

CaseLines

Tablet feature differences

Most features available in CaseLines© are the same regardless of what sort of internet enabled device you are using, providing that it is an up-to-date HTML 5 compliant browser. However, there are a couple of differences that are important to draw your attention to.

Review Screen – Notes Download

If you are using a Safari-based browser on a tablet, then the option to download your notes in a Word version is not available. You are still able to download notes in either PDF or Excel format as long as popups are not blocked in your settings.

Review Screen – Presentation Mode – Video playback

If a presenter clicks **play** on a video from a desktop (windows) to a follower (iPad) then the video will not automatically play, a box will flash blue and red around the play button showing the user that they need to click play.

If the user is presenting from an iPad to a Desktop, then the video will automatically play without the user having to trigger anything.

Review Screen – Dual Panes

If you are using a smaller screen size (790px or below for tablets, 830px or below for Desktops) the Dual Panes functionality will be unavailable.

Looking for more information?

For assistance using CaseLines, click the **Support** button from within CaseLines to submit a ticket, or send an email at support@caselines.com. You can also call at +44 (0)20 3922 0835 (UK & ROW) or +1(800) 290-9378 (US & Canada).

For additional training materials, visit the [Support](#) page.