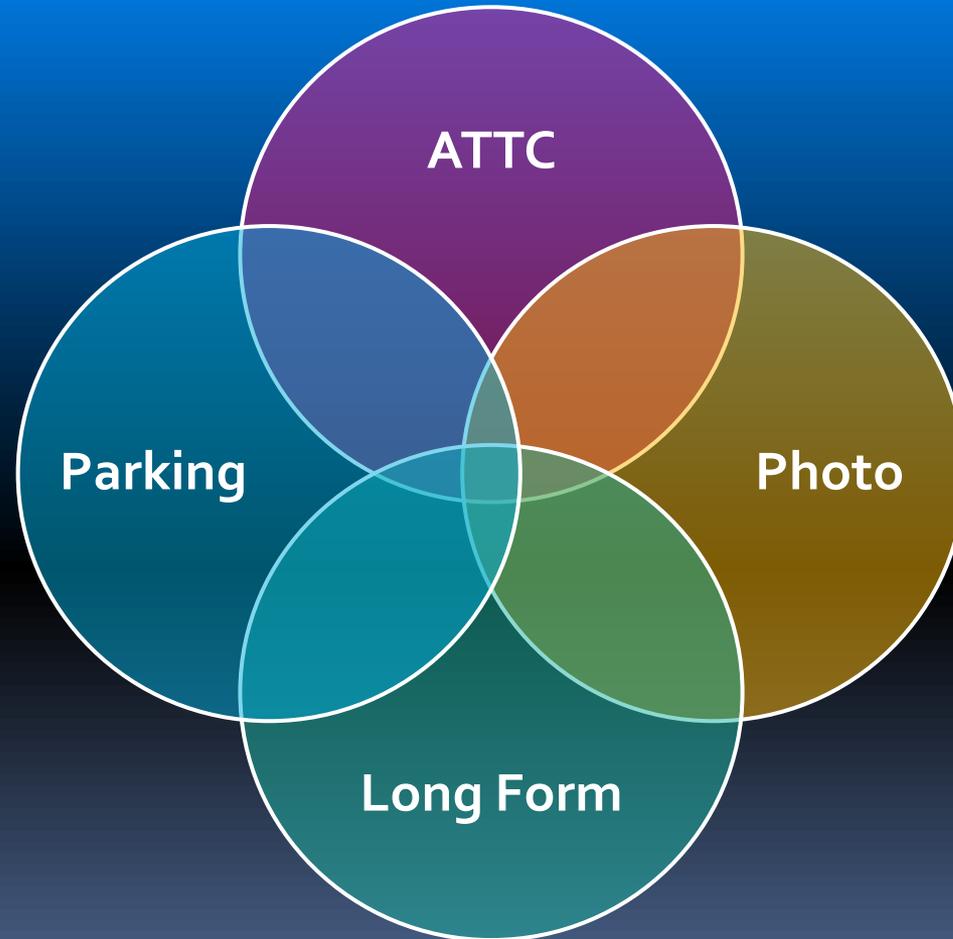


AJACS eCOMPLAINT



AJACS eCOMPLAINT



Model Overview

- ❖ eComplaint will replace eCitation in the AJACS environment.
- ❖ Will support four types of eComplaint.
- ❖ Will be used by all AJACS courts that use now or will implement eCitation
- ❖ Currently only ATTC and Photo Enforcement are supported
- ❖ All eComplaint data is transmitted from the vendor to the court in XML format
- ❖ There are seven eCitation vendors (two are photo)

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XML Data Versions

The only differences among the 3 versions is the addition of new tags to the previous version to accommodate Law Enforcement or Case Management System (CMS) requirements

- **1.1** – In use today by 6 eCitation vendors into 50+ courts
- **1.2** – In use today by the Department of Public Safety (DPS) only into 110 courts
- **2.0** – Will be used by all courts that migrate to the AJACS CMS and have eCitation or will have eComplaint implemented

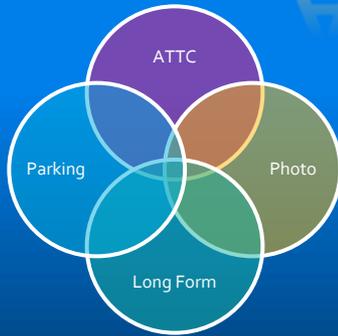
AJACS eCOMPLAINT



Vendor Impact

1. Application - Logic to capture and send new data elements
2. Possible ATTC form and print utility changes
3. Logic to process return messages – (photo only)
4. Logic to send new messages – (photo only)
5. Continued support for existing model in current customer courts
6. Two-month window for development and testing

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Planned Schedule

1. **Pilot Court – Medium Volume - Apache Junction Municipal – January 2014**
2. **Pilot Court – Large Volume – Mesa Municipal – February 2014**
3. **Full Rollout – begin March 2014 - Small Volume – Maricopa County Municipal Courts that do not currently use eCitation**
4. **Roll out five courts per week.**

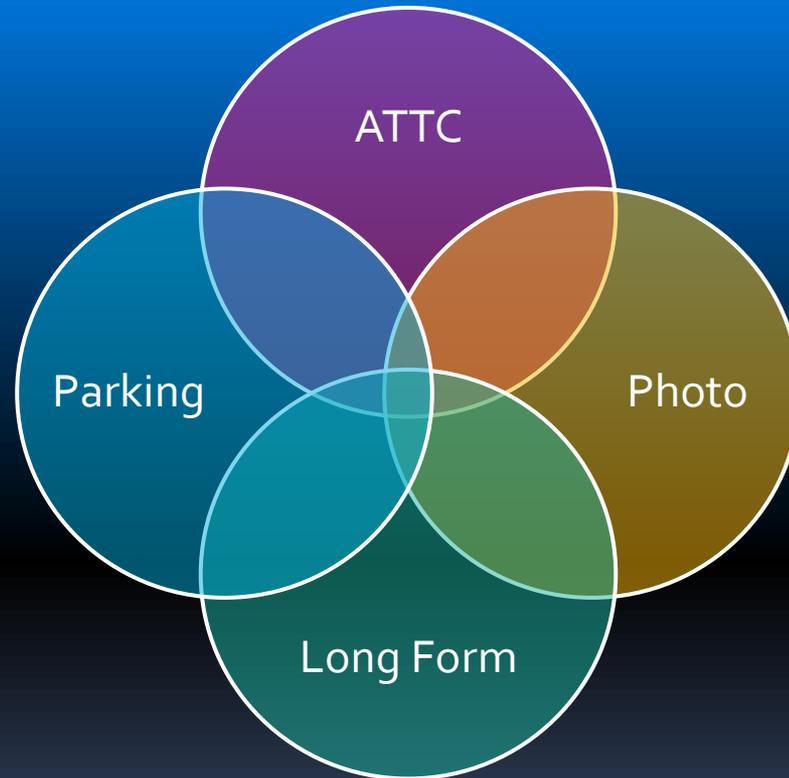
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Current Status

1. Beta testing of the AJACS eComplaint interface module in the AOC Development environment in progress
2. QA test scenarios defined and ready to engage
3. Technical specifications delivered to all vendors

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QUESTIONS?