

Commissioner : *White, Susan*

Appointment Date : *May, 2009*

Assignment : *Mental Health*

Results of 118 surveys received from Litigants and Witnesses

Litigant & Witness Survey Questions

**Superior/
Very Good/
Satisfactory**

Section I : Integrity

1. Basic fairness and impartiality	96%
2. Equal treatment regardless of race	97%
3. Equal treatment regardless of gender	97%
4. Equal treatment regardless of religion	99%
5. Equal treatment regardless of national origin	98%
6. Equal treatment regardless of disability	98%
7. Equal treatment regardless of age	99%
8. Equal treatment regardless of sexual orientation	96%
9. Equal treatment regardless of economic status	96%

Section II : Communication Skills

10. Explained Proceedings	97%
11. Explained reasons for delays	90%
12. JURORS ONLY : Clearly explained the juror's responsibility	N.A.

Section III : Judicial Temperamental

13. Understanding and compassion	94%
14. Dignified	97%
15. Courteous	95%
16. Conduct that promotes public confidence in the court and commissioner's ability	96%
17. Patient	94%

Section IV : Administrative Performance

18. Punctual in conducting proceedings	94%
19. Maintained proper control in courtroom	98%
20. Was prepared for the proceedings	97%

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Results of N.A. surveys received from Jurors

Juror Survey Questions

**Superior/
Very Good/
Satisfactory**

Section I : Integrity

- | | |
|---|------|
| 1. Basic fairness and impartiality | N.A. |
| 2. Equal treatment regardless of race | N.A. |
| 3. Equal treatment regardless of gender | N.A. |
| 4. Equal treatment regardless of religion | N.A. |
| 5. Equal treatment regardless of national origin | N.A. |
| 6. Equal treatment regardless of disability | N.A. |
| 7. Equal treatment regardless of age | N.A. |
| 8. Equal treatment regardless of sexual orientation | N.A. |
| 9. Equal treatment regardless of economic status | N.A. |

Section II : Communication Skills

- | | |
|--|------|
| 10. Explained Proceedings | N.A. |
| 11. Explained reasons for delays | N.A. |
| 12. JURORS ONLY : Clearly explained the juror's responsibility | N.A. |

Section III : Judicial Temperamental

- | | |
|---|------|
| 13. Understanding and compassion | N.A. |
| 14. Dignified | N.A. |
| 15. Courteous | N.A. |
| 16. Conduct that promotes public confidence in the court and commissioner's ability | N.A. |
| 17. Patient | N.A. |

Section IV : Administrative Performance

- | | |
|--|------|
| 18. Punctual in conducting proceedings | N.A. |
| 19. Maintained proper control in courtroom | N.A. |
| 20. Was prepared for the proceedings | N.A. |

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Results of 1 surveys received from Attorney

<u>Attorney Survey Questions</u>	<u>Superior/ Very Good/ Satisfactory</u>
<i>Section I : Legal Ability</i>	
1. Legal reasoning ability	0%
2. Knowledge of substantive law	0%
3. Knowledge of rules of evidence	0%
4. Knowledge of rules of procedure	0%
<i>Section II : Integrity</i>	
5. Basic fairness and impartiality	0%
6. Equal treatment regardless of race	N.R.
7. Equal treatment regardless of gender	N.R.
8. Equal treatment regardless of religion	N.R.
9. Equal treatment regardless of national origin	N.R.
10. Equal treatment regardless of disability	100%
11. Equal treatment regardless of age	100%
12. Equal treatment regardless of sexual orientation	N.R.
13. Equal treatment regardless of economic status	100%
<i>Section III : Communication Skills</i>	
14. Clear and logical communications and directions	100%
15. Clear and logical written decisions	100%
16. Gave all parties an adequate opportunity to be heard	100%
<i>Section IV : Judicial Temperamental</i>	
17. Understanding and compassion	100%
18. Dignified	100%
19. Courteous	100%
20. Conduct that promotes public confidence in the court and commissioner's ability	0%
21. Patient	100%
<i>Section V : Administrative Performance</i>	
22. Punctual in conducting proceedings	100%
23. Maintained proper control in courtroom	100%
24. Prompt in making rulings and rendering decisions	100%
25. Was prepared for the proceedings	100%
26. Efficient management of calendar	100%
<i>Section VI : Settlement Activities</i>	
27. Appropriately conducted or promoted settlement	N.R.