



FULL FARE PROCESS REFERENCE

CHAPTER: 6.00 – Reference Subjects

SUBJECT: Process Control Flags

REFERENCE #: 6.05

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PURPOSE

In order to allow courts to exercise additional control over noticing and collection activities, and to cover general circumstances such as court initiated and monitored time payment agreements or specific case/party-by-case/party circumstances, a number of process control flags, or indicators, can be transmitted between CMS/Justis/ACS using either the Party transaction for over-night batch or the Status transaction for real-time. The code types, values and effects are given below.

COLLECTION FLAGS

The following flags will be used to control collection activities:

- Suspend Flag
 - To suspend collection activities, Suspend flag = Y
There are two types of suspend:
 - Indefinite
 - "To" date (will reactivate automatically at 12:01 AM on the "To" date
Would stop noticing and freeze at the current collection level and not proceed to the next level; the case will be available for payment on Web/IVR
 - To resume collection activities, Suspend flag = N where it had been Y
Restarts the collections process where it stopped with the Suspend action for the indefinite suspend or reactivates collection actions sooner than the "To" date if a "To" date was specified previously
- Recall Flag
 - Recalls the case from FARE when Recall Flag = Y
The case/party is permanently removed from all collections processing, including noticing, special collections and TTEAP and the case is not payable on the Web or IVR



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- TTEAP Waiver
A "Y" for the waiver flag puts the waiver in place; an "N" removes the waiver. On a waiver, ACS removes the case from TTEAP for 30 calendar days to allow time for vehicle registration renewal and then ACS requests another hold from MVD if the requirements have not been satisfied
- Web/IVR
A "Y" denotes the case is eligible to use the Web and IVR systems for payment; an "N" denotes the case is removed from the Web and IVR systems for payment.
- Special Collections
A "Y" in the Special Collections Flag denotes ACS is to do Special Collections for the case/party and an "N" in the Special Collections Flag denotes ACS is not doing Special Collections for the case/party

RELATED PROCEDURES:

- 3.00 Pre-Disposition
- 4.00 Post Disposition
- 5.00 Delinquency
- 6.01 Data Elements for FARE
- 6.02 Data Update Requirements
- 6.08 Traffic Ticket Enforcement Assistance Program (TTEAP)

ADDITIONAL REFERENCES:

- FARE Web site
<http://www.supreme.state.az.us/fare>