

Commissioner:	Owens, B
Appointment Date:	December 2001
Assignment:	Family

Results of 41 surveys received from Litigants, Witnesses & Jurors

Litigant Survey Questions

Section I: Legal Ability

Basic fairness and impartiality.

Equal treatment regardless of race.

Equal treatment regardless of gender.

Equal treatment regardless of religion.

Equal treatment regardless of national origin.

Equal treatment regardless of disability.

Equal treatment regardless of age.

Equal treatment regardless of sexual orientation.

Equal treatment regardless of economic status.

Section II: Communication Skills

Explained proceedings.

Explained reasons for delays.

If a juror, clearly explained juror's responsibilities.

Section III: Judicial Temperament

Understanding and compassion.

Dignified.

Courteous.

Conduct that promotes public confidence in the court and commissioner's ability.

Patient.

Section IV: Administrative Performance

Punctual in conducting proceedings.

Maintained proper control in courtroom.

Was prepared for the proceedings.

<u>Jurors</u> <u>Superior, Very</u> <u>Good &</u> <u>Satisfactory</u>	<u>Litigants/ Witnesses</u> <u>Superior, Very</u> <u>Good &</u> <u>Satisfactory</u>
NR	95%
NR	100%
NR	93%
NR	100%
NR	100%
NR	100%
NR	97%
NR	100%
NR	97%
NR	93%
NR	88%
NR	75%
NR	88%
NR	90%
NR	90%
NR	90%
NR	80%
NR	83%
NR	98%
NR	93%

Results of 4 surveys received from Attorneys

<u>Attorney Survey Questions</u>	<u>Attorney Responses</u>
Section I: Legal Ability	
<i>Legal reasoning ability.</i>	100%
<i>Knowledge of substantive law.</i>	100%
<i>Knowledge of rules of evidence.</i>	100%
<i>Knowledge of rules of procedure.</i>	100%
Section II: Integrity	
<i>Basic fairness and impartiality.</i>	100%
<i>Equal treatment regardless of race.</i>	100%
<i>Equal treatment regardless of gender.</i>	100%
<i>Equal treatment regardless of religion.</i>	100%
<i>Equal treatment regardless of national origin.</i>	100%
<i>Equal treatment regardless of disability.</i>	NR
<i>Equal treatment regardless of age.</i>	100%
<i>Equal treatment regardless of sexual orientation.</i>	NR
<i>Equal treatment regardless of economic status.</i>	100%
Section III: Communication Skills	
<i>Clear and logical oral communication and directions.</i>	100%
<i>Clear and logical written decisions.</i>	100%
<i>Gave all parties an adequate opportunity to be heard.</i>	100%
Section IV: Judicial Temperament	
<i>Understanding and compassion.</i>	100%
<i>Dignified.</i>	100%
<i>Courteous.</i>	100%
<i>Conduct that promotes public confidence in the court and commissioner's ability.</i>	100%
<i>Patient.</i>	100%
Section V: Administrative Performance	
<i>Punctual in conducting proceedings.</i>	50%
<i>Maintained proper control in courtroom.</i>	100%
<i>Prompt in making rulings and rendering decisions.</i>	100%
<i>Was prepared for the proceedings.</i>	100%
<i>Efficient management of the calendar.</i>	100%
Section VI: Settlement Activities	
<i>Appropriately conducted or promoted settlement.</i>	NR