

Commissioner : *Ireland, Jacki*
Appointment Date : *November, 2007*
Assignment : *Civil/Probate/Family*

Results of 59 surveys received from Litigants and Witnesses

<u>Litigant & Witness Survey Questions</u>	<u><i>Superior/ Very Good/ Satisfactory</i></u>
<i>Section I : Integrity</i>	
1. Basic fairness and impartiality	83%
2. Equal treatment regardless of race	94%
3. Equal treatment regardless of gender	89%
4. Equal treatment regardless of religion	98%
5. Equal treatment regardless of national origin	94%
6. Equal treatment regardless of disability	96%
7. Equal treatment regardless of age	92%
8. Equal treatment regardless of sexual orientation	96%
9. Equal treatment regardless of economic status	90%
<i>Section II : Communication Skills</i>	
10. Explained Proceedings	83%
11. Explained reasons for delays	80%
12. JURORS ONLY : Clearly explained the juror's responsibility	N.A.
<i>Section III : Judicial Temperamental</i>	
13. Understanding and compassion	81%
14. Dignified	86%
15. Courteous	85%
16. Conduct that promotes public confidence in the court and commissioner's ability	81%
17. Patient	80%
<i>Section IV : Administrative Performance</i>	
18. Punctual in conducting proceedings	85%
19. Maintained proper control in courtroom	95%
20. Was prepared for the proceedings	95%

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Results of N.A. surveys received from Jurors

Juror Survey Questions

**Superior/
Very Good/
Satisfactory**

Section I : Integrity

- | | |
|---|-------------|
| 1. Basic fairness and impartiality | <u>N.A.</u> |
| 2. Equal treatment regardless of race | <u>N.A.</u> |
| 3. Equal treatment regardless of gender | <u>N.A.</u> |
| 4. Equal treatment regardless of religion | <u>N.A.</u> |
| 5. Equal treatment regardless of national origin | <u>N.A.</u> |
| 6. Equal treatment regardless of disability | <u>N.A.</u> |
| 7. Equal treatment regardless of age | <u>N.A.</u> |
| 8. Equal treatment regardless of sexual orientation | <u>N.A.</u> |
| 9. Equal treatment regardless of economic status | <u>N.A.</u> |

Section II : Communication Skills

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|--|-------------|
| 10. Explained Proceedings | <u>N.A.</u> |
| 11. Explained reasons for delays | <u>N.A.</u> |
| 12. JURORS ONLY : Clearly explained the juror's responsibility | <u>N.A.</u> |

Section III : Judicial Temperamental

- | | |
|---|-------------|
| 13. Understanding and compassion | <u>N.A.</u> |
| 14. Dignified | <u>N.A.</u> |
| 15. Courteous | <u>N.A.</u> |
| 16. Conduct that promotes public confidence in the court and commissioner's ability | <u>N.A.</u> |
| 17. Patient | <u>N.A.</u> |

Section IV : Administrative Performance

- | | |
|--|-------------|
| 18. Punctual in conducting proceedings | <u>N.A.</u> |
| 19. Maintained proper control in courtroom | <u>N.A.</u> |
| 20. Was prepared for the proceedings | <u>N.A.</u> |

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Results of 14 surveys received from Attorney

<u>Attorney Survey Questions</u>	<u>Superior/ Very Good/ Satisfactory</u>
<i>Section I : Legal Ability</i>	
1. Legal reasoning ability	100%
2. Knowledge of substantive law	100%
3. Knowledge of rules of evidence	100%
4. Knowledge of rules of procedure	100%
<i>Section II : Integrity</i>	
5. Basic fairness and impartiality	100%
6. Equal treatment regardless of race	100%
7. Equal treatment regardless of gender	100%
8. Equal treatment regardless of religion	100%
9. Equal treatment regardless of national origin	100%
10. Equal treatment regardless of disability	100%
11. Equal treatment regardless of age	100%
12. Equal treatment regardless of sexual orientation	100%
13. Equal treatment regardless of economic status	100%
<i>Section III : Communication Skills</i>	
14. Clear and logical communications and directions	100%
15. Clear and logical written decisions	71%
16. Gave all parties an adequate opportunity to be heard	100%
<i>Section IV : Judicial Temperamental</i>	
17. Understanding and compassion	100%
18. Dignified	100%
19. Courteous	100%
20. Conduct that promotes public confidence in the court and commissioner's ability	100%
21. Patient	100%
<i>Section V : Administrative Performance</i>	
22. Punctual in conducting proceedings	100%
23. Maintained proper control in courtroom	100%
24. Prompt in making rulings and rendering decisions	100%
25. Was prepared for the proceedings	100%
26. Efficient management of calendar	100%
<i>Section VI : Settlement Activities</i>	
27. Appropriately conducted or promoted settlement	100%