

# FIDUCIARY BOARD

## (Amended) Meeting Agenda – May 8, 2025

Arizona Supreme Court -1501 West Washington Street

Phoenix, Arizona 85007 - 10:00 A.M. Zoom/Conference Room 109

General Inquiries Call: 602-452-3378 (Certification and Licensing Division Line)

Members of the public may attend meeting in person.

**For any item listed on the agenda, the Board may vote to go into Executive Session for advice of counsel (under ACJA Sec. 1-202(C)(5)(c)) or for discussion or consideration of records or matters made confidential or privileged by statute, court rule, or the Arizona Code of Judicial Administration (under ACJA Sec. 1-202(C)(5)(b)).**

**CALL TO ORDER..... *Hon. Jennifer Perkins, Chair***

**1. REVIEW AND APPROVAL OF MINUTES..... *Hon. Jennifer Perkins, Chair***

*1-A: Review, discussion, and possible action regarding adopting the regular session recording and written minutes of the meeting held on March 13, 2025.*

**2. PENDING COMPLAINTS ..... *Division Staff***

*2-A: Update regarding pending complaints.*

*2-B: Review, discussion, and possible action regarding an emergency summary suspension involving Complaint Nos. 25-0025 and 25-0026, involving Aspen Grove Fiduciary Services, LLC and Robin O’Connell.*

*2-C: Review, discussion and possible action regarding Complaint No. 23-0004 involving Leslie Mann-Damon.*

*2-D: Review, discussion and possible action regarding Complaint Nos. 23-0002 and 23-0003 involving Esteemed Life Solutions and Kelly Crane.*

*2-E: Review, discussion and possible action regarding Complaint No. 23-0012 involving Jennifer Stupski.*

*2-F: Review, discussion and possible action regarding Complaint Nos. 23-0037, 23-0039, and 23-0040 involving Esteemed Life Solutions, Stephanie Hollander, and Kelly Crane.*

*2-G: Review, discussion and possible action regarding Complaint Nos. 24-0030, 24-0031 and 24-0042 involving Fiduciary Solutions, LLC, Veronica Benech-Temesio, and Nicholas Niro.*

*2-H: Review, discussion and possible action regarding Complaint Nos. 24-0038, 24-0039, 24-0040, and 24-0041 involving Louis Gavitt, Maricopa County Public Fiduciary, Heidi Ernst, and Tiffany Covington.*

*2-I: Review, discussion and possible action regarding Complaint Nos. 24-0043 and 24-0044 involving Veronica Benech-Temesio and Fiduciary Solutions, LLC.*

2-J: Review, discussion and possible action regarding Complaint Nos. 24-0045 and 24-0046 involving Maricopa County Public Fiduciary and Amy Goodwin.

2-K: Review, discussion and possible action regarding Final Audit Report involving East Valley Fiduciary Services, Inc., and Michael Bogle.

**3. PENDING COMPLIANCE AUDITS.....Division Staff**

3-A: Update regarding pending compliance audits.

**4. INITIAL LICENSURE AND ELIGIBILITY.....Division Staff**

4-A: Review, discussion, and possible action regarding the following applications for initial individual and/or business licensure:

1. Ronald Zack Law, PLC
2. Chloe Arce

**5. RENEWAL LICENSURE AND APPLICATIONS .....Division Staff**

5-A: Review, discussion, and possible action regarding the following applications for renewal of individual and/or business entity licensure:

- |                        |                        |
|------------------------|------------------------|
| 1. Cami Barnella       | 7. Hanna Pisiak-Kusiak |
| 2. Amy A. Bayless      | 8. Caron Schmierer     |
| 3. Tracy A. Boen       | 9. Cora Schuler        |
| 4. Jeanne L. Drabiak   | 10. Johnathan Taddei   |
| 5. Patricia M. Grenier | 11. Cynthia G. Wahlin  |
| 6. Shelice A. Millett  | 12. Pamela K. Walsma   |

**6. CERTIFICATION/LICENSURE AND ELIGIBILTY.....Division Staff**

6-A: Review, discussion, and possible action regarding request for examination received from Jessica Soto.

**7. ADMINISTRATIVE ITEMS.....Division Staff**

7-A: Division Updates (informational).

**CALL TO THE PUBLIC..... Hon. Jennifer Perkins, Chair**

**LIMITED RESPONSE TO CALL TO THE PUBLIC..... Hon. Jennifer Perkins, Chair**

Individual members of the Board may take one or more of the following actions: (a) respond to criticism made in Public Comment; (b) ask staff to review a matter raised in public comment; or (c) ask that a matter raised in public comment be put on a future agenda. **NOTE: Neither the**

*Board as a whole nor Staff are permitted to discuss a matter raised in public comment and the Board is not permitted to vote on a matter raised during an open call to the public unless the matter was otherwise properly noticed on the meeting agenda for discussion and legal action*

**ADJOURN..... Hon. Jennifer Perkins, Chair**

**Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting the Division at 602-452-3378 or TDD 602-452-3534. A person requesting an accommodation should make the request as early as possible to allow time to arrange the requested accommodation.**

**Next Meeting:**

**July 10, 2025, at 10:00 A.M.**

# FIDUCIARY BOARD

## Agenda Summary – May 8, 2025

### 2) PENDING COMPLAINTS

2-A: Update regarding pending complaints.

As of April 28, 2025, there are \*67 open complaints.

*\* Complaints are open until a finding of probable cause is entered. The total open complaints represent complaints under investigation.*

#### FIDUCIARY COMPLAINTS

Age (Months)	Number Cases	Percent
<b>0-5</b>	22	32.8%
<b>6-11</b>	25	37.3%
<b>12-17</b>	8	12.0%
<b>18-22</b>	4	5.9%
<b>23 &amp; over</b>	8	12.0%
<b>Total</b>	<b>67</b>	<b>100%</b>

Previous open complaint chart presented at the March 13, 2025, Board meeting:

Age (Months)	Number Cases	Percent
<b>0-5</b>	14	24.0%
<b>6-11</b>	22	38.0%
<b>12-17</b>	8	13.8%
<b>18-22</b>	7	12.1%
<b>23 &amp; over</b>	7	12.1%
<b>Total</b>	<b>58</b>	<b>100%</b>

# FIDUCIARY BOARD

## Agenda Summary – May 8, 2025

### 3) PENDING COMPLIANCE AUDITS

3-A: Update regarding pending compliance audits.

As of April 29, 2025, there are \*2 open compliance audits pending completion/final reports\*

Random compliance audits: R

Compliance audits related to resolving discipline: D

Other compliance audits (includes follow-ups, Director-approved): O

### FIDUCIARY COMPLIANCE AUDIT REPORT

Age (Months)	Number And Type	Percent
<b>0-3</b>	2 (R); (D); 0 (O)	100.0%
<b>4-7</b>	0 (R); (D); 0 (O)	0.0%
<b>8-11</b>	0 (R); 0 (D); 0 (O)	0.0%
<b>12 and over</b>	0 (R); (D); 0 (O)	0.0%
<b>Total</b>	<b>2</b>	<b>100%</b>

*\*Working papers associated with the compliance audit maintained by Division staff are not public records and are not subject to disclosure. Upon completion of an audit the final report issued to the affected party is a public record subject to public inspection. Final reports that result in corrective action are posted to the program webpage at <https://www.azcourts.gov/cld/Fiduciary-Licensing-Program/Compliance-Audit>.*

### Compliance Audit Report: March 13, 2025 Fiduciary Board Meeting

### FIDUCIARY COMPLIANCE AUDIT REPORT

Age (Months)	Number And Type	Percent
<b>0-3</b>	1 (R); 0 (D); 0 (O)	50.0%
<b>4-7</b>	0 (R); 0 (D); 0 (O)	0.0%
<b>8-11</b>	0 (R); 0 (D); 0 (O)	0.0%
<b>12 and over</b>	0 (R); 1 (D); 0 (O)	50.0%
<b>Total</b>	<b>2</b>	<b>100%</b>