

Commissioner : Vandenberg, Lisa Ann
Appointment Date : February, 2005
Assignment : Criminal

Results of 85 surveys received from Litigants and Witnesses

<u>Litigant & Witness Survey Questions</u>	<u>Superior/ Very Good/ Satisfactory</u>
Section I : Integrity	
1. Basic fairness and impartiality	94%
2. Equal treatment regardless of race	95%
3. Equal treatment regardless of gender	99%
4. Equal treatment regardless of religion	99%
5. Equal treatment regardless of national origin	99%
6. Equal treatment regardless of disability	96%
7. Equal treatment regardless of age	98%
8. Equal treatment regardless of sexual orientation	99%
9. Equal treatment regardless of economic status	92%
Section II : Communication Skills	
10. Explained Proceedings	96%
11. Explained reasons for delays	95%
12. JURORS ONLY : Clearly explained the juror's responsibility	N.A.
Section III : Judicial Temperamental	
13. Understanding and compassion	94%
14. Dignified	96%
15. Courteous	95%
16. Conduct that promotes public confidence in the court and commissioner's ability	96%
17. Patient	95%
Section IV : Administrative Performance	
18. Punctual in conducting proceedings	95%
19. Maintained proper control in courtroom	98%
20. Was prepared for the proceedings	99%

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Results of N.A. surveys received from Jurors

Juror Survey Questions

**Superior/
Very Good/
Satisfactory**

Section I : Integrity

- | | |
|---|-------------|
| 1. Basic fairness and impartiality | <u>N.A.</u> |
| 2. Equal treatment regardless of race | <u>N.A.</u> |
| 3. Equal treatment regardless of gender | <u>N.A.</u> |
| 4. Equal treatment regardless of religion | <u>N.A.</u> |
| 5. Equal treatment regardless of national origin | <u>N.A.</u> |
| 6. Equal treatment regardless of disability | <u>N.A.</u> |
| 7. Equal treatment regardless of age | <u>N.A.</u> |
| 8. Equal treatment regardless of sexual orientation | <u>N.A.</u> |
| 9. Equal treatment regardless of economic status | <u>N.A.</u> |

Section II : Communication Skills

- | | |
|--|-------------|
| 10. Explained Proceedings | <u>N.A.</u> |
| 11. Explained reasons for delays | <u>N.A.</u> |
| 12. JURORS ONLY : Clearly explained the juror's responsibility | <u>N.A.</u> |

Section III : Judicial Temperamental

- | | |
|---|-------------|
| 13. Understanding and compassion | <u>N.A.</u> |
| 14. Dignified | <u>N.A.</u> |
| 15. Courteous | <u>N.A.</u> |
| 16. Conduct that promotes public confidence in the court and commissioner's ability | <u>N.A.</u> |
| 17. Patient | <u>N.A.</u> |

Section IV : Administrative Performance

- | | |
|--|-------------|
| 18. Punctual in conducting proceedings | <u>N.A.</u> |
| 19. Maintained proper control in courtroom | <u>N.A.</u> |
| 20. Was prepared for the proceedings | <u>N.A.</u> |

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Results of 21 surveys received from Attorney

<u>Attorney Survey Questions</u>	<u>Superior/ Very Good/ Satisfactory</u>
<i>Section I : Legal Ability</i>	
1. Legal reasoning ability	48%
2. Knowledge of substantive law	63%
3. Knowledge of rules of evidence	65%
4. Knowledge of rules of procedure	83%
<i>Section II : Integrity</i>	
5. Basic fairness and impartiality	38%
6. Equal treatment regardless of race	86%
7. Equal treatment regardless of gender	81%
8. Equal treatment regardless of religion	100%
9. Equal treatment regardless of national origin	100%
10. Equal treatment regardless of disability	100%
11. Equal treatment regardless of age	85%
12. Equal treatment regardless of sexual orientation	100%
13. Equal treatment regardless of economic status	88%
<i>Section III : Communication Skills</i>	
14. Clear and logical communications and directions	62%
15. Clear and logical written decisions	77%
16. Gave all parties an adequate opportunity to be heard	52%
<i>Section IV : Judicial Temperamental</i>	
17. Understanding and compassion	33%
18. Dignified	60%
19. Courteous	48%
20. Conduct that promotes public confidence in the court and commissioner's ability	47%
21. Patient	33%
<i>Section V : Administrative Performance</i>	
22. Punctual in conducting proceedings	85%
23. Maintained proper control in courtroom	76%
24. Prompt in making rulings and rendering decisions	94%
25. Was prepared for the proceedings	83%
26. Efficient management of calendar	75%
<i>Section VI : Settlement Activities</i>	
27. Appropriately conducted or promoted settlement	69%