

COURT AUTOMATION COORDINATING COMMITTEE A Subcommittee of the Commission on Technology

Thursday, August 22, 2013
10:00 AM - 11:30 AM

ARIZONA SUPREME COURT
1501 W. Washington
Phoenix, AZ 85007



AUDIO PHONE NUMBER: 1-602-425-3288
AUDIO ACCESS CODE: 4078#

MEMBERS PRESENT

Kip Anderson*
Cathy Clarich
Julie Dybas*
Christopher Hale
Donald Jacobson (*Jessica Cortes**, proxy)
Phillip Knox
Rona Newton
Ron Overholt
Michael Pollard, *Chair*
Janie Randall*
Paul Thomas

MEMBERS ABSENT

GUESTS

Jennifer Gilbertson*, *Phoenix Muni Court*
Charles Drake*, *PCCJC*
Lauren Lupica, *City of Mesa*

AOC STAFF

Stewart Bruner, *ITD*
Eric Ciminski, *CSD*
Mary Kennedy, *ITD*
Adele May, *ITD*
Jason Shumberger, *ITD*
Amy Wood, *CSD*

* indicates appeared by telephone

WELCOME AND INTRODUCTORY REMARKS

Judge Michael Pollard, Chair, called the Court Automation Coordinating Committee (CACC) meeting to order at 10:00 a.m. After confirming a quorum existed, the chair called attention to the minutes of the July 25, 2013 CACC meeting in members' packets.

MOTION: A motion was made and seconded to accept the minutes of the July 25, 2013 CACC meeting as they appear in members' packets. The motion passed unanimously.

Though the Probation Automation Coordinating Committee (PACC) Update is now scheduled for quarterly updates, Rona Newton mentioned that a meeting had taken place and an issue raised by a Committee on Probation member was addressed at that PACC meeting held last week.

eFILING UPDATE

Amy Wood, the AZTurboCourt eFiling Program Manager, informed members that Release 2013.1 completed on schedule August 20th but that Release 2 has now been split into two portions. A new Release 3 was added for the participant matching work that had previously been in Release 2. In response to questions from members, Amy shared the existence of a lawsuit seeking a declaratory judgment concerning the ownership of XML code used for processing e-filings through IBM MQ. The project is not directly impacted by the lawsuit currently. The disaster recovery environment testing is on hold while negotiations take place to reduce the total cost of performing the work.

REVIEW OF CHANGES TO MINDMAP THIS MONTH

Stewart informed members of the other changes to the MindMap besides e-Filing, including the PCCJC CMS, and Mesa portions, stating that individual project managers will supply details in later agenda items. Stewart finally mentioned changes to the priority projects chart made to align it with the new priorities approved at the COT meeting June 7. Members were provided the updated chart for reference.

PCCJC CMS DEVELOPMENT UPDATE

Charles Drake, IT Manager at the Pima Consolidated Justice Court (PCCJC), recapped progress on key milestones in the life of the CMS replacement effort for the court, including Passport, MVD reporting, defensive driving, DSO/TIP, and statistical reporting. He explained that the scope of the statistical reporting task has increased since the effort was originally estimated for the project plan, extending its timeline. Charles will be adding a resource to tackle report writing. PCCJC is following Mesa's approach for a clerk review queue to show defensive driving transactions that do not make their way successfully into the CMS. Completed items are headed for user integration testing in the next couple of months. Charles feels confident that the project will meet its target implementation date of early February 2014.

AMCAD APPLICATION RELEASES UPDATE

Mary Kennedy, AOC's Software Release Manager, recapped a vendor/AOC tiger team's efforts to resolve issues with Release 3.9 by working together within the same development environment thereby eliminating the time involved in back and forth exchanges. She shared a more fundamental issue that has arisen with the performance of the application preventing her from placing dates on the MindMap even though the final interim release has now been received.

Mary detailed the testing strategy underway to isolate the technical source of the slowness. Indications from other customers are that they are noticing similar experiences. Mary emphasized that AOC is working as hard as possible to address the slowness and support Mesa's February date. Chris Hale expressed his court's frustration with the lack of a firm date for Release 3.10 causing planning difficulties. Staff member Stewart Bruner recapped CACC's previous admonition to Mary against providing ambitious dates that were continuously changing and how that resulted in the persistence of TBDs until absolutely certain dates exist.

Paul Thomas, court administrator for Mesa Municipal Court, gave his perspective about the date slippages and reasons behind Mesa's selection of February 2014 for going live. He emphasized that other components of the project beyond software development are also taking time and resources including standardization of charging statutes, event code standardization, forms creation, and extensive reporting in several tiers of priority. Mesa has to involve AOC for items that will affect the rest of the state. Adele May's team from AOC has been placing concentrated effort on application configuration and setup in support of the February date.

Ron Overholt shared his experience with balancing a single a court's development timeline with addressing the needs of all the courts across the state that will adopt and benefit from the software.

POST-IMPLEMENTATION REPORTS

Amy Wood covered the AZTurboCourt 2013 Release 1 implementation as part of the e-filing update.

ITEMS OF OLD OR NEW BUSINESS

No items of old or new business were raised.

The next meeting will take place in **Room 230** of the **State Courts Building** on **September 19, 2013 at 10 AM**.

The meeting adjourned at 10:55 a.m.