



DCS CHP

An Integrative Healthcare Approach for Arizona Youth in Foster Care

Outline

- Describe high-level changes new model will bring
- Explain the partnership between DCS and Mercy Care
- Highlight some expected positive outcomes

The Model: Current State

Comprehensive Medical and Dental
Plan
(CMDP)



Regional Behavioral Health Authority (RBHA)

Arizona
Comple
te
Health

Mercy
Care

Health
Choice

Proprietary and Confidential

The Model: Future State



ARIZONA
DEPARTMENT
of CHILD SAFETY

Comprehensive
Health Plan

Strengths of DCS CHP & Mercy Care Partnership

- Innovative
- Statewide
- Serve all youth in out-of-home DCS care
- Designed with stakeholder input
- Integrated: One health plan for all health services
- Enhanced care coordination
- Develop statewide expertise in serving foster care youth and their families
- Streamlining administrative functions
- Focusing on ease of use

Expected Outcomes

- Seamless access to healthcare services
- Tailored services
- Robust care coordination support
- Improved health outcome measures
- Easier navigation of healthcare services
- Streamlined communications
- User-friendly customer service interfaces
- Timely issue resolution



Takeaways

- CHP = Comprehensive Health Plan
- Youth in DCS out of home care
- Partnership between Arizona DCS and Mercy Care
- Go-live date: April 1, 2021
- One health plan for all healthcare services
- Statewide

