



ARIZONA SUPREME COURT

Administrative Office of the Courts
1501 West Washington, Suite 105
Phoenix, Arizona 85007

Request for Proposals

RFP 09-02

PROCESSING OF SURVEYS FOR THE JUDICIAL
PERFORMANCE REVIEW PROGRAM

March 16, 2009

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SECTION 1 INTRODUCTION AND OVERVIEW

1. Introduction

The Arizona Supreme Court (hereinafter referred to as the Court) is soliciting written, sealed proposals for receiving surveys, inputting survey responses, and compiling survey data into reports for the Judicial Performance Review program. Bidders who wish to submit a sealed proposal based upon the specifications and conditions in this document shall submit it by 3:00 P.M., Arizona Time on April 15, 2009 in accordance with the schedule below.

The public opening will be conducted on April 15, 2009 at 3:00 P.M. at the Arizona State Courts Building, 1501 W. Washington, Conference Room 412, Phoenix, Arizona.

2. Proposers' Conference

No proposers' conference will be held.

3. Proposal Schedule

Activity	Date
a. Request for Proposals (RFP) published	March 16, 2009
b. Deadline to Submit Written Questions	March 30, 2009
c. Response to Written Questions/RFP Amendments	April 1, 2009
d. Proposal Due Date*	April 15, 2009

The Court reserves the right to deviate from this schedule.

*** Proposals received after 3:00 P.M Arizona Time on April 15, 2009 will be accepted but will not be opened and will not be taken into consideration in the evaluation of proposals.**

4. Proposal Evaluation

Following the public proposal opening, proposals will be evaluated based upon the criteria outlined in Section 4 of this document. The contract(s) shall be entered into with the responsible bidder(s) whose proposal is determined in writing to be the most advantageous to the Judicial Branch Unit taking into consideration the evaluation factors set forth in the Request for Proposals. The Court reserves the right (prior to contract award) to inspect a vendor's facilities, and to consider other sources of information to determine evaluation scores.

No other factors or criteria may be used in the evaluation. The amount of any applicable transaction privilege or use tax of a political subdivision of this state is not a factor in determining the most advantageous proposal if a competing bidder located outside of this state is not subject to a transaction privilege or use tax of a political subdivision of this state.

If there are no bidders who adequately meet the Court's specifications and/or budget, the Court reserves the right to reject any or all proposals or parts thereof. This RFP does not commit the Arizona Supreme Court to award any contract or to pay any costs incurred in the preparation of proposals. The Court reserves the right to accept or reject, in whole or in part, all proposals submitted and/or to cancel this RFP. Multiple contracts may be awarded.

5. Proposal Discussions

Discussions may be conducted with responsible bidders who submit proposals determined to be reasonably susceptible to permit a contractual agreement for the purpose of clarification to assure full understanding of, and responsiveness to, the solicitation requirements. Bidders shall be accorded fair treatment with respect to any opportunity for discussion and revision of proposals, and such revisions may be permitted after submissions and before finalization of a contract for the purpose of obtaining best and final offers. In conducting discussions, there shall be no disclosure of any information derived from proposals submitted by competing bidders.

6. Americans with Disabilities Act

People with disabilities may request special accommodations such as interpreters, alternative formats, or assistance with physical accessibility. Requests should be made as early as possible to allow time to arrange the accommodation.

If you require special accommodations, please call (602) 452-3329 or text telephone (TDD) 452-3545.

SECTION 2 INSTRUCTIONS AND PROCEDURES

1. Necessary Documents. Vendors who wish to submit proposals for RFP 09-02 shall complete all necessary documentation as identified in Section 5 of this Request for Proposals.
2. Specifications. The specifications included in this package provide adequate information as to whether or not vendors can meet the needs of the Court. Significant deviations from the specifications may be grounds for disqualification of the proposal.
3. Procurement Rules. The Rules Prescribing Procurement Policies and Procedures for the Judicial Branch (hereafter referred to as the Judicial Procurement Rules) adopted by the Arizona Supreme Court in accordance with the provisions of the Arizona Revised Statutes 41-2501.E are incorporated by reference herein and are made a part of this document as if they are fully set forth herein. Copies of these rules can be obtained from Don Bentley, Arizona Supreme Court at the address referenced on the cover page.
4. Subcontractors. The vendor has sole responsibility for any contracts or agreements made with any subcontractors in relationship to this RFP, and shall disclose all such agreements.
5. Vendor Certification. By submission of a proposal, the vendor certifies that:
 - A. The vendor has not paid nor agreed to pay any person, other than a bona fide employee, a fee or a brokerage resulting from the award of the contract.
 - B. The prices in the proposal have been arrived at independently without consultation, communication, or agreement, for the purpose of restricting competition as to any matter relating to such prices with any other vendor.
6. Preparation of the Proposal
 - A. Vendors are expected to examine all rules, documents, forms, specifications, standard provisions, and all instructions. These materials can be made available in alternative formats upon request. Failure to do so will be at the vendor's risk.
 - B. Each vendor shall furnish all information required by the RFP. The vendor should refer to Section 5 which contains the proposal submittal checklist, to ensure all required materials have been enclosed.

C. Time, if stated as a number of days, will be calendar days.

7. Explanation to Bidders

Any inquiries/questions related to this RFP are to be directed in writing to the contact person below. Any verbal or written inquiries directed to anyone other than the contact person specified below will not be considered. All questions must be submitted by March 30, 2009 to:

Don Bentley, Procurement Officer
Arizona Supreme Court
1501 West Washington, Suite 105
Phoenix, Arizona 85007-3231
Email: dbentley@courts.az.gov
Fax: (602) 452-3735

The question and response will be posted to the Arizona Judicial Department's website. Any explanations or clarifications given at the website will be considered added to the specifications. Interested parties must check the website at <http://www.supreme.state.az.us/rfp>.

8. Submission of Proposal

- A. Sealed proposals are due on or before 3:00 P.M. Arizona Time on April 15, 2009 to Don Bentley, Arizona Supreme Court, 1501 West Washington, Suite 105, Phoenix, Arizona 85007-3231. Proposals must be in the actual possession of the Court on or prior to the exact time and date indicated. Late proposals will not be considered under any circumstances.
- B. **Proposals must be submitted in a sealed envelope with the RFP number and the vendor's name and address clearly indicated on the outside of the package.** All proposals must be completed in ink or be typewritten.
- C. The vendor must submit one original and seven (7) copies of each proposal.
- D. Vendors submitting a proposal shall indicate the vendor's name and the RFP number on each page of the document.
- E. Erasures, interlineations, or other modifications in the proposal must be initialed by a person authorized to sign the proposal and contract.

9. Public Opening

A public opening of proposals shall be held at 3:00 P.M., Arizona Time on April 15, 2009 at the Arizona State Courts Building, 1501 W. Washington, Conference Room 412. At that time, the name of each vendor shall be publicly read and recorded. All other information contained in the proposal shall be confidential so as to avoid disclosure of contents prejudicial to competing vendors during the process of negotiation. This record shall be open for public inspection after a contract is entered into. However, where the vendor designates, and the court concurs, trade secrets or other proprietary data contained in the proposal documents shall remain confidential.

10. Contract

A two-year contract shall be entered into with the responsible vendor whose proposal is determined in writing to be the most advantageous to the Judicial Branch Unit. The contract will be effective for a two-year term beginning on July 1, 2009 and ending on June 30, 2011, and may be extended at the same prices for one additional two-year term by mutual agreement of the parties.

SECTION 3 SPECIFICATIONS

INTRODUCTION

In November 1992, a constitutional amendment was adopted by Arizona voters that established a permanent Judicial Performance Review ("JPR") program. The Arizona Constitution, Article VI, Section 42, provides in part:

The Supreme Court shall adopt, after public hearings, and administer for all justices and judges who file a declaration to be retained in office, a process, established by court rules for evaluating judicial performance. The rules shall include written performance standards and performance reviews which survey opinions of persons who have knowledge of the justice's or judge's performance.

In 1993 the Commission on Judicial Performance Review ("Commission") was created to administer the constitutional mandate. Standards for judicial performance and rules of procedure were developed by the Commission and adopted by the Supreme Court. The Commission also developed a process for surveying people having knowledge of judges' performance.

The JPR survey process is conducted on an ongoing basis for appellate court justices and judges, and in each general election year for superior court judges in Maricopa and Pima counties. Survey forms are distributed to jurors, litigants, witnesses, attorneys, and others who have contact with or appear before judges. Survey responses are mailed directly to an independent data center (the vendor) for tabulation.

Compiled survey results (data reports) are provided to the Commission for its use in making findings as to whether each justice and judge reviewed meets or does not meet judicial performance standards. The Commission makes findings in general election years for those justices and judges who are up for retention election. Approximately one-half of the total number of justices/judges are subject to the retention process in any given cycle. As set out with more specificity below, the selected vendor shall:

- 1) receive completed survey forms;
- 2) encode and input numerical survey responses and, when necessary, encode and retype written comments received;
- 3) compile encoded numerical survey responses and encoded written comments into data reports;
- 4) compile composite score reports for JPR voter information;
- 5) transmit Access database for loading to the Commission's website; and
- 6) consult with the Commission, Commission workgroups, and Commission staff at the discretion of the Commission.

Survey Method: Commission staff prepare and mail survey forms to all respondent groups except jurors and litigants/witnesses. Juror and litigant/witness survey forms are prepared by Commission staff and distributed by superior court staff. Each respondent is limited to completing one survey form about any given judge.

The Commission expects that e-mail addresses will be available for a fairly high number of attorneys. (Note: There is no access to e-mail addresses for any other respondent group.) The vendor proposal should address two scenarios: (1) based on no ability to use e-mail or web applications to survey attorneys, i.e. data entry of all survey ratings and comments taken from mailed surveys; and (2) a process whereby attorneys have the option of completing a survey by e-mail/Web methodology, to be designed by the vendor, the results of which would then be combined with mailed responses in reporting attorney survey results to the Commission. For the e-mail/web methodology proposal, the vendor should discuss what software/computer system will be used to provide services under this RFP, including both purchased/leased software and systems developed or modified "in house". Vendors should describe in detail: (1) your organization's programming capabilities and the extent to which you have programmers on staff available for work related to services provided under this RFP, and (2) the security and confidentiality safeguards of all data entry/compilation methods proposed.

Receive Survey Forms: The vendor shall receive completed, anonymous survey responses on appellate and superior court justices and judges. See Attachment #1, Survey Forms.

Appellate Courts: Survey forms on appellate court justices and judges who have issued opinions or participated in oral arguments are distributed by the Commission on an ongoing basis throughout the duration of the contract. During the four-month survey period prior to a general election year, the Commission distributes surveys to staff, staff attorneys, peer judges and (if applicable) respondents who can rate the Chief Judge's or Chief Justice's administrative performance. There are currently 27 appellate judges and justices subject to performance review.

Superior Court: During the four-month survey period prior to a general election year, litigant/witness/pro per, juror, attorney, staff, and presiding judge surveys are distributed to those persons having contact with superior court judges in the Superior Courts in Pima and Maricopa Counties. There are currently 125 superior court judges subject to performance review.

Encoding/Data Entry of Survey Responses: The vendor shall encode (see "Confidentiality" below) and input appellate and superior court numerical survey data. In pre-election year cycles only, the vendor shall provide the Commission bi-weekly status reports of the number of survey forms received per judge during the superior court survey distribution period.

Appellate Courts: All survey responses for appellate court justices and judges will be returned directly to the vendor on an on-going basis throughout the duration of the contract.

Superior Court: During each survey cycle the year prior to each bi-annual general election, all survey responses for superior court judges will be returned directly to the vendor.

Accuracy: Proposals shall include a narrative description of the proposed data entry process including the services to be provided, quality control process, etc. A guaranteed accuracy rate, or at a minimum, a description of the vendor's safeguards for ensuring the confidentiality and accuracy of the data entry process, shall also be stated. Vendors are further asked to describe any recognition, awards or audits that demonstrate accuracy rates in prior projects that would indicate the vendor met or exceeded industry standards as to accuracy in data compilation.

Confidentiality: The vendor shall maintain the integrity and confidentiality of the survey process by compiling individual judges' survey data and preparing data reports using an encoding system to provide for anonymity. The nature of the JPR process and the fact that results are provided to voters for their use in election decisions requires that the integrity and confidentiality of the survey process and resulting reports be above reproach. Proposals shall provide narrative or commentary on procedures designed to ensure the confidentiality and accuracy of the vendor's work.

Compile Data Reports: The vendor shall, according to generally accepted statistical methods and techniques, compile numerical survey responses and retyped comments into data reports on individual judges and on superior court departments to the Commission in a form acceptable to the Commission. The vendor shall maintain confidentiality of data analysis and reporting by compiling and preparing individual judge's survey data using an encoded system which provides for anonymity (see "Confidentiality" above). The format of the data report is determined by the Commission. See Attachment #2, Data Report Formats.

Appellate Courts: Data reports will be compiled for appellate court judges at the midpoint of each judge's appointment period (midterm) and for those appellate justices and judges up for retention election in general election years, or at the request of the Commission. There are currently 27 appellate judges reviewed.

Superior Courts: Data reports will be compiled on individual judges and on each superior court department in general election year cycles on all judges up for retention or midterm reviews. There are currently 125 superior court judges reviewed.

All Retention Judges: Composite Percentage Score reports will be compiled on individual judges reflecting the percentage of respondents rating the judge or justice "Satisfactory or Better" for insertion in the JPR report in the Secretary of State's Voter Pamphlet. See Attachment #3, Composite Percentage Score Report Format.

All Retention Judges: An Access database containing mean and percentage data for all retention judges shall be transmitted by July 31 of each election year.

Compile Comment Reports: The vendor shall encode and retype any handwritten or typed respondent comments contained in the survey forms. Vendor will provide respondent comment reports in which verbatim answers to the open-ended comment questions are cleaned for misspellings, punctuation, and any information that might allow the judge to identify the writer. In the 2008 survey cycle, approximately 20% of the returned surveys contained comments; in total, approximately 2,900 comments were retyped and reported. See Attachment #4, Survey Comment Report Format

Vendors shall use a standardized Pricing Sheet when bidding on the project. See Attachment #5, Pricing Sheet. A report showing the distribution and return rates for the 2007-2008 survey distribution period is provided for bidders to estimate of the number of survey responses to be tabulated during the duration of the proposed contract. See Attachment #6, 2008 Survey Statistics.

The vendor shall be responsible for providing the following:

- 1) As soon as is practicable, the confidential code numbers assigned to each justice or judge.
- 2) A schedule for downloading reports to Commission staff, beginning with appellate judge reports.
- 3) Reports containing both FREQUENCY (MEAN) and PERCENTAGE data reports for each individual justice or judge, total department reports, and presiding judge/chief judge reports, in the format set out in Attachment #2.
- 4) Transmission of all data for retention judges in Access format to enable loading the data to the Commission's website (www.az.judges.info, see 2008 judge data reports) by July 31 of each election year.
- 5) One encoded loose-leaf bound set of reports which contains all FREQUENCY (MEAN) and PERCENTAGE data reports and comments.
- 6) Transfer of original judge surveys to Arizona State Library, Archives and Public Records, using labels and manifests provided by Commission staff.

PROPOSED JPR TIME SCHEDULE
**(NOTE: Time frames are approximates and
subject to change based on statute or rule.)**

September-December 2009	Survey form distribution for all SUPERIOR COURT judges; vendor begins receiving survey responses; vendor receives on-going appellate survey data that has been received and entered by prior vendor.
January 2010	Vendor provides code numbers to Commission staff and sets report download schedule.
March 15, 2010	Cutoff date for survey receipts by vendor.
April 10, 2010	Final receipt of data reports from vendor.
July 15, 2010:	Final receipt of Composite Percentage Score reports on all retention judges.
July 31, 2010:	Transmission of all data on 2010 retention judges in Access format for loading to Commission's website.
January 2011	Transfer of original surveys to Arizona State Library, Archives and Public Records

PROPOSED VENDOR FEE SCHEDULE/COSTS
**(NOTE: Proposals should be provided on a
standardized Pricing Sheet as shown in Attachment #3)**

Appellate Courts: Vendors should propose costs on a "per item" basis (item=one completed survey form, including comments, or one individual data report) for the following services:

- 1) receiving and encoding each of the following APPELLATE court survey forms:
 - a) oral argument
 - b) attorney
 - c) superior court judge
 - d) peer
 - e) staff
 - f) chief judge
- 2) data entry of all numerical APPELLATE court survey responses;
- 3) transcribing written APPELLATE court survey responses ("comments");

- 4) providing FREQUENCY (MEAN) and PERCENTAGE APPELLATE court data reports at the request of the Commission;
- 5) Providing COMPOSITE PERCENTAGE SCORE reports for retention judges and justices.

Superior Court: Vendors should propose costs on a “per item” basis (item=one completed survey form, including comments, one individual data report, or one departmental mean or frequency report) for the following services:

- 1) receiving and encoding each of the following SUPERIOR court survey forms:
 - a. attorney
 - b. litigant/witness/pro per
 - c. juror
 - d. staff
 - e. presiding judge
- 2) data entry of all numerical SUPERIOR court survey responses;
- 3) transcribing written SUPERIOR court survey responses (“comments”);
- 4) providing FREQUENCY (MEAN) and PERCENTAGE SUPERIOR court data reports at the request of the Commission.
- 5) providing COMPOSITE PERCENTAGE SCORE reports for retention judges.

Vendors should propose other costs, such as preparation and transmission of all data in Access format for website, consultation (meetings, phone calls, etc.), data analysis, programming, etc., on a “per hour” basis.

Vendors should describe in detail the planned quality control process, to address checking numerical data for accuracy, proofreading transcribed comments for typographical errors, ensuring data is attached to correct judge, and ensuring surveys returned and entered are correct as to year. The planned system for internal audits to ensure accuracy in these factors should also be described.

SECTION 4 PROPOSAL EVALUATION CRITERIA

Proposals will be evaluated in two phases:

1. An initial review to determine the responsiveness of the proposal to the requirements for the Request for Proposals (RFP). For a proposal to be considered responsive, it must meet the following tests:
 - A. A sealed original and seven (7) copies must be physically in the possession of the Arizona Supreme Court, 1501 W. Washington, Suite 105, no later than 3:00 P.M. Arizona Time on April 15, 2009.
 - B. The proposal must include all required items on the Proposal Submittal Checklist (Section 5).
 - C. The original and all copies of the proposal must be in ink or typewritten.
2. An in-depth analysis and evaluation will be based upon the following criteria. The evaluation criteria are listed in order of relative importance.

Evaluation Criteria	Relative Importance
A. CONFORMITY TO EXPECTATIONS: ▪ Does the vendor stay within the parameters outlined in the RFP? ▪ Does the vendor adequately cover all points discussed in the specifications?	10%
B. PRICING:	40%
C. EXPERIENCE: ▪ Does the proposal demonstrate the vendor possesses the experience, knowledge, skills and resources necessary to conduct the project? ▪ Do the narratives demonstrate satisfactory vendor performance with respect to accuracy and confidentiality in prior projects? ▪ Are the references substantive, reflecting like projects? Are most of the comments positive?	50%

SECTION 5 PROPOSAL SUBMITTAL DOCUMENTS

The following materials must be submitted as part of a vendor response:

1. Proposal Submittal Letter (see page 14).
2. Three references (see page 15).
3. Vendor Profile (see page 16).
4. Proposal pricing sheets.
5. A description of exceptions (if any) to the sample contract terms provided in Section 6 of the RFP. Any exceptions to the sample contract terms must be noted in the vendor response.
6. A list of related projects completed.
7. A description of safeguards or vendor procedures designed to ensure confidentiality.
8. A description of safeguards or vendor procedures designed to ensure accuracy.
9. A statement guaranteeing vendor's ability to meet JPR time schedules.
10. Additional Data (any additional descriptive/narrative data the vendor wants to submit in support of its bid).

PROPOSAL SUBMITTAL LETTER
(Use as page 1 of proposal)

Mr. Don Bentley
Arizona Supreme Court
Administrative Office of the Courts
1501 W. Washington, Suite 105
Phoenix, Arizona 85007-3231

Dear Mr. Bentley:

In response to your Request for Proposals (RFP) number 09-02, the following response is submitted.

In submitting this proposal, I hereby certify that:

1. the RFP has been read and understood;
2. my company will comply with the requirements set forth in the RFP;
3. the materials requested by the RFP are enclosed;
4. all information provided is true, accurate, and complete to the best of my knowledge;
5. this proposal is submitted by, or on behalf of, the party that will be legally responsible for service delivery should a contract be awarded.

Signature of Authorized Official _____ Date _____

Name of Signatory: _____

Company: _____

Title: _____ Phone: _____

Address: _____

Federal Employer ID# or SSN#: _____

PROPOSAL REFERENCES

(Use as page 2 of proposal)

Vendors shall provide at least three (3) references. Provide information about services of the nature described in this RFP provided to various judicial departments. (If none to judicial departments, then describe entities that were receiving similar services.) Please provide the following information for each reference:

- CLIENT NAME:** Identify the name of the client or site as appropriate.
- CONTACT NAME:** Identify the contact at the client or site.
- CONTACT INFORMATION:** Provide the address and telephone number where the client or contact can be reached.
- PROJECT DESCRIPTIONS:** Attach brief descriptions of projects performed for the references provided.
- DATES OF SERVICE:** Indicate the dates that service was provided. If service is currently being provided, indicate the term of the service agreement.

<u>CLIENT NAME</u>	<u>CONTACT NAME</u>	<u>CONTACT INFORMATION</u>
1.		
2.		
3.		

VENDOR PROFILE

(Information can be on a separate sheet)

What is the physical address, mailing address, and fax number of your company's main office?

Who in your company will be our primary point of contact during the proposal evaluation process? (Please provide name, title, direct phone number, e-mail address, fax number, and mailing address).

Who in your company is authorized to negotiate a contract with us? (Please provide name, title, direct phone number, fax number, and mailing address).

Provide a brief history of your company.

Indicate the total number of employees in your company and their distribution by function.

Provide most recent annual report and financial statement.

Identify and comment on any partnership(s) or subcontract(s) with other vendors.

SECTION 6

PERSONAL SERVICES CONTRACT

This Contract is made by and between the ARIZONA SUPREME COURT, herein referred to as "Court," located at 1501 W. Washington, Phoenix, Arizona 85007, and _____, herein referred to as "Contractor," a _____ doing business at _____.

Recitals

1. The Arizona Supreme Court, through the Administrative Office of the Courts, is responsible for administering a process for evaluating judicial performance for the State of Arizona, and pursuant to Article 6, Section 42 of the Arizona Constitution, must survey and report opinions of persons who have knowledge of the performance of judges and justices who file a declaration to be retained in office.

2. The Contractor specializes in analyzing primary and secondary data from surveys and other sources, and reporting survey results, and can perform the work specified in this Contract within the time limits established by the Court.

3. The Court desires to employ the Contractor to perform the work as described in Request for Proposal No. 09-02.

Now, therefore, in consideration of the mutual promises set forth in this Contract, the parties agree as follows:

Terms and Conditions

1. Duration of Contract

a. Duration. This Contract shall begin on July 1, 2009, and shall terminate on June 30, 2011.

b. Extension of Term. The Contract may be extended at the same prices for one two-year term beyond the basic term by mutual agreement of the parties. To extend the term, Court shall provide written notice to Contractor of its desire to extend the Contract not less than 60 days prior to the expiration of the Contract term or any subsequent extension. If both parties agree, any extension shall be effected by an amendment to the Contract signed by both parties. Contract extensions are subject to the availability of funds.

2. Description of Services

Contractor shall receive completed survey forms, encode, input and compile numerical and written survey responses, consult with the Judicial Performance Review Commission, workgroups and staff, and provide other services as described in the attached proposal RFP #09-02 dated March 16, 2009; and Contractor proposal and attachments dated _____, 2009 which are incorporated herein by reference.

3. Payment for Services

Payments shall be made as the work progresses, no more frequently than once per month, upon submission of a detailed invoice by the Contractor for services performed. Court shall process and remit to Contractor within 30 days of the date of receipt of Contractor's correct invoice a warrant for payment of services. Court will provide the Contractor with a contract number and the Contractor will reference the number on all invoices.

4. Availability of Funds

Payments for contractual obligations are contingent on funds for that purpose being appropriated, budgeted, and otherwise made available, and the provisions of this contract shall be effective only when funds appropriated for the purpose of compensating Contractor actually are available to the Court for disbursement. The Administrative Director of the Courts shall be the sole judge and authority in determining the availability of funds under this Contract and shall keep the Contractor informed as to the availability of funds. The Court shall not be liable for any purchases or subcontracts entered into by Contractor in anticipation of funding.

5. Assignments and Subcontracts

No rights or obligations under this Contract shall be assigned, delegated, or subcontracted in whole or in part, without the prior written approval of the Court.

6. Other Contracts

The Court may perform additional work related to this Contract or award other contracts for such work. The Contractor shall cooperate fully with such other contractors or state employees in the scheduling of and coordination of its own work with such additional work.

7. Confidentiality of Records

The Contractor shall establish and maintain procedures and controls that are acceptable to the Court for the purpose of assuring that no information contained in its records or obtained from the Court or from others in carrying out its functions under this Contract shall be used or disclosed by it, its agents, officers, or employees, except as is necessary in the performance of duties under this Contract. Persons requesting such information shall be referred to the Court. Any unauthorized disclosure of confidential information shall constitute a breach of the Contract.

8. Ownership of Information

Title to all reports, information, or data, prepared by Contractor in performance of this Contract, shall vest with the Court. Subject to applicable state and federal laws and regulations, Court shall have full and complete rights to reproduce, duplicate, disclose, and otherwise use all such information.

9. Visitation and Inspection

Court representatives or other appropriate agents of the state or federal government shall, with timely notice to the Contractor, be entitled to review and inspect the Contractor's facilities, its program operation, and those records which pertain to the

program funded by this Contract during the term of this Contract. Any reports prepared pursuant to this section shall be made available to Contractor upon request.

10. Books and Records

a. Retention. Contractor shall retain and shall require its subcontractors to retain all financial books, records, and other documents relevant to this Contract for five years after final payment or until after the resolution of any audit questions or contract disputes, whichever is longer. Court, state, or federal auditors, as applicable, and any other persons duly authorized by Court shall have full access to, and the right to examine, copy, and make use of any and all said materials.

b. Adequacy of Records. Contractor shall reimburse Court for services that are not adequately supported and documented in the Contractor's books and records for work performed under this Contract.

11. Financial Audit

At any time during the term of this Contract, the Contractor's financial operations related to this Contract may be audited by the Court, by auditors designated by the Court, or by any other appropriate agency of the state or federal government.

12. Evaluation

Court may evaluate any services provided by the Contractor and may assess Contractor's progress and success in achieving the goals and objectives described in the service section of this Contract. Evaluation reports shall be made available to Contractor upon request.

13. Technical Assistance

Court, upon request, shall provide technical assistance to Contractor relative to the terms and conditions, policies, and procedures governing this Contract, and shall assist in the gathering of data within the Court's sole possession and control, but shall not be obligated to provide technical assistance in the performance of services provided under the Contract.

14. Indemnification

Contractor shall indemnify, defend, save and hold harmless the Court, the State of Arizona, and their departments, agencies, boards, commissions, officers, officials, agents, and employees (hereinafter referred to as "Indemnatee") from and against any and all claims, actions, liabilities, damages, losses, or expenses (including court costs, attorneys' fees, and costs of claim processing, investigation and litigation) (hereinafter referred to as "Claims") for bodily injury or personal injury (including death), or loss or damage to tangible or intangible property caused, or alleged to be caused, in whole or in part, by the negligent or willful acts or omissions of Contractor or any of its owners, officers, directors, agents, employees or subcontractors. This indemnity includes any claim or amount arising out of or recovered under the Workers' Compensation Law or arising out of the failure of such contractor to conform to any federal, state or local law, statute, ordinance, rule, regulation or court decree. It is agreed that Contractor will be responsible for primary loss investigation, defense and judgment costs where this

indemnification is applicable. In consideration of the award of this contract, the Contractor agrees to waive all rights of subrogation against the Court, the State of Arizona, and their officers, officials, agents and employees for losses arising from the work performed by the Contractor.

15. Insurance

Contractor and subcontractors shall procure and maintain until all of their obligations have been discharged, including any warranty periods under this Contract are satisfied, insurance against claims for injury to persons or damage to property which may arise from or in connection with the performance of the work hereunder by the Contractor and subcontractors, their agents, representatives, and employees.

The insurance requirements herein are minimum requirements for this Contract and in no way limit the indemnity covenants contained in this Contract. The Court in no way warrants that the minimum limits contained herein are sufficient to protect the Contractor from liabilities that might arise out of the performance of the work under this contract by the Contractor, its agents, representatives, employees or subcontractors, and Contractor is free to purchase additional insurance.

A. MINIMUM SCOPE AND LIMITS OF INSURANCE: Contractor shall provide coverage with limits of liability not less than those stated below.

1. Commercial General Liability – Occurrence Form

Policy shall include bodily injury, property damage, personal injury and broad form contractual liability.

General Aggregate	\$ 2,000,000
Products – Completed Operations Aggregate	\$ 1,000,000
Personal and Advertising Injury	\$ 1,000,000
Blanket Contractual Liability – Written and Oral	\$ 1,000,000
Fire Legal Liability	\$ 50,000
Each Occurrence	\$ 1,000,000

The policy shall be endorsed to include the following additional insured language: "The Arizona Supreme Court, the State of Arizona, and their agencies, boards, commissions, officials, agents, and employees shall be named as additional insureds with respect to liability arising out of the activities performed by or on behalf of the Contractor".

2. Worker's Compensation and Employers' Liability

Workers' Compensation	Statutory
Employers' Liability	
Each Accident	\$ 500,000

Disease – Each Employee	\$ 500,000
Disease – Policy Limit	\$1,000,000

This coverage shall not apply to a contractor or subcontractor exempt under A.R.S. 23-901 when such contractor or subcontractor executes the appropriate waiver (Sole Proprietor/Independent Contractor) form.

3. Automobile Liability

Bodily Injury and Property Damage for any owned, hired, and/or non-owned vehicles used in the performance of this Contract.

Combined Single Limit (CSL)	\$1,000,000
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The policy shall be endorsed to include the following additional insured language: "The Arizona Supreme Court, the State of Arizona, and agencies, boards, commissions, officials, agents, and employees shall be named as additional insureds with respect to liability arising out of the activities performed by or on behalf of the Contractor, involving automobiles owned, leased, hired or borrowed by the Contractor".

4. Professional Liability (Errors and Omissions Liability)

Each Claim	\$1,000,000
Annual Aggregate	\$2,000,000

a. In the event that the professional liability insurance required by this Contract is written on a claims-made basis, Contractor warrants that any retroactive date under the policy shall precede the effective date of this Contract; and that either continuous coverage will be maintained or an extended discovery period will be exercised for a period of two (2) years beginning at the time work under this Contract is completed.

b. The policy shall cover professional misconduct or lack of ordinary skill for those positions defined in the Scope of Work of this contract.

B. ADDITIONAL INSURANCE REQUIREMENTS: The policies shall include, or be endorsed to include, the following provisions:

1. Wherever additional insured status is required, such additional insured shall be covered to the full limits of liability purchased by the Contractor, even if those limits of liability are in excess of those required by this Contract.
2. The Contractor's insurance coverage shall be primary insurance with respect to all other available sources.

3. Coverage provided by the Contractor shall not be limited to the liability assumed under the indemnification provisions of this Contract.
 4. All policies shall contain a waiver of subrogation against the Arizona Supreme Court, the State of Arizona, and their agencies, boards, commissions, officers, officials, agents, and employees for losses arising from work performed by or on behalf of the Contractor.
- C. NOTICE OF CANCELLATION: Each insurance policy required by the insurance provisions of this Contract shall provide the required coverage and shall not be suspended, voided, canceled, or reduced in coverage or in limits except after thirty (30) days prior written notice has been given to the Court. Such notice shall be sent directly to the Court representative and shall be sent by certified mail, return receipt requested.
- D. ACCEPTABILITY OF INSURERS: Insurance is to be placed with duly licensed or approved non-admitted insurers in the state of Arizona with an "A.M. Best" rating of not less than A- VII. The Court in no way warrants that the above-required minimum insurer rating is sufficient to protect the Contractor from potential insurer insolvency.
- E. VERIFICATION OF COVERAGE: Contractor shall furnish the Court with certificates of insurance (ACORD form or equivalent approved by the State of Arizona) as required by this Contract. The certificates for each insurance policy are to be signed by a person authorized by that insurer to bind coverage on its behalf.
- All certificates and endorsements are to be received and approved by the Court before work commences. Each insurance policy required by this Contract must be in effect at or prior to commencement of work under this Contract and remain in effect for the duration of the project. Failure to maintain the insurance policies as required by this Contract, or to provide evidence of renewal, is a material breach of contract.
- All certificates required by this Contract shall be sent directly to the Court's representative. The Court contract number and project description shall be noted on the certificate of insurance. The Court reserves the right to require complete, certified copies of all insurance policies required by this Contract at any time. DO NOT SEND CERTIFICATES OF INSURANCE TO THE STATE OF ARIZONA'S RISK MANAGEMENT SECTION.
- F. SUBCONTRACTORS: Contractors' certificate(s) shall include all subcontractors as insureds under its policies or Contractor shall furnish to the Court separate certificates and endorsements for each subcontractor. All coverages for subcontractors shall be subject to the minimum requirements identified above.

16. Termination

The Court may terminate this Contract under any of the following conditions:

a. General Procedure. The Court, in addition to other rights set forth elsewhere in the Contract, reserves the right to terminate this Contract, in whole, or in part, without cause, effective thirty (30) days after mailing written notice of termination by certified mail, return receipt requested, to the Contractor. In the event of termination, the Contractor shall stop all work as specified in the notice of termination and immediately notify all subcontractors in writing to do the same. Contractor shall be paid the Contract price for all services and items completed up to the date of termination, and shall be paid its reasonable, actual costs for work in progress as determined by generally accepted accounting principles and practices. Upon such termination, the Contractor shall deliver to the Court a complete set of all documents, programs, and other information described in the Contract.

b. Undue Influence. The Court may, by written notice to the Contractor, also terminate this Contract if it is found that gratuities in the form of entertainment, gifts, or otherwise were offered or given by the Contractor or any agent or representative of the Contractor, to any officer or employee of the Court with a view toward securing a contract or securing favorable treatment with respect to the awarding or amending or the making of any determinations with respect to the performance of such Contract. If the Contract is terminated under this section, the Court shall be entitled, in addition to any other rights and remedies, to recover or withhold from the Contractor the amount of the gratuity. Paying the expense of normal business meals which are generally made available to all eligible customers shall not be prohibited by this paragraph.

c. Conflicts of Interest. The Court may cancel this Contract without penalty or further obligation to the State pursuant to A.R.S. 38-511, if any person significantly involved in initiating, negotiating, securing, drafting, or creating this Contract on behalf of the Court is or becomes at any time, while this Contract or any extension of this Contract is in effect, an employee of any other party to this Contract in any capacity or a consultant to any other party to this Contract with respect to the subject matter of this Contract. Cancellation shall be effective when written notice from the Court is received by all parties to this Contract, unless the notice specifies a later time.

17. Default

a. General Procedure. The Court, in addition to other rights set forth elsewhere in the Contract, may at any time terminate this Contract, in whole or in part, effective ten (10) days after mailing written notice of termination by certified mail, return receipt requested, to Contractor, if it is determined that the Contractor has failed to perform any requirements of this Contract or has failed to make satisfactory progress toward performance. The Contractor shall continue the performance of this Contract to the extent not terminated under the provisions of this section.

b. Alternative Services. In the event the Court terminates this Contract in whole or part as provided in this section, the Court may procure, upon such terms and in such manner as it may deem appropriate, services similar to those so terminated, and unless the Contractor is a governmental agency, instrumentality, or subdivision thereof, it shall be liable to the Court for any excess costs incurred by the Court in obtaining such similar services.

c. Partially Completed Reports. If this Contract is terminated as provided herein, the Court, in addition to any other rights provided in this section, may require the Contractor to transfer title to and deliver to the state, in the manner and to the extent directed by the Court, such partially completed reports or other documentation as the Contractor has specifically produced or specifically acquired for the performance of such part of this Contract as has been terminated. Payments for completed reports and other documentation delivered to and accepted by the Court shall be at the Contract price. Payment for partially completed reports and other documentation delivered to and accepted by the Court shall be in an amount agreed upon by the Contractor and the Court.

18. Recoupment of Contract Payments

a. Unearned Funds. Any unearned Court funds that have been paid to the Contractor and remain in its possession at the end of the Contract period, or at the time of termination of the Contract, shall be refunded to the Court within thirty (30) days thereafter.

b. Inappropriate Expenditures. The Contractor shall reimburse the Court for all Contract funds expended which are determined by the Court or the Auditor General not to have been spent by the Contractor in accordance with the terms of this Contract.

c. Audit Exceptions. If state or federal audit exceptions are made relating to this Contract, the Contractor shall reimburse all costs and fees of whatever nature incurred by the State of Arizona and the Court associated with defending against the audit exception or performing an audit or follow-up audit.

19. Disputes

Any dispute arising under the Contract shall initially be decided by the contract administrator. The contract administrator's decision may be appealed according to Court Administrative Policy 7.04. Pending the final decision of a dispute hereunder, Contractor shall proceed diligently with the performance of the Contract in accordance with the contract administrator's decision. Notice is provided of the arbitration requirements of A.R.S. §§ 12-1518 and 12-133.

20. Warranty

Contractor warrants that all non-service items furnished pursuant to this Contract shall be free from defects and shall conform to Contract requirements. Any items determined by the Court to be in nonconformity with this warranty shall be repaired or replaced, at the Court's option and at the Contractor's expense, for up to one (1) year following the completion or termination of this Contract.

21. Infringement of Patents and Copyrights

a. The Contractor, at its own expense, will defend any claim or suit which may be brought against the state for the infringement of United States patents or copyrights arising from the Contractor's or Court's use in its original form of any equipment, materials, or information prepared or developed by the Contractor in connection with performance of this Contract, and in any suit will satisfy any final judgment for such infringement. The Court will give the Contractor written notice of such claim or suit and

full rights and opportunity to conduct the defense thereof, together with full information and all reasonable cooperation. If principles of governmental or public law are involved, the Court or the state may participate in the defense of any such action, but no costs or expenses shall be incurred for the account of Contractor without written consent.

b. If in Contractor's opinion, the equipment, materials, or information mentioned here is likely to or does become the subject of a claim of infringement of a United States patent or copyright, then, without diminishing Contractor's obligation to satisfy any final award, Contractor may, with the Court's written consent, substitute other equally suitable equipment, materials, and information, or at Contractor's option and expense, obtain the right for Contractor or the Court to continue the use of such equipment, materials, and information.

22. Non-Discrimination

The parties agree to comply with all applicable state and federal laws, rules, regulations and executive orders governing equal employment opportunity, immigration, nondiscrimination, including the Americans with Disabilities Act, and affirmative action. Contractor shall include a clause to this effect in all subcontracts related to this Contract.

23. Installation

Any order, acceptance or other document evidencing a purchase under this contract for equipment or software shall describe the responsibilities of the parties regarding installation of the goods ordered, including the establishment of the date of installation.

24. General Requirements

a. Applicable Law. The laws and regulations of the State of Arizona shall govern the rights of the parties, the performance of this Contract, and any disputes thereunder. Any action relating to this Contract shall be brought in an Arizona court. Any changes in the governing laws, rules, and regulations during the term of this Contract shall apply but do not require an amendment.

b. Unenforceability of Provisions. If any provision of this Contract is held invalid or unenforceable, the remaining provisions shall continue valid and enforceable to the full extent permitted by law.

c. Licenses and Permits. Contractor shall, at its expense, obtain and maintain all licenses, permits, and authority necessary to do business, render services, and perform work under this Contract, and shall comply with all laws regarding unemployment insurance, disability insurance, and worker's compensation.

d. Independent Contractor Status. Contractor is an independent contractor in the performance of work and the provision of services under this Contract and is not to be considered an officer, employee, or agent of the State of Arizona or the Court.

e. Failure to Waive Compliance. Acceptance by administration of performance not in strict compliance with the terms hereof shall not be deemed to waive the requirement of strict compliance for all future performance obligations.

f. Certification of Employee Status. Contractor certifies that no individual or agent has been employed or retained to solicit or secure this Contract for a commission, percentage, brokerage, or contingent fee, except a bona fide employee maintained by Contractor to secure business.

25. Compliance with the Arizona Legal Workers Act, A.R.S. §41-4401.

a. Contractor warrants compliance with all Federal immigration laws and regulations relating to employees and warrants its compliance with A.R.S. §23-214(A). (That subsection reads: "After December 31, 2007, every employer, after hiring an employee, shall verify the employment eligibility of the employee through the E-Verify program."). If this compliance requirement disqualifies any of Contractor's key personnel or individuals working at the direction of Contractor and no acceptable alternative is provided the Court may terminate this contract.

b. A breach of a warranty regarding compliance under subparagraph A shall be deemed a material breach of the contract that is subject to penalties up to and including termination of the contract.

c. The Court retains the legal right to audit and inspect the papers of any of Contractor's employee or subcontractor's employee who works on the contract to ensure that Contractor's personnel and any person working at the direction of Contractor is complying with the warranty under subparagraph A.

26. Public Records.

The parties acknowledge that this Contract and supporting documents are public records subject to the requirements of Supreme Court Rule 123. Any provision requiring non-disclosure is limited to the extent necessary to comply with that rule. In the event a public records request is received for information which Contractor has designated as confidential or proprietary, the Court will notify Contractor as soon as possible.

27. Criminal History Check.

The Court may require Contractor to provide identifying information for Contractor and any individuals working in judicial facilities or having access to judicial information for the purposes of conducting a criminal history records check for security purposes. Contractor agrees to cooperate with such requests and understands that the Court may terminate this Agreement if the results of the criminal history records check would disqualify the Contractor or individual and there is no acceptable alternative.

28. Notices

Notice required pursuant to the terms of this Contract shall be in writing and shall be directed to the Court's contract administrator and Contractor's representative at the addresses specified immediately below or to such other persons or addresses as either party may designate to the other party by written notice. Notice shall be delivered in person or by certified mail, return receipt requested.

Notice to the Court:

Administrative Office
of the Courts
Human Resources Department
Arizona Supreme Court
1501 W. Washington, Suite 221
Phoenix, AZ 85007

Attn: JPR Program Manager
Contract Administrator

Notice to the Contractor:

[Contractor & Address]

Attn: _____
Contractor's Representative

29. Amendments and Waivers.

Amendments to this Contract shall be in writing and shall be signed by all parties to the Contract. To the extent that any amendments to the Contract are in conflict with the basic terms and conditions of the Contract, the amendments shall control the interpretation of the Contract. No condition or requirement contained in or made a part of this Contract shall be waived or modified without a written amendment to this Contract.

ARIZONA SUPREME COURT
Administrative Office of
the Courts

[Contractor's Name]

By: _____

By: _____

Title: _____

Title: _____

Date: _____

Date: _____

Social Security or Employer Identification
Number: _____

**SECTION 7
ATTACHMENTS**

Attachment 1: Survey Forms

Attachment 2: Data Report Formats

Attachment 3: Composite Percentage Score Report Format

Attachment 4: Survey Comment Report Format

Attachment 5: Pricing Sheet

Attachment 6: 2008 Survey Statistics

ATTACHMENT 1: SURVEY FORMS

Survey forms included:

Appellate:

- oral argument
- attorney
- superior court judge
- peer judge
- staff
- staff attorney
- chief judge

Superior:

- attorney
- litigant/witness/pro per (English)
- litigant/witness/pro per (Spanish)
- juror
- staff
- presiding judge

RE: «Judge_FullName»
Case: «Case_Name»
Case #: «Case_Number»

Dear Attorney,

The Commission on Judicial Performance Review asks for your help in evaluating the performance of Arizona justices and judges. The perceptions of practicing attorneys give valuable insights into judicial performance and this survey is a fundamental element in the Commission's performance evaluation process. Tabulated survey results are provided to the judge or justice to help identify strengths and weaknesses perceived by the Bar. The Commission uses the results to inform the voters whether the judges standing for retention "meet" or "do not meet" performance standards. The survey results and the Commission's performance finding are published in the Arizona Voter Guide to assist voters in casting informed votes. We invite you to visit our website, www.azjudges.info, to see the performance reports.

Your name has been provided to the Commission as having appeared before an appellate court panel at an oral argument. Attorneys who sign in at the oral argument are mailed an evaluation on each judge participating on the panel as soon after the event as possible. Within sixty days after the opinion is issued, you will receive an additional evaluation on the authoring judge.

Your evaluation of the judges is important. Please complete the survey personally. Be candid in your responses; your anonymity and confidentiality will be protected. Please take the time to complete and return each survey promptly, preferably within the same week.

When you have completed the survey, please remove your name by cutting on the dotted line, then fold the survey with the Research & Information Specialists address on the outside. Seal the survey with tape at the opening. No postage is needed.

The Commission does not track whether or not you have responded. The barcode on the other side of this form is used strictly for postage purposes and is not used to identify your responses.

Thank you for participating in this vital process. If you have questions, please call (602) 452-3098 or send an e-mail to jpr@courts.az.gov.

Sincerely yours,

Roberta L. Voss
Chair

INSTRUCTIONS:

YOUR OPINION IS IMPORTANT – The results will be published to help the public when they vote for justices/judges. Please rate this justice/judge according to the performance standards below.

JUDICIAL PERFORMANCE STANDARDS

The judge shall administer justice fairly, ethically, uniformly, promptly, and efficiently. The judge shall be free from personal bias in decision making, shall decide cases based on proper application of law and procedure to the facts, and shall issue prompt, clear rulings and decisions that demonstrate competent legal analysis. The judge shall act with dignity, courtesy, and patience. The judge shall effectively manage the courtroom and discharge the administrative responsibilities of the office.

HOW ARE SURVEY COMMENTS USED? Confidential comments on survey forms are relayed at the Data Center to omit all names and other identifying information. Survey comments are grouped and reported by respondent type in a separate document. Neither the JPR Commission nor the public has access to the survey comments. They are used only in preparing the judge's self-improvement plan.

Attorney Oral Argument Survey Form

JUSTICE/JUDGE: «Judge_FullName»

If you are not able to rate this justice/judge in an area, mark "Can't Rate." Thank you for taking the time to complete this survey form.

Section I: Communication Skills and Department at Oral Argument	Unaccept-able	Poor	Satis-factory	Very Good	Super-ior	Can't Rate
1. Attentiveness.	☐	☐	☐	☐	☐	☐
2. Demeanor in communications with counsel.	☐	☐	☐	☐	☐	☐
3. Relevant questions.	☐	☐	☐	☐	☐	☐
4. Preparation for oral argument.	☐	☐	☐	☐	☐	☐

COMMENTS:

Section II: Judicial Temperament

5. Dignified.	☐	☐	☐	☐	☐	☐
6. Courteous.	☐	☐	☐	☐	☐	☐
7. Patient.	☐	☐	☐	☐	☐	☐
8. Conduct that promotes confidence in the court and judge's ability.	☐	☐	☐	☐	☐	☐

COMMENTS:

IF YOU WANT TO SUBMIT A COMMENT TO THE JPR COMMISSION: Send your comments to the Commission on JPR, 1501 West Washington, Suite 227, Phoenix, AZ 85007. You must include your name and address in order to have the comments considered by the Commission when making its finding on the judge's performance. If you have questions or want the date of the public hearing on judges in your area, please call (602) 452-3098, e-mail jpr@courts.az.gov or visit the JPR website, www.azjudges.info.

RE: «Judge_FullName»
Case: «Case_Name»
Case #: «Case_Number»

Dear Attorney,

The Commission on Judicial Performance Review asks for your help in evaluating the performance of Arizona Justices and judges. The perceptions of practicing attorneys give valuable insights into judicial performance and this survey is a fundamental element in the Commission's performance evaluation process. Tabulated survey results are provided to the judge or justice to help identify strengths and weaknesses perceived by the Bar. The Commission uses the results to inform the voters whether the judges standing for retention "meet" or "do not meet" performance standards. The survey results and the Commission's performance finding are published in the Arizona Voter Guide to assist voters in casting informed votes. We invite you to visit our website, www.azjudges.info, to see the performance reports.

Your name has been provided to the Commission as having served as counsel on a case for which an opinion or memorandum decision was issued. The enclosed survey pertains to the judge/justice who authored the Court's opinion. If a member of the panel authored a dissenting or concurring opinion, a separate survey form will also be sent on behalf of that judge/justice.

Your evaluation of the judges is important. Please complete the survey personally. Be candid in your responses; your anonymity and confidentiality will be protected. Please take the time to complete and return each survey promptly, preferably within the same week.

When you have completed the survey, please remove your name by cutting on the dotted line, then fold the survey with the Research & Information Specialists address on the outside. Seal the survey with tape at the opening. No postage is needed.

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Sincerely yours,

Roberta L. Voss
Chair

INSTRUCTIONS:

YOUR OPINION IS IMPORTANT -- The results will be published to help the public when they vote for justices/judges. Please rate this justice/judge according to the performance standards below.

JUDICIAL PERFORMANCE STANDARDS

The judge shall administer justice fairly, ethically, uniformly, promptly, and efficiently. The judge shall be free from personal bias in decision making, shall decide cases based on proper application of law and procedure to the facts, and shall issue prompt, clear rulings and decisions that demonstrate competent legal analysis. The judge shall act with dignity, courtesy, and patience. The judge shall effectively manage the courtroom and discharge the administrative responsibilities of the office.

HOW ARE SURVEY COMMENTS USED? Confidential comments on survey forms are retyped at the Data Center to omit all names and other identifying information. Survey comments are grouped and reported by respondent type in a separate document. Neither the JPR Commission nor the public has

Attorney Survey Form (Appellate)

JUSTICE/JUDGE: «Judge_FullName»

If you are not able to rate this justice/judge in an area, mark "Can't Rate." Thank you for taking the time to complete this survey form.

Section I: Legal Ability	Unaccept- able	Poor	Satis- factory	Very Good	Super- ior	Can't Rate
1. Legal reasoning ability.	☐	☐	☐	☐	☐	☐
2. Knowledge of law.	☐	☐	☐	☐	☐	☐
3. Decisions based on law and facts.	☐	☐	☐	☐	☐	☐
4. Clearly written, legally supported decisions.	☐	☐	☐	☐	☐	☐

COMMENTS:

Section II: Integrity

5. Basic fairness and impartiality.	☐	☐	☐	☐	☐	☐
6. Equal treatment regardless of race.	☐	☐	☐	☐	☐	☐
7. Equal treatment regardless of gender.	☐	☐	☐	☐	☐	☐
8. Equal treatment regardless of religion.	☐	☐	☐	☐	☐	☐
9. Equal treatment regardless of national origin.	☐	☐	☐	☐	☐	☐
10. Equal treatment regardless of disability.	☐	☐	☐	☐	☐	☐
11. Equal treatment regardless of age.	☐	☐	☐	☐	☐	☐
12. Equal treatment regardless of sexual orientation.	☐	☐	☐	☐	☐	☐
13. Equal treatment regardless of economic status.	☐	☐	☐	☐	☐	☐

COMMENTS:

Section III: Administrative Performance

14. Promptness in making rulings and rendering decisions.	☐	☐	☐	☐	☐	☐
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COMMENTS:

IF YOU WANT TO SUBMIT A COMMENT TO THE JPR COMMISSION: Send your comments to the Commission on JPR, 1501 West Washington, Suite 227, Phoenix, AZ 85007. You must include your name and address in order to have the comments considered by the Commission when making its finding on the judge's performance. If you have questions or want the date of the public hearing on judges in your area, please call (602) 452-3098, e-mail jpr@courts.az.gov or visit the JPR website.

RE: «Judge_FullName»
Case: «Case_Name»
Case #: «Case_Number»

Dear Superior Court Judges, Commissioners and Administrative Law Judges,

The Commission on Judicial Performance Review asks for your help in evaluating the performance of Arizona justices and judges. Your perceptions give valuable insights into judicial performance and this survey is a fundamental element in the Commission's performance evaluation process. Tabulated survey results are provided to the judge or justice to help identify perceived strengths and weaknesses. The Commission uses the results to inform the voters whether the judges standing for retention "meet" or "do not meet" performance standards. The survey results and the Commission's performance finding are published in the Arizona Voter Guide to assist voters in casting informed votes. We invite you to visit our website, www.azjudges.info, to see the performance reports.

An opinion or memorandum decision was issued on a case heard in your court. The enclosed survey pertains to the judge/justice who authored the Court's opinion. If a member of the panel authored a dissenting or concurring opinion, a separate survey form will also be sent on behalf of that judge/justice.

Your evaluation of the judges is important. Please complete the survey personally. Be candid in your responses; your anonymity and confidentiality will be protected. Please take the time to complete and return each survey promptly, preferably within the same week.

When you have completed the survey, please remove your name by cutting on the dotted line, then fold the survey with the Research & Information Specialists address on the outside. Seal the survey with tape at the opening. No postage is needed.

The Commission does not track whether or not you have responded. The barcode on the other side of this form is used strictly for postage purposes and is not used to identify your responses.

Thank you for participating in this vital process. If you have questions, please call (602) 452-3098 or send an e-mail to jpr@courts.az.gov.

Sincerely yours,

Roberta L. Voss
Chair

INSTRUCTIONS:

YOUR OPINION IS IMPORTANT -- The results will be published to help the public when they vote for justices/judges. Please rate this justice/judge according to the performance standards below.

JUDICIAL PERFORMANCE STANDARDS

The judge shall administer justice fairly, ethically, uniformly, promptly, and efficiently. The judge shall be free from personal bias in decision making, shall decide cases based on proper application of law and procedure to the facts, and shall issue prompt, clear rulings and decisions that demonstrate competent legal analysis. The judge shall act with dignity, courtesy, and patience. The judge shall effectively manage the courtroom and discharge the administrative responsibilities of the office.

HOW ARE SURVEY COMMENTS USED? Confidential comments on survey forms are relayed at the Data Center to omit all names and other identifying information. Survey comments are grouped and reported by respondent type in a separate document. Neither the JPR Commission nor the public has access to the survey comments. They are used only in preparing the judge's self-improvement plan.

Superior Court Judge Survey Form (Appellate)

JUSTICE/JUDGE: «Judge_FullName»

If you are not able to rate this justice/judge in an area, mark "Can't Rate." Thank you for taking the time to complete this survey form.

Section I: Legal Ability	Unaccept- able	Poor	Satis- factory	Very Good	Super- ior	Can't Rate
1. Legal reasoning ability.	☐	☐	☐	☐	☐	☐
2. Knowledge of law.	☐	☐	☐	☐	☐	☐
3. Decisions based on law and facts.	☐	☐	☐	☐	☐	☐
4. Clearly written, legally supported decisions.	☐	☐	☐	☐	☐	☐

COMMENTS:

Section II: Integrity

5. Basic fairness and impartiality.	☐	☐	☐	☐	☐	☐
6. Equal treatment regardless of race.	☐	☐	☐	☐	☐	☐
7. Equal treatment regardless of gender.	☐	☐	☐	☐	☐	☐
8. Equal treatment regardless of religion.	☐	☐	☐	☐	☐	☐
9. Equal treatment regardless of national origin.	☐	☐	☐	☐	☐	☐
10. Equal treatment regardless of disability.	☐	☐	☐	☐	☐	☐
11. Equal treatment regardless of age.	☐	☐	☐	☐	☐	☐
12. Equal treatment regardless of sexual orientation.	☐	☐	☐	☐	☐	☐
13. Equal treatment regardless of economic status.	☐	☐	☐	☐	☐	☐

COMMENTS:

Section III: Administrative Performance

14. Promptness in making rulings and rendering decisions.	☐	☐	☐	☐	☐	☐
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COMMENTS:

IF YOU WANT TO SUBMIT A COMMENT TO THE JPR COMMISSION: Send your comments to the Commission on JPR, 1501 West Washington, Suite 227, Phoenix, AZ 85007. You must include your name and address in order to have the comments considered by the Commission when making its finding on the judge's performance. If you have questions or want the date of the public hearing on judges in your area, please call (602) 452-3098, e-mail jpr@courts.az.gov or visit the JPR website, www.azjudges.info.



Peer Judge/Justice Survey Form (Appellate)

JUSTICE/JUDGE: «Judge_FullName»

YOUR OPINION IS IMPORTANT – The results will be published to help the public when they vote for justices/judges. Please rate this justice/judge according to the performance standards below.

JUDICIAL PERFORMANCE STANDARDS

The judge shall administer justice fairly, ethically, uniformly, promptly, and efficiently. The judge shall be free from personal bias in decision making, shall decide cases based on proper application of law and procedure to the facts, and shall issue prompt, clear rulings and decisions that demonstrate competent legal analysis. The judge shall act with dignity, courtesy, and patience. The judge shall effectively manage the courtroom and discharge the administrative responsibilities of the office.

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If you are not able to rate this justice/judge in an area, mark "Can't Rate." Thank you for taking the time to complete this survey form.

	Unaccept- able	Poor	Satis- factory	Very Good	Super- ior	Can't Rate
--	-------------------	------	-------------------	--------------	---------------	---------------

Section I: Legal Ability

- | | | | | | | |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 1. Legal reasoning ability. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 2. Knowledge of law. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 3. Decisions based on law and facts. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 4. Clearly written, legally supported decisions. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |

COMMENTS:

	Unaccept- able	Poor	Satis- factory	Very Good	Super- ior	Can't Rate
--	-------------------	------	-------------------	--------------	---------------	---------------

Section II: Integrity

- | | | | | | | |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 5. Basic fairness and impartiality. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 6. Equal treatment regardless of race. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 7. Equal treatment regardless of gender. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 8. Equal treatment regardless of religion. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 9. Equal treatment regardless of national origin. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 10. Equal treatment regardless of disability. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 11. Equal treatment regardless of age. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 12. Equal treatment regardless of sexual orientation | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 13. Equal treatment regardless of economic status. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |

COMMENTS:

Section III: Communication Skills and Department at Oral Argument

- | | | | | | | |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 14. Attentiveness. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 15. Appropriate restrictions on counsel during argument. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 16. Relevant questions. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |

COMMENTS:

Section IV: Judicial Temperament

- | | | | | | | |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 17. Dignified. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 18. Courteous. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 19. Patient. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 20. Conduct that promotes public confidence in the court and judge's ability. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |

COMMENTS:

Section IV: Administrative Performance

- | | | | | | | |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 21. Promptness in making rulings and rendering decisions. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 22. Prepared for proceedings. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 23. Works effectively with other judges. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 24. Works effectively with other court personnel. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 25. Effective handling of ongoing workload. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |

COMMENTS:



Staff Survey Form (Appellate)

JUDGE: <JUDGE NAME>

The Arizona Constitution requires the Commission on Judicial Performance Review to conduct performance evaluations of superior court judges in Pima and Maricopa counties. The results will be published to assist voters in the upcoming retention election. Please rate this judge according to the performance standards below. If you are not able to rate this judge in an area, mark "Can't Rate."

JUDICIAL PERFORMANCE STANDARDS

The judge shall administer justice fairly, ethically, uniformly, promptly, and efficiently. The judge shall be free from personal bias in decision making, shall decide cases based on proper application of law and procedure to the facts, and shall issue prompt, clear rulings and decisions that demonstrate competent legal analysis. The judge shall act with dignity, courtesy, and patience. The judge shall effectively manage the courtroom and discharge the administrative responsibilities of the office.

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	Unaccept- able	Poor	Satis- factory	Very Good	Super- ior	Can't Rate
Section I: Integrity						
1. Basic fairness and impartiality.	☐	☐	☐	☐	☐	☐
2. Equal treatment regardless of race.	☐	☐	☐	☐	☐	☐
3. Equal treatment regardless of gender.	☐	☐	☐	☐	☐	☐
4. Equal treatment regardless of religion.	☐	☐	☐	☐	☐	☐
5. Equal treatment regardless of national origin.	☐	☐	☐	☐	☐	☐
6. Equal treatment regardless of disability.	☐	☐	☐	☐	☐	☐
7. Equal treatment regardless of age.	☐	☐	☐	☐	☐	☐
8. Equal treatment regardless of sexual orientation.	☐	☐	☐	☐	☐	☐
9. Equal treatment regardless of economic status.	☐	☐	☐	☐	☐	☐

COMMENTS:

	Unaccept- able	Poor	Satis- factory	Very Good	Super- ior	Can't Rate
--	-------------------	------	-------------------	--------------	---------------	---------------

Section II: Communication Skills
10. Clear and logical communications.

COMMENTS:

Section III: Judicial Temperament
11. Understanding and compassion.

12. Dignified.

13. Courteous.

14. Patient.

15. Conduct that promotes public confidence in the court and judge's ability.

COMMENTS:

Section IV: Administrative Performance
16. Punctual in conducting proceedings.
17. Maintains proper control over courtroom.
18. Prepared for proceedings.
19. Respectful treatment of staff.
20. Cooperation with peers.
21. Cooperation with staff.
22. Efficient management of calendar.

COMMENTS:

Staff Attorney Survey Form (Appellate)

JUSTICE/JUDGE: «Judge_FullName»

YOUR OPINION IS IMPORTANT -- The results will be published to help the public when they vote for justices/judges. Please rate this justice/judge according to the performance standards below.

JUDICIAL PERFORMANCE STANDARDS

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If you are not able to rate this justice/judge in an area, mark "Can't Rate." Thank you for taking the time to complete this survey form.

	Unaccept- able	Poor	Satis- factory	Very Good	Super- ior	Can't Rate
Section I: Legal Ability						
1. Legal reasoning ability.	☐	☐	☐	☐	☐	☐
2. Knowledge of law.	☐	☐	☐	☐	☐	☐
3. Decisions based on law and facts.	☐	☐	☐	☐	☐	☐
4. Clearly written, legally supported decisions.	☐	☐	☐	☐	☐	☐

COMMENTS:

	Unaccept- able	Poor	Satis- factory	Very Good	Super- ior	Can't Rate
Section II: Integrity						
5. Basic fairness and impartiality.	☐	☐	☐	☐	☐	☐
6. Equal treatment regardless of race.	☐	☐	☐	☐	☐	☐
7. Equal treatment regardless of gender.	☐	☐	☐	☐	☐	☐
8. Equal treatment regardless of religion.	☐	☐	☐	☐	☐	☐
9. Equal treatment regardless of national origin.	☐	☐	☐	☐	☐	☐
10. Equal treatment regardless of disability.	☐	☐	☐	☐	☐	☐
11. Equal treatment regardless of age.	☐	☐	☐	☐	☐	☐
12. Equal treatment regardless of sexual orientation.	☐	☐	☐	☐	☐	☐
13. Equal treatment regardless of economic status.	☐	☐	☐	☐	☐	☐

COMMENTS:

Section III: Communication Skills and Department at Oral Argument	☐	☐	☐	☐	☐	☐
14. Attentiveness.	☐	☐	☐	☐	☐	☐
15. Appropriate restrictions on counsel during argument.	☐	☐	☐	☐	☐	☐
16. Relevant questions.	☐	☐	☐	☐	☐	☐

COMMENTS:

Section IV: Judicial Temperament	☐	☐	☐	☐	☐	☐
17. Dignified.	☐	☐	☐	☐	☐	☐
18. Courteous.	☐	☐	☐	☐	☐	☐
19. Patient.	☐	☐	☐	☐	☐	☐
20. Conduct that promotes public confidence in the court and judge's ability.	☐	☐	☐	☐	☐	☐

COMMENTS:

Section IV: Administrative Performance	☐	☐	☐	☐	☐	☐
21. Punctual in conducting proceedings.	☐	☐	☐	☐	☐	☐
22. Maintains proper control of courtroom.	☐	☐	☐	☐	☐	☐
23. Prepared for proceedings.	☐	☐	☐	☐	☐	☐
24. Respectful treatment of staff.	☐	☐	☐	☐	☐	☐
25. Cooperation with peers.	☐	☐	☐	☐	☐	☐
26. Cooperation with staff.	☐	☐	☐	☐	☐	☐
27. Efficient management of calendar.	☐	☐	☐	☐	☐	☐
28. Promptness in making rulings and rendering decisions.	☐	☐	☐	☐	☐	☐

COMMENTS:



Presiding Judge Form (Appellate)

JUDGE:

The Arizona Constitution requires the Commission on Judicial Performance Review to conduct performance evaluations of superior court judges in Pima and Maricopa counties. The results will be published to assist voters in the upcoming retention election. Please rate this judge according to the performance standards below. If you are not able to rate this judge in an area, mark "Can't Rate."

JUDICIAL PERFORMANCE STANDARDS

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Unaccept-able Poor Satisfactory Very Good Super-ior Can't Rate

Section I: Integrity

- Exhibits professional conduct.
- Exhibits equal treatment to all.
- Exhibits fairness and impartiality.
- Exhibits personal integrity.
- Exhibits conduct that promotes public confidence in the court and the judge's ability.

COMMENTS:

Section II: Communication Skills

- Gives clear and logical oral communications/directions.
- Listens effectively.
- Keeps everyone appropriately informed.
- Produces clear and logical written communication.
- Responds in a timely manner.

COMMENTS:

Section III: Judicial Temperament

- Is patient.
- Is courteous.
- Is accessible.
- Responds appropriately to the circumstance.

COMMENTS:

Section IV: Administrative Performance

- Is well informed on all aspects of work.
- Is willing to make difficult decisions.
- Is punctual.
- Makes decisions in a timely manner.
- Is resourceful in resolving problems.
- Exhibits impartiality in administrative decisions.
- Makes reasonable and prudent judicial assignments.
- Exhibits impartiality in making judicial assignments.
- Exhibits impartiality in allocation of resources.
- Provides for appropriate training for judges and staff.
- Asks for input before reaching decisions.
- Works diligently.
- Considers and implements change.
- Displays organizational integrity.

COMMENTS:

Section V: Administrative Skills

- Establishes a clear focus for projects for which he/she is responsible.
- Has the ability to identify and analyze relevant issues.
- Accurately assesses and attempts to secure the resources necessary for the effective functioning of the court system.
- Accepts and incorporates diversity.
- Coaches and develops others.
- Cooperates with peers.
- Cooperates with staff.
- Effectively delegates responsibility.
- Creates a cooperative environment.

COMMENTS:

ARIZONA COMMISSION ON
JPR
 JUDICIAL PERFORMANCE REVIEW
 Attorney Form (Superior)

JUDGE:

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	Unaccept- able	Poor	Satis- factory	Very Good	Super- ior	Can't Rate
--	-------------------	------	-------------------	--------------	---------------	---------------

Section I: Legal Ability

1. Legal reasoning ability.
2. Knowledge of substantive law.
3. Knowledge of rules of evidence.
4. Knowledge of rules of procedure.

COMMENTS:

Section II: Integrity

5. Basic fairness and impartiality.
6. Equal treatment regardless of race.
7. Equal treatment regardless of gender.
8. Equal treatment regardless of religion.
9. Equal treatment regardless of national origin.
10. Equal treatment regardless of disability.
11. Equal treatment regardless of age.
12. Equal treatment regardless of sexual orientation.
13. Equal treatment regardless of economic status.

COMMENTS:

	Unaccept- able	Poor	Satis- factory	Very Good	Super- ior	Can't Rate
--	-------------------	------	-------------------	--------------	---------------	---------------

Section III: Communication Skills

14. Clear and logical oral communications and directions.
15. Clear and logical written decisions.
16. Gave all parties an adequate opportunity to be heard.

COMMENTS:

Section IV: Judicial Temperament

17. Understanding and compassion.
18. Dignified.
19. Courteous.
20. Conduct that promotes public confidence in the court and judge's ability.
21. Patient.

COMMENTS:

Section V: Administrative Performance

22. Punctual in conducting proceedings.
23. Maintained proper control of courtroom.
24. Prompt in making rulings and rendering decisions.
25. Was prepared for the proceedings.
26. Efficient management of calendar.

COMMENTS:

Section VI: Settlement Activities

27. Appropriately promoted or conducted settlement.

COMMENTS:



Litigant/Witness/Pro Per Form (Superior)

JUDGE:

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	Unaccept- able	Poor	Satis- factory	Very Good	Super- ior	Can't Rate
Section I: Integrity						
1. Basic fairness and impartiality.	☐	☐	☐	☐	☐	☐
2. Equal treatment regardless of race.	☐	☐	☐	☐	☐	☐
3. Equal treatment regardless of gender.	☐	☐	☐	☐	☐	☐
4. Equal treatment regardless of religion.	☐	☐	☐	☐	☐	☐
5. Equal treatment regardless of national origin.	☐	☐	☐	☐	☐	☐
6. Equal treatment regardless of disability.	☐	☐	☐	☐	☐	☐
7. Equal treatment regardless of age.	☐	☐	☐	☐	☐	☐
8. Equal treatment regardless of sexual orientation.	☐	☐	☐	☐	☐	☐
9. Equal treatment regardless of economic status.	☐	☐	☐	☐	☐	☐

COMMENTS:

	Unaccept- able	Poor	Satis- factory	Very Good	Super- ior	Can't Rate
Section II: Communication Skills						
10. Explained proceedings.	☐	☐	☐	☐	☐	☐
11. Explained reasons for delays.	☐	☐	☐	☐	☐	☐

COMMENTS:

	Unaccept- able	Poor	Satis- factory	Very Good	Super- ior	Can't Rate
Section III: Judicial Temperament						
12. Understanding and compassion.	☐	☐	☐	☐	☐	☐
13. Dignified.	☐	☐	☐	☐	☐	☐
14. Courteous.	☐	☐	☐	☐	☐	☐
15. Conduct that promotes public confidence in the court and judge's ability.	☐	☐	☐	☐	☐	☐
16. Patient.	☐	☐	☐	☐	☐	☐

COMMENTS:

	Unaccept- able	Poor	Satis- factory	Very Good	Super- ior	Can't Rate
Section IV: Administrative Performance						
17. Punctual in conducting proceedings.	☐	☐	☐	☐	☐	☐
18. Maintained proper control of courtroom.	☐	☐	☐	☐	☐	☐
19. Was prepared for the proceedings.	☐	☐	☐	☐	☐	☐

COMMENTS:



(Comisión de Arizona de la Revisión de Desempeño Judicial)

Formulario de Litigante/Testigo/En Propia Persona (Superior)

JUEZ:

La Constitución de Arizona requiere que la Comisión para la Revisión del Desempeño Judicial evalúe la labor de los jueces de los Tribunales Superiores de los Condados Pima y Maricopa. Los resultados se publicarán para ayudar a los votantes en la elección de retención de los jueces. Haga el favor de calificar a este juez conforme a las normas proporcionadas de desempeño a continuación.

NORMAS DEL DESEMPEÑO JUDICIAL

El juez deberá administrar la justicia de manera ética, uniforme, eficiente y sin demora. Deberá permanecer libre de prejuicios personales al formular sus decisiones. El juez deberá decidir los casos fijando el Derecho de aplicación y las normas a los hechos del caso y pronunciar sus fallos y decretos claramente y sin demora. Sus decisiones deberán ser pertinentes y demostrar un análisis legal competente. El juez deberá actuar con dignidad, cortesía y paciencia. Deberá dirigir la sala del tribunal de forma eficaz y desempeñar las obligaciones administrativas de su puesto como juez.

¿Cómo se utilizan los comentarios de la encuesta? Los comentarios confidenciales en el formulario de la encuesta se redactan en el Centro de Información y se eliminan los nombres y toda información que identifique a la persona que responde a la encuesta. Los comentarios de la encuesta se agrupan y se reportan de acuerdo a la clasificación de la persona que responde en un documento aparte e independiente. Ni la comisión JPR ni el público en general tiene acceso a los comentarios de la encuesta. Se utilizan únicamente para elaborar un plan para poder superarse el juez.

Si desea presentar sus comentarios a la Comisión JPR: Envíelos a: Comisión on JPR, 1501 West Washington, Suite 227, Phoenix, AZ 85007. Debo incluir su nombre y dirección para que la Comisión tome en cuenta sus comentarios al formular su determinación sobre el desempeño del juez. Si tiene alguna pregunta o desea saber la fecha de la próxima audiencia pública sobre los jueces en su área, favor de llamar al (602) 452-3098, correo electrónico: jpr@courts.az.gov o visite el sitio web de la JPR, www.azjudges.info

Si considera que no puede opinar en alguna categoría, marque la respuesta "No opino."

	Inaceptable	Deficiente	Satisfactorio	Muy Bueno	Superior	No Opino
Sección I: Integridad						
1. Justicia e imparcialidad fundamental.	☐	☐	☐	☐	☐	☐
2. Trato igual, sin consideración a la raza.	☐	☐	☐	☐	☐	☐
3. Trato igual, sin consideración al sexo.	☐	☐	☐	☐	☐	☐
4. Trato igual, sin consideración a la religión.	☐	☐	☐	☐	☐	☐
5. Trato igual, sin consideración a la nacionalidad.	☐	☐	☐	☐	☐	☐
6. Trato igual, sin consideración a la incapacidad.	☐	☐	☐	☐	☐	☐

	Inaceptable	Deficiente	Satisfactorio	Muy Bueno	Superior	No Opino
7. Trato igual, sin consideración a la edad.	☐	☐	☐	☐	☐	☐
8. Trato igual, sin consideración a la orientación sexual.	☐	☐	☐	☐	☐	☐
9. Trato igual, sin consideración al nivel económico.	☐	☐	☐	☐	☐	☐

SUS COMENTARIOS:

- Sección II: Facilidad para expresarse
10. Explicó los procedimientos.
11. Explicó las razones por las demoras.

SUS COMENTARIOS:

- Sección III: Temperamento Judicial
12. Tolerancia y compasión.
13. Dignidad.
14. Cortés.
15. Conducta que fomenta la confianza del público hacia el tribunal y en la habilidad del juez.
16. Paciencia

SUS COMENTARIOS:

- Sección IV: Actuación administrativa
17. Puntualidad del juez en su sesión.
18. Mantuvo el control debido en su sala.
19. Preparación adecuada para la sesión.

SUS COMENTARIOS:

ARIZONA COMMISSION ON
JPR
JUDICIAL PERFORMANCE REVIEW
Juror Form (Superior)

JUDGE:

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JUDICIAL PERFORMANCE STANDARDS

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	Unaccept- able	Poor	Satis- factory	Very Good	Super- ior	Can't Rate
Section I: Integrity						
1. Basic fairness and impartiality.	☐	☐	☐	☐	☐	☐
2. Equal treatment regardless of race.	☐	☐	☐	☐	☐	☐
3. Equal treatment regardless of gender.	☐	☐	☐	☐	☐	☐
4. Equal treatment regardless of religion.	☐	☐	☐	☐	☐	☐
5. Equal treatment regardless of national origin.	☐	☐	☐	☐	☐	☐
6. Equal treatment regardless of disability.	☐	☐	☐	☐	☐	☐
7. Equal treatment regardless of age.	☐	☐	☐	☐	☐	☐
8. Equal treatment regardless of sexual orientation.	☐	☐	☐	☐	☐	☐
9. Equal treatment regardless of economic status.	☐	☐	☐	☐	☐	☐

COMMENTS:

Section II: Communication Skills

10. Explained proceedings to the jury.	☐	☐	☐	☐	☐	☐
11. Explained reasons for delays.	☐	☐	☐	☐	☐	☐
12. Clearly explained the juror's responsibilities.	☐	☐	☐	☐	☐	☐

COMMENTS:

Section III: Judicial Temperament

13. Understanding and compassion.	☐	☐	☐	☐	☐	☐
14. Dignified.	☐	☐	☐	☐	☐	☐
15. Courteous.	☐	☐	☐	☐	☐	☐
16. Conduct that promotes public confidence in the court and judge's ability.	☐	☐	☐	☐	☐	☐
17. Patient.	☐	☐	☐	☐	☐	☐

COMMENTS:

Section IV: Administrative Performance

18. Punctual in conducting proceedings.	☐	☐	☐	☐	☐	☐
19. Maintained proper control of courtroom.	☐	☐	☐	☐	☐	☐
20. Was prepared for the proceedings.	☐	☐	☐	☐	☐	☐

COMMENTS:



Staff Survey Form (Superior)

JUDGE:

The Arizona Constitution requires the Commission on Judicial Performance Review to conduct performance evaluations of superior court judges in Pima and Maricopa counties. The results will be published to assist voters in the upcoming retention election. Please rate this judge according to the performance standards below. If you are not able to rate this judge in an area, mark "Can't Rate."

JUDICIAL PERFORMANCE STANDARDS

The judge shall administer justice fairly, ethically, uniformly, promptly, and efficiently. The judge shall be free from personal bias in decision making, shall decide cases based on proper application of law and procedure to the facts, and shall issue prompt, clear rulings and decisions that demonstrate competent legal analysis. The judge shall act with dignity, courtesy, and patience. The judge shall effectively manage the courtroom and discharge the administrative responsibilities of the office.

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	Unaccept- able	Poor	Satis- factory	Very Good	Super- ior	Can't Rate
Section I: Integrity						
1. Basic fairness and impartiality.	☐	☐	☐	☐	☐	☐
2. Equal treatment regardless of race.	☐	☐	☐	☐	☐	☐
3. Equal treatment regardless of gender.	☐	☐	☐	☐	☐	☐
4. Equal treatment regardless of religion.	☐	☐	☐	☐	☐	☐
5. Equal treatment regardless of national origin.	☐	☐	☐	☐	☐	☐
6. Equal treatment regardless of disability.	☐	☐	☐	☐	☐	☐
7. Equal treatment regardless of age.	☐	☐	☐	☐	☐	☐
8. Equal treatment regardless of sexual orientation.	☐	☐	☐	☐	☐	☐
9. Equal treatment regardless of economic status.	☐	☐	☐	☐	☐	☐

COMMENTS:

	Unaccept- able	Poor	Satis- factory	Very Good	Super- ior	Can't Rate
Section II: Communication Skills						
10. Clear and logical communications.	☐	☐	☐	☐	☐	☐

COMMENTS:

Section III: Judicial Temperament						
11. Understanding and compassion.	☐	☐	☐	☐	☐	☐
12. Dignified.	☐	☐	☐	☐	☐	☐
13. Courteous.	☐	☐	☐	☐	☐	☐
14. Conduct that promotes public confidence in the court and judge's ability.	☐	☐	☐	☐	☐	☐
15. Patient.	☐	☐	☐	☐	☐	☐

COMMENTS:

Section IV: Administrative Performance						
16. Punctual in conducting proceedings.	☐	☐	☐	☐	☐	☐
17. Maintains proper control over courtroom.	☐	☐	☐	☐	☐	☐
18. Prepared for proceedings.	☐	☐	☐	☐	☐	☐
19. Respectful treatment of staff.	☐	☐	☐	☐	☐	☐
20. Cooperation with peers.	☐	☐	☐	☐	☐	☐
21. Efficient management of calendar.	☐	☐	☐	☐	☐	☐

COMMENTS:



Presiding Judge Form (Superior)

JUDGE:

The Arizona Constitution requires the Commission on Judicial Performance Review to conduct performance evaluations of superior court judges in Pima and Maricopa counties. The results will be published to assist voters in the upcoming retention election. Please rate this judge according to the performance standards below. If you are not able to rate this judge in an area, mark "Can't Rate."

JUDICIAL PERFORMANCE STANDARDS

The judge shall administer justice fairly, ethically, uniformly, promptly, and efficiently. The judge shall be free from personal bias in decision making, shall decide cases based on proper application of law and procedure to the facts, and shall issue prompt, clear rulings and decisions that demonstrate competent legal analysis. The judge shall act with dignity, courtesy, and patience. The judge shall effectively manage the courtroom and discharge the administrative responsibilities of the office.

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	Unaccept- able	Poor	Satis- factory	Very Good	Super- ior	Can't Rate
--	-------------------	------	-------------------	--------------	---------------	---------------

Section I: Integrity

- | | | | | | | |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 1. Exhibits professional conduct. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 2. Exhibits equal treatment to all. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 3. Exhibits fairness and impartiality. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 4. Exhibits personal integrity. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 5. Exhibits conduct that promotes public confidence in the court and the judge's ability. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |

COMMENTS:

Section II: Communication Skills

- | | | | | | | |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 6. Gives clear and logical oral communications/directions. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 7. Listens effectively. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 8. Keeps everyone appropriately informed. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 9. Produces clear and logical written communication. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 10. Responds in a timely manner. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |

COMMENTS:

Section III: Judicial Temperament

- | | | | | | | |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 11. Is patient. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 12. Is courteous. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 13. Is accessible. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 14. Responds appropriately to the circumstance. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |

COMMENTS:

Section IV: Administrative Performance

- | | | | | | | |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 15. Is well informed on all aspects of work. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 16. Is willing to make difficult decisions. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 17. Is punctual. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 18. Makes decisions in a timely manner. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 19. Is resourceful in resolving problems. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 20. Exhibits impartiality in administrative decisions. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 21. Makes reasonable and prudent judicial assignments. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 22. Exhibits impartiality in making judicial assignments. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 23. Exhibits impartiality in allocation of resources. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 24. Provides for appropriate training for judges and staff. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 25. Asks for input before reaching decisions. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 26. Works diligently. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 27. Considers and implements change. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 28. Displays organizational integrity. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |

COMMENTS:

Section V: Administrative Skills

- | | | | | | | |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 29. Establishes a clear focus for projects for which he/she is responsible. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 30. Has the ability to identify and analyze relevant issues. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 31. Accurately assesses and attempts to secure the resources necessary for the effective functioning of the court system. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 32. Accepts and incorporates diversity. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 33. Coaches and develops others. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 34. Cooperates with peers. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 35. Cooperates with staff. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 36. Effectively delegates responsibility. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 37. Creates a cooperative environment. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |

COMMENTS:

ATTACHMENT 2: DATA REPORT FORMATS

Report formats Included:

- Appellate court mean data report for individual judge
- Appellate court percentage data report for individual judge
- Appellate court mean data report for all appellate judges
- Appellate court percentage data report for all appellate judges

- Superior court mean data report for individual judge
- Superior court percentage data report for individual judge
- Superior court mean data report for all judges on given bench* in given county
- Superior court percentage data report for all judges on given bench* in given county
- Superior court mean data report for all judges on given bench*, all counties
- Superior court percentage data report for all judges on given bench*, all counties
- Superior court mean data report for all judges in given county
- Superior court percentage data report for all judges in given county
- Superior court mean data report for all judges in all counties
- Superior court percentage data report for all judges in all counties

- Presiding judge mean data report for individual judge
- Presiding judge percentage data report for individual judge
- Presiding judge mean data report for all presiding judges
- Presiding judge percentage data report for all presiding judges

*Reports are prepared for each of five benches: Civil, Criminal, Family, Juvenile and Other (e.g., special assignment)

JUDICIAL PERFORMANCE REVIEW

Appellate Courts

Name of Judge: App-01		Total Surveys: 100										Assignment: Appellate										Cycle: PR-2006														
		ATTORNEY					30 45					PEER JUDGE/JUSTICE					3					SUP COURT JUDGE					5					STAFF				
		UN	PO	SA	VG	SU	Valid	Mean	UN	PO	SA	VG	SU	Total	Mean	UN	PO	SA	VG	SU	Total	Mean	UN	PO	SA	VG	SU	Total	Mean	UN	PO	SA	VG	SU	Total	Mean
I: Legal Ability	0	0	1	2	21	25	3.8	0	0	0	0	0	3	3	4.0	0	0	0	0	1	4	5	3.8													
Legal reasoning ability.	0	0	1	2	25	28	3.9	0	0	0	0	0	3	3	4.0	0	0	0	0	2	3	5	3.6													
Knowledge of law.	0	0	1	2	24	27	3.9	0	0	0	0	0	3	3	4.0	0	0	0	0	1	4	5	3.8													
Decisions based on law and facts.	0	0	2	3	22	27	3.7	0	0	0	0	0	3	3	4.0	0	0	0	0	1	4	5	3.8													
Decisions based on the record.	0	0	1	1	14	16	3.8																													
Clearly written, legally supported decisions.	0	0	1	4	20	25	3.8	0	0	0	0	0	3	3	4.0	0	0	0	0	1	4	5	3.8													
II: Integrity	0	0	0	1	18	18	4.0	0	0	0	0	0	3	3	4.0	0	0	0	0	1	3	4	3.7	0	0	0	0	7	7	4.0						
Conduct free from impropriety.	0	0	0	2	14	16	3.9																													
Equal treatment regardless of race.	0	0	0	0	17	17	4.0	0	0	0	0	0	3	3	4.0	0	0	0	0	1	3	4	3.8	0	0	0	0	7	7	4.0						
Equal treatment regardless of gender.	0	0	0	1	19	20	4.0	0	0	0	0	0	3	3	4.0	0	0	0	0	1	3	4	3.8	0	0	0	0	7	7	4.0						
Equal treatment regardless of religion.	0	0	0	0	15	15	4.0	0	0	0	0	0	3	3	4.0	0	0	0	0	1	3	4	3.8	0	0	0	0	7	7	4.0						
Equal treatment regardless of national origin.	0	0	0	0	17	17	4.0	0	0	0	0	0	3	3	4.0	0	0	0	0	1	3	4	3.8	0	0	0	0	7	7	4.0						
Equal treatment regardless of disability.	0	0	0	0	15	15	4.0	0	0	0	0	0	3	3	4.0	0	0	0	0	1	3	4	3.8	0	0	0	0	7	7	4.0						
Equal treatment regardless of age.	0	0	0	1	20	21	4.0	0	0	0	0	0	3	3	4.0	0	0	0	0	1	3	4	3.8	0	0	0	0	7	7	4.0						
Equal treatment regardless of sexual orientation.	0	0	0	0	15	15	4.0	0	0	0	0	0	3	3	4.0	0	0	0	0	1	3	4	3.8	0	0	0	0	7	7	4.0						
Equal treatment regardless of economic status.	0	0	0	1	18	19	3.9	0	0	0	0	0	3	3	4.0	0	0	0	0	1	3	4	3.8	0	0	0	0	7	7	4.0						
Basic fairness and impartiality.	0	0	1	2	25	28	3.9	0	0	0	0	0	3	3	4.0	0	0	0	0	1	3	4	3.8	0	0	0	0	8	8	4.0						
III: Communication Skills and	0	0	1	10	39	50	3.7	0	0	0	1	2	3	3.7										0	0	0	0	9	9	4.0						
Department at Oral Argument																																				
Attentiveness.	0	0	1	12	52	65	3.8	0	0	0	1	2	3	3.7																						
Patience.	0	0	1	11	53	65	3.8	0	0	0	1	2	3	3.7																						
Appropriate restrictions on counsel during argument.	0	0	0	1	17	18	3.9	0	0	0	1	2	3	3.7																						
Relevant questions.	0	1	2	14	48	65	3.7	0	0	0	1	2	3	3.7																						
Clear and logical oral communications.	0	0	1	12	31	44	3.7																													
Demeanor in communications with counsel.	0	1	1	10	31	43	3.7																													
Preparation for oral argument.	0	0	1	12	54	67	3.8	0	0	0	0	3	3	3.9																						
IV: Judicial Temperament																																				
Understanding and compassion.	0	0	1	12	54	67	3.8	0	0	0	1	2	3	3.7																						
Dignified.	0	0	1	12	54	67	3.8	0	0	0	0	3	3	4.0																						
Courteous.	0	0	1	11	55	67	3.8	0	0	0	0	3	3	4.0																						
Conduct that promoted public confidence in the court and judge's ability.	0	0	1	11	55	67	3.8	0	0	0	0	3	3	4.0																						
V: Administrative Performance																																				
Punctual in conducting proceedings.	0	0	0	6	22	28	3.8	0	0	0	0	3	3	3.9																						
Maintains proper control over courtroom.																																				
Promptness in making rulings and rendering decisions.	0	0	0	6	22	28	3.8	0	0	0	0	3	3	4.0																						
Prepared for proceedings.																																				
Works effectively with other judges.																																				
Works effectively with other court personnel.																																				
Effective handling of ongoing workload.																																				
Respectful treatment of staff.																																				
Cooperation with peers.																																				
Cooperation with staff.																																				
Efficient management of calendar.																																				

Name of Judge: App-01	Total Surveys:		100										Assignment:										Appellate										Cycle: PR-2006									
	ATTORNEY					30	45	PEER JUDGE/JUSTICE					3	SUP COURT					JUDGE	5	UN					PO	SA	VG	SU	Mean	17											
	UN	PO	SA	VG	SU	Mean	UN	PO	SA	VG	SU	Mean	UN	PO	SA	VG	SU	Mean	UN	PO	SA	VG	SU	Mean	UN	PO	SA	VG	SU	Mean												
I: Legal Ability	0%	0%	5%	10%	85%	3.8	0%	0%	0%	0%	0%	100%	4.0	0%	0%	0%	25%	75%	3.8	0%	0%	0%	0%	100%	4.0	0%	0%	0%	0%	100%	4.0											
Legal reasoning ability.	0%	0%	4%	7%	89%	3.9	0%	0%	0%	0%	0%	100%	4.0	0%	0%	0%	40%	60%	3.6																							
Knowledge of law.	0%	0%	4%	7%	89%	3.9	0%	0%	0%	0%	0%	100%	4.0	0%	0%	0%	20%	80%	3.8																							
Decisions based on law and facts.	0%	0%	7%	11%	81%	3.7	0%	0%	0%	0%	0%	100%	4.0	0%	0%	0%	20%	80%	3.8																							
Decisions based on the record.	0%	0%	6%	6%	88%	3.8	0%	0%	0%	0%	0%	100%	4.0	0%	0%	0%	25%	75%	3.8																							
Clearly written, legally supported decisions.	0%	0%	4%	16%	80%	3.8	0%	0%	0%	0%	0%	100%	4.0	0%	0%	0%	20%	80%	3.8																							
II: Integrity	0%	0%	1%	4%	96%	4.0	0%	0%	0%	0%	0%	100%	4.0	0%	0%	0%	26%	74%	3.7	0%	0%	0%	0%	100%	4.0	0%	0%	0%	0%	100%	4.0											
Conduct free from impropriety.	0%	0%	0%	13%	88%	3.9	0%	0%	0%	0%	0%	100%	4.0	0%	0%	0%	33%	67%	3.7																							
Equal treatment regardless of race.	0%	0%	0%	0%	100%	4.0	0%	0%	0%	0%	0%	100%	4.0	0%	0%	0%	25%	75%	3.8	0%	0%	0%	0%	100%	4.0	0%	0%	0%	0%	100%	4.0											
Equal treatment regardless of gender.	0%	0%	0%	5%	95%	4.0	0%	0%	0%	0%	0%	100%	4.0	0%	0%	0%	25%	75%	3.8	0%	0%	0%	0%	100%	4.0	0%	0%	0%	0%	100%	4.0											
Equal treatment regardless of religion.	0%	0%	0%	0%	100%	4.0	0%	0%	0%	0%	0%	100%	4.0	0%	0%	0%	25%	75%	3.8	0%	0%	0%	0%	100%	4.0	0%	0%	0%	0%	100%	4.0											
Equal treatment regardless of national origin.	0%	0%	0%	0%	100%	4.0	0%	0%	0%	0%	0%	100%	4.0	0%	0%	0%	25%	75%	3.8	0%	0%	0%	0%	100%	4.0	0%	0%	0%	0%	100%	4.0											
Equal treatment regardless of disability.	0%	0%	0%	0%	100%	4.0	0%	0%	0%	0%	0%	100%	4.0	0%	0%	0%	25%	75%	3.8	0%	0%	0%	0%	100%	4.0	0%	0%	0%	0%	100%	4.0											
Equal treatment regardless of age.	0%	0%	0%	5%	95%	4.0	0%	0%	0%	0%	0%	100%	4.0	0%	0%	0%	25%	75%	3.8	0%	0%	0%	0%	100%	4.0	0%	0%	0%	0%	100%	4.0											
Equal treatment regardless of sexual orientation.	0%	0%	0%	0%	100%	4.0	0%	0%	0%	0%	0%	100%	4.0	0%	0%	0%	25%	75%	3.8	0%	0%	0%	0%	100%	4.0	0%	0%	0%	0%	100%	4.0											
Equal treatment regardless of economic status.	0%	0%	0%	5%	95%	3.9	0%	0%	0%	0%	0%	100%	4.0	0%	0%	0%	25%	75%	3.8	0%	0%	0%	0%	100%	4.0	0%	0%	0%	0%	100%	4.0											
Basic fairness and impartiality.	0%	0%	4%	7%	89%	3.9	0%	0%	0%	0%	0%	100%	4.0	0%	0%	0%	25%	75%	3.8	0%	0%	0%	0%	100%	4.0	0%	0%	0%	0%	100%	4.0											
III: Communication Skills and Department at Oral Argument	0%	1%	2%	20%	77%	3.7	0%	0%	0%	33%	67%	3.7													0%	0%	0%	0%	100%	4.0												
Attentiveness.	0%	0%	2%	18%	80%	3.8	0%	0%	0%	33%	67%	3.7													0%	0%	0%	0%	100%	4.0												
Patience.	0%	0%	2%	17%	82%	3.8	0%	0%	0%	33%	67%	3.7													0%	0%	0%	0%	100%	4.0												
Appropriate restrictions on counsel during argument.	0%	0%	0%	6%	94%	3.9	0%	0%	0%	33%	67%	3.7													0%	0%	0%	0%	100%	4.0												
Relevant questions.	0%	2%	3%	22%	74%	3.7	0%	0%	0%	33%	67%	3.7													0%	0%	0%	0%	100%	4.0												
Clear and logical oral communications.	0%	0%	2%	27%	70%	3.7																																				
Demeanor in communications with counsel.	0%	2%	2%	23%	72%	3.7																																				
Preparation for oral argument.	0%	0%	1%	17%	81%	3.8	0%	0%	0%	11%	89%	3.9													0%	0%	0%	0%	100%	4.0												
IV: Judicial Temperament	0%	0%	1%	18%	81%	3.8	0%	0%	0%	33%	67%	3.7													0%	0%	0%	0%	100%	4.0												
Understanding and compassion.	0%	0%	1%	18%	81%	3.8	0%	0%	0%	33%	67%	3.7													0%	0%	0%	0%	100%	4.0												
Dignified.	0%	0%	1%	18%	81%	3.8	0%	0%	0%	0%	100%	4.0													0%	0%	0%	0%	100%	4.0												
Courteous.	0%	0%	1%	16%	82%	3.8	0%	0%	0%	0%	100%	4.0													0%	0%	0%	0%	100%	4.0												
Conduct that promoted public confidence in the court and judge's ability.	0%	0%	0%	21%	79%	3.8	0%	0%	0%	13%	87%	3.9													0%	0%	0%	0%	100%	4.0												
V: Administrative Performance	0%	0%	0%	21%	79%	3.8	0%	0%	0%	13%	87%	3.9													0%	0%	0%	0%	100%	4.0												
Punctual in conducting proceedings.	0%	0%	0%	21%	79%	3.8	0%	0%	0%	13%	87%	3.9													0%	0%	0%	0%	100%	4.0												
Maintains proper control over courtroom.	0%	0%	0%	21%	79%	3.8	0%	0%	0%	13%	87%	3.9													0%	0%	0%	0%	100%	4.0												
Promptness in making rulings and rendering decisions.	0%	0%	0%	21%	79%	3.8	0%	0%	0%	13%	87%	3.9													0%	0%	0%	0%	100%	4.0												
Prepared for proceedings.	0%	0%	0%	21%	79%	3.8	0%	0%	0%	13%	87%	3.9													0%	0%	0%	0%	100%	4.0												
Works effectively with other judges.	0%	0%	0%	21%	79%	3.8	0%	0%	0%	13%	87%	3.9													0%	0%	0%	0%	100%	4.0												
Works effectively with other court personnel.	0%	0%	0%	21%	79%	3.8	0%	0%	0%	13%	87%	3.9													0%	0%	0%	0%	100%	4.0												
Effective handling of ongoing workload.	0%	0%	0%	21%	79%	3.8	0%	0%	0%	13%	87%	3.9													0%	0%	0%	0%	100%	4.0												
Respectful treatment of staff.	0%	0%	0%	21%	79%	3.8	0%	0%	0%	13%	87%	3.9													0%	0%	0%	0%	100%	4.0												
Cooperation with peers.	0%	0%	0%	21%	79%	3.8	0%	0%	0%	13%	87%	3.9													0%	0%	0%	0%	100%	4.0												
Cooperation with staff.	0%	0%	0%	21%	79%	3.8	0%	0%	0%	13%	87%	3.9													0%	0%	0%	0%	100%	4.0												
Efficient management of calendar.	0%	0%	0%	21%	79%	3.8	0%	0%	0%	13%	87%	3.9													0%	0%	0%	0%	100%	4.0												

JUDICIAL PERFORMANCE REVIEW

Appellate Courts

Name of Judge: Summary - Appellate Judges		Total Surveys:					1203		Assignment:					Appellate					Cycle: PR-2006															
		ATTORNEY					Valid Mean	386		414		PEER JUDGE/JUSTICE					SUP COURT JUDGE					261		STAFF					79					
		UN	PO	SA	VG	SU		UN	PO	SA	VG	SU	UN	PO	SA	VG	SU	UN	PO	SA	VG	SU	UN	PO	SA	VG	SU							
I: Legal Ability		9	20	36	78	173	316	3.2																										
Legal reasoning ability.		9	18	39	80	194	340	3.3																										
Knowledge of law.		6	20	37	86	190	339	3.3																										
Decisions based on law and facts.		14	23	35	82	186	340	3.2																										
Decisions based on the record.		9	18	28	67	110	232	3.1																										
Clearly written, legally supported decisions.		6	23	43	74	184	330	3.2																										
II: Integrity		1	1	12	36	141	189	3.7																										
Conduct free from impropriety.		1	0	14	43	125	183	3.6																										
Equal treatment regardless of race.		0	0	10	31	139	180	3.7																										
Equal treatment regardless of gender.		1	0	10	36	149	196	3.7																										
Equal treatment regardless of religion.		0	0	9	30	132	171	3.7																										
Equal treatment regardless of national origin.		0	0	10	31	135	176	3.7																										
Equal treatment regardless of disability.		0	1	11	32	127	171	3.7																										
Equal treatment regardless of age.		1	0	9	35	143	188	3.7																										
Equal treatment regardless of sexual orientation.		0	0	8	31	122	161	3.7																										
Equal treatment regardless of economic status.		1	2	12	35	139	189	3.6																										
Basic fairness and impartiality.		1	5	25	54	194	279	3.6																										
III: Communication Skills and		1	4	37	125	264	432	3.5																										
Department at Oral Argument																																		
Attentiveness.		2	4	42	163	354	565	3.5																										
Patience.		1	2	46	161	345	555	3.5																										
Appropriate restrictions on counsel during argument.		0	1	18	36	90	145	3.5																										
Relevant questions.		2	10	59	152	322	545	3.4																										
Clear and logical oral communications.																																		
Demeanor in communications with counsel.		1	2	30	124	243	400	3.5																										
Preparation for oral argument.		1	4	29	114	231	379	3.5																										
IV: Judicial Temperament		2	1	42	150	386	581	3.6																										
Understanding and compassion.																																		
Dignified.		1	0	42	152	386	581	3.6																										
Courteous.		1	0	44	143	393	581	3.6																										
Conduct that promoted public confidence in the court and judge's ability.		3	4	41	155	378	581	3.6																										
V: Administrative Performance		1	6	64	84	167	322	3.3																										
Punctual in conducting proceedings.																																		
Maintains proper control over courtroom.																																		
Promptness in making rulings and rendering decisions.																																		
Prepared for proceedings.		1	6	64	84	167	322	3.3																										
Works effectively with other judges.																																		
Works effectively with other court personnel.																																		
Effective handling of ongoing workload.																																		
Respectful treatment of staff.																																		
Cooperation with peers.																																		
Cooperation with staff.																																		
Efficient management of calendar.																																		

JUDICIAL PERFORMANCE REVIEW

Appellate Courts

Name of Judge: Summary - Appellate Judges		Total Surveys:										1203										Assignment:										Appellate										Cycle: PR-2006				
		ATTORNEY					PEER JUDGE/JUSTICE					SUP COURT JUDGE					STAFF																													
		UN	PO	SA	VG	SU	Mean	UN	PO	SA	VG	SU	Mean	UN	PO	SA	VG	SU	Mean	UN	PO	SA	VG	SU	Mean																					
I: Legal Ability	Legal reasoning ability.	3%	6%	12%	25%	55%	3.2	0%	0%	6%	22%	73%	3.7	1%	1%	15%	25%	58%	3.4						79																					
	Knowledge of law.	3%	5%	11%	24%	57%	3.3	0%	0%	6%	21%	73%	3.7	0%	1%	16%	26%	57%	3.4																											
	Decisions based on law and facts.	2%	6%	11%	25%	56%	3.3	0%	0%	5%	25%	70%	3.7	0%	1%	16%	25%	57%	3.4																											
	Decisions based on the record.	4%	7%	10%	24%	55%	3.2	0%	0%	6%	21%	73%	3.7	1%	1%	16%	24%	58%	3.4																											
	Clearly written, legally supported decisions.	4%	8%	12%	29%	47%	3.1							1%	0%	12%	30%	58%	3.4																											
		2%	7%	13%	22%	56%	3.2	0%	0%	5%	21%	75%	3.7	0%	1%	16%	23%	59%	3.4																											
II: Integrity	Conduct free from impropriety.	0%	0%	6%	19%	74%	3.7	0%	0%	0%	7%	93%	3.9	0%	0%	7%	15%	78%	3.7	0%	0%	2%	28%	70%	3.7																					
	Equal treatment regardless of race.	1%	0%	8%	23%	68%	3.6							0%	0%	4%	12%	84%	3.8																											
	Equal treatment regardless of gender.	0%	0%	6%	17%	77%	3.7	0%	0%	0%	7%	93%	3.9	0%	0%	7%	15%	78%	3.7	0%	0%	2%	26%	72%	3.7																					
	Equal treatment regardless of religion.	1%	0%	5%	18%	76%	3.7	0%	0%	0%	7%	93%	3.9	0%	0%	7%	15%	78%	3.7	0%	0%	2%	31%	67%	3.7																					
	Equal treatment regardless of national origin.	0%	0%	5%	18%	77%	3.7	0%	0%	0%	7%	93%	3.9	0%	0%	7%	16%	77%	3.7	0%	0%	2%	28%	70%	3.7																					
	Equal treatment regardless of disability.	0%	0%	6%	18%	77%	3.7	0%	0%	0%	7%	93%	3.9	0%	0%	7%	15%	78%	3.7	0%	0%	2%	28%	70%	3.7																					
	Equal treatment regardless of age.	0%	1%	6%	19%	74%	3.7	0%	0%	0%	7%	93%	3.9	0%	0%	7%	15%	78%	3.7	0%	0%	2%	27%	71%	3.7																					
	Equal treatment regardless of sexual orientation.	1%	0%	5%	19%	76%	3.7	0%	0%	0%	7%	93%	3.9	0%	0%	7%	15%	78%	3.7	0%	0%	2%	29%	69%	3.7																					
	Equal treatment regardless of economic status.	0%	0%	5%	19%	76%	3.7	0%	0%	0%	10%	90%	3.9	0%	0%	7%	15%	78%	3.7	0%	0%	4%	26%	70%	3.7																					
	Equal treatment regardless of social status.	1%	1%	6%	19%	74%	3.6	0%	0%	0%	7%	93%	3.9	0%	0%	7%	16%	77%	3.7	0%	0%	2%	29%	69%	3.7																					
	Basic fairness and impartiality.	0%	2%	9%	19%	70%	3.6	0%	0%	2%	8%	90%	3.9	0%	1%	8%	17%	74%	3.6	0%	0%	2%	27%	71%	3.7																					
	III: Communication Skills and Department at Oral Argument	Communication Skills and Department at Oral Argument	0%	1%	9%	29%	61%	3.5	0%	0%	5%	10%	85%	3.8							0%	0%	3%	32%	65%	3.6																				
Attentioness.		0%	1%	7%	29%	63%	3.5	0%	0%	3%	12%	85%	3.8																																	
Patience.		0%	0%	8%	29%	62%	3.5	0%	0%	8%	8%	84%	3.8							0%	0%	2%	32%	67%	3.6																					
Appropriate restrictions on counsel during argument.		0%	1%	12%	25%	62%	3.5	0%	0%	3%	10%	86%	3.8																																	
Relevant questions.		0%	2%	11%	28%	59%	3.4	0%	0%	7%	8%	85%	3.8							0%	0%	4%	32%	64%	3.6																					
Clear and logical oral communications.																																														
IV: Judicial Temperament	Demeanor in communications with counsel.	0%	1%	8%	31%	61%	3.5																																							
	Preparation for oral argument.	0%	1%	8%	30%	61%	3.5																																							
	Understanding and compassion.	0%	0%	7%	26%	66%	3.6	0%	0%	3%	10%	87%	3.8							0%	0%	1%	30%	69%	3.7																					
	Dignified.	0%	0%	7%	26%	66%	3.6	0%	0%	3%	11%	86%	3.8							0%	0%	2%	31%	67%	3.7																					
	Courteous.	0%	0%	8%	25%	68%	3.6	0%	0%	3%	8%	89%	3.9							0%	0%	2%	33%	65%	3.6																					
	Conduct that promoted public confidence in the court and judge's ability.	1%	1%	7%	27%	65%	3.6	0%	0%	3%	11%	86%	3.8							0%	0%	2%	31%	67%	3.7																					
V: Administrative Performance	Conduct that promoted public confidence in the court and judge's ability.																																													
	Punctual in conducting proceedings.	0%	2%	20%	26%	52%	3.3	0%	0%	3%	13%	83%	3.8	0%	2%	22%	17%	59%	3.3	0%	0%	1%	15%	84%	3.8																					
	Maintains proper control over courtroom.																			0%	0%	0%	14%	86%	3.9																					
	Promptness in making rulings and rendering decisions.																			0%	0%	0%	14%	86%	3.9																					
	Prepared for proceedings.	0%	2%	20%	26%	52%	3.3	0%	0%	2%	19%	79%	3.8	0%	2%	22%	17%	59%	3.3	0%	0%	0%	13%	88%	3.9																					
	Works effectively with other judges.																																													
	Works effectively with other court personnel.																			0%	0%	2%	23%	76%	3.7																					
	Effective handling of ongoing workload.																			0%	0%	2%	12%	86%	3.8																					
	Respectful treatment of staff.																			0%	0%	4%	16%	81%	3.8																					
	Cooperation with peers.																			0%	0%	2%	2%	98%	3.8																					
	Cooperation with staff.																			0%	0%	4%	16%	81%	3.8																					
	Efficient management of calendar.																			0%	0%	0%	13%	87%	3.9																					

UN=Unacceptable, PO=Poor, SA=Satisfactory, VG=Very Good, SU=Superior

Percentages should add to 100% but may not due to rounding.

Surveys were distributed to court users from April 1, 2000 through March 15, 2006.

ARIZONA COMMISSION ON JUDICIAL PERFORMANCE REVIEW

Superior Court

Name of Judge: MCCIV-01		Total Surveys: 129										Assignment:					Civil					Cycle:					Mid-Term Review					17				
		ATTORNEY					103					LIT/WIT/PRO PER					3					JUROR					6					STAFF				
		UN	PO	SA	VG	SU	Resp Mean	UN	PO	SA	VG	SU	UN	PO	SA	VG	SU	Resp Mean	UN	PO	SA	VG	SU	UN	PO	SA	VG	SU	Resp Mean							
Section I: Legal Ability		0	2	11	19	58	89	3.5																												
Legal reasoning ability		0	1	12	19	63	95	3.5																												
Knowledge of substantive law		0	3	12	21	60	96	3.4																												
Knowledge of rules of evidence		0	1	9	15	52	77	3.5																												
Knowledge of rules of procedure		0	1	10	19	58	88	3.5																												
Section II: Integrity		0	1	7	6	41	55	3.6	0	0	0	0	3	3	4.0	0	0	0	2	2	2	2	2	5	3.5	0	0	0	1	11	12	3.9				
Basic fairness and impartiality		0	4	12	20	60	96	3.4	0	0	0	0	3	3	4.0	0	0	0	2	4	6	3.7	0	0	0	0	1	11	12	3.9						
Equal treatment regardless of race		0	0	7	6	37	50	3.6	0	0	0	0	3	3	4.0	0	0	0	1	2	3	3.7	0	0	0	0	1	11	12	3.9						
Equal treatment regardless of gender		0	0	7	6	43	56	3.6	0	0	0	0	3	3	4.0	0	0	0	3	3	6	3.5	0	0	0	0	1	11	12	3.9						
Equal treatment regardless of religion		0	0	7	3	38	48	3.6	0	0	0	0	2	2	4.0	0	0	0	2	1	3	3.3	0	0	0	0	1	11	12	3.9						
Equal treatment regardless of national origin		0	0	7	3	38	48	3.6	0	0	0	0	3	3	4.0	0	0	0	2	1	3	3.3	0	0	0	0	1	11	12	3.9						
Equal treatment regardless of disability		0	0	7	2	36	45	3.6	0	0	0	0	2	2	4.0	0	0	0	2	1	3	3.3	0	0	0	0	1	11	12	3.9						
Equal treatment regardless of age		0	0	7	5	41	53	3.6	0	0	0	0	3	3	4.0	0	0	0	4	2	6	3.3	0	0	0	0	1	11	12	3.9						
Equal treatment regardless of sexual orientation		0	0	7	3	35	45	3.6	0	0	0	0	2	2	4.0	0	0	0	3	2	5	3.4	0	0	0	0	1	9	10	3.9						
Equal treatment regardless of economic status		0	2	6	4	40	52	3.6	0	0	0	0	2	2	4.0	0	0	0	3	3	6	3.5	0	0	0	0	1	11	12	3.9						
Section III: Communication Skills		0	3	11	24	59	96	3.4	0	0	0	1	3	3	3.8	0	0	0	1	5	6	3.8	0	0	0	0	0	12	12	4.0						
Clear and logical communications																																				
Clear and logical oral communications and directions		0	2	9	25	63	99	3.5																												
Clear and logical written decisions		0	3	14	23	50	90	3.3																												
Gave all parties an adequate opportunity to be heard		0	4	9	23	63	99	3.5	0	0	0	1	2	3	3.7	0	0	0	1	5	6	3.8	0	0	0	0	0	11	12	3.9						
Explained proceedings									0	0	0	0	3	3	4.0	0	0	0	2	4	6	3.7	0	0	0	0	0	11	12	3.9						
Explained reasons for delays									0	0	0	0	3	3	4.0	0	0	0	1	5	6	3.8	0	0	0	0	0	11	12	3.9						
Clearly explained the juror's responsibilities									0	0	0	0	3	3	4.0	0	0	0	1	5	6	3.8	0	0	0	0	0	11	12	3.9						
Section IV: Judicial Temperament		0	4	12	25	58	98	3.4	0	0	0	0	3	3	4.0	0	0	0	3	3	6	3.6	0	0	0	0	1	11	12	3.9						
Understanding and compassion		0	5	15	25	50	95	3.3	0	0	0	0	3	3	4.0	0	0	0	4	1	5	3.2	0	0	0	0	1	11	12	3.9						
Dignified		0	1	9	25	64	99	3.5	0	0	0	0	3	3	4.0	0	0	0	2	4	6	3.7	0	0	0	0	1	11	12	3.9						
Courteous		0	2	13	24	60	99	3.4	0	0	0	0	3	3	4.0	0	0	0	1	5	6	3.8	0	0	0	0	1	11	12	3.9						
Conduct that promotes public confidence in the court		0	5	7	24	63	99	3.5	0	0	0	0	3	3	4.0	0	0	0	3	3	6	3.5	0	0	0	0	0	12	12	4.0						
Patient		0	6	16	26	51	99	3.2	0	0	0	0	3	3	4.0	0	0	0	3	3	6	3.5	0	0	0	0	1	11	12	3.9						
Section V: Administrative Performance		0	3	10	27	54	94	3.4	0	0	0	1	2	3	3.8	0	0	0	2	4	6	3.6	0	0	0	0	0	11	11	4.0						
Punctual in conducting proceedings		0	2	8	35	50	95	3.4	0	0	0	1	2	3	3.7	0	0	1	3	2	6	3.2	0	0	0	0	0	11	11	4.0						
Maintained proper control of courtroom		0	1	8	26	59	94	3.5	0	0	0	0	3	3	4.0	0	0	0	1	5	6	3.8	0	0	0	0	0	11	11	4.0						
Prompt in making rulings and rendering decisions		0	8	15	24	49	96	3.2																												
Was prepared for the proceedings		0	3	8	22	63	96	3.5	0	0	0	1	2	3	3.7	0	0	0	1	5	6	3.8	0	0	0	0	0	11	11	4.0						
Respectful treatment of staff																																				
Cooperation with peers																																				
Efficient management of calendar		0	2	12	27	50	91	3.4																												
Section VI: Settlement Activities		0	3	11	6	21	41	3.1																												
Appropriately promoted or conducted settlement		0	3	11	6	21	41	3.1																												

ARIZONA COMMISSION ON JUDICIAL PERFORMANCE REVIEW

Superior Court

Name of Judge: MCCIV-01		Total Surveys: 129					Assignment:					Civil					Cycle:					Mid-Term Review					
		ATTORNEY					LIT/WIT/PRO PER					JUROR					STAFF										
		UN	PO	SA	VG	SU	Mean	UN	PO	SA	VG	SU	Mean	UN	PO	SA	VG	SU	Mean	UN	PO	SA	VG	SU	Mean		
Section I: Legal Ability	Legal reasoning ability	0%	2%	12%	21%	65%	3.5																				
	Knowledge of substantive law	0%	1%	13%	20%	66%	3.5																				
	Knowledge of rules of evidence	0%	0%	3%	13%	22%	63%	3.4																			
	Knowledge of rules of procedure	0%	0%	1%	12%	19%	68%	3.5																			
Section II: Integrity		0%	1%	11%	22%	66%	3.5																				
	Basic fairness and impartiality	0%	0%	1%	14%	11%	75%	3.6	0%	0%	0%	0%	100%	4.0	0%	0%	0%	54%	46%	3.5	0%	0%	0%	8%	92%	3.9	
	Equal treatment regardless of race	0%	0%	0%	4%	13%	21%	63%	3.4	0%	0%	0%	0%	100%	4.0	0%	0%	0%	33%	67%	3.7	0%	0%	0%	8%	92%	3.9
	Equal treatment regardless of gender	0%	0%	0%	0%	14%	12%	74%	3.6	0%	0%	0%	0%	100%	4.0	0%	0%	0%	33%	67%	3.7	0%	0%	0%	8%	92%	3.9
	Equal treatment regardless of religion	0%	0%	0%	0%	13%	11%	77%	3.6	0%	0%	0%	0%	100%	4.0	0%	0%	0%	50%	50%	3.5	0%	0%	0%	8%	92%	3.9
	Equal treatment regardless of national origin	0%	0%	0%	0%	15%	6%	79%	3.6	0%	0%	0%	0%	100%	4.0	0%	0%	0%	67%	33%	3.3	0%	0%	0%	8%	92%	3.9
	Equal treatment regardless of disability	0%	0%	0%	0%	15%	6%	79%	3.6	0%	0%	0%	0%	100%	4.0	0%	0%	0%	67%	33%	3.3	0%	0%	0%	8%	92%	3.9
	Equal treatment regardless of age	0%	0%	0%	0%	16%	4%	80%	3.6	0%	0%	0%	0%	100%	4.0	0%	0%	0%	67%	33%	3.3	0%	0%	0%	8%	92%	3.9
	Equal treatment regardless of sexual orientation	0%	0%	0%	0%	13%	9%	77%	3.6	0%	0%	0%	0%	100%	4.0	0%	0%	0%	67%	33%	3.3	0%	0%	0%	8%	92%	3.9
	Equal treatment regardless of economic status	0%	0%	0%	0%	16%	7%	78%	3.6	0%	0%	0%	0%	100%	4.0	0%	0%	0%	60%	40%	3.4	0%	0%	0%	10%	90%	3.9
		0%	0%	4%	12%	8%	77%	3.6	0%	0%	0%	0%	100%	4.0	0%	0%	0%	50%	50%	3.5	0%	0%	0%	8%	92%	3.9	
		0%	0%	3%	11%	25%	61%	3.4	0%	0%	0%	0%	83%	3.8	0%	0%	0%	22%	78%	3.8	0%	0%	0%	0%	100%	4.0	
Section III: Communication Skills	Clear and logical communications	0%	0%	2%	9%	25%	64%	3.5																	4.0		
	Clear and logical oral communications and directions	0%	0%	3%	16%	26%	56%	3.3																	4.0		
	Clear and logical written decisions	0%	0%	4%	9%	23%	64%	3.5																			
	Gave all parties an adequate opportunity to be heard	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%		
Section IV: Judicial Temperament	Explained proceedings	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%		
	Explained reasons for delays	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%		
	Clearly explained the juror's responsibilities	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%		
		0%	0%	4%	12%	25%	59%	3.4	0%	0%	0%	0%	100%	4.0	0%	0%	0%	45%	55%	3.6	0%	0%	0%	7%	93%	3.9	
Section V: Administrative Performance	Understanding and compassion	0%	0%	5%	16%	26%	53%	3.3	0%	0%	0%	0%	100%	4.0	0%	0%	0%	80%	20%	3.2	0%	0%	0%	8%	92%	3.9	
	Dignified	0%	0%	1%	9%	25%	65%	3.5	0%	0%	0%	0%	100%	4.0	0%	0%	0%	33%	67%	3.7	0%	0%	0%	8%	92%	3.9	
	Courteous	0%	0%	2%	13%	24%	61%	3.4	0%	0%	0%	0%	100%	4.0	0%	0%	0%	17%	83%	3.8	0%	0%	0%	8%	92%	3.9	
	Conduct that promotes public confidence in the court and the legal system	0%	0%	5%	7%	24%	64%	3.5	0%	0%	0%	0%	100%	4.0	0%	0%	0%	50%	50%	3.5	0%	0%	0%	0%	100%	4.0	
Section VI: Settlement Activities	Patient	0%	0%	6%	16%	26%	52%	3.2	0%	0%	0%	0%	100%	4.0	0%	0%	0%	50%	50%	3.5	0%	0%	0%	8%	92%	3.9	
	Punctual in conducting proceedings	0%	0%	3%	11%	28%	57%	3.4	0%	0%	0%	0%	78%	3.8	0%	0%	0%	6%	28%	3.6	0%	0%	0%	2%	98%	4.0	
	Maintained proper control of courtroom	0%	0%	2%	8%	37%	53%	3.4	0%	0%	0%	0%	67%	3.7	0%	0%	0%	17%	50%	3.2	0%	0%	0%	0%	100%	4.0	
	Prompt in making rulings and rendering decisions	0%	0%	1%	9%	28%	63%	3.5	0%	0%	0%	0%	100%	4.0	0%	0%	0%	0%	17%	83%	3.8	0%	0%	0%	0%	100%	4.0
Section VII: Cooperation with Peers	Prompt in making rulings and rendering decisions	0%	0%	8%	16%	25%	51%	3.2	0%	0%	0%	0%	67%	3.7	0%	0%	0%	17%	83%	3.8	0%	0%	0%	0%	100%	4.0	
	Was prepared for the proceedings	0%	0%	3%	8%	23%	66%	3.5	0%	0%	0%	0%	67%	3.7	0%	0%	0%	0%	17%	83%	3.8	0%	0%	0%	0%	100%	4.0
	Respectful treatment of staff	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
	Cooperation with peers	0%	0%	2%	13%	30%	55%	3.4	0%	0%	0%	0%	67%	3.7	0%	0%	0%	0%	17%	83%	3.8	0%	0%	0%	0%	100%	4.0
Section VIII: Management of Calendar	Efficient management of calendar	0%	0%	2%	13%	30%	55%	3.4	0%	0%	0%	0%	67%	3.7	0%	0%	0%	0%	17%	83%	3.8	0%	0%	0%	0%	100%	4.0
		0%	0%	7%	27%	15%	51%	3.1	0%	0%	0%	0%	67%	3.7	0%	0%	0%	0%	17%	83%	3.8	0%	0%	0%	0%	100%	4.0
Section IX: Settlement Activities	Appropriately promoted or conducted settlement	0%	0%	7%	27%	15%	51%	3.1	0%	0%	0%	0%	67%	3.7	0%	0%	0%	0%	17%	83%	3.8	0%	0%	0%	0%	100%	4.0
		0%	0%	7%	27%	15%	51%	3.1	0%	0%	0%	0%	67%	3.7	0%	0%	0%	0%	17%	83%	3.8	0%	0%	0%	0%	100%	4.0

UN=Unacceptable, PO=Poor,
SA=Satisfactory, VG=Very Good,
SU=Superior

Percentages may not add to 100% due to rounding.

Surveys were distributed to court
users from 08/28/2007 - 03/15/2008.

ARIZONA COMMISSION ON JUDICIAL PERFORMANCE REVIEW

Superior Court

Name of Judge: All Maricopa Civil Judges	Total Surveys: 2743										Assignment: Civil										Cycle: Spring 2008									
	ATTORNEY					LIT/WIT/PRO PER					JUROR					STAFF					439					315				
	UN	PO	SA	VG	SU	UN	PO	SA	VG	SU	UN	PO	SA	VG	SU	UN	PO	SA	VG	SU	UN	PO	SA	VG	SU	UN	PO	SA	VG	SU
Section I: Legal Ability	25	64	227	438	630	1384	3.1																							
Legal reasoning ability	33	97	226	472	651	1479	3.1																							
Knowledge of substantive law	27	87	240	462	631	1447	3.1																							
Knowledge of rules of evidence	16	33	201	370	573	1193	3.2																							
Knowledge of rules of procedure	24	40	240	449	664	1417	3.2																							
Section II: Integrity	7	14	115	202	612	951	3.5																							
Basic fairness and impartiality	23	66	207	397	663	1556	3.3																							
Equal treatment regardless of race	5	4	106	190	607	912	3.5																							
Equal treatment regardless of gender	11	8	117	219	661	1016	3.5																							
Equal treatment regardless of religion	4	5	100	159	554	822	3.5																							
Equal treatment regardless of national origin	3	5	102	172	561	843	3.5																							
Equal treatment regardless of disability	4	6	99	154	541	804	3.5																							
Equal treatment regardless of age	4	5	105	188	601	903	3.5																							
Equal treatment regardless of sexual orientation	2	3	95	152	516	768	3.5																							
Equal treatment regardless of economic status	11	20	106	187	607	931	3.5																							
Section III: Communication Skills	27	70	228	438	757	1520	3.2																							
Clear and logical communications	15	68	249	482	791	1605	3.2																							
Clear and logical oral communications and directions	32	82	220	399	623	1356	3.1																							
Clear and logical written decisions	34	59	216	434	856	1599	3.3																							
Gave all parties an adequate opportunity to be heard																														
Explained proceedings																														
Explained reasons for delays																														
Clearly explained the juror's responsibilities																														
Section IV: Judicial Temperament	31	67	236	388	660	1561	3.3																							
Understanding and compassion	33	65	260	394	769	1521	3.2																							
Dignified	21	41	225	415	907	1609	3.3																							
Courteous	26	61	233	375	919	1614	3.3																							
Conduct that promotes public confidence in the court	43	74	205	362	893	1577	3.3																							
Patent	32	92	256	392	813	1585	3.2																							
Section V: Administrative Performance	13	32	218	430	857	1550	3.3																							
Punctual in conducting proceedings	8	15	228	476	876	1603	3.4																							
Maintained proper control of courtroom	6	17	200	448	877	1548	3.4																							
Prompt in making rulings and rendering decisions	16	54	224	414	830	1538	3.3																							
Was prepared for the proceedings	17	46	225	402	904	1594	3.3																							
Respectful treatment of staff																														
Cooperation with peers																														
Efficient management of calendar	18	28	212	411	797	1466	3.3																							
Section VI: Settlement Activities	13	26	87	158	247	531	3.1																							
Appropriately promoted or conducted settlement	13	26	87	158	247	531	3.1																							

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SA=Satisfactory, VG=Very Good,
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Category summaries are averages and may not add up due to rounding.

Surveys were distributed to court
users from 08/28/2007 - 03/15/2008.

ARIZONA COMMISSION ON JUDICIAL PERFORMANCE REVIEW

Superior Court

Name of Judge: All Maricopa Civil Judges		Total Surveys: 2743					Assignment: Civil					Cycle: Spring 2008					315 Mean									
		ATTORNEY					LIT/WIT/PRO PER					JUROR														
		UN	PO	SA	VG	SU	UN	PO	SA	VG	SU	UN	PO	SA	VG	SU										
Section I: Legal Ability		2%	5%	16%	32%	46%	3.1																			
Legal reasoning ability		2%	7%	15%	32%	44%	3.1																			
Knowledge of substantive law		2%	6%	17%	32%	44%	3.1																			
Knowledge of rules of evidence		1%	3%	17%	31%	48%	3.2																			
Knowledge of rules of procedure		2%	3%	17%	32%	47%	3.2																			
Section II: Integrity		1%	1%	12%	21%	64%	3.5	2%	1%	7%	23%	68%	3.5	0%	0%	4%	24%	72%	3.7	0%	0%	1%	12%	86%	3.8	
Basic fairness and impartiality		1%	4%	13%	26%	55%	3.3	3%	2%	8%	24%	63%	3.4	0%	0%	4%	27%	69%	3.6	0%	0%	2%	12%	86%	3.8	
Equal treatment regardless of race		1%	0%	12%	21%	67%	3.5	1%	1%	6%	22%	70%	3.6	0%	0%	4%	23%	73%	3.7	0%	0%	1%	12%	87%	3.8	
Equal treatment regardless of gender		1%	1%	12%	22%	65%	3.5	2%	1%	7%	22%	68%	3.5	0%	0%	4%	23%	73%	3.7	0%	0%	1%	12%	86%	3.8	
Equal treatment regardless of religion		0%	1%	12%	19%	67%	3.5	1%	0%	6%	23%	71%	3.6	0%	0%	4%	24%	72%	3.7	0%	0%	1%	11%	87%	3.9	
Equal treatment regardless of national origin		0%	1%	12%	20%	67%	3.5	2%	1%	6%	23%	68%	3.5	0%	0%	4%	24%	72%	3.7	0%	0%	1%	12%	87%	3.8	
Equal treatment regardless of disability		0%	1%	12%	19%	67%	3.5	1%	0%	6%	23%	70%	3.6	0%	0%	4%	24%	72%	3.7	0%	0%	1%	11%	88%	3.9	
Equal treatment regardless of age		0%	1%	12%	21%	67%	3.5	1%	1%	7%	23%	69%	3.6	0%	0%	4%	23%	73%	3.7	0%	0%	1%	12%	86%	3.8	
Equal treatment regardless of sexual orientation		0%	0%	12%	20%	67%	3.5	1%	0%	7%	23%	69%	3.6	0%	0%	4%	25%	71%	3.7	0%	0%	1%	11%	87%	3.8	
Equal treatment regardless of economic status		1%	2%	11%	20%	65%	3.5	3%	2%	6%	21%	69%	3.5	0%	0%	4%	24%	72%	3.7	0%	0%	1%	13%	86%	3.8	
Section III: Communication Skills		2%	5%	15%	29%	50%	3.2	1%	2%	9%	24%	64%	3.5	0%	0%	5%	19%	76%	3.7	0%	1%	8%	17%	75%	3.7	
Clear and logical communications																										
Clear and logical oral communications and directions		1%	4%	16%	30%	49%	3.2																			
Clear and logical written decisions		2%	6%	16%	29%	46%	3.1																			
Gave all parties an adequate opportunity to be heard		2%	4%	14%	27%	54%	3.3																			
Explained proceedings								1%	2%	8%	24%	65%	3.5	0%	0%	5%	18%	77%	3.7							
Explained reasons for delays								2%	3%	9%	24%	62%	3.4	0%	0%	5%	22%	72%	3.7							
Clearly explained the juror's responsibilities														0%	0%	5%	17%	78%	3.7							
Section IV: Judicial Temperament		2%	4%	15%	25%	54%	3.3	2%	1%	6%	19%	72%	3.6	0%	0%	4%	19%	77%	3.7	0%	2%	6%	13%	78%	3.7	
Understanding and compassion		2%	4%	17%	26%	51%	3.2	2%	2%	9%	20%	67%	3.5	0%	0%	5%	22%	72%	3.7	0%	2%	7%	15%	77%	3.7	
Dignified		1%	3%	14%	26%	56%	3.3	2%	0%	6%	21%	72%	3.6	0%	0%	3%	19%	78%	3.7	0%	1%	7%	11%	81%	3.7	
Courteous		2%	4%	14%	23%	57%	3.3	2%	0%	5%	19%	74%	3.6	0%	0%	4%	16%	80%	3.8	0%	3%	6%	13%	78%	3.7	
Conduct that promotes public confidence in the court		3%	5%	13%	23%	57%	3.3	2%	1%	5%	18%	73%	3.6	0%	0%	4%	18%	77%	3.7	0%	2%	6%	12%	80%	3.7	
Patient		2%	6%	16%	25%	51%	3.2	2%	2%	1%	6%	20%	71%	3.6	0%	0%	5%	19%	75%	3.7	0%	4%	6%	15%	76%	3.6
Section V: Administrative Performance		1%	2%	14%	28%	55%	3.3	2%	1%	7%	19%	71%	3.6	0%	0%	6%	20%	74%	3.7	1%	3%	6%	14%	76%	3.6	
Punctual in conducting proceedings		0%	1%	14%	30%	55%	3.4	2%	2%	8%	22%	66%	3.5	0%	0%	9%	23%	67%	3.6	1%	3%	7%	16%	72%	3.5	
Maintained proper control of courtroom		0%	1%	13%	29%	57%	3.4	2%	1%	7%	17%	74%	3.6	0%	0%	4%	18%	77%	3.7	0%	1%	6%	17%	76%	3.7	
Prompt in making rulings and rendering decisions		1%	4%	15%	27%	54%	3.3																			
Was prepared for the proceedings		1%	3%	14%	25%	57%	3.3	1%	1%	6%	18%	73%	3.6	0%	0%	4%	17%	79%	3.7	0%	1%	5%	14%	80%	3.7	
Respectful treatment of staff																										
Cooperation with peers																										
Efficient management of calendar		1%	2%	14%	28%	54%	3.3																			
Section VI: Settlement Activities		2%	5%	16%	30%	47%	3.1																			
Appropriately promoted or conducted settlement		2%	5%	16%	30%	47%	3.1																			

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Surveys were distributed to court users from 08/28/2007 - 03/15/2008.

ARIZONA COMMISSION ON JUDICIAL PERFORMANCE REVIEW

Superior Court

Name of Judge: Summary - All Civil Judges		Total Surveys: 3745						Assignment:						All Civil				Cycle: Spring 2008									
		ATTORNEY						LITWIT/PRO PER						357				JUROR						STAFF			
		UN	PO	SA	VG	SU	2259 Resp Mean	UN	PO	SA	VG	SU	357 Resp Mean	UN	PO	SA	VG	SU	525 Resp Mean	UN	PO	SA	VG	SU	604 Resp Mean		
Section I: Legal Ability		27	82	294	563	851	1828 3.2																				
Legal reasoning ability		35	121	298	611	882	1947 3.1																				
Knowledge of substantive law		30	108	311	599	856	1904 3.1																				
Knowledge of rules of evidence		18	45	262	475	792	1592 3.2																				
Knowledge of rules of procedure		26	55	306	568	914	1869 3.2																				
Section II: Integrity		8	18	143	259	854	1292 3.5	3	2	15	57	174	251 3.6	2	0	17	107	346	472 3.7	1	5	29	78	322 434 3.6			
Basic fairness and impartiality		27	86	258	491	1178	2040 3.3	6	6	24	79	221	336 3.5	2	1	20	130	368	521 3.7	1	8	29	79	330 447 3.6			
Equal treatment regardless of race		5	6	131	244	858	1244 3.6	2	2	14	57	179	254 3.6	2	0	17	105	357	481 3.7	1	7	28	77	326 439 3.6			
Equal treatment regardless of gender		12	13	145	278	936	1384 3.5	3	2	17	59	186	267 3.6	2	0	18	110	378	508 3.7	1	7	29	79	324 440 3.6			
Equal treatment regardless of religion		4	6	122	204	786	1122 3.6	2	0	12	51	155	220 3.6	2	0	15	96	315	428 3.7	1	4	28	76	319 428 3.7			
Equal treatment regardless of national origin		3	6	127	222	793	1151 3.6	4	1	13	58	167	243 3.6	2	0	16	102	339	459 3.7	1	4	29	77	327 438 3.7			
Equal treatment regardless of disability		4	8	120	206	769	1107 3.6	2	0	13	53	156	224 3.6	2	0	16	101	329	448 3.7	1	3	29	75	320 428 3.7			
Equal treatment regardless of age		4	7	129	245	865	1250 3.6	2	1	17	58	184	262 3.6	2	0	16	108	371	497 3.7	2	3	28	81	325 439 3.6			
Equal treatment regardless of sexual orientation		2	3	117	195	726	1043 3.6	2	0	13	49	145	209 3.6	2	0	15	101	306	424 3.7	2	3	28	75	308 416 3.6			
Equal treatment regardless of economic status		12	27	134	249	861	1283 3.5	6	3	14	52	173	248 3.5	2	0	18	108	352	480 3.7	2	5	29	79	320 435 3.6			
Section III: Communication Skills		32	91	301	556	1010	1990 3.2	3	7	24	71	192	296 3.5	2	1	23	95	399	520 3.7	2	6	62	92	311 473 3.5			
Clear and logical communications		19	88	331	616	1046	2100 3.2																				
Clear and logical oral communications and directions		36	112	283	507	844	1782 3.1																				
Gave all parties an adequate opportunity to be heard		40	73	289	546	1141	2089 3.3																				
Explained proceedings								2	5	25	78	217	327 3.5														
Explained reasons for delays								4	8	22	63	167	264 3.4														
Clearly explained the juror's responsibilities																											
Section IV: Judicial Temperament		40	83	298	498	1148	2068 3.3	5	3	20	69	247	344 3.6	2	0	20	93	407	522 3.7	3	13	49	80	324 469 3.5			
Understanding and compassion		40	87	330	506	1036	1999 3.2	4	6	27	88	225	330 3.5	2	1	25	108	380	516 3.7	3	12	55	78	320 468 3.5			
Dignified		28	47	286	526	1214	2101 3.4	4	1	16	77	251	349 3.6	2	0	14	92	413	521 3.8	3	7	46	78	334 468 3.6			
Courteous		36	72	296	485	1218	2107 3.3	4	2	16	69	259	350 3.6	2	0	18	78	427	525 3.8	4	14	46	81	325 470 3.5			
Conduct that promotes public confidence in the court		54	94	250	472	1190	2060 3.3	6	4	19	63	254	346 3.6	2	0	19	90	414	525 3.7	3	11	46	78	332 470 3.5			
Patient		44	116	328	502	1081	2071 3.2	6	4	21	69	247	347 3.6	2	1	25	96	401	525 3.7	4	19	53	85	309 470 3.4			
Section V: Administrative Performance		14	41	277	539	1152	2023 3.4	4	4	24	63	235	330 3.6	2	1	28	97	398	525 3.7	3	9	43	76	301 432 3.5			
Punctual in conducting proceedings		8	18	286	596	1185	2093 3.4	5	4	27	73	225	334 3.5	2	2	44	114	363	525 3.6	4	10	49	84	290 437 3.5			
Maintained proper control of courtroom		7	26	252	553	1187	2025 3.4	4	3	23	58	244	332 3.6	2	0	20	89	414	525 3.7	2	3	43	80	303 431 3.6			
Prompt in making rulings and rendering decisions		19	64	297	520	1109	2009 3.3																				
Was prepared for the proceedings								3	5	22	58	237	325 3.6														
Respectful treatment of staff		18	65	281	504	1211	2079 3.4																				
Cooperation with peers																											
Efficient management of calendar		18	34	269	520	1070	1911 3.4																				
Section VI: Settlement Activities		16	35	112	189	337	689 3.2																				
Appropriately promoted or conducted settlement		16	35	112	189	337	689 3.2																				

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ARIZONA COMMISSION ON JUDICIAL PERFORMANCE REVIEW

Superior Court

Name of Judge:		Total Surveys:				Assignment:				Cycle:				525		604			
Summary - All Civil Judges		3745				All Civil				Spring 2008				Mean		Mean			
		ATTORNEY				LITWIT/PRO PER				JUROR				STAFF					
		UN	PO	SA	VG	SU	UN	PO	SA	VG	SU	UN	PO	SA	VG	SU			
Section I: Legal Ability		1%	4%	16%	31%	47%	3.2												
Legal reasoning ability		2%	6%	15%	31%	45%	3.1												
Knowledge of substantive law		2%	6%	16%	31%	45%	3.1												
Knowledge of rules of evidence		1%	3%	16%	30%	50%	3.2												
Knowledge of rules of procedure		1%	3%	16%	30%	49%	3.2												
Section II: Integrity		1%	1%	11%	20%	67%	3.5	1%	1%	6%	23%	69%	3.6	0%	1%	7%	18%	74%	3.6
Basic fairness and impartiality		1%	4%	13%	24%	58%	3.3	2%	2%	7%	24%	66%	3.5	0%	2%	6%	18%	74%	3.6
Equal treatment regardless of race		0%	0%	11%	20%	69%	3.6	1%	1%	6%	22%	70%	3.6	0%	2%	6%	18%	74%	3.6
Equal treatment regardless of gender		1%	1%	10%	20%	68%	3.5	1%	1%	6%	22%	70%	3.6	0%	2%	7%	18%	74%	3.6
Equal treatment regardless of religion		0%	1%	11%	18%	70%	3.6	1%	0%	5%	23%	70%	3.6	0%	1%	7%	18%	75%	3.7
Equal treatment regardless of national origin		0%	1%	11%	19%	69%	3.6	2%	0%	5%	24%	69%	3.6	0%	1%	7%	18%	75%	3.7
Equal treatment regardless of disability		0%	1%	11%	19%	69%	3.6	1%	0%	6%	24%	70%	3.6	0%	1%	7%	18%	75%	3.7
Equal treatment regardless of age		0%	1%	10%	20%	69%	3.6	1%	0%	6%	22%	70%	3.6	0%	1%	6%	18%	74%	3.6
Equal treatment regardless of sexual orientation		0%	0%	11%	19%	70%	3.6	1%	0%	6%	23%	69%	3.6	0%	1%	7%	18%	74%	3.6
Equal treatment regardless of economic status		1%	2%	10%	19%	67%	3.5	2%	1%	6%	21%	70%	3.5	0%	1%	7%	18%	74%	3.6
Section III: Communication Skills		2%	5%	15%	28%	51%	3.2	1%	2%	8%	24%	65%	3.5	0%	1%	13%	19%	66%	3.5
Clear and logical communications																			
Clear and logical oral communications and directions		1%	4%	16%	29%	50%	3.2												
Clear and logical written decisions		2%	6%	16%	28%	47%	3.1												
Gave all parties an adequate opportunity to be heard		2%	3%	14%	26%	55%	3.3												
Explained proceedings								1%	2%	8%	24%	66%	3.5	0%	0%	4%	17%	78%	3.7
Explained reasons for delays								2%	3%	8%	24%	63%	3.4	0%	0%	5%	21%	73%	3.7
Clearly explained the Juror's responsibilities																			
Section IV: Judicial Temperament		2%	4%	14%	24%	56%	3.3	1%	1%	6%	20%	72%	3.6	0%	3%	10%	17%	69%	3.5
Understanding and compassion		2%	4%	17%	25%	52%	3.2	1%	2%	8%	21%	68%	3.5	0%	3%	12%	17%	68%	3.5
Dignified		1%	2%	14%	25%	58%	3.4	1%	0%	5%	22%	72%	3.6	0%	3%	10%	17%	71%	3.6
Courteous		2%	3%	14%	23%	58%	3.3	1%	1%	5%	20%	74%	3.6	0%	3%	10%	17%	69%	3.5
Conduct that promotes public confidence in the court		3%	5%	12%	23%	58%	3.3	2%	1%	5%	18%	73%	3.6	0%	2%	10%	17%	71%	3.5
Patient		2%	6%	16%	24%	52%	3.2	2%	1%	6%	20%	71%	3.6	0%	4%	11%	18%	66%	3.4
Section V: Administrative Performance		1%	2%	14%	27%	57%	3.4	1%	1%	7%	19%	71%	3.6	0%	2%	10%	18%	70%	3.5
Punctual in conducting proceedings		0%	1%	14%	28%	57%	3.4	1%	1%	8%	22%	67%	3.5	0%	2%	11%	19%	66%	3.5
Maintained proper control of courtroom		0%	1%	12%	27%	59%	3.4	1%	1%	7%	17%	73%	3.6	0%	1%	10%	19%	70%	3.6
Prompt in making rulings and rendering decisions		1%	3%	15%	26%	55%	3.3												
Was prepared for the proceedings		1%	3%	14%	24%	58%	3.4	1%	2%	7%	18%	73%	3.6	0%	1%	9%	18%	72%	3.6
Respectful treatment of staff																			
Cooperation with peers																			
Efficient management of calendar		1%	2%	14%	27%	56%	3.4												
Section VI: Settlement Activities		2%	5%	16%	27%	49%	3.2												
Appropriately promoted or conducted settlement		2%	5%	16%	27%	49%	3.2												

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ARIZONA COMMISSION ON JUDICIAL PERFORMANCE REVIEW

Superior Court

Name of Judge: Maricopa Summary - All Judges		Total Surveys: 8304					Assignment:					All Judges					Cycle: Spring 2008				
		ATTORNEY					LIT/WIT/PRO PER					1575					JUROR				
		UN	PO	SA	VG	SU	UN	PO	SA	VG	SU	UN	PO	SA	VG	SU	UN	PO	SA	VG	SU
		4000					1263					1466									
		Resp Mean					Resp Mean					Resp Mean									
Section I: Legal Ability		53	165	583	1054	1514	3368	3.1													
Legal reasoning ability		66	211	580	1104	1542	3503	3.1													
Knowledge of substantive law		54	199	611	1080	1511	3455	3.1													
Knowledge of rules of evidence		41	118	539	963	1439	3100	3.2													
Knowledge of rules of procedure		50	132	601	1067	1563	3413	3.2													
Section II: Integrity		29	39	354	653	1598	2673	3.4													
Basic fairness and impartiality		78	165	505	954	1954	3656	3.2													
Equal treatment regardless of race		25	20	350	646	1620	2661	3.4													
Equal treatment regardless of gender		46	44	370	714	1729	2903	3.4													
Equal treatment regardless of religion		13	13	325	580	1494	2425	3.5													
Equal treatment regardless of national origin		20	17	335	601	1526	2499	3.4													
Equal treatment regardless of disability		15	15	319	573	1465	2387	3.4													
Equal treatment regardless of age		17	16	346	629	1584	2592	3.4													
Equal treatment regardless of sexual orientation		12	10	304	544	1398	2268	3.5													
Equal treatment regardless of economic status		31	51	331	640	1613	2666	3.4													
Section III: Communication Skills		59	155	590	1023	1694	3522	3.2													
Clear and logical communications		41	156	652	1150	1738	3737	3.2													
Clear and logical oral communications and directions		59	155	567	908	1414	3103	3.1													
Clear and logical written decisions		78	156	551	1011	1931	3727	3.2													
Gave all parties an adequate opportunity to be heard																					
Explained proceedings																					
Explained reasons for delays																					
Clearly explained the juror's responsibilities																					
Section IV: Judicial Temperament		85	174	570	903	1979	3710	3.2													
Understanding and compassion		86	167	634	913	1825	3625	3.2													
Dignified		59	111	549	954	2077	3750	3.3													
Courteous		78	166	555	890	2072	3761	3.3													
Conduct that promotes public confidence in the court		104	198	503	866	2040	3711	3.2													
Patient		100	227	607	891	1879	3704	3.1													
Section V: Administrative Performance		55	113	575	999	1895	3637	3.3													
Punctual in conducting proceedings		56	112	608	1059	1900	3735	3.2													
Maintained proper control of courtroom		33	76	557	1033	1976	3675	3.3													
Prompt in making rulings and rendering decisions		55	126	582	978	1816	3557	3.2													
Was prepared for the proceedings		49	116	567	978	2006	3716	3.3													
Respectful treatment of staff																					
Cooperation with peers																					
Efficient management of calendar		81	136	563	945	1777	3502	3.2													
Section VI: Settlement Activities		29	61	269	401	776	1536	3.2													
Appropriately promoted or conducted settlement		29	61	269	401	776	1536	3.2													

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ARIZONA COMMISSION ON JUDICIAL PERFORMANCE REVIEW

Superior Court

Name of Judge:		Total Surveys:				8304				Assignment: All Judges				Cycle: Spring 2008															
Maricopa Summary - All Judges		ATTORNEY				LIT/WIT/PRO PER				JUROR				STAFF															
		UN	PO	SA	VG	SU	Mean	4000	UN	PO	SA	VG	SU	Mean	1575	UN	PO	SA	VG	SU	Mean	1263	UN	PO	SA	VG	SU	Mean	1466
Section I: Legal Ability	Legal reasoning ability	2%	5%	17%	31%	45%	3.1																						
	Knowledge of substantive law	2%	6%	17%	32%	44%	3.1																						
	Knowledge of rules of evidence	2%	6%	18%	31%	44%	3.1																						
	Knowledge of rules of procedure	1%	4%	17%	31%	46%	3.2																						
		1%	4%	18%	31%	46%	3.2																						
Section II: Integrity	Basic fairness and impartiality	1%	1%	13%	24%	60%	3.4	3%	3%	2%	10%	28%	58%	3.4	0%	0%	3%	25%	72%	3.7	0%	0%	5%	12%	83%	3.8			
	Equal treatment regardless of race	2%	5%	14%	26%	53%	3.2	5%	4%	10%	30%	52%	3.2	0%	0%	4%	27%	69%	3.6	0%	0%	6%	13%	81%	3.7				
	Equal treatment regardless of gender	1%	1%	13%	24%	61%	3.4	2%	1%	11%	27%	59%	3.4	0%	0%	3%	24%	72%	3.7	0%	0%	5%	12%	83%	3.8				
	Equal treatment regardless of religion	2%	2%	13%	25%	60%	3.4	4%	3%	10%	27%	57%	3.3	0%	0%	3%	24%	72%	3.7	0%	0%	5%	13%	82%	3.8				
	Equal treatment regardless of national origin	1%	1%	13%	24%	62%	3.5	1%	1%	11%	27%	61%	3.4	0%	0%	3%	24%	72%	3.7	0%	0%	5%	11%	84%	3.8				
	Equal treatment regardless of national origin	1%	1%	13%	24%	61%	3.4	2%	1%	10%	27%	60%	3.4	0%	0%	3%	24%	72%	3.7	0%	0%	5%	11%	84%	3.8				
	Equal treatment regardless of disability	1%	1%	13%	24%	61%	3.4	2%	1%	11%	27%	59%	3.4	0%	0%	3%	25%	72%	3.7	0%	0%	5%	12%	83%	3.8				
	Equal treatment regardless of age	1%	1%	13%	24%	61%	3.4	1%	1%	10%	29%	59%	3.4	0%	0%	3%	24%	72%	3.7	0%	0%	5%	12%	83%	3.8				
	Equal treatment regardless of sexual orientation	1%	0%	13%	24%	62%	3.5	2%	1%	11%	28%	58%	3.4	0%	0%	4%	25%	71%	3.7	0%	0%	5%	11%	83%	3.8				
Section III: Communication Skills	Equal treatment regardless of economic status	1%	2%	12%	24%	61%	3.4	4%	2%	10%	27%	57%	3.3	0%	0%	4%	25%	71%	3.7	0%	1%	5%	12%	82%	3.8				
	Clear and logical communications	2%	4%	17%	29%	48%	3.2	3%	3%	5%	15%	26%	52%	3.2	0%	1%	6%	21%	72%	3.6	0%	3%	10%	19%	68%	3.5			
Section IV: Judicial Temperament	Clear and logical communications																												
	Clear and logical oral communications and directions	1%	4%	17%	31%	47%	3.2																						
	Clear and logical written decisions	2%	5%	18%	29%	46%	3.1																						
	Gave all parties an adequate opportunity to be heard	2%	4%	15%	27%	52%	3.2																						
	Explained proceedings								3%	4%	14%	26%	53%	3.2	0%	0%	4%	21%	75%	3.7									
	Explained reasons for delays								4%	6%	15%	26%	50%	3.1	0%	2%	9%	23%	66%	3.5									
Section V: Administrative Performance	Clearly explained the juror's responsibilities																												
	Understanding and compassion	2%	5%	15%	24%	53%	3.2	4%	3%	10%	24%	58%	3.3	0%	0%	4%	21%	74%	3.7	1%	3%	9%	16%	72%	3.6				
	Dignified	2%	5%	17%	25%	50%	3.2	5%	4%	11%	24%	55%	3.2	0%	0%	5%	24%	70%	3.6	1%	2%	10%	17%	71%	3.5				
	Courteous	2%	3%	15%	25%	55%	3.3	3%	3%	2%	10%	26%	59%	3.4	0%	0%	4%	21%	75%	3.7	1%	2%	8%	16%	74%	3.6			
	Conduct that promotes public confidence in the court	2%	4%	15%	24%	55%	3.3	3%	3%	10%	24%	60%	3.4	0%	0%	4%	19%	77%	3.7	1%	2%	9%	15%	72%	3.6				
Section VI: Settlement Activities	Patient	3%	5%	14%	23%	55%	3.2	6%	3%	8%	24%	59%	3.3	0%	0%	4%	20%	75%	3.7	1%	2%	8%	15%	74%	3.6				
	Prompt in making rulings and rendering decisions	3%	6%	16%	24%	51%	3.1	3%	4%	11%	23%	59%	3.3	0%	0%	5%	22%	73%	3.7	1%	4%	10%	16%	68%	3.5				
	Was prepared for the proceedings	2%	3%	16%	27%	52%	3.3	2%	3%	12%	25%	57%	3.3	0%	1%	7%	23%	68%	3.6	1%	3%	9%	15%	72%	3.5				
	Respectful treatment of staff	1%	3%	16%	28%	51%	3.2	2%	2%	5%	15%	25%	52%	3.2	0%	2%	14%	28%	55%	3.3	1%	3%	10%	16%	70%	3.5			
	Cooperation with peers	1%	2%	15%	28%	54%	3.3	3%	2%	2%	12%	24%	61%	3.4	0%	0%	4%	20%	75%	3.7	0%	1%	9%	16%	74%	3.6			
	Efficient management of calendar	2%	4%	16%	27%	51%	3.2	3%	3%	10%	25%	59%	3.3	0%	0%	4%	21%	74%	3.7	0%	1%	8%	14%	76%	3.7				
Section VII: Settlement Activities	Appropriately promoted or conducted settlement	2%	4%	18%	26%	51%	3.2																						
		2%	4%	18%	26%	51%	3.2																						

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ARIZONA COMMISSION ON JUDICIAL PERFORMANCE REVIEW

Superior Court

Name of Judge: All Superior Court Judges	Total Surveys: 12617					Assignment:					All Judges					Cycle: Spring 2008				
	ATTORNEY					LIT/WIT/PRO PER					JUROR					STAFF				
	UN	PO	SA	VG	SU	UN	PO	SA	VG	SU	UN	PO	SA	VG	SU	UN	PO	SA	VG	SU
Section I: Legal Ability	63	216	813	1441	2091	4623	3.1													
	78	273	819	1501	2128	4799	3.1													
	64	260	862	1474	2081	4731	3.1													
	49	159	754	1330	1995	4287	3.2													
	59	172	828	1458	2159	4676	3.2													
Section II: Integrity	32	56	519	897	2246	3750	3.4													
	89	226	723	1265	2682	4985	3.2													
	27	35	518	899	2285	3764	3.4													
	50	65	551	974	2413	4053	3.4													
	15	16	474	798	2113	3416	3.5													
	23	29	493	836	2151	3532	3.4													
	17	21	464	799	2069	3370	3.4													
	20	23	506	865	2249	3663	3.4													
	14	15	444	751	1969	3193	3.5													
	35	75	501	886	2279	3776	3.4													
	73	209	845	1371	2293	4790	3.2													
	53	215	935	1530	2345	5078	3.2													
	67	212	790	1224	1936	4229	3.1													
Section III: Communication Skills	98	199	810	1360	2597	5064	3.2													
Section IV: Judicial Temperament	115	244	804	1217	2659	5039	3.2													
	113	252	886	1235	2451	4947	3.1													
	74	151	781	1282	2800	5088	3.3													
	109	232	770	1211	2778	5100	3.2													
	139	257	714	1167	2754	5031	3.2													
Section V: Administrative Performance	139	327	860	1188	2514	5028	3.1													
	61	143	801	1330	2594	4929	3.3													
	58	144	839	1410	2610	5061	3.3													
	35	92	782	1372	2704	4985	3.3													
	62	155	825	1303	2486	4831	3.2													
Section VI: Settlement Activities	54	146	790	1311	2732	5033	3.3													
	98	176	768	1254	2437	4733	3.2													
	36	80	355	506	1021	1998	3.2													
	36	80	355	506	1021	1998	3.2													

UN=Unacceptable, PO=Poor,
SA=Satisfactory, VG=Very Good,
SU=Superior

Category summaries are averages and may not add up due to rounding.

Surveys were distributed to court
users from 08/27/2007 - 03/15/2008.

ARIZONA COMMISSION ON JUDICIAL PERFORMANCE REVIEW

Superior Court

Name of Judge: All Superior Court Judges		Total Surveys: 12617					Assignment: All Judges					Cycle: Spring 2008					2608 Mean								
		ATTORNEY					5378 Mean	LIT/WIT/PRO PER					2697 Mean	JUROR					1934 Mean	STAFF					
UN	PO	SA	VG	SU		UN		PO	SA	VG	SU			UN	PO	SA	VG	SU			UN	PO	SA	VG	SU
Section I: Legal Ability	1%	5%	18%	31%	45%	3.1																			
	Legal reasoning ability					3.1																			
	Knowledge of substantive law					3.1																			
	Knowledge of rules of evidence					3.2																			
Knowledge of rules of procedure					3.2																				
Section II: Integrity	1%	1%	14%	24%	60%	3.4	2%	1%	10%	26%	61%	3.4	0%	0%	3%	25%	71%	3.7	0%	1%	9%	17%	74%	3.6	
	Basic fairness and impartiality					3.2	3%	3%	9%	28%	56%	3.3	0%	0%	4%	27%	69%	3.6	0%	1%	9%	17%	73%	3.6	
	Equal treatment regardless of race					3.4	1%	1%	10%	26%	62%	3.5	0%	0%	3%	24%	72%	3.7	0%	1%	9%	17%	74%	3.6	
	Equal treatment regardless of gender					3.4	3%	2%	9%	25%	60%	3.4	0%	0%	3%	24%	72%	3.7	0%	1%	9%	17%	73%	3.6	
	Equal treatment regardless of religion					3.5	1%	1%	10%	26%	63%	3.5	0%	0%	3%	25%	71%	3.7	0%	1%	9%	16%	74%	3.6	
	Equal treatment regardless of national origin					3.4	1%	1%	10%	25%	63%	3.5	0%	0%	3%	24%	72%	3.7	0%	1%	8%	16%	75%	3.6	
	Equal treatment regardless of disability					3.4	1%	1%	10%	25%	63%	3.5	0%	0%	3%	25%	71%	3.7	0%	0%	9%	17%	74%	3.6	
	Equal treatment regardless of age					3.4	1%	1%	10%	27%	62%	3.5	0%	0%	3%	24%	72%	3.7	0%	0%	9%	17%	74%	3.6	
	Equal treatment regardless of sexual orientation					3.5	1%	1%	10%	26%	62%	3.5	0%	0%	3%	26%	70%	3.7	0%	1%	9%	17%	74%	3.6	
	Equal treatment regardless of economic status					3.4	3%	2%	9%	26%	60%	3.4	0%	0%	3%	24%	72%	3.7	0%	1%	8%	17%	73%	3.6	
						3.2	2%	2%	4%	14%	26%	55%	3.3	0%	1%	5%	22%	72%	3.6	0%	3%	14%	22%	62%	3.4
																			3.6	0%	3%	14%	22%	62%	3.4
Section III: Communication Skills	Clear and logical communications					3.2																			
	Clear and logical oral communications and directions					3.2																			
	Clear and logical written decisions					3.1																			
	Gave all parties an adequate opportunity to be heard					3.2																			
Explained proceedings						2%	3%	13%	26%	55%	3.3	0%	0%	4%	22%	74%									
Explained reasons for delays						2%	4%	14%	26%	53%	3.2														
Clearly explained the juror's responsibilities																									
Section IV: Judicial Temperament						3.2	3%	3%	10%	23%	61%	3.4	0%	0%	4%	22%	74%	3.7	1%	3%	12%	19%	66%	3.5	
	Understanding and compassion					3.1	4%	3%	11%	24%	58%	3.3	0%	0%	5%	25%	69%	3.6	1%	2%	13%	18%	65%	3.5	
	Dignified					3.3	2%	2%	10%	25%	62%	3.4	0%	0%	3%	22%	74%	3.7	1%	2%	11%	19%	68%	3.5	
	Courteous					3.2	2%	3%	10%	23%	63%	3.4	0%	0%	3%	20%	76%	3.7	1%	3%	12%	18%	66%	3.5	
	Conduct that promotes public confidence in the court					3.2	4%	2%	8%	23%	62%	3.4	0%	0%	3%	21%	76%	3.7	1%	2%	11%	18%	68%	3.5	
Patient					3.1	3%	3%	11%	23%	61%	3.4	0%	0%	4%	22%	73%	3.7	1%	4%	14%	19%	62%	3.4		
Section V: Administrative Performance						3.3	2%	2%	12%	23%	61%	3.4	0%	1%	7%	23%	69%	3.6	1%	2%	12%	17%	68%	3.5	
	Punctual in conducting proceedings					3.3	1%	3%	14%	24%	57%	3.3	0%	2%	13%	28%	57%	3.4	1%	2%	14%	18%	66%	3.5	
	Maintained proper control of courtroom					3.3	1%	1%	11%	23%	64%	3.5	0%	0%	4%	21%	75%	3.7	0%	1%	12%	17%	70%	3.5	
	Prompt in making rulings and rendering decisions					3.2																			
	Was prepared for the proceedings					3.3	2%	2%	10%	23%	63%	3.4	0%	0%	4%	21%	74%	3.7	0%	1%	11%	17%	71%	3.6	
Respectful treatment of staff																									
Cooperation with peers																									
Efficient management of calendar																									
Section VI: Settlement Activities						3.2																			
	Appropriately promoted or conducted settlement					3.2																			

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Category summaries are averages and may not add up due to rounding.

Surveys were distributed to court
users from 08/27/2007 - 03/15/2008.

JUDICIAL PERFORMANCE REVIEW

Presiding Judges

Name of Judge:

Pres-01 (PCCri-08)

Total Surveys: 35

Spring 2008

	ALL RESPONDENTS										ALL RESPONDENTS			
	UN	PO	SA	VG	SU	Total	Mean	UN	PO	SA	VG	SU	Total	Mean
I: Integrity Exhibits professional conduct. Exhibits equal treatment to all. Exhibits fairness and impartiality. Exhibits personal integrity. Exhibits conduct that promotes public confidence in the court and the judge's ability.	0	0	0	0	5	25	3.8	0	0	1	6	18	25	3.7
	0	0	1	5	26	32	3.8	0	0	1	8	18	27	3.6
	0	0	0	7	24	31	3.8	0	0	1	5	21	27	3.7
	0	0	0	5	26	31	3.8	0	0	2	4	18	24	3.7
	0	0	0	6	25	31	3.8	0	0	1	5	17	23	3.7
II: Communication Skills Gives clear and logical oral communications/directions. Listens effectively. Keeps everyone appropriately informed.	0	0	1	4	25	30	3.8	0	0	1	6	18	25	3.7
	0	0	0	6	20	26	3.8	0	0	1	3	19	23	3.8
	0	0	1	6	19	26	3.7	0	0	1	1	15	17	3.8
	0	0	1	5	24	30	3.8	0	0	1	1	15	17	3.8
	0	0	0	5	19	24	3.8	0	0	1	1	15	17	3.8
III: Temperament Produces clear and logical written communication. Responds in a timely manner.	0	0	0	8	19	27	3.7	0	0	1	2	13	16	3.8
	0	0	0	4	20	24	3.8	0	0	2	3	16	21	3.7
	0	0	2	4	25	30	3.8	0	0	1	3	25	29	3.8
	0	0	2	4	24	30	3.7	0	0	2	3	17	22	3.7
	0	0	2	3	25	30	3.8	0	0	1	4	20	25	3.8
IV: Administrative Skills Establishes a clear focus for projects for which he/she is responsible. Has the ability to identify and analyze relevant issues. Accurately assesses and attempts to secure the resources necessary for the effective Accepts and incorporates diversity. Coaches and develops others. Cooperates with peers. Cooperates with staff. Effectively delegates responsibility. Creates a cooperative environment.	0	0	1	4	24	29	3.8	0	0	1	3	18	22	3.8
	0	0	1	4	25	30	3.8	0	0	1	3	18	22	3.8
	0	0	1	3	25	30	3.8	0	0	1	3	22	26	3.8
	0	0	1	2	24	27	3.8	0	0	1	2	14	17	3.8
	0	0	2	3	25	30	3.8	0	0	1	4	18	23	3.7
V: Administrative Skills Establishes a clear focus for projects for which he/she is responsible. Has the ability to identify and analyze relevant issues. Accurately assesses and attempts to secure the resources necessary for the effective Accepts and incorporates diversity. Coaches and develops others. Cooperates with peers. Cooperates with staff. Effectively delegates responsibility. Creates a cooperative environment.	0	0	1	4	24	29	3.8	0	0	1	3	17	21	3.8
	0	0	1	4	25	30	3.8	0	0	1	2	27	30	3.9
	0	0	1	4	25	30	3.8	0	0	1	2	21	24	3.8
	0	0	1	3	25	30	3.8	0	0	1	3	16	20	3.8
	0	0	1	4	25	30	3.8	0	0	1	2	24	27	3.9

JUDICIAL PERFORMANCE REVIEW

Presiding Judges

Name of Judge:

Pres-01 (PCCri-08)

Total Surveys:

35

Spring 2008

	ALL RESPONDENTS						ALL RESPONDENTS					
	UN	PO	SA	VG	SU	Mean	UN	PO	SA	VG	SU	Mean
I: Integrity	0%	0%	1%	17%	81%	3.8	0%	0%	5%	22%	73%	3.7
Exhibits professional conduct.	0%	0%	3%	16%	81%	3.8	0%	0%	4%	30%	67%	3.6
Exhibits equal treatment to all.	0%	0%	0%	23%	77%	3.8	0%	0%	4%	19%	78%	3.7
Exhibits fairness and impartiality.	0%	0%	0%	16%	84%	3.8	0%	0%	8%	17%	75%	3.7
Exhibits personal integrity.	0%	0%	0%	19%	81%	3.8	0%	0%	4%	22%	74%	3.7
Exhibits conduct that promotes public confidence in the court and the judge's ability.	0%	0%	3%	13%	83%	3.8	0%	0%	4%	24%	72%	3.7
II: Communication Skills	0%	0%	2%	21%	77%	3.8	0%	0%	4%	13%	83%	3.8
Gives clear and logical oral communications/directions.	0%	0%	4%	23%	73%	3.7	0%	0%	6%	6%	88%	3.8
Listens effectively.	0%	0%	3%	17%	80%	3.8	0%	0%	6%	6%	88%	3.8
Keeps everyone appropriately informed.	0%	0%	0%	21%	79%	3.8	0%	0%	6%	6%	88%	3.8
Produces clear and logical written communication.	0%	0%	0%	30%	70%	3.7	0%	0%	6%	13%	81%	3.8
Responds in a timely manner.	0%	0%	0%	17%	83%	3.8	0%	0%	10%	14%	76%	3.7
III: Temperament	0%	0%	5%	13%	82%	3.8	0%	0%	3%	10%	86%	3.8
Is patient.	0%	0%	7%	13%	80%	3.7	0%	0%	9%	14%	77%	3.7
Is courteous.	0%	0%	7%	10%	83%	3.8	0%	0%	4%	16%	80%	3.8
Is accessible.	0%	0%	3%	14%	83%	3.8	0%	0%	5%	14%	82%	3.8
Responds appropriately to the circumstance.	0%	0%	3%	13%	83%	3.8	0%	0%	5%	14%	82%	3.8
	0%	0%	3%	13%	83%	3.8	0%	0%	4%	12%	85%	3.8
	0%	0%	3%	13%	83%	3.8	0%	0%	6%	12%	82%	3.8
	0%	0%	4%	17%	78%	3.7	0%	0%	4%	17%	78%	3.7
	0%	0%	5%	14%	81%	3.8	0%	0%	5%	14%	81%	3.8
	0%	0%	3%	7%	90%	3.9	0%	0%	3%	7%	90%	3.9
	0%	0%	4%	8%	88%	3.8	0%	0%	4%	8%	88%	3.8
	0%	0%	5%	15%	80%	3.8	0%	0%	5%	15%	80%	3.8
	0%	0%	4%	7%	89%	3.9	0%	0%	4%	7%	89%	3.9

Presiding Judges

Total Surveys: 453

ALL RESPONDENTS

	ALL RESPONDENTS										Total Mean
	UN	PO	SA	VG	SU	UN	PO	SA	VG	SU	
IV: Administrative Performance	1	7	25	64	285	381	3.6				
Is well informed on all phases of work.	1	3	28	78	281	391	3.6				
Is willing to make difficult decisions.	2	10	31	53	299	395	3.6				
Is punctual.	2	1	20	69	279	371	3.7				
Makes decisions in a timely manner.	2	5	21	61	280	369	3.7				
Is resourceful in resolving problems.	0	14	24	57	286	381	3.6				
Exhibits impartiality in administrative decisions.	7	12	18	65	270	372	3.6				
Makes reasonable and prudent judicial assignments.	3	8	21	53	245	330	3.6				
Exhibits impartiality in making judicial assignments.	4	8	21	51	240	324	3.6				
Exhibits impartiality in allocation of resources.	1	7	20	47	253	328	3.7				
Provides for appropriate training for judges and staff.	3	8	23	54	254	342	3.6				
Asks for input before reaching decisions.	2	13	33	59	255	362	3.5				
Works diligently.	0	1	23	47	317	388	3.8				
Considers and implements change.	3	11	24	57	279	374	3.6				
Displays organizational integrity.	3	7	24	54	298	386	3.7				
V: Administrative Skills	2	7	22	58	264	354	3.6				
Establishes a clear focus for projects for which he/she is responsible.	1	7	22	64	253	347	3.6				
Has the ability to identify and analyze relevant issues.	2	5	26	70	283	386	3.6				
Accurately assesses and attempts to secure the resources necessary for the effective	2	7	18	57	262	346	3.6				
Accepts and incorporates diversity.	4	7	19	49	274	353	3.6				
Coaches and develops others.	3	10	26	52	247	338	3.6				
Cooperates with peers.	3	11	21	56	288	379	3.6				
Cooperates with staff.	2	1	20	47	254	324	3.7				
Effectively delegates responsibility.	2	10	21	61	246	340	3.6				
Creates a cooperative environment.	8	8	21	65	282	384	3.6				

UN=Unacceptable, PO=Poor, Category summaries are averages and may not add up due to rounding. users from October 1, 2007 through March 15, 2008. Surveys were distributed to court

JUDICIAL PERFORMANCE REVIEW

Presiding Judges

Name of Judge:

Presiding Judge Summary

Total Surveys:

453

Spring 2008

Presiding Judge Summary		ALL RESPONDENTS						ALL RESPONDENTS						
		UN	PO	SA	VG	SU	Mean	UN	PO	SA	VG	SU	Mean	
I: Integrity	Exhibits professional conduct.	1%	1%	6%	12%	80%	3.7	IV: Administrative Performance.						3.6
	Exhibits equal treatment to all.	0%	1%	6%	13%	79%	3.7	Is well informed on all phases of work.						3.6
	Exhibits fairness and impartiality.	1%	2%	6%	12%	80%	3.7	Is willing to make difficult decisions.						3.6
	Exhibits personal integrity.	1%	1%	6%	11%	81%	3.7	Is punctual.						3.7
	Exhibits conduct that promotes public confidence in the court and the judge's ability.	1%	0%	6%	11%	82%	3.7	Makes decisions in a timely manner.						3.7
II: Communication Skills	Gives clear and logical oral communications/directions.	1%	1%	5%	12%	81%	3.7	Is resourceful in resolving problems.						3.6
	Listens effectively.	0%	2%	8%	19%	71%	3.6	Exhibits impartiality in administrative decisions.						3.6
	Keeps everyone appropriately informed.	0%	1%	8%	20%	70%	3.6	Makes reasonable and prudent judicial assignments.						3.6
	Produces clear and logical written communication.	0%	2%	7%	17%	73%	3.6	Exhibits impartiality in making judicial assignments.						3.6
	Responds in a timely manner.	0%	3%	9%	19%	69%	3.5	Exhibits impartiality in allocation of resources.						3.7
III: Temperament	Is patient.	0%	2%	8%	22%	68%	3.6	Provides for appropriate training for judges and staff.						3.6
	Is courteous.	1%	3%	6%	17%	74%	3.6	Asks for input before reaching decisions.						3.5
	Is accessible.	0%	2%	7%	15%	77%	3.7	Works diligently.						3.8
		1%	2%	7%	16%	75%	3.6	Considers and implements change.						3.6
	Responds appropriately to the circumstance.	1%	1%	6%	13%	79%	3.7	Displays organizational integrity.						3.7
		0%	1%	7%	14%	78%	3.7	V: Administrative Skills						3.6
		1%	2%	8%	15%	76%	3.6	Establishes a clear focus for projects for which he/she is responsible.						3.6
								Has the ability to identify and analyze relevant issues.						3.6
								Accurately assesses and attempts to secure the resources necessary for the effective						3.6
								Accepts and incorporates diversity.						3.6
								Coaches and develops others.						3.6
								Cooperates with peers.						3.6
								Cooperates with staff.						3.7
								Effectively delegates responsibility.						3.6
								Creates a cooperative environment.						3.6

ATTACHMENT 3: COMPOSITE PERCENTAGE SCORE REPORT FORMAT

**Commission on Judicial Performance Review
Composite Percentage Scores - Satisfactory and Above**

Superior Court in Maricopa County

Judge: **Hon. John Doe**

Evaluation Category	Attorneys	Litigants/ Witnesses	Jurors
Legal Ability	91%		
Integrity	92%	87%	100%
Communication Skills	94%	83%	95%
Judicial Temperament	80%	82%	94%
Administrative Performance	95%	95%	100%
Settlement Activities	94%		

Attachment 4: Survey Comment Report Format

ARIZONA COMMISSION ON JUDICIAL PERFORMANCE REVIEW
Comments for Maricopa County Civil Court Judges
Spring 2008

Hon. Judge Sample	
Group	Comments
Attorney	Appearance was on a limited issue of whether a stay should be granted but judge was fair, nice to all counsel (no parties were present) and prompt.
Attorney	He's excellent in all regards.
Attorney	His one decision so far seemed fair. Given my one appearance, he has a very good judicial demeanor.
Attorney	I really appreciate his willingness to listen to the attorneys and work with us to handle and try to resolve the case, not just push for case management.
Attorney	There were no hearings in the case but the performance has been exemplary.
Attorney	Very good judge.
Litigant/ Witness	He is very professional and one of the best judges I have testified for in court. I have testified in over 100 criminal and civil cases. He is the best. Courts included Municipal, County, State, and Federal jurisdictions. He is an outstanding judge and it was pleasure to testify in his court.
Litigant/ Witness	I was very impressed how he addressed my son as an adult (which he is) in a wheelchair with a disability. He was very compassionate and polite.
Litigant/ Witness	Judge Sample is of the highest moral integrity. Excellent courtroom experience. He was very kind and helpful in explaining the process to me as a witness. Excellent manner and communication. Seems very knowledgeable and competent. Was punctual and efficient in conducting proceedings.
Litigant/ Witness	Very cordial when there were personnel and technical problems. Explained the problem very nicely to the jury. Treated me with kindness, as a witness. No court reporter had been scheduled. Delay while one was located. No bailiff on hand. Had to wait while one was found.
Juror	He always kept the jury informed of the schedule. It was a six day trial and giving us the schedule as soon as possible we were able to make other arrangements. This was the first jury I had been selected for and the judge and his staff explained all the process. I was nervous after being selected and after he explained everything and made sure we understood, the nervous feeling went away. It was a good experience, one I hope to do again in the far off future; maybe after I retire.
Staff	A remarkable jurist in nearly every category.
Staff	Very patient with all parties.

ATTACHMENT 5: PRICING SHEET

THIS PAGE MUST ACCOMPANY YOUR PROPOSAL

Provide pricing of all proposed services in a form substantially like the sample form provided below. Provide both itemized and total prices. Itemized costs shall include, but are not limited to, costs for data entry, data refinement, programming, preparation of reports, data analysis, quality assurance activities, and consultation with or training for the JPR Commission.

Costs for (1) data entry of multiple choice survey responses, (2) hand entry and cleaning of verbatim responses to open-ended questions, and (3) quality assurance must be detailed by activity and quoted in 'per survey' format.

ITEMIZED DETAIL OF PRICE ITEMS:

<u>Item #</u>	<u>Description of Service/Task</u>	<u>Unit Cost</u>	<u>Total Cost</u>
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ATTACHMENT 6: 2008 SURVEY STATISTICS

Respondent Category:	Sent	Returned	Response Rate
Presiding Judge	1,020	453	44%
Appellate - Attorneys	3,974	800	20%
Appellate - Superior Court Judges	951	261	27%
Appellate - Peer Judges	69	63	91%
Appellate - Staff	146	79	54%
Superior Court - Attorneys	20,208	5,508	27%
Superior Court - Lit/Wit/Pro Per	16,361	2,698	16%
Superior Court - Jurors	3,329	1,934	58%
Superior Court - Staff	10,268	2,628	26%
Totals	56,326	14,424	26%