

# COURTS IN GILA COUNTY INFORMATION TECHNOLOGY STRATEGIC PLAN 2017-2019



## LOCAL INITIATIVES, DRIVERS, AND PRESSURES

- Continue to improve early resolution rates and shorten case processing times for Family Law.
- Improve court statistical reporting, CASAaz support, CourTools usage, file tracking, and financial tracking.
- Coordinate pre-trial services for all courts in coordination with Adult Probation Department.
- Relocate Adult and Juvenile Probation to county-owned facilities in Globe and Payson; prepare for relocation of superior and justice courts into new "North Facility" in Payson.
- Continue to enhance court website to include web payment, address language access issues, and provide useful forms for public.
- Roll out OneDrive to court departments and replace unsupported Center Court calendar product.
- Implement new case management system and automated collections in limited jurisdiction court environment; provide tools to enhance productivity and case processing for LJ courts, including document scanning.

## CY 2014/15 ACCOMPLISHMENTS

- Implemented countywide language access plan.
- Updated all ACAP PCs as part of statewide Technology Refresh Project.
- Replaced MS-Access file tracking program with AJACS capability.
- Upgraded OnBase to 15 SP1 and reconnected to central document repository.

## Statewide Projects: Impacts, Concerns, and Participation Plans

|                           |                                                                                                                                                                                 |
|---------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>LJ CMS</b>             | Understand the value in integration and leveraging of resources; concern for training of court personnel and continuity with local applications; will be mid- to late adopters. |
| <b>JOLTSaz</b>            | Desire for SWID link in AJACS and full JOLTSaz integration; will be a mid-cycle adopter.                                                                                        |
| <b>LJ EDMS</b>            | Anxious to decrease costs to meet budget constraints, but no funds exist to pay for scanning subscriptions; matches AJACS adoption.                                             |
| <b>e-Filing/Std Forms</b> | Very aware of the benefits of standardization; anxious to improve customer service and accept payments online; will be mid-cycle adopter.                                       |
| <b>Bench Automation</b>   | Recognize need for judicial tools to address court digitization; will be mid- to late adopters.                                                                                 |
| <b>LJ Case Worksheet</b>  | Will streamline court processes and eliminate duplicate efforts; matches AJACS adoption.                                                                                        |

## Risks and Concerns (Security and Architecture)

- Have been standardizing technologies and exiting local development/custom software strategy over time.
- Planning to reduce number of local servers.
- Continuing long-term plan to address items in retirement status; will remove Windows Server 2000 and SQL Server 2000 by replacing unsupported Center Court calendar software with AJACS calendar during plan period.

| TECHNOLOGY PROJECTS                |                 |                         |                       |                      |                                       |
|------------------------------------|-----------------|-------------------------|-----------------------|----------------------|---------------------------------------|
| Project                            | Year/<br>Status | Project Detail Provided |                       |                      | Comments                              |
|                                    |                 | Full <sup>1</sup>       | Skeletal <sup>2</sup> | Mention <sup>3</sup> |                                       |
| Probation Office Relocation        | FY17            |                         | X                     |                      | Globe Probation                       |
| Superior Court North               | FY17            |                         | X                     |                      | Superior Court; Clerk of Court; CASA  |
| Online Family Law Forms            | FY17            |                         | X                     |                      | Clerk of Court                        |
| Time Standards Reporting           | FY17            |                         | X                     |                      | Superior Court                        |
| Automated Collections              | FY17            |                         | X                     |                      | All Courts                            |
| Enhance Court Website              | FY17            |                         | X                     |                      | All courts; remove AOC webserver link |
| AJACS in LJ Courts                 | FY18            |                         | X                     |                      | All LJ Courts                         |
| Digital Audio Recording Diagnostic | FY16            |                         | X                     |                      | Superior Court                        |
| AJACS Calendar                     | FY17            |                         | X                     |                      | Superior Court                        |
| CASAaz                             | FY17            |                         | X                     |                      | Gila County CASA                      |
| OneDrive                           | FY18            |                         | X                     |                      | Superior Court; Probation             |

| <b>TECHNOLOGY PROJECTS</b>     |                         |                                |                             |                            |                                       |
|--------------------------------|-------------------------|--------------------------------|-----------------------------|----------------------------|---------------------------------------|
| <b>Project</b>                 | <b>Year/<br/>Status</b> | <b>Project Detail Provided</b> |                             |                            | <b>Comments</b>                       |
|                                |                         | <b>Full<sup>1</sup></b>        | <b>Skeletal<sup>2</sup></b> | <b>Mention<sup>3</sup></b> |                                       |
| <b>Jury Selection -- North</b> | FY17                    |                                | X                           |                            | Clerk of Court                        |
| <b>Video Conferencing</b>      | FY17                    |                                | X                           |                            | Superior Court                        |
| <b>Outlook Notification</b>    | FY17                    |                                | X                           |                            | Pretrial Services;<br>Probation       |
| <b>Training Laptop</b>         | FY17                    |                                | X                           |                            | Payson Regional and<br>Superior Court |

**Note 1:**

An “X” in “Full” indicates that the court has provided full detailed information about the project according to the general parameters outlined in the Commission on Technology’s Project Management Methodology. Also, risk analysis, impact, project costs and funding information has been provided.

**Note 2:**

An “X” in “Skeletal” indicates that the court provided detail about the local project in the master projects listing spreadsheet. Complete information, usually risks, impact analysis, project costs and funding, was not provided.

**Note 3:**

An “X” in “Mention” indicates that the court mentioned this project in a summary or listed it in an initiative. It may have been a phrase or a full paragraph of description, but did not contain detailed project-oriented information. If these projects are related to pursuing standards or directions already adopted (e.g., OnBase EDMS implementation, Jury+ upgrade, digital audio in the courtroom), then any mention which includes appropriate funding information is sufficient.