

COURTS IN PINAL COUNTY INFORMATION TECHNOLOGY STRATEGIC PLAN 2017-2019 SUMMARY



LOCAL INITIATIVES, DRIVERS, AND PRESSURES

- Increase accuracy and efficiency of case processing by using various technologies and workflows.
- Increase interactive services available to court customers via the Internet.
- Increase effectiveness of quality assurance; make corrections and needed configuration changes in local applications to participate in statewide e-initiatives.
- Improve courtroom technology and reach of wireless capabilities.
- Provide judicial officers and staff access to court documents and data via mobile devices.
- Prepare for statewide limited jurisdiction CMS testing and implementation; continue identifying enhancements over time.
- Actively address enterprise architecture issues, reduce paper footprint by digitizing.

CY 2014/15 ACCOMPLISHMENTS

- Migrated 56 remaining Crystal reports to SSRS repository; consolidated multiple reports and reduced retrieval time; created multiple in-house SSRS dashboards.
- Created new public-facing mobile applications for Clerk of Court and updated several existing apps.
- Created an AJACS data cleanup script to increase protection of sensitive information.
- Performed annual audit of outstanding arrest warrants.
- Consolidated and reconfigured 12 local servers; normalized, consolidated, and reconfigured more than 100 local SQL databases.
- Planned OnBase upgrade, investigating Jury+ upgrade, and created ongoing projects to address architecture issues as targets move forward over time.

Statewide Projects: Impacts, Concerns, and Participation Plans

LJ CMS	Concerns for sufficient resources and training; will be early adopters.
JOLTSaz/AZYAS	Concerns for system stability and ease of use; clerk addressing Probation access to case data; will be mid-cycle adopter.
LJ EDMS	No limited jurisdiction court input; will match AJACS adoption timeframe.
e-Filing/Std Forms	Significant OnBase cleanup needed for e-filing/integration; will be early adopter.
Bench Automation	Excited about digital case interaction for judges but expecting two-way functionality; will be mid-cycle adopters.
LJ Case Worksheet	Looking forward to ease of access to case information; will match AJACS adoption timeframe.

Risks and Concerns (Security and Architecture)

- Still have SQL 2005 on test server but plan exists to replace by year end;
- Local development of bolt-ons continues, including several new items and updates to existing items in past two years, requiring ongoing testing and support.
- County is retiring BizTalk integration standard.

TECHNOLOGY PROJECTS					
Project	Year/ Status	Project Detail Provided			Comments
		Full ¹	Skeletal ²	Mention ³	
Mobile Access to Court Documents	FY16		X		All courts
Physical Footprint Reduction	FY16	X			All courts
SSRS Automated Reports & Dashboards	FY16		X		Clerk of Court
Jury System Upgrade	FY16		X		Clerk of Court; Jury+ standalone
Jury Kiosk	FY16		X		Clerk of Court
OnBase Cleanup	FY16		X		Clerk of Court
Billing Automation	FY16		X		Superior court; Clerk of Court
Digital Fingerprinting	FY17		X		Superior Court and Clerk
FileTracker Mobile	FY16		X		Clerk of Court
SharePoint Internal	FY16		X		Clerk of Court
Wireless Display	FY17		X		Clerk of Court
Building Expansion	FY16		X		Superior Court and Clerk

TECHNOLOGY PROJECTS

Project	Year/ Status	Project Detail Provided			Comments
		Full ¹	Skeletal ²	Mention ³	
OnBase Upgrade	FY16		X		Clerk of Court
Website Enhancements / Public Service	FY16		X		Clerk of Court
Server Refresh	FY16		X		Clerk of Court; EA Related
Meeting Ent. Arch. Targets	FY16		X		Clerk of Court; EA Related
Judicial Reporting	FY16				Superior Court; Clerk of Court
Reduce and Prevent Data Errors	FY16		X		Superior Court; Clerk of Court; AJACS
Digital Signatures	FY16		X		Superior Court; Clerk of Court
Court Financials Accuracy in AJACS	FY16		X		Clerk of Court
Courtroom Technology Improvements	FY17		X		Superior Court; Clerk of Court
Probation Access to Systems/Data	FY16		X		Superior Court; Clerk of Court
Electronic Filing	FY16		X		Clerk of Court; AOC
AJACS GJ Enhancements	FY16		X		Superior Court; Clerk of Court; AOC
AZTEC Replacement	FY16		X		ALL LJ Courts
JOLTSaz	FY16		X		Juvenile Probation; AOC

TECHNOLOGY PROJECTS					
Project	Year/ Status	Project Detail Provided			Comments
		Full¹	Skeletal²	Mention³	
Judge/Bench Automation	FY16		X		Superior Court; Clerk of Court; AOC
eWarrants	FY16		X		Superior Court; Clerk of Court; AOC

Note 1:

An “X” in “Full” indicates that the court has provided full detailed information about the project according to the general parameters outlined in the Commission on Technology’s Project Management Methodology. Also, risk analysis, impact, project costs and funding information has been provided.

Note 2:

An “X” in “Skeletal” indicates that the court provided detail about the local project in the master projects listing spreadsheet. Complete information, usually risks, impact analysis, project costs and funding, was not provided.

Note 3:

An “X” in “Mention” indicates that the court mentioned this project in a summary or listed it in an initiative. It may have been a phrase or a full paragraph of description, but did not contain detailed project-oriented information. If these projects are related to pursuing standards or directions already adopted (e.g., OnBase EDMS implementation, Jury+ upgrade, digital audio in the courtroom), then any mention which includes appropriate funding information is sufficient.