

# GENERAL JURISDICTION Case Management System

CACC

Project Review

February 2008

# GENERAL JURISDICTION CASE MANAGEMENT SYSTEM

- Implement new case management system
- Start date: August 2007
- End date: February 2010
- State JCEF budget: \$8,005,809
- Local budget: No local JCEF budget
- 4 out of 13 superior courts now implemented
- Total contract amount = \$13,075,108  
(increase due to data conversion costs for AmCad)

# AJACS FINANCIAL

## Performance to Contract

- SCHEDULED PAYMENTS

- Payments to date for Phase II:

- \$250,000 for customized builds...plus...

- Additional Phase II Invoices and Payments

- \$343,144 for Cochise Project

- \$275,144 for Mohave Project (in process)

- (\$50,000 for pilot court issue resolution still on hold for completion of contract functionality)

1. Maintenance costs increase as courts are added to production
2. Next billing will be for Mohave implementation
3. Invoices are paid upon AOC review and approval

# AJACS PROGRESS

- Cochise SC Implementation
  - Training 11/1/08 to 12/5/08
  - Go-Live 12/8/08
  - Post Implementation Process  
12/8/08 to 12/19/08
  - Returned to assist court with EOM process  
1/5/09 to 1/7/09

**SUCCESSFUL IMPLEMENTATION!**



# AJACS Progress

- Mohave Superior Court Implementation

Training 1/12/09 to 2/6/09

Go-Live 2/9/09

Post Implementation Process

2/9/09 to 2/20/09

Return for assistance to court for EOM

3/2/09 to 3/5/09

**ANOTHER SUCCESSFUL IMPLEMENTATION!**



# AJACS PROGRESS

- Pinal SC Implementation Process Begins 3/2/2009
  - Training 3/30/09 to 4/24/09
  - Go-Live 4/27/09
  - Court-specific data conversion challenges & logistics
- Yavapai SC Implementation Process Begins 4/28/09
  - Training 5/26/09 to 6/19/09
  - Go-Live 6/22/09
  - Also has unique data challenges



# AJACS PROGRESS

## PRODUCTION SUPPORT

- Support ongoing for all production courts
- Support by reporting to Remedy / Support Center and Quality Center
- Continued emphasis on financial processing and EOM balancing
  - Yuma SC completed 7<sup>th</sup> month of closing
  - La Paz SC completed 6<sup>th</sup> month of closing
  - Cochise SC completed 2<sup>nd</sup> month of closing
  - Mohave SC has balanced each location each day since go-live on 2/9/09

# PROGRESS to the PROJECT

## SCHEDULE for PHASE 2

- Successful Mohave SC go-live on 2/9/09 in 3 locations: Kingman, Bullhead City, and Lake Havasu
- Now on standard two-week post-implementation plan
- AmCad Partner continues to have up to 7 staff on site at 3 locations for implementation and go-live
- AOC also provided up to 6 staff on site for 3 locations for implementation and go-live
- Lessons learned from production courts continue to be used in preparations for future courts
- Upcoming implementations: Pinal & Yavapai Superior Courts
- Increased communications, including to courts in distant future (Apache, Navajo, and Santa Cruz)
- Mohave County SC will receive EOM processing follow-up in early March as part of the standard project schedule

# AJACS CONTINUES TO IMPROVE DEPLOYMENT

