

Commissioner : *Holding, Steven*

Appointment Date : *July, 2001*

Assignment : *Family*

Results of 47 surveys received from Litigants and Witnesses

Litigant & Witness Survey Questions

**Superior/
Very Good/
Satisfactory**

Section I : Integrity

1. Basic fairness and impartiality	100%
2. Equal treatment regardless of race	100%
3. Equal treatment regardless of gender	100%
4. Equal treatment regardless of religion	100%
5. Equal treatment regardless of national origin	100%
6. Equal treatment regardless of disability	100%
7. Equal treatment regardless of age	100%
8. Equal treatment regardless of sexual orientation	100%
9. Equal treatment regardless of economic status	100%

Section II : Communication Skills

10. Explained Proceedings	100%
11. Explained reasons for delays	100%
12. JURORS ONLY : Clearly explained the juror's responsibility	N.A.

Section III : Judicial Temperamental

13. Understanding and compassion	100%
14. Dignified	100%
15. Courteous	100%
16. Conduct that promotes public confidence in the court and commissioner's ability	100%
17. Patient	100%

Section IV : Administrative Performance

18. Punctual in conducting proceedings	100%
19. Maintained proper control in courtroom	100%
20. Was prepared for the proceedings	100%

Commissioner : **Holding, Steven**
Appointment Date : **July, 2001**
Assignment : **Family**

Results of N.A. surveys received from Jurors

Juror Survey Questions

**Superior/
Very Good/
Satisfactory**

Section I : Integrity

- | | |
|---|-------------|
| 1. Basic fairness and impartiality | <u>N.A.</u> |
| 2. Equal treatment regardless of race | <u>N.A.</u> |
| 3. Equal treatment regardless of gender | <u>N.A.</u> |
| 4. Equal treatment regardless of religion | <u>N.A.</u> |
| 5. Equal treatment regardless of national origin | <u>N.A.</u> |
| 6. Equal treatment regardless of disability | <u>N.A.</u> |
| 7. Equal treatment regardless of age | <u>N.A.</u> |
| 8. Equal treatment regardless of sexual orientation | <u>N.A.</u> |
| 9. Equal treatment regardless of economic status | <u>N.A.</u> |

Section II : Communication Skills

- | | |
|--|-------------|
| 10. Explained Proceedings | <u>N.A.</u> |
| 11. Explained reasons for delays | <u>N.A.</u> |
| 12. JURORS ONLY : Clearly explained the juror's responsibility | <u>N.A.</u> |

Section III : Judicial Temperamental

- | | |
|---|-------------|
| 13. Understanding and compassion | <u>N.A.</u> |
| 14. Dignified | <u>N.A.</u> |
| 15. Courteous | <u>N.A.</u> |
| 16. Conduct that promotes public confidence in the court and commissioner's ability | <u>N.A.</u> |
| 17. Patient | <u>N.A.</u> |

Section IV : Administrative Performance

- | | |
|--|-------------|
| 18. Punctual in conducting proceedings | <u>N.A.</u> |
| 19. Maintained proper control in courtroom | <u>N.A.</u> |
| 20. Was prepared for the proceedings | <u>N.A.</u> |

Commissioner : ***Holding, Steven***

Appointment Date : ***July, 2001***

Assignment : ***Family***

Results of N.R. surveys received from Attorney

Attorney Survey Questions

**Superior/
Very Good/
Satisfactory**

Section I : Legal Ability

1. Legal reasoning ability
2. Knowledge of substantive law
3. Knowledge of rules of evidence
4. Knowledge of rules of procedure

N.R.

N.R.

N.R.

N.R.

Section II : Integrity

5. Basic fairness and impartiality
6. Equal treatment regardless of race
7. Equal treatment regardless of gender
8. Equal treatment regardless of religion
9. Equal treatment regardless of national origin
10. Equal treatment regardless of disability
11. Equal treatment regardless of age
12. Equal treatment regardless of sexual orientation
13. Equal treatment regardless of economic status

N.R.

N.R.

N.R.

N.R.

N.R.

N.R.

N.R.

N.R.

N.R.

Section III : Communication Skills

14. Clear and logical communications and directions
15. Clear and logical written decisions
16. Gave all parties an adequate opportunity to be heard

N.R.

N.R.

N.R.

Section IV : Judicial Temperamental

17. Understanding and compassion
18. Dignified
19. Courteous
20. Conduct that promotes public confidence in the court and commissioner's ability
21. Patient

N.R.

N.R.

N.R.

N.R.

N.R.

Section V : Administrative Performance

22. Punctual in conducting proceedings
23. Maintained proper control in courtroom
24. Prompt in making rulings and rendering decisions
25. Was prepared for the proceedings
26. Efficient management of calendar

N.R.

N.R.

N.R.

N.R.

N.R.

Section VI : Settlement Activities

27. Appropriately conducted or promoted settlement

N.R.