

Commissioner : **Otis, Erin**

Appointment Date : **April, 2012**

Assignment : **Family**

Results of ____57____ surveys received from Litigants and Witnesses

Litigant & Witness Survey Questions

**Superior/
Very Good/
Satisfactory**

Section I : Integrity

1. Basic fairness and impartiality	91%
2. Equal treatment regardless of race	96%
3. Equal treatment regardless of gender	93%
4. Equal treatment regardless of religion	100%
5. Equal treatment regardless of national origin	100%
6. Equal treatment regardless of disability	100%
7. Equal treatment regardless of age	100%
8. Equal treatment regardless of sexual orientation	100%
9. Equal treatment regardless of economic status	98%

Section II : Communication Skills

10. Explained Proceedings	97%
11. Explained reasons for delays	94%
12. JURORS ONLY : Clearly explained the juror's responsibility	N.A.

Section III : Judicial Temperamental

13. Understanding and compassion	93%
14. Dignified	91%
15. Courteous	95%
16. Conduct that promotes public confidence in the court and commissioner's ability	91%
17. Patient	95%

Section IV : Administrative Performance

18. Punctual in conducting proceedings	100%
19. Maintained proper control in courtroom	91%
20. Was prepared for the proceedings	98%

Commissioner : **Otis, Erin**
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Results of N.A. surveys received from Jurors

Juror Survey Questions

**Superior/
Very Good/
Satisfactory**

Section I : Integrity

- | | |
|---|---------------------------------|
| 1. Basic fairness and impartiality | <u> N.A. </u> |
| 2. Equal treatment regardless of race | <u> N.A. </u> |
| 3. Equal treatment regardless of gender | <u> N.A. </u> |
| 4. Equal treatment regardless of religion | <u> N.A. </u> |
| 5. Equal treatment regardless of national origin | <u> N.A. </u> |
| 6. Equal treatment regardless of disability | <u> N.A. </u> |
| 7. Equal treatment regardless of age | <u> N.A. </u> |
| 8. Equal treatment regardless of sexual orientation | <u> N.A. </u> |
| 9. Equal treatment regardless of economic status | <u> N.A. </u> |

Section II : Communication Skills

- | | |
|--|---------------------------------|
| 10. Explained Proceedings | <u> N.A. </u> |
| 11. Explained reasons for delays | <u> N.A. </u> |
| 12. JURORS ONLY : Clearly explained the juror's responsibility | <u> N.A. </u> |

Section III : Judicial Temperamental

- | | |
|--|---------------------------------|
| 13. Understanding and compassion | <u> N.A. </u> |
| 14. Dignified | <u> N.A. </u> |
| 15. Courteous | <u> N.A. </u> |
| 16. Conduct that promotes public confidence in the court and
commissioner's ability | <u> N.A. </u> |
| 17. Patient | <u> N.A. </u> |

Section IV : Administrative Performance

- | | |
|--|---------------------------------|
| 18. Punctual in conducting proceedings | <u> N.A. </u> |
| 19. Maintained proper control in courtroom | <u> N.A. </u> |
| 20. Was prepared for the proceedings | <u> N.A. </u> |

Commissioner : **Otis, Erin**

Appointment Date : **April, 2012**

Assignment : **Family**

Results of 3 surveys received from Attorney

Attorney Survey Questions

**Superior/
Very Good/
Satisfactory**

Section I : Legal Ability

1. Legal reasoning ability
2. Knowledge of substantive law
3. Knowledge of rules of evidence
4. Knowledge of rules of procedure

100%

100%

100%

100%

Section II : Integrity

5. Basic fairness and impartiality
6. Equal treatment regardless of race
7. Equal treatment regardless of gender
8. Equal treatment regardless of religion
9. Equal treatment regardless of national origin
10. Equal treatment regardless of disability
11. Equal treatment regardless of age
12. Equal treatment regardless of sexual orientation
13. Equal treatment regardless of economic status

100%

100%

100%

100%

100%

100%

100%

100%

100%

Section III : Communication Skills

14. Clear and logical communications and directions
15. Clear and logical written decisions
16. Gave all parties an adequate opportunity to be heard

100%

100%

100%

Section IV : Judicial Temperamental

17. Understanding and compassion
18. Dignified
19. Courteous
20. Conduct that promotes public confidence in the court and commissioner's ability
21. Patient

100%

100%

100%

100%

100%

Section V : Administrative Performance

22. Punctual in conducting proceedings
23. Maintained proper control in courtroom
24. Prompt in making rulings and rendering decisions
25. Was prepared for the proceedings
26. Efficient management of calendar

100%

100%

100%

100%

100%

Section VI : Settlement Activities

27. Appropriately conducted or promoted settlement

100%