

# Arizona Judicial Branch

## Minimum Security Standards **Rev. 6/08/23**

ID #	Critical Item?	Minimum Requirements or Control
<b>1. Computer Room Physical &amp; Environmental Controls</b>		
1.1	Y	All server and network equipment is located in a controlled-access area(s) that have physical restrictions on entry, to supporting staff only. If a controlled access area is not available, equipment is enclosed in locked racks.
1.2		Unauthorized employees or vendors are logged and escorted in controlled-access area(s).
1.3		Controlled-access areas display no signage indicating they are a computer facility but still comply with all legally mandated signage requirements.
1.4		A UPS (uninterrupted power supply) having sufficient battery time to prevent data loss is in place and functional.
1.5		Escalation procedures are in place in the event of an issue in the controlled-access area.
<b>2. User Authentication &amp; Access Controls</b>		
2.1	Y	Access to computing and network resources is only granted upon written request approved by the manager or supervisor of the requestor. When an incident management tool is not used, the request process is documented in writing and periodically validated.
2.2		Individual UserIDs all conform to a standard format. Generic UserIDs are only used in the case of "Service Accounts"/programmatic access.
2.3		Domain and System User IDs are deactivated after a 30-day period of inactivity. IDs are reviewed for deletion after 60 days. Deactivation or deletion may be extended by written management approval.
2.4	Y	Domain login passwords have a minimum length of 8 characters with complexity enforced to include upper case, lower case, and numbers. Admin. passwords also include 1 special character, whenever possible. For systems that don't authenticate against domain access controls, passwords are managed as closely to domain complexity as possible, or as the device will allow.
2.5	Y	To decrease the risk of account hijackings and business e-mail compromise, a second factor is used in the login process. Any devices accessing the court network or court information resources are queried for the second factor and reverified every 30 days.

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2.6	Y	Third-party vendors are not given external access privileges to court servers and/or networks without a business-requested, justifiable need. Privileges are enabled only for the time period required to accomplish the approved tasks or the contract time period, whichever is shorter.
2.7		System and domain user or service account (non-user) passwords are changed at least once every 90 days. Any system or service accounts having a greater than 90-day change cycle are documented with management approval.
2.8	Y	Passwords are never stored in readable form in locations where unauthorized persons could discover them. Sharing passwords between users is prohibited.
2.9	Y	On capable systems, initial passwords or passwords that have been reset by an administrator are changed to a unique password at first login. No password is reset without positive verification of the identity of the account holder.
2.10	Y	To prevent password guessing, all computing and network devices requiring passwords are limited to 3 incorrect attempts prior to being disabled from use, on capable systems.
2.11	Y	Every password on a system is changed at the time of the next log-in, whenever that system's security has been compromised or there is a convincing reason to believe it has been compromised.
2.12	Y	Authoritative outside contacts inform court management of the termination of any computer or network user prior to or immediately upon termination.
2.13		System access granted to users is reevaluated by local management periodically and in response to changes in job role. When informed by management, system admins promptly revoke all user access no longer needed by users.
2.14	Y	Termination of an employee with "Admin" system access results in immediate password change to all systems.
2.15		Upon termination of an employee, the immediate manager determines the custodian of the employee's files and/or the appropriate methods to be used for disposal. Unless directed otherwise in writing, 6 months after termination, all files held in that user's personal folders are purged. Files should be placed in a more secure solution or stored offline after 4 weeks.
2.16		User authentication and access controls on newly deployed environments that are managed at the application layer conform to the standards for password aging and format. Legacy environments that are unable to comply have management acknowledgement of the risk and a plan for mitigation.

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<b>3. External Access to the Court Network</b>		
3.1	Y	VPN connections to court domains and/or server systems pass through an access control point/firewall before users employing these connections reach a login banner.
3.2	Y	User-based communication access between court network users and external resource environments occurs only by direct access through a court firewall. This may also include a one-way domain trust for user authentication.
3.3	Y	Programmatic access into the court network is permitted only via stateful network edge firewalls, VPN, or IBM MQ IPT front end.
3.4	Y	All server and client devices accessing the court network have up-to-date anti-virus protection on them. Anti-virus programs are protected against user access and never disabled.
3.5	Y	Use of removable electronic storage media is prohibited after January 1, 2024, on devices attached to the court network. Exceptions by individual device or by specific job role must be documented and approved by both business and court network management leadership.
<b>4. Court Computing and Network Devices</b>		
4.1		Confidential or restricted information is appropriately classified at its source.
4.2		All "confidential " or "restricted" information transmitted over any communication network other than the court network is only sent in an encrypted form.
4.3		All Web-based devices and printers communicating outside of the court network only do so using TLS and have an authenticated certificate installed.
4.4	Y	All domain-attached servers and workstations have approved anti-virus screening software enabled on their computers at all times. Users can not disable or deactivate this software.
4.5	Y	All downloaded files from non-Judicial Branch sources are screened with virus detection software prior to being opened/saved/ executed.
4.6	Y	No local subdomains, web servers, new local area networks, backdoor connections to existing local area networks, or other equipment used for data communication are attached to the court network without specific approval from the network management organization.

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4.7	Y	All PCs employ a locking screen saver program which requires a password to access. Timeout is set to no longer than 15 minutes of inactivity for any portable or public-accessible device, including all laptops regardless of physical location; 60 minutes for devices that reside within any locked area by approval of court leadership; and no timeout restrictions for pre-defined, single-application courtroom devices or public access devices employing other security methods. Biometric authentication is encouraged for portable devices.
4.8		User shares and general shared folders do not default to read, write, and execute for anonymous users. Shares are restricted to specific domain users and/or groups.
4.9		Web sites that contain sexually explicit, racist, violent, or other potentially offensive material are blocked using third-party lists, updated frequently.
4.10		Computer and network communications systems handling Judicial Branch information log all user connections for forensic purposes.
4.11		User connection logs are retained for at least 30 days onsite and secured such that they cannot be modified and can be read only by authorized persons.
4.12		All network monitoring and data capture of any court's data/traffic is performed by the court's network services organization. Any monitoring outside of the court's network services organization is authorized by the court and access to the monitoring is provided for oversight. Data is stored for a minimum of 30 days. (AOC Network is the authoritative network service organization for AJIN.)
4.13	Y	All computer and network devices are maintained with the latest vendor provided security updates available for the specific O/S. Automated patch management shall be applied not less than quarterly, guided by the severity of the vulnerabilities addressed.
4.14		Security audit scans of all computing devices in all domains occur not less than twice per year with vulnerability reports distributed to local management each time and to the AOC annually. CVSS 'critical' or 'high' vulnerabilities are remediated immediately. Remediation completion as well as mitigation strategies for items that cannot be remediated must be communicated to the AOC within 90 days of the annual report. CVSS 'medium' vulnerabilities must have a plan for remediation determined and communicated to the AOC within 90 days of the report. All scan and remediation information is maintained as confidential. Failure to submit the 90-day report will trigger a third-party security audit funded by the local court.
4.15	Y	Notification of any new server or printer being added to the court network is communicated to the information technology manager via a defined process prior to being commissioned.

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4.16		Local system administrators are responsible to ensure that local applications loaded on court-supported desktop/laptop systems are patched and that no security vulnerabilities exist.
4.17	Y	No device residing on the court's network has dual access to a non-court network without being approved and configured by the network management organization.
4.18	Y	All network equipment used to grant access onto the court network is the responsibility of the local technology organization. This includes, but is not limited to, routers, switches, and access points.
4.19	Y	Any use of network monitoring tools on the court network is approved by the information technology manager prior to use. Data capturing tools are prohibited on AJIN.
4.20	Y	The laws for copyrights, patents, trademarks, and the like are enforced as stated in the Arizona Judicial Department Electronic Communication Policy, <a href="#">ACJA § 1-503</a> . Copying of pirated or bootleg software is strictly prohibited.