Commissioner:	**Virginia Richter**
Appointment Date:	**NA**
Assignment:	**Family**

Results of 20 surveys received from Litigants, Witnesses and Jurors

Litigant Survey Questions	Department Score	Litigants/ Witnesses Responses	Juror Responses
Section I: Legal Ability			
Basic fairness and impartiality.	94%	90%	NR
Equal treatment regardless of race.	95%	100%	NR
Equal treatment regardless of gender.	96%	100%	NR
Equal treatment regardless of religion.	96%	100%	NR
Equal treatment regardless of national origin.	96%	100%	NR
Equal treatment regardless of disability.	96%	100%	NR
Equal treatment regardless of age.	96%	100%	NR
Equal treatment regardless of sexual orientation.	96%	100%	NR
Equal treatment regardless of economic status.	95%	100%	NR
Section II: Communication Skills			
Explained proceedings.	95%	90%	NR
Explained reasons for delays.	95%	93%	NR
If a juror, clearly explained juror's responsibilities.	100%	NR	NR
Section III: Judicial Temperament			
Understanding and compassion.	96%	90%	NR
Dignified.	96%	95%	NR
Courteous.	96%	95%	NR
Conduct that promotes public confidence in the court and commissioner's ability.	97%	94%	NR
Patient.	96%	100%	NR
Section IV: Administrative Performance			
Punctual in conducting proceedings.	93%	100%	NR
Maintained proper control in courtroom.	96%	100%	NR
Was prepared for the proceedings.	96%	100%	NR

Results of 1 surveys received from Attorneys

Attorney Survey Questions	Department Score	Attorney Responses
Section I: Legal Ability		
Legal reasoning ability.	82%	NR
Knowledge of substantive law.	79%	NR
Knowledge of rules of evidence.	85%	NR
Knowledge of rules of procedure.	77%	NR
Section II: Integrity		
Basic fairness and impartiality.	79%	NR
Equal treatment regardless of race.	89%	NR
Equal treatment regardless of gender.	93%	NA
Equal treatment regardless of religion.	95%	NR
Equal treatment regardless of national origin.	91%	NR
Equal treatment regardless of disability.	86%	NR
Equal treatment regardless of age.	96%	NA
Equal treatment regardless of sexual orientation.	90%	NR
Equal treatment regardless of economic status.	89%	NR
Section III: Communication Skills		
Clear and logical oral communications and directions.	85%	100%
Clear and logical written decisions.	88%	NA
Gave all parties an adequate opportunity to be heard.	85%	NR
Section IV: Judicial Temperament		
Understanding and compassion.	82%	NR
Dignified.	88%	100%
Courteous.	82%	100%
Conduct that promotes public confidence in the court and commissioner's ability.	76%	100%
Patient.	85%	100%
Section V: Administrative Performance		
Punctual in conducting proceedings.	91%	100%
Maintained proper control of courtroom.	91%	100%
Prompt in making rulings and rendering decisions.	97%	100%
Was prepared for the proceedings.	88%	100%
Efficient management of calendar.	81%	100%
Section VI: Settlement Activities		
Appropriately conducted or promoted settlement.	79%	NR

Results of 5 surveys received from Staff

Staff Survey Questions	Department Score	Staff Responses
Section II: Integrity		
Basic fairness and impartiality.	99%	100%
Equal treatment regardless of race.	97%	100%
Equal treatment regardless of gender.	99%	100%
Equal treatment regardless of religion.	100%	100%
Equal treatment regardless of national origin.	98%	100%
Equal treatment regardless of disability.	98%	100%
Equal treatment regardless of age.	100%	100%
Equal treatment regardless of sexual orientation.	98%	100%
Equal treatment regardless of economic status.	99%	100%
Section III: Communication Skills		
Clear and logical communications.	93%	75%
Section IV: Judicial Temperament		
Understanding and compassion.	94%	75%
Dignified.	97%	100%
Courteous.	96%	100%
Conduct that promotes public confidence in the court and commissioner's ability.	96%	100%
Patient.	93%	80%
Section V: Administrative Performance		
Punctual in conducting proceedings.	96%	75%
Maintained proper control of courtroom.	98%	100%
Was prepared for the proceedings.	99%	100%
Respectful treatment of staff.	97%	100%
Cooperation with peers.	95%	75%
Efficient management of calendar.	94%	75%