

<b>Commissioner:</b>	<b>Owens, Bernard C.</b>
<b>Appointment Date:</b>	<b>December, 2001</b>
<b>Assignment:</b>	<b>Civil</b>

**Results of 57 surveys received from Litigants and Witnesses**

**Superior/Very Good/  
Satisfactory**

**Litigant/Witness Survey Questions**

**Section I: Integrity**

<i>Basic fairness and impartiality</i>	96%
<i>Equal treatment regardless of race</i>	98%
<i>Equal treatment regardless of gender</i>	98%
<i>Equal treatment regardless of religion</i>	96%
<i>Equal treatment regardless of national origin</i>	98%
<i>Equal treatment regardless of disability</i>	98%
<i>Equal treatment regardless of age</i>	98%
<i>Equal treatment regardless of sexual orientation</i>	98%
<i>Equal treatment regardless of economic status</i>	96%

**Section II: Communication Skills**

<i>Explained Proceedings</i>	94%
<i>Explained reasons for delays</i>	93%
<i>If a Juror, clearly explained juror's responsibility</i>	N.A.

**Section III: Judicial Temperament**

<i>Understanding and compassion</i>	94%
<i>Dignified</i>	96%
<i>Courteous</i>	96%
<i>Conduct that promotes public confidence in the court and commissioner's ability</i>	94%
<i>Patient</i>	98%

**Section IV: Administrative Performance**

<i>Punctual in conducting proceedings</i>	94%
<i>Maintained proper control in courtroom</i>	98%
<i>Was prepared for the proceedings</i>	96%

**Results of N.A. surveys received from Jurors**

**Superior/Very Good/  
Satisfactory**

**Juror Survey Questions**

**Section I: Integrity**

<i>Basic fairness and impartiality</i>	N.A.
<i>Equal treatment regardless of race</i>	N.A.
<i>Equal treatment regardless of gender</i>	N.A.
<i>Equal treatment regardless of religion</i>	N.A.
<i>Equal treatment regardless of national origin</i>	N.A.
<i>Equal treatment regardless of disability</i>	N.A.
<i>Equal treatment regardless of age</i>	N.A.
<i>Equal treatment regardless of sexual orientation</i>	N.A.
<i>Equal treatment regardless of economic status</i>	N.A.

**Section II: Communication Skills**

<i>Explained Proceedings</i>	N.A.
<i>Explained reasons for delays</i>	N.A.
<i>If a Juror, clearly explained juror's responsibility</i>	N.A.

**Section III: Judicial Temperament**

<i>Understanding and compassion</i>	N.A.
<i>Dignified</i>	N.A.
<i>Courteous</i>	N.A.
<i>Conduct that promotes public confidence in the court and commissioner's ability</i>	N.A.
<i>Patient</i>	N.A.

**Section IV: Administrative Performance**

<i>Punctual in conducting proceedings</i>	N.A.
<i>Maintained proper control in courtroom</i>	N.A.
<i>Was prepared for the proceedings.</i>	N.A.

<b>Commissioner:</b>	<b>Owens, Bernard C.</b>
<b>Appointment Date:</b>	<b>December, 2001</b>
<b>Assignment:</b>	<b>Civil</b>

**Results of 9 surveys received from Attorneys**

	<u>Superior/Very Good/ Satisfactory</u>	
<b><u>Attorney Survey Questions</u></b>		
<b>Section I: Legal Ability</b>		
<i>Legal reasoning ability</i>	100%	*
<i>Knowledge of substantive law</i>	100%	*
<i>Knowledge of rules of evidence</i>	100%	*
<i>Knowledge of rules of procedure</i>	100%	*
<b>Section II: Integrity</b>		
<i>Basic fairness and impartiality</i>	100%	
<i>Equal treatment regardless of race</i>	100%	
<i>Equal treatment regardless of gender</i>	100%	
<i>Equal treatment regardless of religion</i>	100%	
<i>Equal treatment regardless of national origin</i>	100%	
<i>Equal treatment regardless of disability</i>	100%	
<i>Equal treatment regardless of age</i>	100%	
<i>Equal treatment regardless of sexual orientation</i>	100%	
<i>Equal treatment regardless of economic status</i>	100%	
<b>Section III: Communication Skills</b>		
<i>Clear and logical oral communications and directions</i>	100%	*
<i>Clear and logical written decisions</i>	100%	*
<i>Gave all parties an adequate opportunity to be heard</i>	100%	*
<b>Section IV: Judicial Temperament</b>		
<i>Understanding and compassion</i>	100%	
<i>Dignified</i>	100%	
<i>Courteous</i>	100%	
<i>Conduct that promotes public confidence in the court and commissioner's ability</i>	100%	
<i>Patient</i>	100%	
<b>Section V: Administrative Performance</b>		
<i>Punctual in conducting proceedings</i>	88%	
<i>Maintained proper control in courtroom</i>	100%	
<i>Prompt in making rulings and rendering decisions</i>	100%	*
<i>Was prepared for the proceedings</i>	100%	
<i>Efficient management of calendar</i>	100%	*
<b>Section VI: Settlement Activities</b>		
<i>Appropriately conducted or promoted settlement</i>	50%	*

\*: Percentage based on 2 responses to supplemental survey.