

Commissioner : *Spurling Laing, Utiki*

Appointment Date : *March, 2013*

Assignment : *Juvenile*

Results of 136 surveys received from Litigants and Witnesses

Litigant & Witness Survey Questions

**Superior/
Very Good/
Satisfactory**

Section I : Integrity

1. Basic fairness and impartiality	99%
2. Equal treatment regardless of race	99%
3. Equal treatment regardless of gender	99%
4. Equal treatment regardless of religion	99%
5. Equal treatment regardless of national origin	99%
6. Equal treatment regardless of disability	99%
7. Equal treatment regardless of age	99%
8. Equal treatment regardless of sexual orientation	99%
9. Equal treatment regardless of economic status	99%

Section II : Communication Skills

10. Explained Proceedings	99%
11. Explained reasons for delays	99%
12. JURORS ONLY : Clearly explained the juror's responsibility	N.A.

Section III : Judicial Temperamental

13. Understanding and compassion	99%
14. Dignified	99%
15. Courteous	99%
16. Conduct that promotes public confidence in the court and commissioner's ability	99%
17. Patient	99%

Section IV : Administrative Performance

18. Punctual in conducting proceedings	99%
19. Maintained proper control in courtroom	99%
20. Was prepared for the proceedings	99%

Commissioner : *Spurling Laing, Utiki*

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Results of N.A. surveys received from Jurors

Juror Survey Questions

**Superior/
Very Good/
Satisfactory**

Section I : Integrity

1. Basic fairness and impartiality	N.A.
2. Equal treatment regardless of race	N.A.
3. Equal treatment regardless of gender	N.A.
4. Equal treatment regardless of religion	N.A.
5. Equal treatment regardless of national origin	N.A.
6. Equal treatment regardless of disability	N.A.
7. Equal treatment regardless of age	N.A.
8. Equal treatment regardless of sexual orientation	N.A.
9. Equal treatment regardless of economic status	N.A.

Section II : Communication Skills

10. Explained Proceedings	N.A.
11. Explained reasons for delays	N.A.
12. JURORS ONLY : Clearly explained the juror's responsibility	N.A.

Section III : Judicial Temperamental

13. Understanding and compassion	N.A.
14. Dignified	N.A.
15. Courteous	N.A.
16. Conduct that promotes public confidence in the court and commissioner's ability	N.A.
17. Patient	N.A.

Section IV : Administrative Performance

18. Punctual in conducting proceedings	N.A.
19. Maintained proper control in courtroom	N.A.
20. Was prepared for the proceedings	N.A.

Commissioner : *Spurling Laing, Utiki*

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Results of 12 surveys received from Attorney

<u>Attorney Survey Questions</u>	<u>Superior/ Very Good/ Satisfactory</u>
<i>Section I : Legal Ability</i>	
1. Legal reasoning ability	100%
2. Knowledge of substantive law	100%
3. Knowledge of rules of evidence	100%
4. Knowledge of rules of procedure	100%
<i>Section II : Integrity</i>	
5. Basic fairness and impartiality	92%
6. Equal treatment regardless of race	100%
7. Equal treatment regardless of gender	100%
8. Equal treatment regardless of religion	100%
9. Equal treatment regardless of national origin	100%
10. Equal treatment regardless of disability	100%
11. Equal treatment regardless of age	100%
12. Equal treatment regardless of sexual orientation	100%
13. Equal treatment regardless of economic status	100%
<i>Section III : Communication Skills</i>	
14. Clear and logical communications and directions	100%
15. Clear and logical written decisions	100%
16. Gave all parties an adequate opportunity to be heard	83%
<i>Section IV : Judicial Temperamental</i>	
17. Understanding and compassion	100%
18. Dignified	100%
19. Courteous	83%
20. Conduct that promotes public confidence in the court and commissioner's ability	92%
21. Patient	83%
<i>Section V : Administrative Performance</i>	
22. Punctual in conducting proceedings	100%
23. Maintained proper control in courtroom	100%
24. Prompt in making rulings and rendering decisions	100%
25. Was prepared for the proceedings	100%
26. Efficient management of calendar	100%
<i>Section VI : Settlement Activities</i>	
27. Appropriately conducted or promoted settlement	100%