

Reporting Date: 01/16/2009								
Project: Cash Receipting Replacement - Phase 1 Clerk of Superior Court Maricopa County Stakeholders: G. Mulleneaux (506-3794) Project Manager: D. Garbarino (506-5874)	General Program Status	Yellow	Target				Estimate	
			Budget	\$ 887,000			\$ 887,000	
			End Date	8/22/2008			9/30/2009	
Deliverables	Current Status	% Complete	COT Original Delivery Date	CACC Target Delivery Date	12/10/2008 Revised Delivery Date	Revised Delivery Date	Actual Delivery Date	Comment
Project Plan	Green	100%						
Project Schedule	Green	100%						
Project Budget	Green	100%						
Financials – Cash Receipting Replacement								
Stage I - Qualification	Yellow	80%	8/22/2008	8/22/2008	9/30/2009	9/30/2009		
Budget Estimate Completed	Green	100%	7/20/2007	7/20/2007		1/21/2008	7/20/2007	
Project Proposal Submitted	Green	100%	7/24/2007	7/24/2007			7/24/2007	
Scope Statement Completed	Green	100%	7/16/2007	7/16/2007		8/1/2007	8/1/2007	
Stage II - Business Requirements	Green	100%	9/7/2007	9/7/2007			9/7/2007	
Business Requirements Approved	Green	100%	10/26/2007	10/26/2007			10/26/2007	
Budget Finalized	Green	100%	9/17/2007	9/17/2007		9/25/2007	10/18/2007	
Stage III - Planning	Green	100%	9/15/2007	9/15/2007		10/1/2007	10/25/2007	
Project Plan Completed	Green	100%	11/15/2007	11/15/2007			11/27/2007	
Stage IV - Execution	Yellow	78%	8/23/2007	8/23/2007		9/25/2007	11/27/2007	
Design Phase	Green	100%	8/18/2008	8/18/2008	8/31/2009	8/31/2009		
Work Breakdown Structure (WBS) Design Phase	Green	100%	3/13/2008	3/13/2008			3/13/2008	
Environment Definition	Green	100%	1/18/2008	1/18/2008			1/18/2008	
External Interface Definition	Green	100%	1/18/2008	1/18/2008		1/25/2008	2/22/2008	
Architectural Plan	Green	100%	1/18/2008	1/18/2008			1/18/2008	
High Level Design - Application Architecture	Green	100%	1/18/2008	1/18/2008			1/18/2008	
Data Conversion Design	Green	100%	2/14/2008	2/14/2008		4/15/2008	4/8/2008	
Functional Design	Green	100%	2/21/2008	2/21/2008		2/29/2008	2/29/2008	
User Interface Design	Green	100%	2/21/2008	2/21/2008		2/29/2008	2/29/2008	
Development Management Plan	Green	100%	3/6/2008	3/6/2008			3/4/2008	
Test Management Plan	Green	100%	3/13/2008	3/13/2008			3/13/2006	
Prototyping Phase	Green	100%	3/21/2008	3/21/2008			3/5/2008	Early Finish
Data Prototyping	Green	100%	2/29/2008	2/29/2008			2/26/2008	Early Finish
Data Access Layer Prototyping	Green	100%	2/14/2008	2/14/2008			2/14/2008	
Integration Prototyping	Green	100%	3/21/2008	3/21/2008			3/4/2008	Early Finish
Look and Feel Prototyping	Green	100%	3/5/2008	3/5/2008			3/5/2008	
Development Phase	Yellow	78%	6/30/2008	6/30/2008	7/2/2009	7/2/2009		
Development Environment	Green	100%	3/10/2008	3/10/2008			2/29/2008	Early Finish
Sprint 1 Fee Code UI Demo	Green	100%	3/18/2008	3/18/2008			3/14/2008	Early Finish
Sprint 2 - List and Service Code Development	Green	100%	4/11/2008	4/11/2008		5/21/2008	5/21/2008	
Sprint 3 - Receipting Setup Tables, Messaging, Device Integration	Green	100%	added	added		6/5/2008	6/5/2008	
Sprint 4 - Cashier Receipting, GL and RFR Integration	Yellow	85%	added	added	1/30/2009	1/30/2009		On Schedule
Sprint 5 - Cashier Balancing/Deposit/Credit Card Processing	Yellow	65%	added	added	4/29/2009	4/29/2009		On Schedule
Sprint 6 - Batch Processing, Data Conversion,Reporting	Yellow	25%	added	added	6/18/2009	6/18/2009		On Schedule
Sprint 7 - Reporting and Final Q/A cycle	Yellow	15%	added	added	6/30/2009	6/30/2009		On Schedule
Data Conversion Deployment Plan	Yellow	20%	added	added	3/30/2009	3/30/2009		On Schedule
Development Complete	Yellow	0%	6/30/2008	6/30/2008	7/2/2009	7/2/2009		
User Acceptance/Training Plan	Yellow	60%	added	added	3/30/2009	3/30/2009		
Regression Testing/Informal User Acceptance Phase	Yellow	12%	added	added	7/31/2009	7/31/2009		
User Acceptance Phase	Yellow	0%	7/15/2008	7/15/2008	7/31/2009	7/31/2009		
Training and Implementation Phase	Yellow	0%	8/18/2008	8/18/2008	8/28/2009	8/28/2009		
Deployment	Yellow	0%	8/18/2008	8/18/2008	8/31/2009	8/31/2009		
Stage V - Close Out	Yellow	0%	8/22/2008	8/22/2008	9/30/2009	9/30/2009		

Changes	Major /Minor	Reason/Impact	
Current Updates	Minor	Updated percentages to reflect current status. Changed Items in Blue and Bolded above.	
Added 28 weeks to the Development Phase. This has moved the Deployment date out to 08/31/2009.	Major	<p>Although progress has been made, the project is experiencing delays in the development area due to the continuing issues that are related to resources and new technology.</p> <p>*The technology being implemented is new therefore inaccurate estimates were being provided due to the inexperience of the programmers with the development tools.</p> <p>*Troubleshooting requires extra time due to lack of experience</p> <p>*Resources are also performing support tasks on other applications</p> <p>*The lack of experience with user interfaces (UI) has meant that extra time is needed on the Look and Feel of the application to ensure that the end user has a product that is functionally usable and meets professional standards</p> <p>*The architecture of the application is complex and new to the organization</p> <p>*As indicated in previous CACC reports the hiring and retention of qualified .net programmers has been a challenge.</p>	
Line 50	Minor	To ensure that end user requirements are being met, programs that have been developed are being reviewed for completeness by the project BA and QA staff. Deviations are being reported now and remediated during the development phase rather than waiting for the remediation/user acceptance phase which has been scheduled to begin in December.	
Added Task Regression Testing/Informal User Acceptance Phase	Major	Due to the complexities to test the application an additional month was added to the schedule. An additional Phase was added to give QA time to complete a full end to end test of the application. In addition, during this Phase Lead Business Users will work with QA to refine the product before the start of the formal User Acceptance Phase. Although this Phase has been added to the project the budget does not require any additional funding.	
Resource Issues	Major	Project Architect/Senior Developer has left the project for another position. This was a contract resource. We are currently looking for two additional external developers to replace the Senior position as well as provide additional development capacity to reduce the impact to the schedule.	
Risk	Probability		
Resources/Funding	20%	We are in the process of securing funding for the contract resources to remain on the project thru the end of the execution phase. Due to the current budget issues, we have identified a risk to the development effort.	
Budget	15%	Due to current budget issues being experienced across the state, it is possible that County funding could be reallocated to higher priority initiatives.	
Resource Availability and Retention	100%	This risk has been realized and is now an issue.	
Technical Lead for the project will take over the Directorship of ITG sometime in July.	100%	This risk has been realized and is now an issue.	
New Resources/Skill Levels	25%	The skill levels of the new resources is unknown.	
Issue	Owner	Status	Impact/Action
Business Analyst Suffered Broken Shoulder	Diana Garbarino (PM)	Resolved	Our business analyst and Subject Matter Expert suffered a broken shoulder on Tuesday 03/18/2008. The project
Technical issues with the Grid Control used for the user interface	Diana Garbarino (PM)	Resolved	A 3rd party tool was selected to provide a Grid Control for displaying data to the user. This 3rd party tool was
User Acceptance Testing	Diana Garbarino (PM)	Resolved	During discussions about user acceptance it was determined that the two weeks allocated would not be enough time
Project Delay due to resource issues	Diana Garbarino (PM)	Resolved	One and a half months were added to the development schedule, see Staffing Issues section below for further details
Staffing Issue/Position Title	# Needed	Status	Impact/Action
Contractor Developer Resource Removed from Project	0	Resolved	A contract developer was not providing the level of development expertise necessary to continue working on the
Continued from previous line due to text display limitation in the cell.		Resolved	The main reasons to support the decision were: 1. The unavailability of resources from the Vendor, 2. The lead time
Another Contractor Developer Resource Removed from Project	2	Resolved	A contract developer was not providing the level of development expertise necessary to continue working on the
Project Architect/Senior Developer has left the project for another position.	2	Resolved	Since the past reporting period ended, the Project Architect has left the project. Although the majority of the design work is complete, the Project Architect was scheduled to move into a Senior Level Developer role.
			The absence of the Project Architect, along with delays in reassigning two Clerk of Court programmers onto the