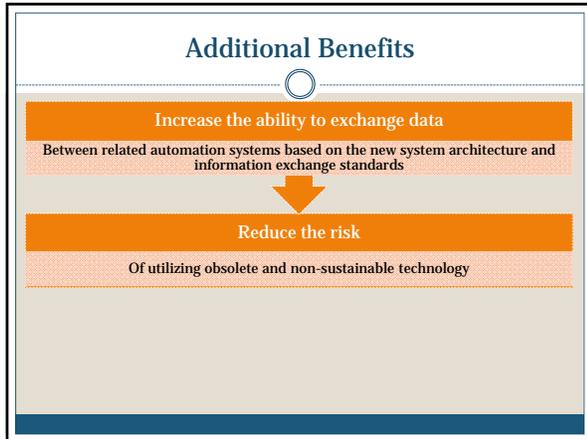
Pros	Cons
• No license costs	• Limited resources
• Large volume processes for municipal courts	• Conversion experience
• Tailored to meet Arizona business processes	• JP court civil processing
• Easier to learn and train	• Not available until 08/09
• Positive user experience feedback	• Maintenance/support
• Documentation (user and technical) in place	• Two systems (LJ and GJ) statewide



### “Blended” Application Pros/Cons

Pros	Cons/Risks
<ul style="list-style-type: none"> <li>• No license costs</li> <li>• Large volume processes for municipal courts</li> <li>• Tailored to meet Arizona business processes</li> <li>• Contractual maintenance and enhancements in place</li> <li>• Available resources will improve the capacity to have multiple tasks accomplished within a given timeline</li> <li>• Conversion experience with ACAP courts</li> <li>• JP court civil processing will be available with initial rollout</li> <li>• Limited training issues with statewide system</li> <li>• Statewide code distribution</li> <li>• Mature development and quality assurance</li> <li>• Future proof – enhancement of the product will continuously be available to Arizona courts</li> <li>• A product that will benefit all LJ courts will yield a more significant commitment from LJ Court community</li> <li>• Best of both applications</li> <li>• Win Win Solution</li> </ul>	<ul style="list-style-type: none"> <li>• Additional requirements from gap analysis will produce an unknown product</li> <li>• Make up and management of oversight team                             <ul style="list-style-type: none"> <li>◦ Self interest vs. global view</li> </ul> </li> <li>• Specification for AZ could isolate or diminish the vendor's ability to continue to offer enhancements in the future</li> <li>• Conversion experience for non-ACAP courts is unknown</li> <li>• Reliance on vendor for all future enhancements reduces control of courts</li> </ul>





Q & A

- Questions?
- Thank you for your time and consideration