

COMMISSION ON TECHNOLOGY
Project Review
June, 2009

GJ CASE MANAGEMENT SYSTEM

GENERAL JURISDICTION CASE MANAGEMENT SYSTEM

- Objective: Develop and implement replacement case management system for AZTEC in general jurisdiction courts outside Maricopa and Pima counties; integrate CMS with other court automation systems
- Start date: August 2007
- End date: May 2010
- State JCEF Budget: \$8,005,809
- Local Budget: No Local JCEF Budget
- Five of Thirteen Superior Courts implemented
- Total Contract amount = \$13,075,108

AJACS RECENT ACCOMPLISHMENTS

- Completed Pilot Court Implementation by 8/15/2008
- Completed Implementation of Cochise SC, 12/20/2008
- Completed Implementation of Mohave SC, 2/20/2009
- Complete Implementation of Pinal SC, 6/12/2009
- Five Superior Courts conducting business on AJACS
- Yuma SC completed 9th month of financial closing
- La Paz SC completed 8th month of financial closing
- Cochise SC completed 4th month of financial closing
- Mohave SC completed 3rd month of financial closing
- Pinal SC will complete first closing on 6/1/2009

AJACS RECENT ACCOMPLISHMENTS

- Implemented Support Process for Production Courts
- New AOC Data Center complete and AJACS supported by new server configuration
- Improved Data Conversion Process with lessons learned from Pilot Courts and subsequent court implementations
- Improved court implementation process also based on lessons learned
 - Additional time for pre- and post- implementation
 - Engage the court up to 3 months prior to pre-implementation
 - Provide additional staff to all point of the process
 - Advise the court management of the data conversion risks
 - obtain their acceptance to the process
 - Adjust the Project Schedule to allow for more time in assimilating the courts into production
 - Emphasis on Financial processing and End of Month balancing as part of post Go-Live Support

AJACS PROGRESS

- Project schedule adjustments to ensure AJACS controlled deployment to remaining courts
- Santa Cruz SC project 6-8-09 to 7-3-09
- Yavapai SC project 8-17-09 to 9/11/09
- Navajo SC project 10/26/09 to 11/20/09
- Apache SC project 10/26/09 to 12/3/09
- Coconino SC project 1/11/10 to 1/22/10
- Gila SC project 2/22/10 to 3/19/10
- Graham SC project 4/5/10 to 4/30/10
- Greenlee SC project 4/5/10 to 5/7/10

AJACS CHALLENGES

- ⦿ Project schedule very aggressive
- ⦿ Maintain balance of production support and roll out
- ⦿ Courts' data clean up
- ⦿ Data Conversion strategies
- ⦿ Court Aztec data and lack of standardization
- ⦿ Other applications containing data not in Aztec
- ⦿ Interface development
- ⦿ OnBase Interface logistics
- ⦿ Ongoing communications
- ⦿ Staffing challenges to overcome...
 - Protect against burn out
 - Traveling Teams road weary
 - Significant Management Loss - AmCad & AOC

AJACS PROGRESS

- Implementation schedule improvements encouraged by Clerks of Court, and Presiding Judges
- CACC has continued to provide overall “Green” status
- TAC updates continue for benefit of court IT managers and technical support
- Communications to Clerks Association continue
- Attending Caseflow Managers’ meeting for updates
- Other venues for communications of project progress

AJACS BUDGET

- FY 2009 Budget on target
- FY 2010 Budget set per contract
- Payments to vendor on time based on acceptance of court implementations

Project schedule revisions have been adjusted for by Finance to maintain fiscal year spending authority