

Mesa City Court FARE Implementation Status Report

Status Report Date:

February 6, 2018

Distribution:

- ❖ Mesa: Paul T., Albert L., Janie M., Lenny M., Connie W., Anika W., Steven F.
- ❖ AOC: Steve H., Candace A, Brittany P., and Laura R.
- ❖ Shared Mesa/FARE webpage*

Accomplishments:

- Finished Day 1 and Day 2 of testing

Discussion Points/Decisions:

A telephone conference was held to review the Day 2 testing results. Present from Mesa City Court were Connie and Anika and present from the FARE Program were Steve and Laura.

The group went through every test case and discussed what transactions were correct and not correct. The main issues that need to be corrected are:

- Each financial obligation transaction needs to follow the field definitions listed in the technical specifications document. For example, payments on cases need to be formatted as a negative number. Another example, non-financial adjustment field is for all non-payment financials, such as special collection fee adjustments, new receivables added, and receivables suspended. The amounts should be negative if it is lowering the balance and positive if it's increasing the balance. For example, a receipt being voided should have the payment amount as a positive as it will be increasing the balance. DSO payments should always have a non-financial adjustment appearing for the special collections fee balance decreasing.
- Party transactions only need to be sent if there is a party update (i.e. DL#, SSN, etc.) and don't need to be sent if the only case update is a financial obligation transaction.
- For 30-day TTEAP waivers, a fr_stat transaction is needed.
- Court payments and recalls cannot happen the same day of testing since testing is done in batch and the recall transaction will cancel out the payment transaction.
- If a Recall transaction is being processed, the recall flag in the Party transaction needs to be set to Y and stay at Y in future transactions until the case is put back into FARE. In addition, when the case is recalled from FARE, a fr_stat transaction needs to be sent real-time through the system so the case is removed from the FARE website and IVR and collections activities cease (remove TTEAP hold, no more notices or phone calls).
- There appears to be other batch jobs running on the test database that are affecting these cases. It is recommended that other testing and batch process do not run on the test database during this testing period.

Connie said her team will work through formatting and content issues and then they will discuss next steps for testing with the FARE Program. While she makes her programming changes, they will use the same cases to test her fixes for inbound and outbound transactions.

*Located at <http://www.azcourts.gov/courtservices/Consolidated-Collections-Unit/FARE/AOCFARE/AOCFARE-MESA>