Court Automation Coordinating Committee (CACC)
Project Monitoring Update

Michael P. Pollard, Chair

COMMISSION ON TECHNOLOGY

November 18, 2016

CACC Project Oversight

- Based on ACJA Section 1-109 (A) (9)

- CACC watches trial court projects, mostly s/w development

- CACC has been assigned specific projects by COT

- CACC has watched projects on priority list or with a JPIJ

- Provides annual update / periodically shares issues discovered

Approach Since FY11

- Held June 2010 summit on Mt. Lemon
- Implemented MindMap approach & added Probation
- Focused tracking on project interdependencies
- Noted scope and date changes each meeting
- Emphasis has been PMs communicating to PMs
- Over time, updates reduced to AOC/statewide projects only
- Staff reported low compliance with requests for project updates Summer 2016

The Challenge

- PM inputs growing more scarce over time
  - Can't communicate what is not known
- High-value local projects off the radar
  - Example RFR repl. off hold over a year with no declaration
- Hundreds of IT projects exist in county courts' IT plans
- How to quantify competition among resources
- How to identify the right ones to monitor
- How to close the gap with current MindMap projects

Recent CACC Decisions

- Focus on projects that
  - are critical to the court or
  - have a statewide integration component to them or
  - are using resources that are also necessary for a statewide project or integration effort
- Map those projects to COT-approved priority categories
- Review several per mtg to catch up over time
- Understand what each PM considers scope to be

Outline for Project Reports

1. Scope and Current Phase
2. Key Upcoming Tasks and Associated Dates
3. Dependencies on Other Projects
4. Connecting Points with Other Projects
5. Impediments
6. What Constitutes "Completion" for this Project?
7. Planned Completion Date

Report on Initial Category Review

- "Increase Revenue Flow"
  - FARE in Remaining Courts (starting with AOC)
  - nCourt
  - eAccess
  - Online Citation Payment
- Additional Categories will Follow
- Will Escalate Concerns
- More Complete Summary at Annual Meeting

Wrap Up

- Sense of COT Members about Direction

- Any Questions