

A close-up photograph of a person's hands holding a smartphone over a payment terminal. On the counter in the foreground, there are several US dollar bills and coins. The person is wearing a white lace top and a silver watch. The background is slightly blurred, showing a wooden floor and a dark object.

Offsite Cash Payment Program Arizona Court System

**Your FARE Share 2021
January 2021**

 **PayNearMe**

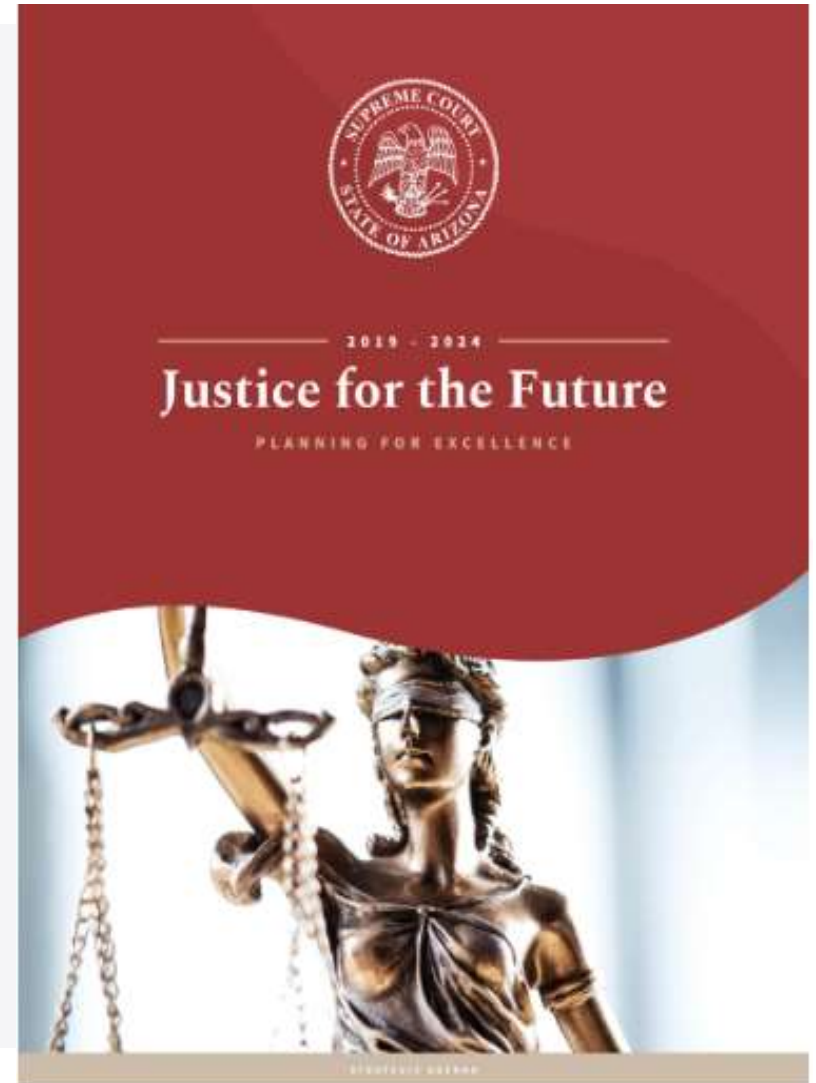
Fair Justice Strategic Initiative

Task Force on Fair Justice for All

- Technological solutions encourage court re-engagement
- Provide techniques to make it easier for defendants to make time payments on court-imposed financial sanctions

Strategic Agenda - Justice for the Future

- Access to Justice – Providing ways to do court business away from the courthouse



A close-up, slightly blurred photograph of several US dollar bills, showing details like the word 'FEDERAL', the number 'KJ 280', and the word 'RES'. The bills are stacked and slightly overlapping. A white curved shape overlaps the right side of the image, containing the text.

Unbanked Population

In 2017, the FDIC reported that 25% of U.S. households are unbanked or underbanked.

More than half of unbanked households cited not having enough money to keep in an account.

The Arizona courts believe in the importance of inclusion and the need to meet a wide variety of customer financial situations.

Tucson Municipal Court



Scottsdale Municipal Court



COVID 19 EMERGENCY RESPONSE

Administrative Order 2020- 79

“... use technology to minimize in-person proceedings.”



Program Description

Accessibility

Allows cash-preferred customers a secure and convenient method for paying court financial obligations without visiting the court

Integration

Conduent, the FARE Program Vendor, identified PayNearMe as a partner in the offsite cash payment project

Convenience

The PayNearMe service is available at 27,000 retail locations nationwide and growing. Participating retailers include 7-11, CVS and Family Dollar



What Cases Are Eligible?

LJ AJACS Courts

- All cases in post-disposition OLCP
- All cases in FARE

GJ AJACS Courts

- All cases in FARE

Non ACAP Courts participating in FARE

- All cases in FARE




Participation
in FARE is
required for
this payment
service

How Offsite Cash Payments Work – Obtain Barcode

To make a cash payment, the customer must obtain a PayNearMe barcode.

The following methods can be used to obtain a barcode

- Notices mailed to the litigants
- Entering case information online at www.azcourtpay.com
- The barcode can be sent to the customer via email, text or printed

 CLERK OF THE SUPERIOR COURT PIMA COUNTY
110 W Congress
Tucson, AZ 85701

Para leer las instrucciones en español, favor de ver el reverso de este aviso.

#1103014247001865# 09/04/2014
CARBAJAL, ALEJANDRO
9202 N 19TH AVE APT 247
PHOENIX, AZ 85021-6107

Case Number: CR2001030
Notice Number: 01 14247 00186
Balance Due: \$4,115.76

Notice of Delinquent Account
Contact the court for payment alternatives.

Our records indicate you have failed to comply with a court judgment. Please give this matter your prompt attention. If you fail to pay the amount due, the Court is prepared to take further collection actions. Your payment will avoid further sanctions, which may include additional collection fees, rejection of your vehicle registration renewal by MVD and interception of your Arizona tax refund or lottery winnings.







Payment Options:

- **Pay Online/ Pague por Internet** www.azcourtpay.com
- **Pay by Phone/ Pague por Telefono** 1-866-859-2527
- **Pay in Person/ Pague en persona** at Clerk of the Superior Court Pima County, 110 W Congress, Tucson, AZ 85701
- **Pay by Mail/ Pague por correo** by cashier's check or money orders. Make payable to Clerk of the Superior Court Pima County, 110 W CONGRESS ROOM 121, Tucson, AZ 85701. Include your case # with the payment.
- **Pay by Cash/ Pague por Efectivo** at a location listed on the coupon below / en las tiendas indicadas en las instrucciones a continuación

Additional case information can be obtained at <https://apps.supremecourt.az.gov/publicaccess/>, or by calling the Court at (520)724-4595.

011 (8/21/2019)

CASH PAYMENT INSTRUCTIONS

Take barcode and scan at participating stores	Take barcode and scan at participating stores
\$2.99 service fee per payment. Payments are cash only and post next business day. Find CVS Pharmacy, 7-Eleven, and Casey's General Store at paynearme.com/cashmap .	\$2.99 service fee per payment. Payments are cash only and post next business day. Find Family Dollar at paynearme.com/cashmap .
 89093127772	 89093127772
STORE INSTRUCTIONS 1 - Scan barcode 2 - Enter payment amount 3 - Take cash payment from customer 4 - Give customer transaction receipt	STORE INSTRUCTIONS 1 - Scan barcode 2 - Enter payment amount 3 - Take cash payment from customer 4 - Give customer transaction receipt
  	

Subject to PayNearMe, Inc. Terms of Use at paynearme.com/tos. Get help at paynearme.com/cashhelp.

Clerk of the Superior Court Pima County is open Monday through Friday 8:00 am to 5:00 pm

How Offsite Cash Payments Work – Obtain Barcode

Azcourtpay.com


Enter case number:

CT2019092701

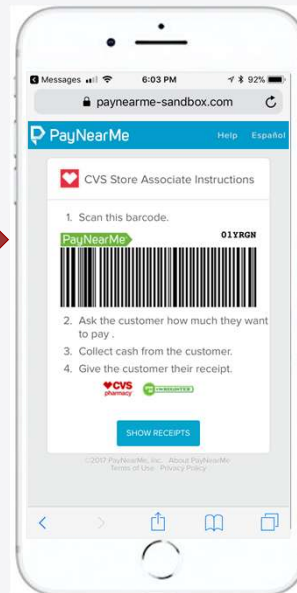
Enter email or mobile phone number to receive payment instructions:

jsmith@Test.com

Continue



Sent to their phone....



PayNearMe PaySlip

ABC UTILITIES

Take this PaySlip to a participating store and tell the clerk to follow the instructions below.
* A \$3.99 processing fee applies, \$1,500 maximum per transaction
* Keep your receipt for proof of payment.

For/Para:
Robin Haywood
10202 E Legal Tender Rd # 37
Elizabethtown, IN 47232

Sundance Property Management, LLC
9918 Carver Road
Suite 110
Cincinnati, OH 45242
(513) 499-3363

Lleve esta boleta de pago a una tienda participante y diga al cajero que siga las instrucciones de abajo.
* Se aplicara una cuota de \$3.99 por procesamiento, máximo \$1,500 par transacción
* Guarde el recibo como prueba de pago

1. Scan this barcode.

Go to a nearby store
Take this PaySlip and cash to the store.
You can locate a store at www.paynearme.com/locations

2. Ask the customer how much they want to pay.
3. Collect cash from the customer.
4. Give the customer their receipt.

CVS Cashier Instructions

1. Scan the barcode
2. Ask the customer how much they want to pay
3. Enter the amount(a \$3.99 fee will be added)
4. Collect cash from the customer
5. Give the customer their receipt

Family Dollar Cashier Instructions

1. Scan the barcode
2. Enter the amount
3. Touch 'Recharge'
4. Touch 'OK'
5. Tender transaction, give customer receipt
6. Print receipt for shift envelope

Payment code: 3X172Q

How Offsite Cash Payments Work – Finding a Location



Online Payment Home

[Instrucciones de pago en español](#)

[Click Here for Instructions
Cash Payment Locations](#)

[How to Pay with Cash - Help
Video](#)

[How to Pay Online - Help Video](#)

[Public Access
to Court Information](#)

[SERVICE ARIZONA
Online Motor Vehicle Services](#)

To pay court financial obligations online or to obtain a "Pay with Cash" barcode, please follow these directions:

1. Enter your Notice, Case or Citation number in the box provided. If you do not have one of these numbers, please check the [Public Access to Court Case Information](#) web site to obtain a Case Number.
2. Click the **Continue** button to find your cases and begin the secure credit card payment process* on our secure site.
3. Select Notice, Case or Citation number you wish to pay.
4. Follow the directions on the secured site to successfully process your payment. Payments can be made using Visa or MasterCard only.
5. Wait for a confirmation page. You may print the confirmation page for your records. A confirmation email will be sent to you upon request.

Please enter **one** of the following:

Notice Number (Example: 01 03724 00134):

Case Number (Example: TR123456 or 123456):

Citation Number (Up to 21 Characters)

How Offsite Cash Payments Work – Finding a Location

The customer or court staff can use a link on azcourtpay.com to locate the nearest PayNearMe retail location.

Search by
address, zip
code, or city
name

The screenshot displays the PayNearMe website interface. At the top, the logo and 'APPROVED PAYMENT LOCATIONS' are visible. A search bar contains 'Yuma, AZ'. Below the search bar, a section titled 'RETAIL LOCATIONS' shows icons for Family Dollar, CVS, and ACE Cash Express. A list of results follows, showing the nearest locations:

Retailer	Address	Distance
Family Dollar	432 East 16th St Yuma, AZ	0.76 mi
CVS	2800 S 4 Th Ave Yuma, AZ	1.15 mi
CVS	1555 S Avenue B Yuma, AZ	1.35 mi
ACE Cash Express		1.47 mi

The right side of the screenshot shows a map of the Yuma area with various retail locations marked with icons. The map includes labels for cities like Chubbuck, Milligan, Parker, and Quartzsite, as well as landmarks like Joshua Tree National Park and Kofa National Wildlife Refuge.

How Offsite Cash Payments Work

Scan, Pay and Go!



Scan

How Offsite Cash Payments Work

Scan, Pay and Go



Scan



Pay

\$2.99 fee

Paid to PayNearMe vendor

How Offsite Cash Payments Work

Scan, Pay and Go!



Scan



Pay



Go!







Receipting to CMS in 30 minutes!

How Offsite Cash Payments Work

Important Notes

- If the customer has more than one case, they will need a barcode for each case they are making a payment on
- Each barcode is unique and is only for that case
- Barcodes can be reused each time a customer wants to make a payment on the same case

Simple, Convenient, Affordable

-  Retailer open 7 days a week (some 24x7) and most holidays
-  Court payments can be combined with any other purchase
-  Easy for both the cashier and customer, just scan the barcode
-  Customer pays \$2.99
-  Court receives 100% guaranteed funds
-  No cost to the court



How Offsite Cash Payments Work

The cash payment will be receipted to the customer's case within 30 minutes. The incoming payments will look like a FARE web-payment, but will have a unique confirmation code to differentiate them.



Payment updated within 30 min

AJACS

Payment Information

Non-Party Payer

Source: Walk In Mail In Person Organization

First Name: Middle Name: Last Name: Suffix:

Address:

Zip Code: City: State:

Receipt Replacement #:

Hold Period:

Total Amount: \$ 50.00

Amount Paid: \$ 50.00

Total Balance: \$ 588.10

Change Due: \$ 0.00

Over Payment: \$ 0.00

Receipt Date: 10/23/2019

Manual Receipt Num:

Issued Date:

Payment Source	Tender Type	Amount	Credit Card Type	Check/CC Auth #	Check Validation #
FARE WEB PAYMENT	CREDIT CARD	50.00		60000002	

Comments: <FARE[T::60000002]R::2019-10-23 10:28:40[C::60000002]> User: INTERFACES Register Number: SYSTEM CASH

Offsite cash payments can be identified by the CC Auth # that starts with a "6".

How Offsite Cash Payments Work

The cash payment will be deposited directly into the court's designated bank account. The ACH deposit occurs within 3 days, similar to current credit card deposits.



ACH Deposit
within 3 days



How Offsite Cash Payments Work

AJACS Report Example

Receipt Date From	1/10/2020	Receipt Date To	1/10/2020
Location	ALL		

1 of 1 | 100% | Find | Next

FARE Offsite Cash Payment Report GLENDALE CITY

Report generated on : 1/16/2020 2:37:08 PM

Criteria : Date From : 1/10/2020 Date To : 1/10/2020 Cashier: Offsite Cash

Location: ALL

Date	Receipt Number	Beginning Balance Due	Paid Amount	New Balance Due	Type Of Payment	Confirmation Number	Void Reason	Case Number	Defendant Name	
01/10/2020	F00096818	427.81	427.81	0.00	OFFSITE CASH	63268734		M0747TR2018025636	LOPEZ, CARLOS ALBERTO	
Total Number of Transactions by OCP :		1	Total Amount by OCP:		\$427.81	Total Void Amount by OCP:		\$0	Total Receipt Amount :	\$427.81
Total Number of Transactions :		1	Total Paid Amount:		\$427.81	Total Void Amount :		\$	Total Deposit:	\$427.81

How Offsite Cash Payments Work

PayNearMe also provides several tools to help with reconciliation. Deposit reports are created each time a deposit from PayNearMe is made to the Court's bank account. The report will include all of the transactions included in the deposit for that day.



Order/Auth ID	Customer ID	PNM Transaction ID	PNM Date	PNM Time (PST)	Principal Amount	Commissions	Net Amount	
82782123381	CT5162019	362509721030	8/2/2019	2:01:00 PM	52.99	2.99	50.00	
82782123382	CT5162020	490226798556	8/2/2019	2:02:00 PM	27.99	2.99	25.00	
					80.98	5.98	75.00	Total

Bank Statement

HSBC
The Hongkong and Shanghai Banking Corporation

Your statement
Statement ref: 82828 7188
Date issued: 08/02/2019
Used by: 82828 7188

Account Name: **ABROAD WESTFIELD BUFFER**
Account Number: **490226798556**
Currency: **USD**
Statement Period: **08/01/2019 - 08/02/2019**

Opening Balance: 4,130,000.00
Payments In: 1,100,000.00
Payments Out: 4,130,000.00
Closing Balance: 4,130,000.00
Account Type: **CURRENT**

International Bank Account Number: **490226798556**

Transaction Date	Description	Result	Money out	Money in	Balance
21 Jun 18	Balance B/F	Credit		4,130,000.00	4,130,000.00
4 Jul 18	Payment to Court UK	Debit	1,000,000.00		3,130,000.00
4 Jul 18	Payment to Court UK	Debit	100,000.00		3,030,000.00
28 Jul 18	Payment to Court UK	Debit	200,000.00		2,830,000.00
28 Jul 18	Payment to Court UK	Debit	1,000,000.00		1,830,000.00
28 Jul 18	Payment to Court UK	Debit	300,000.00		1,530,000.00
28 Jul 18	Transfer from Court UK	Credit		300,000.00	1,830,000.00
28 Jul 18	Transfer from Court UK	Credit		300,000.00	2,130,000.00
28 Jul 18	Transfer from Court UK	Credit		100,000.00	2,230,000.00
28 Jul 18	Transfer from Court UK	Credit		100,000.00	2,330,000.00
28 Jul 18	Transfer from Court UK	Credit		100,000.00	2,430,000.00
28 Jul 18	Transfer from Court UK	Credit		100,000.00	2,530,000.00
28 Jul 18	Transfer from Court UK	Credit		100,000.00	2,630,000.00
28 Jul 18	Transfer from Court UK	Credit		100,000.00	2,730,000.00
28 Jul 18	Transfer from Court UK	Credit		100,000.00	2,830,000.00
28 Jul 18	Transfer from Court UK	Credit		100,000.00	2,930,000.00
28 Jul 18	Transfer from Court UK	Credit		100,000.00	3,030,000.00
28 Jul 18	Transfer from Court UK	Credit		100,000.00	3,130,000.00
28 Jul 18	Transfer from Court UK	Credit		100,000.00	3,230,000.00
28 Jul 18	Transfer from Court UK	Credit		100,000.00	3,330,000.00
28 Jul 18	Transfer from Court UK	Credit		100,000.00	3,430,000.00
28 Jul 18	Transfer from Court UK	Credit		100,000.00	3,530,000.00
28 Jul 18	Transfer from Court UK	Credit		100,000.00	3,630,000.00
28 Jul 18	Transfer from Court UK	Credit		100,000.00	3,730,000.00
28 Jul 18	Transfer from Court UK	Credit		100,000.00	3,830,000.00
28 Jul 18	Transfer from Court UK	Credit		100,000.00	3,930,000.00
28 Jul 18	Transfer from Court UK	Credit		100,000.00	4,030,000.00
28 Jul 18	Transfer from Court UK	Credit		100,000.00	4,130,000.00

Deposit report total will match the actual deposit made to the Court's bank account

Deposit reads: PayNearMe Daily Remittance as description
Company name: PAYNEARME INC.

Offsite Cash Payment Impact

March 2020 – December 2020

124 Courts



The number of courts that have received Offsite Cash Payments

Rural Reach



Half of the courts in the “Payment Top-10” are in rural counties.

93% LJ Courts



93% of cash payments are for justice and municipal courts.

\$141



The average cash payment receipted

Case Completion



26% of the payments pay off the case balance; average payment amount is \$280.

Out-of-State



10-15% of the payments are made at out-of-state locations

Offsite Cash Payment Impact

March 2020 – December 2020

+2,500 Payments

Since pilot program launching in March 2020.

Repeat Users

+900 payments have been receipted from repeated users.

Barcode Usage

The same barcodes are being used multiple times

Active Payors

Averaging 280 active payors per month

Online Activity

Barcodes generated from the website are outperforming the notices 2 to 1.

High Payments

The highest payment received to-date is \$1,000.00

Offsite Cash Payment Impact

January 2021



Offsite Cash Payment Program Expands to All Child Support Payors

PHOENIX – The Administrative Office of the Courts announces that beginning January 11, 2021, the Department of Economic Security, Division of Child Support Services will open its **PayInCashNow** option to all child support payors. The offsite cash payment option is invaluable to payors who do not use traditional banks or prefer to make child support payments with cash.

Informing Litigants – Best Practices



Ensure PayNearMe appears as payment option on contract agreements



Display PayNearMe flyers in courthouse locations



Inform customers visiting the court to make a cash payment about PayNearMe




Handout PayNearMe brochure and business cards



List PayNearMe (Pay with Cash at Retailers) on your website

The screenshot shows a webpage for the City Court of Glendale. The page title is "City Court" and the breadcrumb trail is "Home»Live»City Services»City Court»Payment Options". The main heading is "Payment Options". Below this, there is a section titled "How do I pay my fine?" with a bulleted list of options: Online (623) 930-2427, In Person (5211 W. Glendale Ave., Glendale, AZ 85301), Cash at CVS, 7-Eleven, Family Dollar & ACE Cash Express, Mail (include full name, case number, and address), and Drop Box (located in front of the building). There is also a link to the Compliance Assistance Program (CAP). Below the list, it states that the court accepts cash, money orders, checks, Visa, MasterCard, American Express, and Discover. A note mentions that a fine is due on the same day it is imposed and that paying in full waives the right to a hearing. A link is provided for delinquent/late fines.

City Court
→ **Payment Options**

Submit a service request or search frequently asked questions and contacts at:

YOUR ONE STOP FOR SERVICE

Home»Live»City Services»City Court»**Payment Options**

Payment Options

How do I pay my fine?

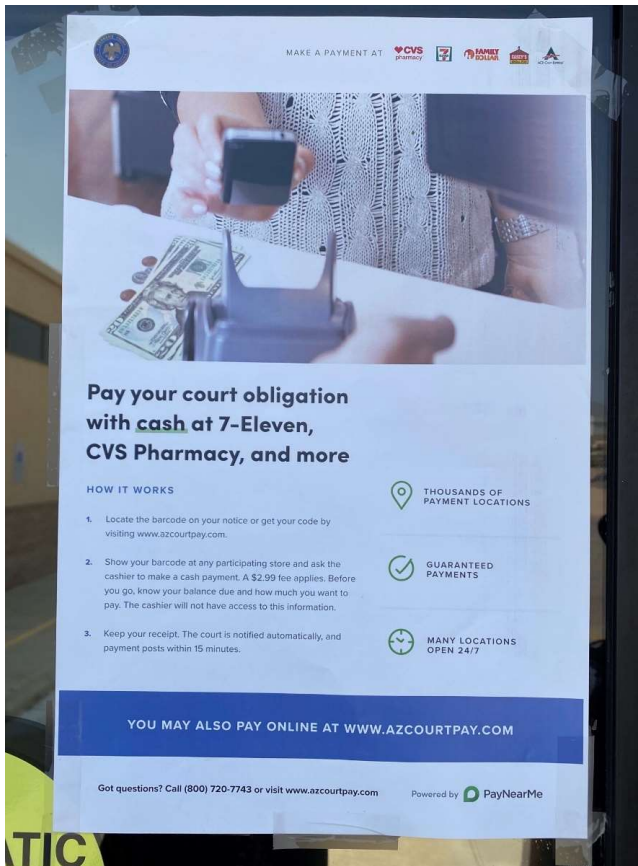
- [Online](#)
- **Phone:** (623) 930-2427
- **In Person:** 5211 W. Glendale Ave., Glendale, AZ 85301
- **Cash at CVS, 7-Eleven, Family Dollar & ACE Cash Express**
- **Mail:** Include full name, case number, and address
- **Drop Box:** Located in front of the building
- [Compliance Assistance Program \(CAP\)](#)

The Court accepts cash, money orders, checks, Visa, MasterCard, American Express and Discover.

A fine is due on the same day it is imposed. If you pay the fine in full, you waive your right to a hearing by pleading responsible. If you are unable to pay the full amount, you may request a payment plan in person at the Court. The Court is required by law to add \$40 to the fine imposed.

Delinquent/late fines can also be paid [here](#).

Lake Havasu Municipal Court



Entry Door Flyer



Program Business Cards

Public Information Materials

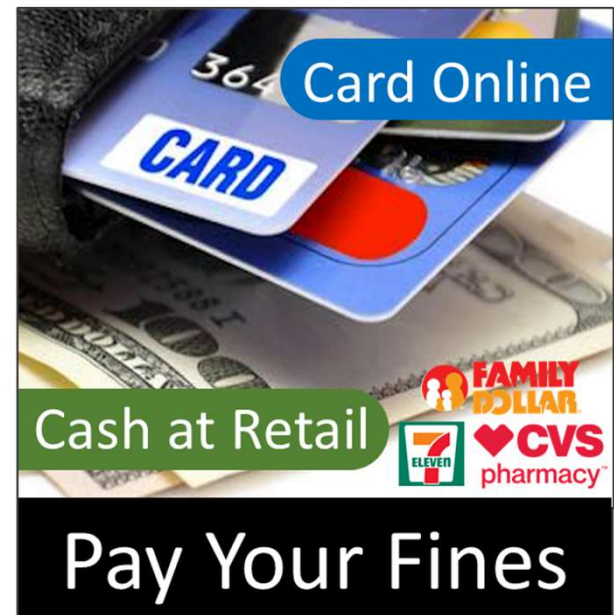
Signs are placed on entry doors and around the court room.

Litigants receive a Offsite Cash Payment business card with PayNearMe information in each mailing correspondence.

Marketing Materials

Several type of marketing materials are available for the courts.

- Small Brochures
- Posters
- Program FAQs
- Web logo and links that can be added to your court's website
- Press Releases



Marketing Materials



The image shows a marketing card for the 'Pay My Fines' program. At the top left is the Arizona State Seal. To its right, it says 'MAKE A PAYMENT AT' followed by logos for CVS Pharmacy, 7-Eleven, and Family Dollar. Below this is the main heading: 'Pay your court obligation with cash at 7-Eleven, CVS Pharmacy, and more'. Underneath is a section titled 'HOW IT WORKS' with three numbered steps: 1. Locate the barcode on your notice or get your code by visiting www.azcourtpay.com. 2. Show your barcode at any participating store and ask the cashier to make a cash payment. A \$2.99 fee applies. Before you go, know your balance due and how much you want to pay. The cashier will not have access to this information. 3. Keep your receipt. The court is notified automatically, and payment posts within 15 minutes. At the bottom, it says 'Got questions? Call (800) 720-7743 or visit www.azcourtpay.com' and 'Powered by' with the 'PayNearMe' logo.

Pay your court obligation with cash at 7-Eleven, CVS Pharmacy, and more

HOW IT WORKS

1. Locate the barcode on your notice or get your code by visiting www.azcourtpay.com.
2. Show your barcode at any participating store and ask the cashier to make a cash payment. A \$2.99 fee applies. Before you go, know your balance due and how much you want to pay. The cashier will not have access to this information.
3. Keep your receipt. The court is notified automatically, and payment posts within 15 minutes.

Got questions? Call (800) 720-7743 or visit www.azcourtpay.com

Powered by  PayNearMe

To obtain an initial supply of the business card size brochures:

- Email request to ccioffi@courts.az.gov
- Limit: 250 Cards/Court

Reverse side printed in Spanish

Marketing Materials



MAKE A PAYMENT AT     

Pay your court obligation with cash at 7-Eleven, CVS Pharmacy, and more

HOW IT WORKS

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 **THOUSANDS OF PAYMENT LOCATIONS**

 **GUARANTEED PAYMENTS**

 **MANY LOCATIONS OPEN 24/7**

YOU MAY ALSO PAY ONLINE AT WWW.AZCOURTPAY.COM

Got questions? Call (800) 720-7743 or visit www.azcourtpay.com Powered by  PayNearMe

To request posters:

- Contact: ccioffi@courts.az.gov

Also available in Spanish

Marketing Materials

MAKE A PAYMENT AT

Cash Payment Frequently Asked Questions

Pay your court notice with cash at neighborhood retail locations with PayNearMe.

THOUSANDS OF PAYMENT LOCATIONS GUARANTEED PAYMENTS MANY LOCATIONS OPEN 24/7

What is PayNearMe?

PayNearMe makes it easy and convenient for you to make a payment with cash at thousands of trusted payment locations nationwide, including participating 7-Eleven, CVS Pharmacy, Casey's General Store, and ACE Cash Express locations.

Where can I make a payment?

Find a participating retailer nearest to you by visiting www.azcourtpay.com/loap.

Who can I contact for help or questions about my account?

To get started with making a cash payment, visit www.azcourtpay.com. For questions about your account, contact the Arizona Courts at (800) 720-7743.

When will the court be notified of my payment?

The Arizona Courts will be notified automatically, and payment will be applied within 15 minutes.

Is there a fee to make a cash payment?

A \$2.00 fee per payment applies for payment amounts up to \$1,000.

How can I make a PayNearMe payment?

Making a cash payment is easy! Follow these three steps:

1. Locate the barcode on your notice or get your code by visiting www.azcourtpay.com.
2. Show your barcode at any participating store and ask the cashier to make a cash payment. A \$2.00 fee applies. Before you go, have your balance sheet and how much you want to pay. The cashier will not have access to this information.
3. Keep your receipt. The court is notified automatically, and payment posts within 15 minutes.

How can I get my barcode?

Your barcode is based on your court notice and can be taken directly to a participating retail store. You may re-use the same barcode each month.

To obtain a digital barcode on your mobile device, visit www.azcourtpay.com
Got questions? Call (800) 720-7743 or visit www.azcourtpay.com

Powered by PayNearMe

Program FAQs can be located and self-printed at:

http://www.azcourts.gov/courtservices/PayNearMe_State_Rollout_2020_Training

Also available in Spanish

Marketing Materials

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Find a participating retailer nearest to you by visiting paynearme.com/map.

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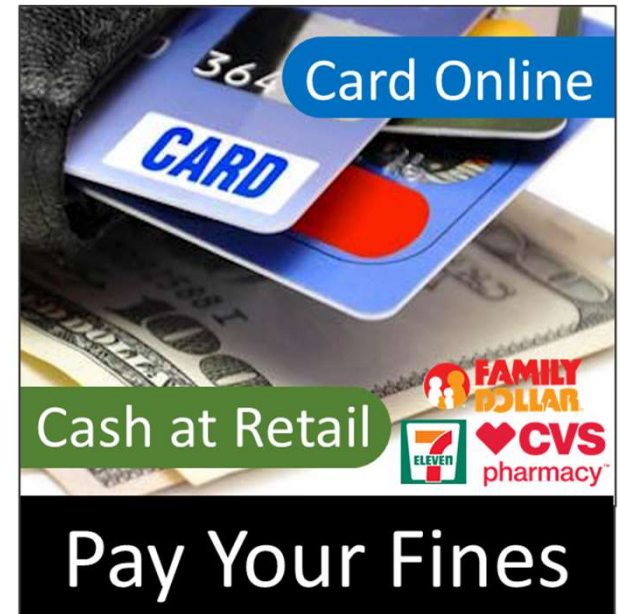
A \$2.99 fee per payment applies for payment amounts up to \$1,000.

Court Website Updates

Courts are encouraged to include information about the new offsite cash payment option on their local websites.

Suggested wording:

- Click here to Pay with Cash Retailers
 - “Click here” takes the customer to www.azcourtpay.com



Questions



For Marketing Material Orders:

- Contact: ccioffi@courts.az.gov

For Further Information

Chris Cioffi, Sr. Project Manager
Consolidated Collections Unit
Ph: 602-452-3636
ccioffi@courts.az.gov

Laura Ritenour, Business Analyst
Consolidated Collections Unit
Ph: 602-452-3675
lritenou@courts.az.gov

Brittany Pelly, Manager
Consolidated Collections Unit
Ph: 602-452-3357
bpelly@courts.az.gov