

JUDICIAL PERFORMANCE REVIEW - LITIGANTS

SURVEYS DISTRIBUTED: 363

SURVEYS RECEIVED: 47

RETURN RATE: 12.94%

	Superior		Very Good		Satisfactory		Poor		Unacceptable		Can't Rate	Mean	Total Answered
	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent			
1. Integrity													
1. Basic fairness and impartiality	21	45.65%	15	32.61%	7	15.22%		0.00%	3	6.52%		4.11	46
2. Equal treatment regardless of race	24	52.17%	12	26.09%	7	15.22%	1	2.17%	2	4.35%		4.20	46
3. Equal treatment regardless of gender	24	53.33%	13	28.89%	5	11.11%	1	2.22%	2	4.44%	1	4.24	45
4. Equal treatment regardless of religion	24	55.81%	13	30.23%	5	11.63%		0.00%	1	2.33%	3	4.37	43
5. Equal treatment regardless of national origin	24	54.55%	12	27.27%	6	13.64%	1	2.27%	1	2.27%	1	4.30	44
6. Equal treatment regardless of disability	24	54.55%	12	27.27%	6	13.64%	1	2.27%	1	2.27%	2	4.30	44
7. Equal treatment regardless of age	23	51.11%	13	28.89%	5	11.11%	2	4.44%	2	4.44%	1	4.18	45
8. Equal treatment regardless of sexual orientation	23	54.76%	14	33.33%	4	9.52%		0.00%	1	2.38%	3	4.38	42
9. Equal treatment regardless of economic status	21	47.73%	14	31.82%	6	13.64%		0.00%	3	6.82%	1	4.14	44
Category Total	208	52.13%	118	29.57%	51	12.78%	6	1.50%	16	4.01%	12	4.24	399
2. Communication Skills													
10. Explained proceeding	24	53.33%	13	28.89%	6	13.33%	1	2.22%	1	2.22%	2	4.29	45
11. Explained reasons for delay	22	47.83%	10	21.74%	9	19.57%	2	4.35%	3	6.52%	2	4.00	46
Category Total	46	50.55%	23	25.27%	15	16.48%	3	3.30%	4	4.40%	4	4.14	91
3. Judicial Temperament													
13. Understanding and Compassion	24	52.17%	10	21.74%	9	19.57%		0.00%	3	6.52%		4.13	46
14. Dignified	25	54.35%	10	21.74%	7	15.22%	2	4.35%	2	4.35%		4.17	46
15. Courteous	25	55.56%	10	22.22%	8	17.78%		0.00%	2	4.44%		4.24	45
16. Conduct that promote public confidence in the court and the Commissioner's ability	26	56.52%	9	19.57%	7	15.22%	2	4.35%	2	4.35%		4.20	46
17. Patient	23	50.00%	13	28.26%	7	15.22%	2	4.35%	1	2.17%		4.20	46
Category Total	123	53.71%	52	22.71%	38	16.59%	6	2.62%	10	4.37%	0	4.19	229
4. Administrative Performance													
18. Punctual in conducting proceedings	18	37.50%	14	29.17%	12	25.00%	2	4.17%	2	4.17%		3.92	48
19. Maintained proper control of the courtroom	26	56.52%	11	23.91%	8	17.39%		0.00%	1	2.17%	1	4.33	46
20. Was prepared for the proceedings	21	46.67%	12	26.67%	10	22.22%	1	2.22%	1	2.22%	1	4.13	45
Category Total	65	46.76%	37	26.62%	30	21.58%	3	2.16%	4	2.88%	2	4.12	139

JUDICIAL PERFORMANCE REVIEW - ATTORNEYS

SURVEYS DISTRIBUTED:41

SURVEYS RECEIVED:12

RETURN RATE: 29.26%

	Superior		Very Good		Satisfactory		Poor		Unacceptable		Can't Rate	Mean	Total Answered
	Count	Percent	Count	Percent	Count	Percent	County	Percent	Count	Percent			
1. Legal Ability													
1. Legal Reasoning	7	63.64%	3	27.27%	1	9.09%	0	0.00%	0	0.00%	1	4.55	11
2. Knowledge of substantive law	6	54.55%	4	36.36%	1	9.09%	0	0.00%	0	0.00%	1	4.45	11
3. Knowledge of rule of evidence	5	50.00%	4	40.00%	1	10.00%	0	0.00%	0	0.00%	2	4.40	10
4. Knowledge of rules of procedure	7	63.64%	3	27.27%	1	9.09%	0	0.00%	0	0.00%	1	4.55	11
Category Total	25	58.14%	14	32.56%	4	9.30%	0	0.00%	0	0.00%	5	4.49	43
2. Integrity													
6. Basic fairness and impartiality	9	75.00%	2	16.67%		0.00%	0	0.00%	1	8.33%		4.50	12
7. Equal treatment regardless of race	10	83.33%	2	16.67%		0.00%	0	0.00%	0	0.00%		4.83	12
8. Equal treatment regardless of gender	10	83.33%	2	16.67%		0.00%	0	0.00%	0	0.00%		4.83	12
9. Equal treatment regardless of religion	9	90.00%	1	10.00%		0.00%	0	0.00%	0	0.00%	1	4.90	10
10. Equal treatment regardless of national origin	10	90.91%	1	9.09%		0.00%	0	0.00%	0	0.00%	1	4.91	11
11. Equal treatment regardless of disability	9	81.82%	2	18.18%		0.00%	0	0.00%	0	0.00%	1	4.82	11
12. Equal treatment regardless of age	10	83.33%	1	8.33%		0.00%	1	8.33%	0	0.00%		4.67	12
13. Equal treatment regardless of sexual orientation	9	90.00%	1	10.00%		0.00%	0	0.00%	0	0.00%	2	4.90	10
14. Equal treatment regardless of economic status	10	83.33%	2	16.67%		0.00%	0	0.00%	0	0.00%		4.83	12
Category Total	86	84.31%	14	13.73%	0	0.00%	1	0.98%	1	0.98%	5	4.79	102
3. Communication Skills													
16. Clear and logical oral communications and directions	7	58.33%	5	41.67%		0.00%		0.00%	0	0.00%	0	4.58	12
17. Clear and logical written decisions	6	75.00%	1	12.50%	1	12.50%		0.00%	0	0.00%	4	4.63	8
18. Gave all parties an adequate opportunity to be heard	8	66.67%	4	33.33%		0.00%		0.00%	0	0.00%	0	4.67	12
Category Total	21	65.63%	10	31.25%	1	3.13%	0	0.00%	0	0.00%	0	4.63	32
4. Judicial Temperament													
20. Understanding and Compassion	7	58.33%	4	33.33%	1	8.33%	0	0.00%	0	0.00%	0	4.50	12
21. Dignified	8	66.67%	3	25.00%	1	8.33%	0	0.00%	0	0.00%	0	4.58	12
22. Courteous	8	66.67%	3	25.00%		0.00%	1	8.33%	0	0.00%	0	4.50	12
23. Conduct that promote public confidence in the court and the Commissioner's ability	8	66.67%	3	25.00%	1	8.33%	0	0.00%	0	0.00%	0	4.58	12
24. Patient	9	75.00%	3	25.00%		0.00%	0	0.00%	0	0.00%	0	4.75	12
Category Total	40	66.67%	16	26.67%	3	5.00%	1	1.67%	0	0.00%	0	4.58	60
5. Administrative Performance													
26. Punctual in conducting proceedings	9	75.00%	2	16.67%	1	8.33%		0.00%		0.00%		4.67	12
27. Maintained proper control of the courtroom	11	91.67%	1	8.33%		0.00%		0.00%		0.00%		4.92	12
28. Prompt in making rulings and rendering decisions	9	75.00%	3	25.00%		0.00%		0.00%		0.00%		4.75	12
29. Was prepared for the proceedings	8	66.67%	4	33.33%		0.00%		0.00%		0.00%		4.67	12
30. Efficient management of calendars	8	66.67%	3	25.00%	1	8.33%		0.00%		0.00%		4.58	12
Category Total	45	75.00%	13	21.67%	2	3.33%	0	0.00%	0	0.00%	0	4.72	60
6. Settlement Activities													
32. Appropriately conducted or promoted settlement	3	100.00%		0.00%		0.00%		0.00%		0.00%	9	5.00	3

JUDICIAL PERFORMANCE REVIEW - STAFF

SURVEYS DISTRIBUTED: 34

SURVEYS RETURNED: 15

RETURN RATE: 44.11%

	Superior		Very Good		Satisfactory		Poor		Unacceptable		Can't Rate	Mean	Total Answered
	Count	Percent	Count	Percent	Count	Percent	County	Percent	Count	Percent			
1. Integrity													
1. Basic fairness and impartiality	10	66.67%	5	33.33%		0.00%	0	0.00%	0	0.00%		4.67	15
2. Equal treatment regardless of race	11	73.33%	4	26.67%		0.00%	0	0.00%	0	0.00%		4.73	15
3. Equal treatment regardless of gender	11	73.33%	4	26.67%		0.00%	0	0.00%	0	0.00%		4.73	15
4. Equal treatment regardless of religion	10	66.67%	5	33.33%		0.00%	0	0.00%	0	0.00%		4.67	15
5. Equal treatment regardless of national origin	11	73.33%	4	26.67%		0.00%	0	0.00%	0	0.00%		4.73	15
6. Equal treatment regardless of disability	10	71.43%	4	28.57%		0.00%	0	0.00%	0	0.00%	1	4.71	14
7. Equal treatment regardless of age	11	73.33%	4	26.67%		0.00%	0	0.00%	0	0.00%		4.73	15
8. Equal treatment regardless of sexual orientation	11	73.33%	4	26.67%		0.00%	0	0.00%	0	0.00%		4.73	15
9. Equal treatment regardless of economic status	11	73.33%	4	26.67%		0.00%	0	0.00%	0	0.00%		4.73	15
Category Total	96	71.64%	38	28.36%	0	0.00%	0	0.00%	0	0.00%	1	4.72	134
2. Communication Skills													
11. Clear and logical oral communication and directions	9	60.00%	5	33.33%	1	6.67%	0	0.00%	0	0.00%	0	4.53	15
3. Judicial Temperament													
13. Understanding and Compassion	10	66.67%	5	33.33%		0.00%	0	0.00%	0	0.00%	0	4.67	15
14. Dignified	9	60.00%	6	40.00%		0.00%	0	0.00%	0	0.00%	0	4.60	15
15. Courteous	10	66.67%	4	26.67%	1	6.67%	0	0.00%	0	0.00%	0	4.60	15
16. Conduct that promote public confidence in the court and the Commissioner's ability	10	66.67%	5	33.33%		0.00%	0	0.00%	0	0.00%	0	4.67	15
17. Patient	9	60.00%	5	33.33%	1	6.67%	0	0.00%	0	0.00%	0	4.53	15
Category Total	48	64.00%	25	33.33%	2	2.67%	0	0.00%	0	0.00%	0	4.61	75
4. Administrative Performance													
19. Punctual in conducting proceedings	10	66.67%	4	26.67%	1	6.67%	0	0.00%	0	0.00%		4.60	15
20. Maintained proper control of the courtroom	9	60.00%	6	40.00%		0.00%	0	0.00%	0	0.00%		4.60	15
21. Was prepared for the proceedings	10	66.67%	5	33.33%		0.00%	0	0.00%	0	0.00%		4.67	15
22. Respectful treatment of staff	11	73.33%	4	26.67%		0.00%	0	0.00%	0	0.00%		4.73	15
23. Cooperation with peers	9	69.23%	4	30.77%		0.00%	0	0.00%	0	0.00%	2	4.69	13
24. Efficient management of calendars	11	73.33%	4	26.67%		0.00%	0	0.00%	0	0.00%		4.73	15
Category Total	60	68.18%	27	30.68%	1	1.14%	0	0.00%	0	0.00%	0	4.67	88