

**Commissioner :** *Kaiser, Brian*  
**Appointment Date :** *December, 2009*  
**Assignment :** *Criminal*

Results of 8 surveys received from Litigants and Witnesses

<u>Litigant &amp; Witness Survey Questions</u>	<u>Superior/ Very Good/ Satisfactory</u>
<b>Section I : Integrity</b>	
1. Basic fairness and impartiality	88%
2. Equal treatment regardless of race	100%
3. Equal treatment regardless of gender	100%
4. Equal treatment regardless of religion	100%
5. Equal treatment regardless of national origin	100%
6. Equal treatment regardless of disability	88%
7. Equal treatment regardless of age	88%
8. Equal treatment regardless of sexual orientation	100%
9. Equal treatment regardless of economic status	88%
<b>Section II : Communication Skills</b>	
10. Explained Proceedings	88%
11. Explained reasons for delays	88%
12. JURORS ONLY : Clearly explained the juror's responsibility	N.A.
<b>Section III : Judicial Temperamental</b>	
13. Understanding and compassion	88%
14. Dignified	88%
15. Courteous	88%
16. Conduct that promotes public confidence in the court and commissioner's ability	100%
17. Patient	88%
<b>Section IV : Administrative Performance</b>	
18. Punctual in conducting proceedings	86%
19. Maintained proper control in courtroom	100%
20. Was prepared for the proceedings	100%

**Commissioner :** *Kaiser, Brian*  
**Appointment Date :** *December, 2009*  
**Assignment :** *Criminal*

Results of 25 surveys received from Jurors

**Juror Survey Questions**

**Superior/  
Very Good/  
Satisfactory**

***Section I : Integrity***

1. Basic fairness and impartiality	100%
2. Equal treatment regardless of race	100%
3. Equal treatment regardless of gender	100%
4. Equal treatment regardless of religion	100%
5. Equal treatment regardless of national origin	100%
6. Equal treatment regardless of disability	100%
7. Equal treatment regardless of age	100%
8. Equal treatment regardless of sexual orientation	100%
9. Equal treatment regardless of economic status	100%

***Section II : Communication Skills***

10. Explained Proceedings	100%
11. Explained reasons for delays	96%
12. JURORS ONLY : Clearly explained the juror's responsibility	100%

***Section III : Judicial Temperamental***

13. Understanding and compassion	100%
14. Dignified	100%
15. Courteous	100%
16. Conduct that promotes public confidence in the court and commissioner's ability	100%
17. Patient	100%

***Section IV : Administrative Performance***

18. Punctual in conducting proceedings	100%
19. Maintained proper control in courtroom	100%
20. Was prepared for the proceedings	100%

**Commissioner :** *Kaiser, Brian*

**Appointment Date :** *December, 2009*

**Assignment :** *Criminal*

**Results of 10 surveys received from Attorney**

**Attorney Survey Questions**

**Superior/  
Very Good/  
Satisfactory**

***Section I : Legal Ability***

1. Legal reasoning ability	70%
2. Knowledge of substantive law	78%
3. Knowledge of rules of evidence	50%
4. Knowledge of rules of procedure	78%

***Section II : Integrity***

5. Basic fairness and impartiality	90%
6. Equal treatment regardless of race	88%
7. Equal treatment regardless of gender	100%
8. Equal treatment regardless of religion	100%
9. Equal treatment regardless of national origin	100%
10. Equal treatment regardless of disability	100%
11. Equal treatment regardless of age	100%
12. Equal treatment regardless of sexual orientation	100%
13. Equal treatment regardless of economic status	100%

***Section III : Communication Skills***

14. Clear and logical communications and directions	80%
15. Clear and logical written decisions	N.R.
16. Gave all parties an adequate opportunity to be heard	90%

***Section IV : Judicial Temperamental***

17. Understanding and compassion	90%
18. Dignified	80%
19. Courteous	90%
20. Conduct that promotes public confidence in the court and commissioner's ability	70%
21. Patient	90%

***Section V : Administrative Performance***

22. Punctual in conducting proceedings	90%
23. Maintained proper control in courtroom	90%
24. Prompt in making rulings and rendering decisions	75%
25. Was prepared for the proceedings	100%
26. Efficient management of calendar	80%

***Section VI : Settlement Activities***

27. Appropriately conducted or promoted settlement	67%
--	-----