Information Technology Strategic Plan 2017-2019

Commission on Technology

September 9, 2016

Stewart Bruner

ICM Strategic Plan Benefits

- Provides focus, common goals
- Identifies issues/needed improvements
- Identifies court long-term priorities
- Enhances relationships, involves many people in determining improvements
- Supports need for additional resources
- Provides rationale for making budget, operational, and other management decisions

Overview of Changes to ITSP 17-19

- Updated COT strategic projects list following Annual Planning Meeting in June

- Re-mapped projects to update their alignments and category percentages

- Added FY 2016 statewide and CY 2015 local accomplishments (for courts that provided input, as well as for the AOC)

Overview of Changes to ITSP 17-19

- Updated all strategic initiatives and strategic project details
  - Added 2 projects and renamed 1 yielding 27 total projects
  - Updated full acronym listing

- Posted draft for review on August 5th, provided members a link via e-mail
  - Collected comments since that time

Updated Priority Categories

1. Production Support
2. Manage & Improve Security
3. Deploy Core Systems
4. Mitigate Aging Technology Risk
5. Enhance Core Systems with Needed Functionality
6. Increase Public Facing Services (eFile, eAccess, eNotification)
7. Increase Revenue Flow (FARE, eAccess, eNotification)
8. Integrate Systems to Improve Productivity and Capability

Updated Priority Project List

- Deploy Multi-Vendor eFiling
- Deploy Judge Automation
- Launch eAccess
- Provide Automated Notification Capability
- JOLTSaz Deployment
- AJACS - AZTEC Replacement
- Criminal eFiling
- Justice Court eFiling
- FARE – Infrastructure Port

- Time Standards Reporting
- eWarrant Expansion
- eDocument Hyperlinking
- Appellate CMS
- 2FID Deployment
- Scottsdale CMS Integration
- FARE Implementations in Non-Standard Courts

Discussion

- Plan content items for discussion?

- Any specific changes needed before finalization?

Motion

- Approve the Arizona Judicial Branch Information Technology Strategic Plan for FY2017-2019 with any recommended changes incorporated before distribution to ASET and JLBC

FY18 – FY20 Plan Cycle Kickoff

- Planning direction for next year
  - Development process/timeline remains same
  - Rural counties not submitting a 17-19 plan
  - AOC offer to assist rurals with update
  - Streamlining inventory counts – take the AOC billing counts, update only local-owned items
  - Focus on local-supplied s/w and architecture
  - Project xls update
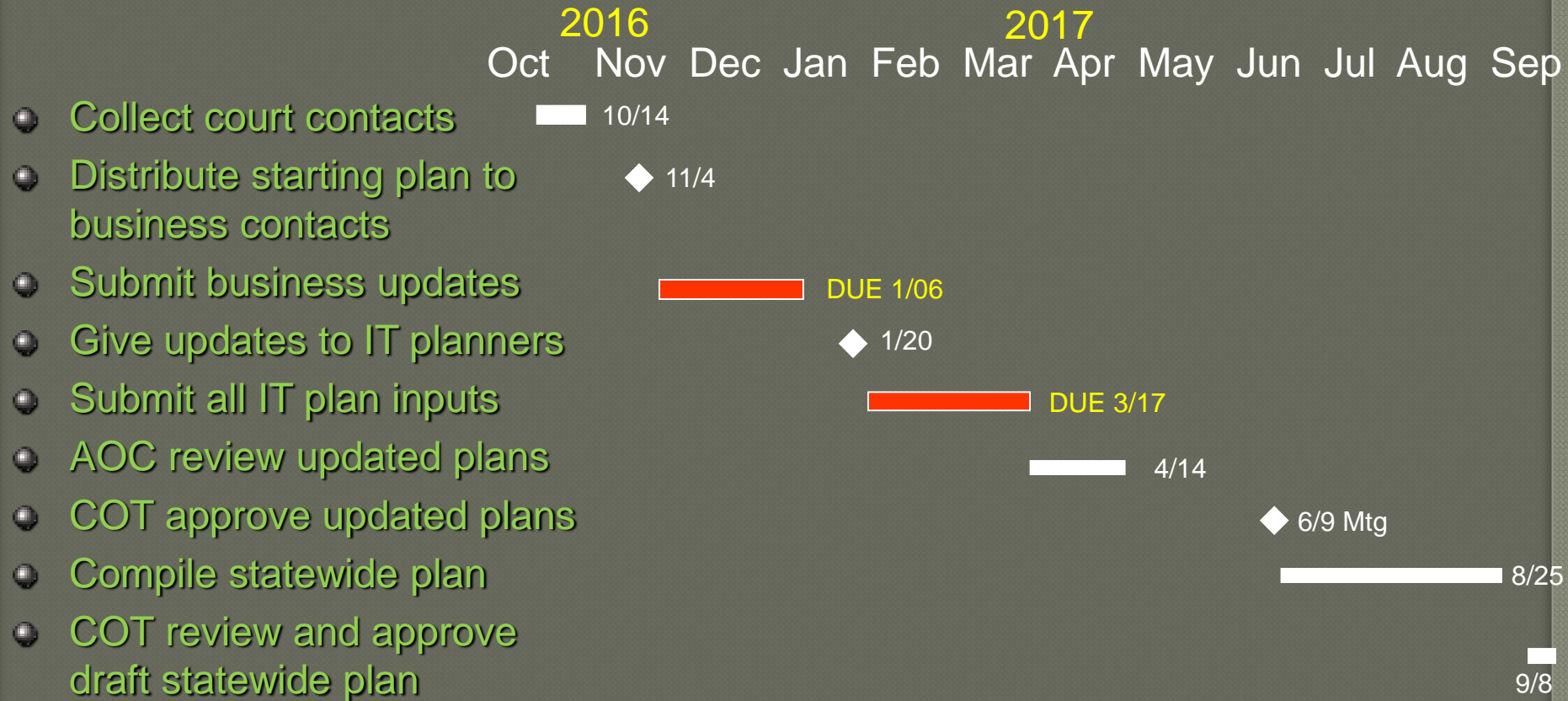 - Continue risk assessment focus in summaries

Maricopa / Pima "Lite" Process

- Business input in comparison only

- Review any updated statewide initiatives

- All new accomplishments for year

- Technical input: project summary data elements <u>only</u> + EA target comparisons

- No inventory updates, counts, or costs

Maricopa / Pima "Lite" Process

- Skip ACAP courts except Glendale

- Staff deal directly with non-ACAP LJs
  - 7 in Maricopa, 2 in Pima

- Total number of plan inputs 9 ➡ 18

- LJ updates included as appendices

- "Full" process to fill in details next time

2018-20 Plan Development Timeline

2016　　　　　　　**2017**

Oct　Nov　Dec　Jan　Feb　Mar　Apr　May　Jun　Jul　Aug　Sep

- Collect court contacts — 10/14
- Distribute starting plan to business contacts — ◆ 11/4
- Submit business updates — DUE 1/06
- Give updates to IT planners — ◆ 1/20
- Submit all IT plan inputs — DUE 3/17
- AOC review updated plans — 4/14
- COT approve updated plans — ◆ 6/9 Mtg
- Compile statewide plan — 8/25
- COT review and approve draft statewide plan — 9/8

DRAFT – Subject to Slight Change!

Late Plans for FY18-20

- Late and missing plans affect bottom-up approach more than on-time but unapproved plans

- Branchwide Plan always due in Sept. per A.R.S. 18-104(f)

- Late plans will be presented only after analysis; may miss June meeting