

Commissioner:	Bernard Owens
Appointment Date:	NA
Assignment:	Family

Results of 47 surveys received from Litigants, Witnesses and Jurors

<u>Litigant Survey Questions</u>	<u>Department Score</u>	<u>Litigants/ Witnesses Responses</u>	<u>Juror Responses</u>
Section I: Legal Ability			
<i>Basic fairness and impartiality.</i>	94%	89%	NR
<i>Equal treatment regardless of race.</i>	95%	98%	NR
<i>Equal treatment regardless of gender.</i>	96%	91%	NR
<i>Equal treatment regardless of religion.</i>	96%	97%	NR
<i>Equal treatment regardless of national origin.</i>	96%	97%	NR
<i>Equal treatment regardless of disability.</i>	96%	97%	NR
<i>Equal treatment regardless of age.</i>	96%	95%	NR
<i>Equal treatment regardless of sexual orientation.</i>	96%	97%	NR
<i>Equal treatment regardless of economic status.</i>	95%	93%	NR
Section II: Communication Skills			
<i>Explained proceedings.</i>	95%	86%	NR
<i>Explained reasons for delays.</i>	95%	84%	NR
<i>If a juror, clearly explained juror's responsibilities.</i>	100%	NR	NR
Section III: Judicial Temperament			
<i>Understanding and compassion.</i>	96%	85%	NR
<i>Dignified.</i>	96%	87%	NR
<i>Courteous.</i>	96%	83%	NR
<i>Conduct that promotes public confidence in the court and commissioner's ability.</i>	97%	85%	NR
<i>Patient.</i>	96%	84%	NR
Section IV: Administrative Performance			
<i>Punctual in conducting proceedings.</i>	93%	89%	NR
<i>Maintained proper control in courtroom.</i>	96%	96%	NR
<i>Was prepared for the proceedings.</i>	96%	87%	NR

Results of 1 surveys received from Attorneys

<u>Attorney Survey Questions</u>	<u>Department Score</u>	<u>Attorney Responses</u>
Section I: Legal Ability		
<i>Legal reasoning ability.</i>	82%	100%
<i>Knowledge of substantive law.</i>	79%	100%
<i>Knowledge of rules of evidence.</i>	85%	NA
<i>Knowledge of rules of procedure.</i>	77%	NA
Section II: Integrity		
<i>Basic fairness and impartiality.</i>	79%	NR
<i>Equal treatment regardless of race.</i>	89%	NA
<i>Equal treatment regardless of gender.</i>	93%	NA
<i>Equal treatment regardless of religion.</i>	95%	NA
<i>Equal treatment regardless of national origin.</i>	91%	NA
<i>Equal treatment regardless of disability.</i>	86%	NA
<i>Equal treatment regardless of age.</i>	96%	NA
<i>Equal treatment regardless of sexual orientation.</i>	90%	NA
<i>Equal treatment regardless of economic status.</i>	89%	NA
Section III: Communication Skills		
<i>Clear and logical oral communications and directions.</i>	85%	NR
<i>Clear and logical written decisions.</i>	88%	NA
<i>Gave all parties an adequate opportunity to be heard.</i>	85%	NR
Section IV: Judicial Temperament		
<i>Understanding and compassion.</i>	82%	NR
<i>Dignified.</i>	88%	NR
<i>Courteous.</i>	82%	NR
<i>Conduct that promotes public confidence in the court and commissioner's ability.</i>	76%	NR
<i>Patient.</i>	85%	NR
Section V: Administrative Performance		
<i>Punctual in conducting proceedings.</i>	91%	NR
<i>Maintained proper control of courtroom.</i>	91%	NR
<i>Prompt in making rulings and rendering decisions.</i>	97%	NA
<i>Was prepared for the proceedings.</i>	88%	NR
<i>Efficient management of calendar.</i>	81%	NA
Section VI: Settlement Activities		
<i>Appropriately conducted or promoted settlement.</i>	79%	NR

Results of 8 surveys received from Staff

<u>Staff Survey Questions</u>	<u>Department Score</u>	<u>Staff Responses</u>
Section II: Integrity		
<i>Basic fairness and impartiality.</i>	99%	100%
<i>Equal treatment regardless of race.</i>	97%	100%
<i>Equal treatment regardless of gender.</i>	99%	100%
<i>Equal treatment regardless of religion.</i>	100%	100%
<i>Equal treatment regardless of national origin.</i>	98%	100%
<i>Equal treatment regardless of disability.</i>	98%	100%
<i>Equal treatment regardless of age.</i>	100%	100%
<i>Equal treatment regardless of sexual orientation.</i>	98%	100%
<i>Equal treatment regardless of economic status.</i>	99%	100%
Section III: Communication Skills		
<i>Clear and logical communications.</i>	93%	100%
Section IV: Judicial Temperament		
<i>Understanding and compassion.</i>	94%	100%
<i>Dignified.</i>	97%	100%
<i>Courteous.</i>	96%	100%
<i>Conduct that promotes public confidence in the court and commissioner's ability.</i>	96%	100%
<i>Patient.</i>	93%	100%
Section V: Administrative Performance		
<i>Punctual in conducting proceedings.</i>	96%	100%
<i>Maintained proper control of courtroom.</i>	98%	100%
<i>Was prepared for the proceedings.</i>	99%	100%
<i>Respectful treatment of staff.</i>	97%	100%
<i>Cooperation with peers.</i>	95%	100%
<i>Efficient management of calendar.</i>	94%	100%