

Commissioner : *Benny, Margaret*

Appointment Date : *May, 2007*

Assignment : *Civil*

Results of 71 surveys received from Litigants and Witnesses

<u>Litigant & Witness Survey Questions</u>	<u>Superior/ Very Good/ Satisfactory</u>
Section I : Integrity	
1. Basic fairness and impartiality	100%
2. Equal treatment regardless of race	100%
3. Equal treatment regardless of gender	100%
4. Equal treatment regardless of religion	100%
5. Equal treatment regardless of national origin	100%
6. Equal treatment regardless of disability	100%
7. Equal treatment regardless of age	100%
8. Equal treatment regardless of sexual orientation	100%
9. Equal treatment regardless of economic status	100%
Section II : Communication Skills	
10. Explained Proceedings	100%
11. Explained reasons for delays	96%
12. JURORS ONLY : Clearly explained the juror's responsibility	N.A.
Section III : Judicial Temperamental	
13. Understanding and compassion	100%
14. Dignified	100%
15. Courteous	100%
16. Conduct that promotes public confidence in the court and commissioner's ability	100%
17. Patient	100%
Section IV : Administrative Performance	
18. Punctual in conducting proceedings	100%
19. Maintained proper control in courtroom	100%
20. Was prepared for the proceedings	100%

Commissioner : *Benny, Margaret*

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Assignment : *Civil*

Results of N.A. surveys received from Jurors

Juror Survey Questions

**Superior/
Very Good/
Satisfactory**

Section I : Integrity

- | | |
|---|---------------------|
| 1. Basic fairness and impartiality | <u> N.A. </u> |
| 2. Equal treatment regardless of race | <u> N.A. </u> |
| 3. Equal treatment regardless of gender | <u> N.A. </u> |
| 4. Equal treatment regardless of religion | <u> N.A. </u> |
| 5. Equal treatment regardless of national origin | <u> N.A. </u> |
| 6. Equal treatment regardless of disability | <u> N.A. </u> |
| 7. Equal treatment regardless of age | <u> N.A. </u> |
| 8. Equal treatment regardless of sexual orientation | <u> N.A. </u> |
| 9. Equal treatment regardless of economic status | <u> N.A. </u> |

Section II : Communication Skills

- | | |
|--|---------------------|
| 10. Explained Proceedings | <u> N.A. </u> |
| 11. Explained reasons for delays | <u> N.A. </u> |
| 12. JURORS ONLY : Clearly explained the juror's responsibility | <u> N.A. </u> |

Section III : Judicial Temperamental

- | | |
|---|---------------------|
| 13. Understanding and compassion | <u> N.A. </u> |
| 14. Dignified | <u> N.A. </u> |
| 15. Courteous | <u> N.A. </u> |
| 16. Conduct that promotes public confidence in the court and commissioner's ability | <u> N.A. </u> |
| 17. Patient | <u> N.A. </u> |

Section IV : Administrative Performance

- | | |
|--|---------------------|
| 18. Punctual in conducting proceedings | <u> N.A. </u> |
| 19. Maintained proper control in courtroom | <u> N.A. </u> |
| 20. Was prepared for the proceedings | <u> N.A. </u> |

Commissioner : *Benny, Margaret*

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Assignment : *Civil*

Results of 16 surveys received from Attorney

Attorney Survey Questions

**Superior/
Very Good/
Satisfactory**

Section I : Legal Ability

1. Legal reasoning ability	100%
2. Knowledge of substantive law	100%
3. Knowledge of rules of evidence	100%
4. Knowledge of rules of procedure	100%

Section II : Integrity

5. Basic fairness and impartiality	100%
6. Equal treatment regardless of race	100%
7. Equal treatment regardless of gender	100%
8. Equal treatment regardless of religion	100%
9. Equal treatment regardless of national origin	100%
10. Equal treatment regardless of disability	100%
11. Equal treatment regardless of age	100%
12. Equal treatment regardless of sexual orientation	100%
13. Equal treatment regardless of economic status	100%

Section III : Communication Skills

14. Clear and logical communications and directions	100%
15. Clear and logical written decisions	100%
16. Gave all parties an adequate opportunity to be heard	100%

Section IV : Judicial Temperamental

17. Understanding and compassion	100%
18. Dignified	100%
19. Courteous	100%
20. Conduct that promotes public confidence in the court and commissioner's ability	100%
21. Patient	100%

Section V : Administrative Performance

22. Punctual in conducting proceedings	100%
23. Maintained proper control in courtroom	100%
24. Prompt in making rulings and rendering decisions	100%
25. Was prepared for the proceedings	100%
26. Efficient management of calendar	100%

Section VI : Settlement Activities

27. Appropriately conducted or promoted settlement	100%
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