

<b>Commissioner:</b>	Margaret LaBianca
<b>Appointment Date:</b>	NA
<b>Assignment:</b>	Probate/Mental Health

**Results of 65 surveys received from Litigants, Witnesses and Jurors**

<u>Litigant Survey Questions</u>	<u>Department Score</u>	<u>Litigants/ Witnesses Responses</u>	<u>Juror Responses</u>
<b>Section I: Legal Ability</b>			
<i>Basic fairness and impartiality.</i>	<b>96%</b>	<b>100%</b>	<b>NR</b>
<i>Equal treatment regardless of race.</i>	<b>97%</b>	<b>100%</b>	<b>NR</b>
<i>Equal treatment regardless of gender.</i>	<b>97%</b>	<b>100%</b>	<b>NR</b>
<i>Equal treatment regardless of religion.</i>	<b>97%</b>	<b>100%</b>	<b>NR</b>
<i>Equal treatment regardless of national origin.</i>	<b>97%</b>	<b>100%</b>	<b>NR</b>
<i>Equal treatment regardless of disability.</i>	<b>97%</b>	<b>100%</b>	<b>NR</b>
<i>Equal treatment regardless of age.</i>	<b>97%</b>	<b>100%</b>	<b>NR</b>
<i>Equal treatment regardless of sexual orientation.</i>	<b>97%</b>	<b>100%</b>	<b>NR</b>
<i>Equal treatment regardless of economic status.</i>	<b>97%</b>	<b>100%</b>	<b>NR</b>
<b>Section II: Communication Skills</b>			
<i>Explained proceedings.</i>	<b>94%</b>	<b>100%</b>	<b>NR</b>
<i>Explained reasons for delays.</i>	<b>94%</b>	<b>100%</b>	<b>NR</b>
<i>If a juror, clearly explained juror's responsibilities.</i>	<b>NR</b>	<b>NR</b>	<b>NR</b>
<b>Section III: Judicial Temperament</b>			
<i>Understanding and compassion.</i>	<b>96%</b>	<b>100%</b>	<b>NR</b>
<i>Dignified.</i>	<b>95%</b>	<b>100%</b>	<b>NR</b>
<i>Courteous.</i>	<b>95%</b>	<b>100%</b>	<b>NR</b>
<i>Conduct that promotes public confidence in the court and commissioner's ability.</i>	<b>96%</b>	<b>100%</b>	<b>NR</b>
<i>Patient.</i>	<b>95%</b>	<b>100%</b>	<b>NR</b>
<b>Section IV: Administrative Performance</b>			
<i>Punctual in conducting proceedings.</i>	<b>92%</b>	<b>100%</b>	<b>NR</b>
<i>Maintained proper control in courtroom.</i>	<b>95%</b>	<b>100%</b>	<b>NR</b>
<i>Was prepared for the proceedings.</i>	<b>96%</b>	<b>100%</b>	<b>NR</b>

## Results of 7 surveys received from Attorneys

<u>Attorney Survey Questions</u>	<u>Department Score</u>	<u>Attorney Responses</u>
<b>Section I: Legal Ability</b>		
<i>Legal reasoning ability.</i>	64%	100%
<i>Knowledge of substantive law.</i>	70%	100%
<i>Knowledge of rules of evidence.</i>	65%	100%
<i>Knowledge of rules of procedure.</i>	63%	100%
<b>Section II: Integrity</b>		
<i>Basic fairness and impartiality.</i>	59%	100%
<i>Equal treatment regardless of race.</i>	94%	100%
<i>Equal treatment regardless of gender.</i>	92%	100%
<i>Equal treatment regardless of religion.</i>	92%	100%
<i>Equal treatment regardless of national origin.</i>	94%	100%
<i>Equal treatment regardless of disability.</i>	77%	100%
<i>Equal treatment regardless of age.</i>	93%	100%
<i>Equal treatment regardless of sexual orientation.</i>	92%	100%
<i>Equal treatment regardless of economic status.</i>	75%	100%
<b>Section III: Communication Skills</b>		
<i>Clear and logical oral communications and directions.</i>	65%	100%
<i>Clear and logical written decisions.</i>	62%	100%
<i>Gave all parties an adequate opportunity to be heard.</i>	70%	100%
<b>Section IV: Judicial Temperament</b>		
<i>Understanding and compassion.</i>	62%	100%
<i>Dignified.</i>	72%	100%
<i>Courteous.</i>	76%	100%
<i>Conduct that promotes public confidence in the court and commissioner's ability.</i>	57%	100%
<i>Patient.</i>	67%	100%
<b>Section V: Administrative Performance</b>		
<i>Punctual in conducting proceedings.</i>	84%	100%
<i>Maintained proper control of courtroom.</i>	79%	100%
<i>Prompt in making rulings and rendering decisions.</i>	79%	100%
<i>Was prepared for the proceedings.</i>	83%	100%
<i>Efficient management of calendar.</i>	73%	100%
<b>Section VI: Settlement Activities</b>		
<i>Appropriately conducted or promoted settlement.</i>	80%	100%

## Results of 3 surveys received from Staff

<u>Staff Survey Questions</u>	<u>Department Score</u>	<u>Staff Responses</u>
<b>Section II: Integrity</b>		
<i>Basic fairness and impartiality.</i>	<b>88%</b>	<b>100%</b>
<i>Equal treatment regardless of race.</i>	<b>96%</b>	<b>100%</b>
<i>Equal treatment regardless of gender.</i>	<b>93%</b>	<b>100%</b>
<i>Equal treatment regardless of religion.</i>	<b>96%</b>	<b>100%</b>
<i>Equal treatment regardless of national origin.</i>	<b>93%</b>	<b>100%</b>
<i>Equal treatment regardless of disability.</i>	<b>96%</b>	<b>100%</b>
<i>Equal treatment regardless of age.</i>	<b>93%</b>	<b>100%</b>
<i>Equal treatment regardless of sexual orientation.</i>	<b>93%</b>	<b>100%</b>
<i>Equal treatment regardless of economic status.</i>	<b>90%</b>	<b>100%</b>
<b>Section III: Communication Skills</b>		
<i>Clear and logical communications.</i>	<b>88%</b>	<b>100%</b>
<b>Section IV: Judicial Temperament</b>		
<i>Understanding and compassion.</i>	<b>84%</b>	<b>100%</b>
<i>Dignified.</i>	<b>88%</b>	<b>100%</b>
<i>Courteous.</i>	<b>84%</b>	<b>100%</b>
<i>Conduct that promotes public confidence in the court and commissioner's ability.</i>	<b>84%</b>	<b>100%</b>
<i>Patient.</i>	<b>84%</b>	<b>100%</b>
<b>Section V: Administrative Performance</b>		
<i>Punctual in conducting proceedings.</i>	<b>93%</b>	<b>100%</b>
<i>Maintained proper control of courtroom.</i>	<b>93%</b>	<b>100%</b>
<i>Was prepared for the proceedings.</i>	<b>90%</b>	<b>100%</b>
<i>Respectful treatment of staff.</i>	<b>87%</b>	<b>100%</b>
<i>Cooperation with peers.</i>	<b>87%</b>	<b>100%</b>
<i>Efficient management of calendar.</i>	<b>83%</b>	<b>100%</b>