

Commissioner : **Richter, Virginia**
Appointment Date : **July, 2002**
Assignment : **Criminal**

Results of 80 surveys received from Litigants and Witnesses

Litigant & Witness Survey Questions

**Superior/
Very Good/
Satisfactory**

Section I : Integrity

1. Basic fairness and impartiality	96%
2. Equal treatment regardless of race	97%
3. Equal treatment regardless of gender	97%
4. Equal treatment regardless of religion	100%
5. Equal treatment regardless of national origin	100%
6. Equal treatment regardless of disability	97%
7. Equal treatment regardless of age	99%
8. Equal treatment regardless of sexual orientation	99%
9. Equal treatment regardless of economic status	97%

Section II : Communication Skills

10. Explained Proceedings	96%
11. Explained reasons for delays	96%
12. JURORS ONLY : Clearly explained the juror's responsibility	N.A.

Section III : Judicial Temperamental

13. Understanding and compassion	97%
14. Dignified	99%
15. Courteous	99%
16. Conduct that promotes public confidence in the court and commissioner's ability	99%
17. Patient	100%

Section IV : Administrative Performance

18. Punctual in conducting proceedings	100%
19. Maintained proper control in courtroom	100%
20. Was prepared for the proceedings	99%

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Results of 7 surveys received from Jurors

Juror Survey Questions

**Superior/
Very Good/
Satisfactory**

Section I : Integrity

1. Basic fairness and impartiality	100%
2. Equal treatment regardless of race	100%
3. Equal treatment regardless of gender	100%
4. Equal treatment regardless of religion	100%
5. Equal treatment regardless of national origin	100%
6. Equal treatment regardless of disability	100%
7. Equal treatment regardless of age	100%
8. Equal treatment regardless of sexual orientation	100%
9. Equal treatment regardless of economic status	100%

Section II : Communication Skills

10. Explained Proceedings	100%
11. Explained reasons for delays	100%
12. JURORS ONLY : Clearly explained the juror's responsibility	100%

Section III : Judicial Temperamental

13. Understanding and compassion	100%
14. Dignified	100%
15. Courteous	100%
16. Conduct that promotes public confidence in the court and commissioner's ability	100%
17. Patient	100%

Section IV : Administrative Performance

18. Punctual in conducting proceedings	100%
19. Maintained proper control in courtroom	100%
20. Was prepared for the proceedings	100%

Commissioner : **Richter, Virginia**

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Results of 9 surveys received from Attorney

Attorney Survey Questions

**Superior/
Very Good/
Satisfactory**

Section I : Legal Ability

1. Legal reasoning ability
2. Knowledge of substantive law
3. Knowledge of rules of evidence
4. Knowledge of rules of procedure

100%

89%

100%

89%

Section II : Integrity

5. Basic fairness and impartiality
6. Equal treatment regardless of race
7. Equal treatment regardless of gender
8. Equal treatment regardless of religion
9. Equal treatment regardless of national origin
10. Equal treatment regardless of disability
11. Equal treatment regardless of age
12. Equal treatment regardless of sexual orientation
13. Equal treatment regardless of economic status

89%

89%

89%

100%

89%

100%

88%

100%

100%

Section III : Communication Skills

14. Clear and logical communications and directions
15. Clear and logical written decisions
16. Gave all parties an adequate opportunity to be heard

100%

100%

89%

Section IV : Judicial Temperamental

17. Understanding and compassion
18. Dignified
19. Courteous
20. Conduct that promotes public confidence in the court and commissioner's ability
21. Patient

89%

100%

89%

89%

89%

89%

Section V : Administrative Performance

22. Punctual in conducting proceedings
23. Maintained proper control in courtroom
24. Prompt in making rulings and rendering decisions
25. Was prepared for the proceedings
26. Efficient management of calendar

89%

100%

100%

100%

100%

Section VI : Settlement Activities

27. Appropriately conducted or promoted settlement

100%