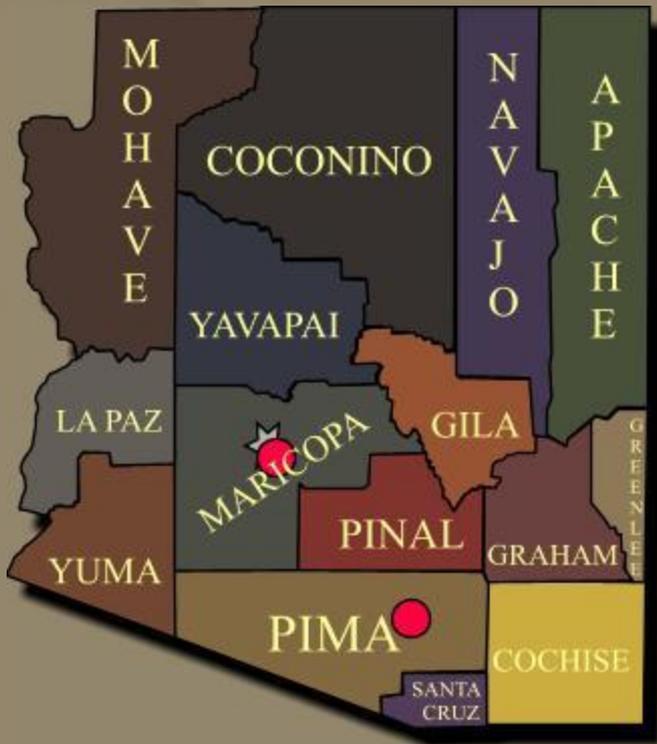


COUNTY COURTS' INFORMATION TECHNOLOGY STRATEGIC PLAN UPDATES 2011-2013

Commission on Technology

May 6, 2010



2011-2013 ITSP Development

- ▶ Court administrators **requested relief** from burden of planning, due to dire economic and staffing circumstances
- ▶ Planning requirement reduced to **“best effort”** in October
- ▶ **6 updates and 1 redone plan** of 15 possible received from counties November through April 5
- ▶ Preparing **Branchwide Plan** for FY11-FY13
- ▶ **Approach for next year** needs to be discussed in September, once FY11 budget constraints on courts are better understood

Court Technology Trends

- ▶ Projects are slowing due to cashflow and staff constraints!
- ▶ Software items identified as risks last year largely remain in place a year later
- ▶ Not enough input received to say anything else definitive about court technology trends

Aging Software Details*

Product/Release	Mainstream Lost	All Support Lost	Replacement
Windows NT 4 s	12/31/2002	12/31/2004	Windows 2000 s
Windows 2000 s	6/30/2005	7/13/2010	Windows 2003 s
Windows 2003 s	7/13/2010	7/14/2015	Windows 2008 s
SQL 2000 s	4/8/2008	4/9/2013	SQL 2005/2008 s
Office 2000	6/30/2004	7/14/2009	Office 2003
Office 2003	4/14/2009	4/8/2014	Office 2007
Windows XP	4/14/2009	4/8/2014	Vista/Windows 7
Vista	4/10/2012	4/11/2017	Windows 7

* Dates according to Microsoft product lifecycle support website

Where Were Updates Made?

- ▶ **Apache** – mostly business items
- ▶ **Cochise** – planning participants
- ▶ **Coconino** – business updates, impact timelines
- ▶ **Gila** – “alignment triangle,” projects spreadsheet
- ▶ **Pinal** – business/technology initiatives table
- ▶ **Santa Cruz** – accomplishments
- ▶ **Pima** – the only comprehensive update

COT Review/Approval Means

- ▶ **Recognizing** in concept the local needs, initiatives and drivers for technology projects
- ▶ **Approving** projects that clearly conform to existing standards and directions and have sufficient detail
- ▶ Not approving, but **acknowledging**, general references to projects which are pending future additional information to be provided
- ▶ **Rejecting** specific projects that appear to run counter to adopted directions and priorities
- ▶ **Reminding** all courts that referencing a project in an IT plan does not constitute a project investment justification, request for service, or a project plan as required by COT's project methodology

PIMA COUNTY COURTS

- ▶ AGAVE 2.0 implementations complete; planning core rewrite to improve maintainability
- ▶ Testing and preparing for implementation of JOLTSaz; tackling AGAVE integration
- ▶ Juvenile Court verified rural county duplicates as part of SWID project
- ▶ Clerk's Office streamlined distribution of electronic documents; continued e-filing integration with AZTurboCourt
- ▶ PCCJC CMS accepting e-tickets; preparing for transition to new CMS
- ▶ Working to eliminate **out-of-support DBMSs and O/Ss** that present risk; many projects to address EA concerns now appear in plan
- ▶ High demand for e-citation, electronic documents, and fillable forms continues at LJ courts – expecting functionality with new LJ CMS
- ▶ Submitted consolidated IT strategic plan with LJ input– a major effort!

