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| <p><b>Commissioner: Veronica BRAME</b><br/> <b>Current Assignment: Juvenile</b></p> |
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Results of more than 10 surveys received from Litigants, Witnesses and Jurors\*

| <u>Litigant Survey Questions</u>  | <u>Litigants/<br/>Witnesses/ Juror<br/>Responses</u> |
|---|--|
| <b>Section I: Legal Ability</b>   |  |
| <i>Basic fairness and impartiality.</i>   | <b>91%</b>   |
| <i>Equal treatment regardless of race.</i>  | <b>95%</b>   |
| <i>Equal treatment regardless of gender.</i>  | <b>100%</b>  |
| <i>Equal treatment regardless of religion.</i>  | <b>100%</b>  |
| <i>Equal treatment regardless of national origin.</i>                                   | <b>100%</b>  |
| <i>Equal treatment regardless of disability.</i>  | <b>94%</b>   |
| <i>Equal treatment regardless of age.</i>   | <b>95%</b>   |
| <i>Equal treatment regardless of sexual orientation.</i>                                | <b>100%</b>  |
| <i>Equal treatment regardless of economic status.</i>                                   | <b>100%</b>  |
| <b>Section II: Communication Skills</b>   |  |
| <i>Explained proceedings.</i>   | <b>95%</b>   |
| <i>Explained reasons for delays.</i>  | <b>94%</b>   |
| <i>If a juror, clearly explained juror's responsibilities.</i>                          | <b>100%</b>  |
| <b>Section III: Judicial Temperament</b>  |  |
| <i>Understanding and compassion.</i>  | <b>88%</b>   |
| <i>Dignified.</i>   | <b>100%</b>  |
| <i>Courteous.</i>   | <b>92%</b>   |
| <i>Conduct that promotes public confidence in the court and commissioner's ability.</i> | <b>96%</b>   |
| <i>Patient.</i>   | <b>92%</b>   |
| <b>Section IV: Administrative Performance</b>   |  |
| <i>Punctual in conducting proceedings.</i>  | <b>100%</b>  |
| <i>Maintained proper control in courtroom.</i>  | <b>100%</b>  |
| <i>Was prepared for the proceedings.</i>  | <b>100%</b>  |

\*No juror surveys were returned during this administration of the Commissioner Judicial Performance Review.

\*The JPR survey was administered from March 2 through March 20, 2020 and again from August 31 through October 30, 2020.

Results of more than 10 surveys received from Attorneys

| <u>Attorney Survey Questions</u>  | <u>Attorney Responses</u> |
|---|---------------------------|
| <b>Section I: Legal Ability</b>   |                           |
| <i>Legal reasoning ability.</i>   | <b>83%</b>                |
| <i>Knowledge of substantive law.</i>  | <b>77%</b>                |
| <i>Knowledge of rules of evidence.</i>  | <b>78%</b>                |
| <i>Knowledge of rules of procedure.</i>   | <b>82%</b>                |
| <b>Section II: Integrity</b>  |                           |
| <i>Basic fairness and impartiality.</i>   | <b>85%</b>                |
| <i>Equal treatment regardless of race.</i>  | <b>100%</b>               |
| <i>Equal treatment regardless of gender.</i>  | <b>100%</b>               |
| <i>Equal treatment regardless of religion.</i>  | <b>100%</b>               |
| <i>Equal treatment regardless of national origin.</i>                                   | <b>90%</b>                |
| <i>Equal treatment regardless of disability.</i>  | <b>100%</b>               |
| <i>Equal treatment regardless of age.</i>   | <b>100%</b>               |
| <i>Equal treatment regardless of sexual orientation.</i>                                | <b>100%</b>               |
| <i>Equal treatment regardless of economic status.</i>                                   | <b>89%</b>                |
| <b>Section III: Communication Skills</b>  |                           |
| <i>Clear and logical oral communication and directions.</i>                             | <b>77%</b>                |
| <i>Clear and logical written decisions.</i>   | <b>78%</b>                |
| <i>Gave all parties an adequate opportunity to be heard.</i>                            | <b>73%</b>                |
| <b>Section IV: Judicial Temperament</b>   |                           |
| <i>Understanding and compassion.</i>  | <b>77%</b>                |
| <i>Dignified.</i>   | <b>85%</b>                |
| <i>Courteous.</i>   | <b>85%</b>                |
| <i>Conduct that promotes public confidence in the court and commissioner's ability.</i> | <b>85%</b>                |
| <i>Patient.</i>   | <b>77%</b>                |
| <b>Section V: Administrative Performance</b>  |                           |
| <i>Punctual in conducting proceedings.</i>  | <b>100%</b>               |
| <i>Maintained proper control in courtroom.</i>  | <b>100%</b>               |
| <i>Prompt in making rulings and rendering decisions.</i>                                | <b>100%</b>               |
| <i>Was prepared for the proceedings.</i>  | <b>92%</b>                |
| <i>Efficient management of the calendar.</i>  | <b>85%</b>                |
| <b>Section VI: Settlement Activities</b>  |                           |
| <i>Appropriately conducted or promoted settlement.</i>                                  | <b>100%</b>               |

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## Results of 10 or fewer surveys received from Staff

| <u>Staff Survey Questions</u>   | <u>Staff Responses</u> |
|---|------------------------|
| <b>Section II: Integrity</b>  |                        |
| <i>Basic fairness and impartiality.</i>   | <b>100%</b>            |
| <i>Equal treatment regardless of race.</i>  | <b>100%</b>            |
| <i>Equal treatment regardless of gender.</i>  | <b>100%</b>            |
| <i>Equal treatment regardless of religion.</i>  | <b>100%</b>            |
| <i>Equal treatment regardless of national origin.</i>                                   | <b>100%</b>            |
| <i>Equal treatment regardless of disability.</i>  | <b>100%</b>            |
| <i>Equal treatment regardless of age.</i>   | <b>100%</b>            |
| <i>Equal treatment regardless of sexual orientation.</i>                                | <b>100%</b>            |
| <i>Equal treatment regardless of economic status.</i>                                   | <b>100%</b>            |
| <b>Section III: Communication Skills</b>  |                        |
| <i>Clear and logical oral communication and directions.</i>                             | <b>100%</b>            |
| <b>Section IV: Judicial Temperament</b>   |                        |
| <i>Understanding and compassion.</i>  | <b>100%</b>            |
| <i>Dignified.</i>   | <b>100%</b>            |
| <i>Courteous.</i>   | <b>100%</b>            |
| <i>Conduct that promotes public confidence in the court and commissioner's ability.</i> | <b>100%</b>            |
| <i>Patient.</i>   | <b>100%</b>            |
| <b>Section V: Administrative Performance</b>  |                        |
| <i>Punctual in conducting proceedings.</i>  | <b>100%</b>            |
| <i>Maintained proper control in courtroom.</i>  | <b>100%</b>            |
| <i>Was prepared for the proceedings.</i>  | <b>100%</b>            |
| <i>Respectful treatment of staff.</i>   | <b>100%</b>            |
| <i>Cooperation with peers</i>   | <b>100%</b>            |
| <i>Efficient management of calendar</i>   | <b>100%</b>            |

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