

Tempe CMS	General Program Status	Green		Budget	Actual	
Stakeholders - L. Arkfeld, K. Heckart Project Manager - R. Rager				\$74,000	\$91,247	
Deliverables	Current Status	% Complete	COT Baseline Delivery Date	COT Approved Delivery Date (9/08)	Tempe Actual Delivery Date	Comment
FC04 Complaint Entry						
Analysis Complete	Green	100%	Mar 06		Mar 06	
Development Complete	Green	100%	Nov 06		Jan 07	
QA Testing Complete	Green	100%	Jan 07		Nov 07	
FC05-Party/Case/Charge/Complaint Maintenance						
Analysis Complete	Green	100%	Nov 06		Jan 07	
Development Complete	Green	100%	Jan 07		Dec 07	
QA Testing Complete	Green	100%	Feb 07		Mar 08	
FC06 Generalized Case/Party Search						
Analysis Complete	Green	100%	Dec 06		Apr 06	
Development Complete	Green	100%	Jan 07		Apr 06	
QA Testing Complete	Green	100%	Jan 07		Apr 07	
FC07 Case Processing						
Analysis Complete	Green	100%	Feb 07		Mar 08	
Development Complete	Green	100%	Mar 07		May 08	
QA Testing Complete	Green	100%	Feb 07	Oct 08	Oct 08	
FC08 Sentencing & Assessment						
Analysis Complete	Green	100%	Aug 06		Aug 06	
Development Complete	Green	100%	Jan 07		Jan 07	
QA Testing Complete	Green	100%	Feb 07	Oct 08	Oct 08	
FC09 Compliance						
Analysis Complete	Green	100%	Nov 06		Dec 06	
Development Complete	Green	100%	Jan 07		Jan 08	
QA Testing Complete	Green	100%	Mar 07	Nov 08	Nov 08	
FC10.1 E-Dispo MVD						
Analysis Complete	Green	100%	May 07		May 07	
Development Complete	Green	100%	Jul 07	Dec 08	Jan 09	
QA Testing Complete	Green	100%	TBD	Jan 09	May 09	
FC10.2 E-Dispo DPS						
Analysis Complete	Green	100%	May 07		May 07	
Development Complete	Green	60%	Jul 07	Dec 08		Hold - Manual Day 1 as ADRS
QA Testing Complete	Green	0%	TBD	Jan 09		will not be ready until 07/09
FC11 Batch Processing						
Analysis Complete	Green	100%		Sep 08	Sep 08	
Development Complete	Green	100%		Nov 08	Nov 08	
QA Testing Complete	Green	85%		Dec 08		Some criminal processes remain.
FC12 Petition Entry (OP, HI, HI-W)						
AOC Development Complete	Green	99%	Oct 06	Nov 08		Much of dev and testing done in tandem.
AOC QA Testing Complete	Green	99%	May 07	Nov 08		"
Tempe Incorporation of Petition Entry Module	Green	90%	Jul 07	Dec 08		Incomplete AOC Module (as of 5/21/09)
FC13 Obligations & Time Pymnt Contracts						
Analysis Complete	Green	100%	Oct 06		Dec 06	
Development Complete	Green	100%	Nov 06		Jan 07	
QA Testing Complete	Green	100%	Jun 07	Nov 08		
FC14 Payments (formerly Receipting)						
Analysis Complete	Green	100%	Jun 07		Nov 07	Excl. ADOR (FC19) and DDS and Lockbox
Development Complete	Green	100%	Jul 07		Mar 08	
QA Testing Complete	Green	100%	TBD	Nov 08	May 09	
FC15 Adjustments and Credits (Financials)						
Analysis Complete	Green	100%	Jun 07	Nov 08	Jan 09	
Development Complete	Green	100%	Aug 07	Dec 08	May 09	Enhancements expected (Phase II).
QA Testing Complete	Yellow	85%	TBD	Dec 08		Some minor testing scenarios incomplete.
FC16 Bonds						
Analysis Complete	Green	100%	Jun 07		Apr 08	
Development Complete	Green	100%	Aug 07		May 08	
QA Testing Complete	Green	100%	TBD	Oct 08	Dec 08	
FC17 Disbursement						
Analysis Complete	Green	100%	Jul 07		May 08	
Development Complete	Green	100%	Sep 07		Jul 08	
QA Testing Complete	Green	100%	TBD	Oct 08	May 09	Transmitting daily to PeopleSoft.
FC18 Collections						

Analysis Complete	Green	100%	Sep 07		Mar 08	
Development Complete	Green	100%	Oct 07		Apr 08	
QA Testing Complete	Green	90%	TBD	Nov 08		Impl.phased in. Collections transfer in 7/09.
FC19 Accounting						
Analysis Complete	Green	100%		Nov 08	Feb 09	
Development Complete	Green	100%		Dec 08	May 09	Minor enhancements may be necessary.
QA Testing Complete	Green	90%		Jan 09		Have not had first EOM, EOQ, etc.
FC20 Periodic Reporting - Financials						
Analysis Complete	Green	100%	Jun 07	Nov 08	May 09	Reduced to immediate needs for "go live."
Development Complete	Green	100%	Jun 07	Dec 08	May 09	
QA Testing Complete	Green	100%	TBD	Jan 09	May 09	
FC21 Periodic Reporting - Cases						
Analysis Complete	Green	100%	Jun 07	Oct 08	May 09	Reduced to immediate needs for "go live."
Development Complete	Green	100%	Jun 07	Dec 08	May 09	
QA Testing Complete	Green	100%	TBD	Dec 08	May 09	
FC23 Calendaring						
Analysis Complete	Green	100%	Nov 06		Dec 06	
Development Complete	Green	100%	Nov 06		Dec 06	Redesign comp. 12/07 (see note below)
QA Testing Complete	Green	100%	TBD	Oct 08	Oct 08	
Contract - Event Driven Processing						
Analysis Complete	Green	100%	Jan 07		Jan 07	
Development Complete	Green	100%	Sep 07	Jan 09	Apr 09	
QA Testing Complete	Green	100%	TBD	Jan 09	Apr 09	
Data Migration/Conversion						
	Green	85%	Nov 07	Mar 09		Scripts written. Final conv. 7/09.
Integration Testing by FC Incl. Ext. Data Exchanges						
	Green	100%	Oct 07	Feb 09	Apr 09	
User Training						
	Green	90%	Aug 07	Feb 09	Mar 09	Criminal Div. training remains
Pre-Production Appl Acceptance Testing						
	Green	100%	Oct 07	Jan 09	Apr 09	
System Implementation						
	Green	80%		March 30, 2009	5/4/2009	Phased w/ Civil. E-cites,PO,Criminal remain.

Changes	Major /Minor	Reason/Impact

Issue	Owner	Impact/Action
Risk	Probability	Status/Impact
		Problem jeopardizing project
		Problem impacting Deliverable
		Problem not yet realized
Staffing Issue/Position Title	# Needed	Impact/Action
Testing area under resourced		One AOC tester has been assigned to project since its inception. AOC hired contract position to test CMS and Petition Module (started 8/08). TMC staff used to augment efforts including "fixed" confirmation and screen reviews (regression).

Additional Information

Note: FC 23 Calendaring Revisions for Implementation using base design - Enhancements specs delivered and development completed 12/07 (rev. from 2/08).

Tempe Case Management System



Objective

To create a case management system using current and emerging technologies to replace Tempe Municipal Court's system that has been in use since 1993.

Overview

START DATE: November 4, 2004

CURRENT STATUS:

Implementation began May 1, 2009.

Using phased approach starting with civil processing for all traffic cases entered manually from ATTC.

STATE JCEF BUDGET:

\$500K (fully expended before close of FY 2008)

LOCAL BUDGET: \$1.4 Million

Key Indicators

As of May 18, 2009:

- **All party data successfully migrated.**
- **Over 800 cases entered into new system during the first two weeks.**
- **First payment taken on the second day of implementation.**
- **Payment acceptance, contract generation, register close out, and transmission to City Accounting occurs daily.**

Key Indicators

As of May 18, 2009:

- **E-Light Rail complaints being processed.**
- **Hearings being set and officers are notified via an e-mail that includes the subpoena.**
- **Beginning to process DDS completions.**
- **Nightly batch compliance tracking in production; includes civil defaulting.**
- **Beginning to electronically transmit dispositions to MVD.**