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|--------------------------|------------------|
| <b>Commissioner:</b>     | <b>Miller, P</b> |
| <b>Appointment Date:</b> | <b>July 2005</b> |
| <b>Assignment:</b>       | <b>Criminal</b>  |

Results of 180 surveys received from Litigants, Witnesses & Jurors

| <u>Litigant Survey Questions</u>  | <u>Jurors</u><br><u>Superior, Very</u><br><u>Good &amp;</u><br><u>Satisfactory</u> | <u>Litigants/ Witnesses</u><br><u>Superior, Very</u><br><u>Good &amp;</u><br><u>Satisfactory</u> |
|---|--|--|
| <b>Section I: Legal Ability</b>   |  |  |
| <i>Basic fairness and impartiality.</i>   | 100%   | 97%  |
| <i>Equal treatment regardless of race.</i>  | 100%   | 98%  |
| <i>Equal treatment regardless of gender.</i>  | 100%   | 98%  |
| <i>Equal treatment regardless of religion.</i>  | 100%   | 100%   |
| <i>Equal treatment regardless of national origin.</i>                                   | 100%   | 98%  |
| <i>Equal treatment regardless of disability.</i>  | 100%   | 99%  |
| <i>Equal treatment regardless of age.</i>   | 100%   | 99%  |
| <i>Equal treatment regardless of sexual orientation.</i>                                | 100%   | 98%  |
| <i>Equal treatment regardless of economic status.</i>                                   | 100%   | 98%  |
| <b>Section II: Communication Skills</b>   |  |  |
| <i>Explained proceedings.</i>   | 100%   | 98%  |
| <i>Explained reasons for delays.</i>  | 100%   | 98%  |
| <i>If a juror, clearly explained juror's responsibilities.</i>                          | 91%  | 100%   |
| <b>Section III: Judicial Temperament</b>  |  |  |
| <i>Understanding and compassion.</i>  | 100%   | 96%  |
| <i>Dignified.</i>   | 100%   | 97%  |
| <i>Courteous.</i>   | 100%   | 96%  |
| <i>Conduct that promotes public confidence in the court and commissioner's ability.</i> | 100%   | 96%  |
| <i>Patient.</i>   | 100%   | 97%  |
| <b>Section IV: Administrative Performance</b>   |  |  |
| <i>Punctual in conducting proceedings.</i>  | 100%   | 99%  |
| <i>Maintained proper control in courtroom.</i>  | 100%   | 98%  |
| <i>Was prepared for the proceedings.</i>  | 100%   | 97%  |

## Results of 46 surveys received from Attorneys

| <b><u>Attorney Survey Questions</u></b>   | <b><u>Attorney Responses</u></b> |
|---|----------------------------------|
| <b>Section I: Legal Ability</b>   |                                  |
| <i>Legal reasoning ability.</i>   | 87%                              |
| <i>Knowledge of substantive law.</i>  | 87%                              |
| <i>Knowledge of rules of evidence.</i>  | 85%                              |
| <i>Knowledge of rules of procedure.</i>   | 91%                              |
| <b>Section II: Integrity</b>  |                                  |
| <i>Basic fairness and impartiality.</i>   | 91%                              |
| <i>Equal treatment regardless of race.</i>  | 91%                              |
| <i>Equal treatment regardless of gender.</i>  | 100%                             |
| <i>Equal treatment regardless of religion.</i>  | 100%                             |
| <i>Equal treatment regardless of national origin.</i>                                   | 95%                              |
| <i>Equal treatment regardless of disability.</i>  | 100%                             |
| <i>Equal treatment regardless of age.</i>   | 100%                             |
| <i>Equal treatment regardless of sexual orientation.</i>                                | 100%                             |
| <i>Equal treatment regardless of economic status.</i>                                   | 95%                              |
| <b>Section III: Communication Skills</b>  |                                  |
| <i>Clear and logical oral communication and directions.</i>                             | 91%                              |
| <i>Clear and logical written decisions.</i>   | 90%                              |
| <i>Gave all parties an adequate opportunity to be heard.</i>                            | 96%                              |
| <b>Section IV: Judicial Temperament</b>   |                                  |
| <i>Understanding and compassion.</i>  | 100%                             |
| <i>Dignified.</i>   | 91%                              |
| <i>Courteous.</i>   | 98%                              |
| <i>Conduct that promotes public confidence in the court and commissioner's ability.</i> | 87%                              |
| <i>Patient.</i>   | 100%                             |
| <b>Section V: Administrative Performance</b>  |                                  |
| <i>Punctual in conducting proceedings.</i>  | 83%                              |
| <i>Maintained proper control in courtroom.</i>  | 91%                              |
| <i>Prompt in making rulings and rendering decisions.</i>                                | 91%                              |
| <i>Was prepared for the proceedings.</i>  | 96%                              |
| <i>Efficient management of the calendar.</i>  | 83%                              |
| <b>Section VI: Settlement Activities</b>  |                                  |
| <i>Appropriately conducted or promoted settlement.</i>                                  | 100%                             |