

NEWS RELEASE

Arizona Supreme Court
Administrative Office of the Courts



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Scottsdale City Court Expands Online Dispute Resolution Pilot Project

PHOENIX – Arizona’s Administrative Office of the Courts announces an expansion of the Online Dispute Resolution (ODR) pilot project in the Scottsdale City Court, beginning October 1, 2019. The court is expanding its ODR pilot project to include parking ticket cases that defendants seek to resolve by what is called a documentary hearing.

ODR is a free service that can be used over the internet without going to the courthouse. When a defendant requests a documentary hearing, ODR allows the defendant, the citing officer, and witnesses to submit statements through the platform for the court’s consideration. The service is free, and in most cases, eliminates the need for the defendant to appear in person.

Based on the charges and other factors, the Scottsdale City Court identifies the cases that can take part in ODR and invites the defendant to participate in the program. The program is available 24 hours a day from a computer or mobile device and facilitates the preparation of court documents online for filing with the court.

Scottsdale City Court’s program is one of several pilot programs testing this technology for its potential use in courts around the state. For more information about participating in the Scottsdale City Court program, contact Scottsdale City Court Administration at 480-312-2442.

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