

Commissioner : *Clarke, Terri*

Appointment Date : *September, 2010*

Assignment : *Probate*

Results of 54 surveys received from Litigants and Witnesses

Litigant & Witness Survey Questions

**Superior/
Very Good/
Satisfactory**

Section I : Integrity

1. Basic fairness and impartiality	90%
2. Equal treatment regardless of race	96%
3. Equal treatment regardless of gender	94%
4. Equal treatment regardless of religion	100%
5. Equal treatment regardless of national origin	93%
6. Equal treatment regardless of disability	93%
7. Equal treatment regardless of age	98%
8. Equal treatment regardless of sexual orientation	100%
9. Equal treatment regardless of economic status	91%

Section II : Communication Skills

10. Explained Proceedings	87%
11. Explained reasons for delays	90%
12. JURORS ONLY : Clearly explained the juror's responsibility	N.A.

Section III : Judicial Temperamental

13. Understanding and compassion	85%
14. Dignified	87%
15. Courteous	87%
16. Conduct that promotes public confidence in the court and commissioner's ability	83%
17. Patient	88%

Section IV : Administrative Performance

18. Punctual in conducting proceedings	96%
19. Maintained proper control in courtroom	94%
20. Was prepared for the proceedings	85%

Commissioner : *Clarke, Terri*

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Assignment : *Probate*

Results of N.A. surveys received from Jurors

Juror Survey Questions

**Superior/
Very Good/
Satisfactory**

Section I : Integrity

- | | |
|---|---------------|
| 1. Basic fairness and impartiality | <u> N.A. </u> |
| 2. Equal treatment regardless of race | <u> N.A. </u> |
| 3. Equal treatment regardless of gender | <u> N.A. </u> |
| 4. Equal treatment regardless of religion | <u> N.A. </u> |
| 5. Equal treatment regardless of national origin | <u> N.A. </u> |
| 6. Equal treatment regardless of disability | <u> N.A. </u> |
| 7. Equal treatment regardless of age | <u> N.A. </u> |
| 8. Equal treatment regardless of sexual orientation | <u> N.A. </u> |
| 9. Equal treatment regardless of economic status | <u> N.A. </u> |

Section II : Communication Skills

- | | |
|--|---------------|
| 10. Explained Proceedings | <u> N.A. </u> |
| 11. Explained reasons for delays | <u> N.A. </u> |
| 12. JURORS ONLY : Clearly explained the juror's responsibility | <u> N.A. </u> |

Section III : Judicial Temperamental

- | | |
|---|---------------|
| 13. Understanding and compassion | <u> N.A. </u> |
| 14. Dignified | <u> N.A. </u> |
| 15. Courteous | <u> N.A. </u> |
| 16. Conduct that promotes public confidence in the court and commissioner's ability | <u> N.A. </u> |
| 17. Patient | <u> N.A. </u> |

Section IV : Administrative Performance

- | | |
|--|---------------|
| 18. Punctual in conducting proceedings | <u> N.A. </u> |
| 19. Maintained proper control in courtroom | <u> N.A. </u> |
| 20. Was prepared for the proceedings | <u> N.A. </u> |

Commissioner : Clarke, Terri

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Assignment : Probate

Results of 13 surveys received from Attorney

<u>Attorney Survey Questions</u>	<u>Superior/ Very Good/ Satisfactory</u>
<i>Section I : Legal Ability</i>	
1. Legal reasoning ability	62%
2. Knowledge of substantive law	62%
3. Knowledge of rules of evidence	71%
4. Knowledge of rules of procedure	40%
<i>Section II : Integrity</i>	
5. Basic fairness and impartiality	69%
6. Equal treatment regardless of race	89%
7. Equal treatment regardless of gender	100%
8. Equal treatment regardless of religion	75%
9. Equal treatment regardless of national origin	100%
10. Equal treatment regardless of disability	100%
11. Equal treatment regardless of age	100%
12. Equal treatment regardless of sexual orientation	67%
13. Equal treatment regardless of economic status	86%
<i>Section III : Communication Skills</i>	
14. Clear and logical communications and directions	46%
15. Clear and logical written decisions	57%
16. Gave all parties an adequate opportunity to be heard	62%
<i>Section IV : Judicial Temperamental</i>	
17. Understanding and compassion	54%
18. Dignified	62%
19. Courteous	62%
20. Conduct that promotes public confidence in the court and commissioner's ability	46%
21. Patient	54%
<i>Section V : Administrative Performance</i>	
22. Punctual in conducting proceedings	54%
23. Maintained proper control in courtroom	77%
24. Prompt in making rulings and rendering decisions	90%
25. Was prepared for the proceedings	62%
26. Efficient management of calendar	62%
<i>Section VI : Settlement Activities</i>	
27. Appropriately conducted or promoted settlement	50%