

iCIS Financials - RFR replacement		General Program Status	Yellow			Target	Target	Estimate	Comment	
Stakeholders - Superior Court & Clerk of Court					Budget	\$912,000	\$912,000	\$912,000		This funding divided between Clerk of Court and Superior Court. Superior Court expended \$512,000 of this funding.
Program Manager - Art Sonico					End Date	Dec-06	Dec-06	Sep-10		New end date will be determined after gap analysis phase completed in July '08
Deliverables	Current Status	% Complete	COT Original Delivery Date	CACC Target Delivery Date	[Nov-09] Revised Delivery Date	[Jan-10] Revised Delivery Date	Actual Delivery Date	Comment		
Project Schedule	Green	100%						Completed 10/30/2008		
Project Budget	Green	100%								
Phase 1 Deliverables										
Setup and Maintain Receivable Type Codes	Green	100%	Apr-05	Apr-05	Mar-05	Mar-05	Mar-05			
Case and Party Setup	Green	100%	Apr-05	Apr-05	Apr-05	Apr-05	Apr-05			
Setup Obligations	Green	100%	Apr-05	Apr-05	Jun-05	Jun-05	Jun-05			
Setup Payees	Green	100%	Apr-05	Apr-05	Jun-05	Jun-05	Jun-05			
Receipt Payments to Debtors	Green	100%	Apr-05	Apr-05	Jun-05	Jun-05	Jun-05			
Phase 2 Deliverables										
Setup Hardware/Software Environments	Green	100%	Oct-05	Oct-05	Jan-05	Jan-05	Jan-05			
Obligation Allocation & Distribution to Payables	Green	100%	Oct-05	Oct-05	Jul-05	Jul-05	Jul-05			
Adjustment to Payable Allocations	Green	100%	Oct-05	Oct-05	Jul-05	Jul-05	Jul-05			
Void & Reissue Payable Disbursements	Green	100%	Apr-06	Apr-06	Jul-05	Jul-05	Jul-05			
Phase 3 Deliverables										
Setup and Maintain JSL Restitution	Green	100%	Oct-05	Oct-05	Oct-06	Oct-06	Oct-06			
JOLTS Data Conversion	Green	100%	Apr-06	Apr-06	Oct-06	Oct-06	Oct-06			
Phase 4 Deliverables										
Project Plan	Green	100%						Completed 10/30/2008		
Switchover of existing JOLTS financials to a Juvenile Financial module in iCIS and the conversion of the JOLTS case management system to a new iCIS module. This will also include an automated Clerk of the Superior Court Juvenile MEEDS application.	Green	100%	Apr-06	Apr-06	Apr-07	Apr-07	Jul-07	The completion of this phase marked the completion of the financial modules for Justice Courts and Juvenile Court. This includes the capability to process financial obligations in iCIS, including restitution. However, the official restitution accounts remain in the Clerk's RFR system for both adult and juvenile cases until they are all migrated to the iCIS financials system together, as detailed below. The remaining and final development will build upon the financial modules already developed for Justice Court and Juvenile Court which will include functionality needed to replace and support Clerks financials for adult and juvenile general jurisdiction.		
Implementation of a RFR financials replacement module in iCIS to handle both Adult and Juvenile Probation Accounts application for a .net application	Green	30%	Apr-06	Apr-06				With the completion of the Business Analysis and Requirements phase, the project completion date was determined to be the end of September 2010. The new date was approved by COT on 11/7/2008.		
GAP Analysis	Green	100%		Aug-08			May-08	Refine requirements gap between current financials module in Juvenile iCIS and needs for RFR in Adult Clerk of Court		
Detail Business Analysis and Detail Requirements								Analyze business processes and define business requirements; <u>Baseline Scope, Baseline Cost, and projected project delivery date will be established at the end of this phase</u>		
Business Process Analysis Narratives	Green	100%		Jun-08	Jul-08	Jul-08	Jul-08	Completed and reviewed by Clerk of the Court		
Baseline Scope (List of Processes to Decompose)	Green	100%		Aug-08	Aug-08	Aug-08	Aug-08			
Process Decomposition Flowcharts	Green	100%		Oct-08	Oct-08	Oct-08	Oct-08			
Business Requirements	Green	100%		Oct-08	Oct-08	Oct-08	Oct-08			
Formal Business Process and Requirements (BPR) Doc.	Green	100%		Oct-08	Oct-08	Oct-08	Oct-08	Complete and reviewed/approved by the Clerk of the Court		
Baseline Cost, Projected Project Delivery Date	Green	100%		Oct-08	Oct-08	Oct-08	Oct-08			
Development Schedule	Green							See Detailed Project Plan		
.Net Development framework	Green			Apr-09	Apr-09	Apr-09	Apr-09			

Setup development environment	Green	100%		Jan-09	Jan-09	Jan-09	Jan-09	Final environment will be adjusted as we progress through the technical design
Establish development standards	Green	100%		Feb-09	Feb-09	Feb-09	Feb-09	
Design and Develop the Database foundation	Green	100%		Feb-09	Feb-09	Feb-09	Feb-09	
Design and Develop a generic Data Access layer	Green	100%		Feb-09	Feb-09	Feb-09	Feb-09	
Designing and developing a business object	Green	100%		Apr-09	Apr-09	Apr-09	Apr-09	
Design and develop the UI that will contain the future iCIS applications	Green	100%		Apr-09	Apr-09	Apr-09	Apr-09	
Design and develop Developer utilities	Green	100%		Apr-09	Apr-09	Apr-09	Apr-09	
Detailed System Design, Specifications	Green							Estimated 7 month duration, based on 3 dedicated technical resources
Conceptual Design	Green	100%		May-09	Sep-09	Sep-09	Oct-09	The Conceptual Design document has been delivered for Review. Customer is reviewing and providing additional feedback.
Database Design	Green	95%		May-09	Sep-09	Sep-09	Oct-09	The database design is as solid as it can be for conceptual design phase, but is not at 100% complete yet because as we move through technical design it is expected that some minor modification will be necessary, making this an ongoing task.
Develop System design/programming Specifications	Green	60%		Jul-09	Mar-10	Mar-10		This task is now in a yellow status. Creation of the Technical Design WBS identified that the number of topics needing to be covered in detail could not be completed in the time given due to heavier than anticipated holiday and vacation schedule; as well as the necessity for the resources involved needing to maintain their daily workloads. The meetings necessary to accomplish this will need to continue to the end of February 2010 to be completed. However, it is expected that an accurate revised project plan can still be produced by the end of December, with approximately 80% of the business information gathered.
Proposed Business Process Documentation	Green	55%		Aug-09	Mar-10	Mar-10		This task runs parallel with Task 49 (Programming specifications), two additional business analysts joined the project team to replace Diana Lewis who is on medical leave. The target date is changed to Mar-10 to correct an earlier error and to have the completion coincide with the concurrent task's completion. Diana is back from medical leave; there are 3 business analysts who are now working on this project.
Review/revise system design/Programming Specifications	Green	40%		Oct-09	Mar-10	Mar-10		Dependent on Tasks 49 (Programming Specs) and 50 (Business Process Document) being completed. Current 40% based on feedback received from the Conceptual Design phase. The remainder of this task will be completed upon the review of the technical design by the customer.

	Green	100%						The goal is still to refine the project plan by the end of December to confirm or recast the original project implementation date. These revisions will be based on the design information produced, allowing a significantly more accurate time estimate per task to complete.
Refined Project Plan				May-09	Dec-09	Dec-09	Jan-10	
Design Complete	Yellow			Oct-09	Mar-10	Mar-10		Milestone Task , dependent on Tasks 47, 48, 49,50, and 51 (Conceptual, DB, Technical, and Business Process documents, Review/Approval of the Design).
Construction								The construction-to-implementation schedule is revised this reporting period to reflect actual tasks based on the actual system design products. <u>Note: the previous schedule rows (55 through 81), with current target dates, are hidden under this heading: to see them, please unhide the rows.</u>
Data Conversion				Jul-10	Jul-10			
XML Schemas						Apr-10		
RFR Data Mapping								
Trial Run						Jun-10		
Data Scrubbing						Sep-10		
Final Run						Aug-10		
Juvenile Data Mapping								
Trial Run						Jul-10		
Data Scrubbing						Aug-10		
Final Run						Aug-10		
Post Conversion Activities						Sep-10		
Application Foundation								
Finalize Architecture	Green	100%				Jan-10		
Visual Studio/TFS Setup	Green	100%				Jan-10		
Code Templates and Utilities	Green	100%				Jan-10		
Developer Mentoring by Consultants						Feb-10		
Install Development Database						Feb-10		
Data Access Layer						Feb-10		
Data Security architecture						Feb-10		
Encryption Layer						Feb-10		
Replication						Feb-10		
Master User Interface Pattern						Feb-10		
Core Objects Framework						Mar-10		
Common Code Library						Feb-10		
Error Handler						Feb-10		
Screen Flow Automation						Feb-10		
Audit Layer						Apr-10		
Search Engine						Mar-10		
Code Tables Maintenance						Mar-10		
User Security Tables Maintenance						Apr-10		
Application Security Layer						Apr-10		
Reporting Foundation								
RSS Install						Jan-10		
Report Engine						Apr-10		
Report Design Settings						Apr-10		
Image Management						Apr-10		
Subscription Management						May-10		
Sharepoint Integration						Feb-10		
Application - Case Screens				Dec-10	Dec-10			
Case Add/Edit						Apr-10		
Case Summary						May-10		
Party Add/Edit						May-10		
Party List						May-10		
Related Cases						May-10		
Address List						May-10		
Contact Info List						May-10		
Case Initiation Flow						Apr-10		
Person Merge						May-10		
Common Payto Add/Edit						Jun-10		
Notes						May-10		
Application - Obligations Screens				Dec-09	Dec-09			
Obligation Add/Edit						Jul-10		
Obligation List						Jul-10		
Obligation Popup						Jul-10		
Obligation Control						Jul-10		
Obligation Chronology						Jul-10		
Assessment History						Jul-10		

JSL Payee Search					Jul-10		
JSL Entry					Jul-10		
Adjustments					Aug-10		
GL Inquiry					Aug-10		
Suspense					Aug-10		
NSF					Aug-10		
Allocation Trail					Aug-10		
Payment History					Aug-10		
Holds					Aug-10		
Credits/Debit					Jul-10		
Application - Disbursement Screens			Jan-10	Jan-10			
Disbursement Status					Sep-10		
Voids / Stop Payment					Aug-10		
Disbursement Summary					Sep-10		
Reconciliation					Sep-10		
Disbursement Parameter Admin					Aug-10		
DOR Admin					Sep-10		
Review Actions Screen					Oct-10		
Dashboard					Dec-10		
Application - Civil Judgment Screens			Apr-10	Apr-10			
Civil Judgments List					Jan-11		
Civil Judgment Add/Edit Overview					Jan-11		
Civil Judgments Work Queue					Jan-11		
Application - APD Screens			Jan-10	Jan-10			
APD Financial Review					Feb-11		
PO Caseload Review					Feb-11		
Unit Supervisor Review					Feb-11		
Division Director Review					Feb-11		
Department Collection Review					Feb-11		
Application Interfaces			Jan-10	Jan-10			
CRS Integration					Aug-10		
GL Integration					Aug-10		
Signal Processing					Oct-10		
iCIS Integration					May-10		
iCIS Manual Linking					Aug-10		
Meeds Feed Data Storage					Jun-10		
Meeds Integration					Sep-10		
Meeds Integration Exceptions					Sep-10		
APD Feed					Nov-10		
Jobs			Mar-10	Mar-10			
Jobs Search					Apr-10		
DOR					Sep-10		
Collections					Sep-10		
Civil Judgments					Jan-11		
Stale Check / Mass Void					Sep-10		
Disbursement					Aug-10		
Reports			Mar-10	Mar-10			
Document Templates					May-10		
Report Delivery Media					May-10		
Adult Reports							
Payment History - External					Jun-10		
Payment History - Internal					Jun-10		
Suspense Items					May-10		
Pending Disbursements					May-10		
Stale Checks					May-10		
Checks Register					May-10		
Common Payto Remittance Register					Jun-10		
Cleared Checks					Jun-10		
Case History					Jun-10		
Payers Receipt					Jun-10		
Payee History					Jun-10		
Payer's Detail					Jul-10		
Payee Summary					Jul-10		
COSC Restitution					Jun-10		
Payer's Orders, Notes					Jun-10		
Backend Suspense Items					Jun-10		
Check Amount Inquiry					Jun-10		
Check OS or Voided					Jul-10		
Checks Voided by Date Range					Jul-10		
Check Disbursement Pieces					Jun-10		
Pending Items for Order Type					Jun-10		
Pending Totals by Order Type					Jun-10		
Receivables Totals					Jun-10		
PSF Split - Transmittal reporting					Jul-10		
A/P Print Log					Jul-10		
Worked Performed					Jul-10		
Monthly Transmittal					Jun-10		
Payment Distribution					Jun-10		
AOC Stats					Jul-10		
Fines Aggregate					Aug-10		
APD Victim Letter					Aug-10		

Accrual Fees Aggregate					Aug-10		
PC Listing Report					Jul-10		
Common Payto Accrual Receivables					Jun-10		
User Listing Report					Jul-10		
Code Listing					Jun-10		
Juvenile Reports			Apr-10	Apr-10			
Assessments Detail					Sep-10		
Assessments Summary					Sep-10		
Backdated Payments					Sep-10		
Billing Statements Overview					Sep-10		
Billing Statement Reprint					Sep-10		
Billing Statement 3page 2page					Sep-10		
Civ Judg Juvenile - Certified Letter					Nov-10		
Civ Judg Juvenile - Proposed Judgment					Oct-10		
Civ Judg Juvenile - Satisfaction					Sep-10		
Civ Judg Juvenile - Wksheet/Verification					Sep-10		
Civ Judg Parent - Certified Letter					Oct-10		
Civ Judg Parent - Proposed Judgment					Sep-10		
Civ Judg Parent - Satisfaction					Nov-10		
Civ Judg Parent - Wksheet/Verification					Oct-10		
Collections Accts, Insuff Funds					Sep-10		
Collection Agencies Payments Detail					Sep-10		
Collection Agencies Payments Summary					Oct-10		
Collection Letter Accounts					Oct-10		
Detention Billing for Tribes					Dec-10		
DSO Payments					Nov-10		
Fin Obligations Established					Sep-10		
Fin Obligations Established - Summary					Sep-10		
Financial QA Report					Oct-10		
Credit Adj Detail					Dec-10		
Credit Adj Summary					Jan-11		
Debit Adj Detail					Dec-10		
Debit Adj Summary					Oct-10		
Gross Payment Detail					Oct-10		
Gross Payment Summary					Nov-10		
Net Revenue Detail					Jan-11		
Net Revenue Summary					Feb-11		
JSL					Jan-11		
Insufficient Fund Transactions					Oct-10		
JCORP Paid Restitutions					Oct-10		
Multiple Payers with Diff Addresses					Nov-10		
New Obligations					Jan-11		
Obligations with OE Status					Feb-11		
Open Diversions, over 18					Feb-11		
Open Probations, over 18					Oct-10		
Over 18 - Adjudicated Felony					Nov-10		
Payment Debit Credit Detail					Dec-10		
Payment Debit Credit Summary					Feb-11		
Payment Detail					Mar-11		
Payment Summary					Mar-11		
Recall from Collection - Detail					Nov-10		
Recall from Collection - Summary					Nov-10		
Restitution Matrix					Jan-11		
TASC Audit					Dec-10		
Tickler - Obligations					Jan-11		
Reports Optimization					Mar-11		
Adhoc Reporting					May-10		
Construction Complete					Mar-11		
QA Testing			Aug-10	Aug-10			
Case Screens Testing					Jul-10		
Obligation Screens Testing					Sep-10		
Disbursement Screens Testing					Oct-10		
Review Action Testing					Oct-10		
Dashboard Testing					Dec-10		
Civil Judgment Testing					Feb-11		
APD Screens Testing					Feb-11		
Interfaces Testing							
CRSTesting					Dec-10		
GL Testing					Dec-10		
Meeds Feed Testing					Dec-10		
APD Feed Testing					Dec-10		
Jobs Testing					Feb-11		
Reports Testing - Adult					Oct-10		
Reports Testing - Juvenile					Jul-11		
QA Testing Complete					Jul-11		
Performance Tuning					Jul-11		
User Acceptance - Screens			Sep-10	Sep-10	Apr-11		
User Acceptance - Reports			Sep-10	Sep-10	Jun-11		
Training Materials			Aug-10	Sep-10	Jun-11		
Training Classes			Sep-10	Sep-10	Jul-11		
Implementation			Sep-10	Sep-10	Aug-11		

Project Complete		Sep-10	Sep-10	Aug-11
Changes	Major /Minor	Reason/Impact		
Minor changes to percentages and status	Minor	Updated percentages to accurately reflect progress. Changed status from yellow to green as currently progress is as anticipated.		
COT Approved new delivery date on 11/7/08	Major	Set to deliver on 9/2010		
8-10-09: Status changes to the conceptual design and database design tasks.	Minor	Updated percentages complete to reflect progress made in the last month.		
9-10-09: Status changes to the conceptual design and database design tasks.	Minor	Updated percentages complete to reflect progress made in the last month.		
10-13-09: Status changes to the conceptual design and database design tasks.	Minor	Updated percentages complete to reflect progress made in the last month.		
10-13-1009 - Updated a few of the Revised delivery dates	Minor	They were not updated accurately the first time revisions were made and did not reflect correctly in context of previous phases and there revised dates. The result is that Data Conversion, Testing and Training preparation all are in alignment with previous phases now.		
11/9/2009 - Status changes and revised dates proposed with information describing why.	Major	Noted that Technical Design phase is now yellow and why.		
12/10/2009 - Status changes to the various design tasks.	Minor	Updated percentages complete to reflect progress made in the last month.		
1/14/2010 - Major change to the project schedule based on more detailed business and technical information gathered from the System Design phase.	Major	10-month extension of the project delivery date, now set for Aug-11, <u>explained in accompanying slide presentation.</u>		
Issue	Owner	Impact/Action		
Staffing/Hiring freeze	MC Superior Court	Due to current budget issues, Maricopa County has initiated a hiring freeze. Court Technology Services is being impacted by this freeze. See below for associated risks.		
Installation and configuration of hardware/software is behind schedule. As a result the .net framework development has been delayed. Anticipate bringing this back into schedule by applying additional resources.	MC Superior Court	Minor delay in schedule that should be able to be overcome in later phases.		
Risk	Probability	Status/Impact		
Budget	80%	Due to current budget issues being experienced across the state the possibility of a RIF or other reduction scenarios could effect project resources.		
CTS and Clerk of Court staff availability	50%	The success of the project relies and counts on continued availability of CTS analysts and designers and also on Clerk of Court subject matter experts and other leaders to participate significantly in the project. During Conceptual Design phase, staffing shortage and competing/mandated projects limited our ability to complete the phase on time. <u>The risk probability is reduced to 50% (from 100%) as we adjusted the schedule according to current circumstances.</u>		
Integration	5%	Successful integration to Clerks Cash Receipting application is dependant on completion of the rewrite of that application. If that application is not completed on time delays in this project will occur. It also requires our two agencies to exchange technical details.		
Staffing/Hiring freeze	90%	Due to the current hiring freeze in effect, if CTS or the Clerk of Court experience turnover in key staff, which are not able to be immediately replaced, the project schedule could be significantly impacted. This has happened in CTS and anymore key staff that cannot be replaced could effect the delivery.		
.NET Technology	60%	The project plan provides for a solution developed in current .net technologies consistent with the state wide architectural standards, with the desire to move to VSTS 2010 when released. With any new release issues can arise, but we hope to have a 'most' current software platform at release.		
Competing Projects and Priorities	25%	As we move into a tighter budget time and work with limited resources, it will be important communicate on potential distractions that can impact delivery and resource usage.		
Staffing Issue/Position Title	# Needed	Impact/Action		