

JUDICIAL PERFORMANCE REVIEW - LITIGANTS

SURVEYS DISTRIBUTED: 312

SURVEYS RECEIVED: 55

RETURN RATE: 17.62%

	Superior		Very Good		Satisfactory		Poor		Unacceptable		Can't Rate	Mean	Total Answered
	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent			
1. Integrity													
1. Basic fairness and impartiality	41	75.93%	8	14.81%	1	1.85%	1	1.85%	3	5.56%		4.54	54
2. Equal treatment regardless of race	41	78.85%	6	11.54%	3	5.77%		0.00%	2	3.85%	2	4.62	52
3. Equal treatment regardless of gender	43	79.63%	6	11.11%	4	7.41%		0.00%	1	1.85%		4.67	54
4. Equal treatment regardless of religion	41	78.85%	6	11.54%	3	5.77%	1	1.92%	1	1.92%	2	4.63	52
5. Equal treatment regardless of national origin	41	77.36%	7	13.21%	2	3.77%	1	1.89%	2	3.77%	1	4.58	53
6. Equal treatment regardless of disability	42	80.77%	7	13.46%	2	3.85%		0.00%	1	1.92%	2	4.71	52
7. Equal treatment regardless of age	42	77.78%	7	12.96%	4	7.41%		0.00%	1	1.85%		4.65	54
8. Equal treatment regardless of sexual orientation	41	80.39%	7	13.73%	2	3.92%		0.00%	1	1.96%	3	4.71	51
9. Equal treatment regardless of economic status	43	79.63%	6	11.11%	4	7.41%		0.00%	1	1.85%	1	4.67	54
Category Total	375	78.78%	60	12.61%	25	5.25%	3	0.63%	13	2.73%	11	4.64	476
2. Communication Skills													
10. Explained proceeding	40	76.92%	7	13.46%	3	5.77%		0.00%	2	3.85%	1	4.60	52
11. Explained reasons for delay	36	70.59%	6	11.76%	6	11.76%		0.00%	3	5.88%	3	4.41	51
Category Total	76	73.79%	13	12.62%	9	8.74%	0	0.00%	5	4.85%	0	4.50	103
3. Judicial Temperament													
13. Understanding and Compassion	40	75.47%	7	13.21%	2	3.77%	1	1.89%	3	5.66%		4.51	53
14. Dignified	42	79.25%	5	9.43%	4	7.55%	1	1.89%	1	1.89%		4.62	53
15. Courteous	42	79.25%	5	9.43%	2	3.77%		0.00%	4	7.55%		4.53	53
16. Conduct that promote public confidence in the court and the Commissioner's ability	43	81.13%	5	9.43%	1	1.89%	1	1.89%	3	5.66%		4.58	53
17. Patient	40	75.47%	6	11.32%	3	5.66%	2	3.77%	2	3.77%	1	4.51	53
Category Total	207	78.11%	28	10.57%	12	4.53%	5	1.89%	13	4.91%	1	4.55	265
4. Administrative Performance													
18. Punctual in conducting proceedings	41	77.36%	6	11.32%	2	3.77%	2	3.77%	2	3.77%		4.55	53
19. Maintained proper control of the courtroom	42	79.25%	6	11.32%	3	5.66%	1	1.89%	1	1.89%		4.64	53
20. Was prepared for the proceedings	42	77.78%	6	11.11%	4	7.41%	1	1.85%	1	1.85%		4.61	54
Category Total	125	78.13%	18	11.25%	9	5.63%	4	2.50%	4	2.50%	0	4.60	160

JUDICIAL PERFORMANCE REVIEW - ATTORNEYS

SURVEYS DISTRIBUTED: 38

SURVEYS RECEIVED: 22

RETURN RATE: 57.89%

	Superior		Very Good		Satisfactory		Poor		Unacceptable		Can't Rate	Mean	Total Answered
	Count	Percent	Count	Percent	Count	Percent	County	Percent	Count	Percent			
1. Legal Ability													
1. Legal Reasoning	14	63.64%	6	27.27%	2	9.09%	0	0.00%	0	0.00%	0	4.55	22
2. Knowledge of substantive law	15	68.18%	6	27.27%	1	4.55%	0	0.00%	0	0.00%	0	4.64	22
3. Knowledge of rule of evidence	13	65.00%	6	30.00%	1	5.00%	0	0.00%	0	0.00%	2	4.60	20
4. Knowledge of rules of procedure	13	61.90%	6	28.57%	2	9.52%	0	0.00%	0	0.00%	1	4.52	21
Category Total	55	64.71%	24	28.24%	6	7.06%	0	0.00%	0	0.00%	3	4.58	85
2. Integrity													
6. Basic fairness and impartiality	15	68.18%	3	13.64%	4	18.18%	0	0.00%	0	0.00%		4.50	22
7. Equal treatment regardless of race	17	77.27%	3	13.64%	2	9.09%	0	0.00%	0	0.00%		4.68	22
8. Equal treatment regardless of gender	17	77.27%	3	13.64%	2	9.09%	0	0.00%	0	0.00%		4.68	22
9. Equal treatment regardless of religion	16	80.00%	2	10.00%	2	10.00%	0	0.00%	0	0.00%	2	4.70	20
10. Equal treatment regardless of national origin	15	78.95%	2	10.53%	2	10.53%	0	0.00%	0	0.00%	3	4.68	19
11. Equal treatment regardless of disability	15	88.24%	1	5.88%	1	5.88%	0	0.00%	0	0.00%	5	4.82	17
12. Equal treatment regardless of age	16	76.19%	3	14.29%	2	9.52%	0	0.00%	0	0.00%	1	4.67	21
13. Equal treatment regardless of sexual orientation	15	78.95%	2	10.53%	2	10.53%	0	0.00%	0	0.00%	3	4.68	19
14. Equal treatment regardless of economic status	16	80.00%	2	10.00%	2	10.00%	0	0.00%	0	0.00%	2	4.70	20
Category Total	142	78.02%	21	11.54%	19	10.44%	0	0.00%	0	0.00%	16	4.68	182
3. Communication Skills													
16. Clear and logical oral communications and directions	14	63.64%	6	27.27%	2	9.09%		0.00%	0	0.00%	0	4.55	22
17. Clear and logical written decisions	13	68.42%	3	15.79%	3	15.79%		0.00%	0	0.00%	3	4.53	19
18. Gave all parties an adequate opportunity to be heard	15	68.18%	6	27.27%	1	4.55%		0.00%	0	0.00%	0	4.64	22
Category Total	42	66.67%	15	23.81%	6	9.52%	0	0.00%	0	0.00%	0	4.57	63
4. Judicial Temperament													
20. Understanding and Compassion	14	63.64%	3	13.64%	5	22.73%	0	0.00%	0	0.00%	0	4.41	22
21. Dignified	15	68.18%	5	22.73%	2	9.09%	0	0.00%	0	0.00%	0	4.59	22
22. Courteous	13	59.09%	5	22.73%	3	13.64%	1	4.55%	0	0.00%	0	4.36	22
23. Conduct that promote public confidence in the court and the Commissioner's ability	14	63.64%	3	13.64%	5	22.73%	0	0.00%	0	0.00%	0	4.41	22
24. Patient	13	59.09%	4	18.18%	4	18.18%	1	4.55%	0	0.00%	0	4.32	22
Category Total	69	62.73%	20	18.18%	19	17.27%	2	1.82%	0	0.00%	0	4.42	110
5. Administrative Performance													
26. Punctual in conducting proceedings	15	68.18%	3	13.64%	4	18.18%		0.00%		0.00%		4.50	22
27. Maintained proper control of the courtroom	15	68.18%	6	27.27%	1	4.55%		0.00%		0.00%		4.64	22
28. Prompt in making rulings and rendering decisions	14	70.00%	5	25.00%	1	5.00%		0.00%		0.00%	2	4.65	20
29. Was prepared for the proceedings	14	66.67%	6	28.57%	1	4.76%		0.00%		0.00%	1	4.62	21
30. Efficient management of calendars	15	68.18%	4	18.18%	3	13.64%		0.00%		0.00%		4.55	22
Category Total	73	68.22%	24	22.43%	10	9.35%	0	0.00%	0	0.00%	3	4.59	107
6. Settlement Activities													
32. Appropriately conducted or promoted settlement	10	71.43%	3	21.43%	1	7.14%		0.00%		0.00%	8	4.64	14

JUDICIAL PERFORMANCE REVIEW - STAFF

SURVEYS DISTRIBUTED: 33

SURVEYS RETURNED: 17

RETURN RATE: 51.51%

	Superior		Very Good		Satisfactory		Poor		Unacceptable		Can't Rate	Mean	Total Answered
	Count	Percent	Count	Percent	Count	Percent	County	Percent	Count	Percent			
1. Integrity													
1. Basic fairness and impartiality	15	88.24%	2	11.76%		0.00%	0	0.00%	0	0.00%		4.88	17
2. Equal treatment regardless of race	16	94.12%	1	5.88%		0.00%	0	0.00%	0	0.00%		4.94	17
3. Equal treatment regardless of gender	16	94.12%	1	5.88%		0.00%	0	0.00%	0	0.00%		4.94	17
4. Equal treatment regardless of religion	16	100.00%		0.00%		0.00%	0	0.00%	0	0.00%	1	5.00	16
5. Equal treatment regardless of national origin	16	100.00%		0.00%		0.00%	0	0.00%	0	0.00%	1	5.00	16
6. Equal treatment regardless of disability	16	94.12%	1	5.88%		0.00%	0	0.00%	0	0.00%		4.94	17
7. Equal treatment regardless of age	16	94.12%	1	5.88%		0.00%	0	0.00%	0	0.00%		4.94	17
8. Equal treatment regardless of sexual orientation	16	94.12%	1	5.88%		0.00%	0	0.00%	0	0.00%		4.94	17
9. Equal treatment regardless of economic status	16	100.00%		0.00%		0.00%	0	0.00%	0	0.00%	1	5.00	16
Category Total	143	95.33%	7	4.67%	0	0.00%	0	0.00%	0	0.00%	3	4.95	150
2. Communication Skills													
11. Clear and logical oral communication and directions	16	94.12%	1	5.88%	0	0.00%	0	0.00%	0	0.00%	0	4.94	17
3. Judicial Temperament													
13. Understanding and Compassion	13	76.47%	4	23.53%		0.00%	0	0.00%	0	0.00%	0	4.76	17
14. Dignified	15	88.24%	2	11.76%		0.00%	0	0.00%	0	0.00%	0	4.88	17
15. Courteous	13	76.47%	4	23.53%		0.00%	0	0.00%	0	0.00%	0	4.76	17
16. Conduct that promote public confidence in the court and the Commissioner's ability	15	88.24%	2	11.76%		0.00%	0	0.00%	0	0.00%	0	4.88	17
17. Patient	12	70.59%	5	29.41%		0.00%	0	0.00%	0	0.00%	0	4.71	17
Category Total	68	80.00%	17	20.00%	0	0.00%	0	0.00%	0	0.00%	0	4.80	85
4. Administrative Performance													
19. Punctual in conducting proceedings	16	94.12%	1	5.88%		0.00%	0	0.00%	0	0.00%		4.94	17
20. Maintained proper control of the courtroom	17	100.00%		0.00%		0.00%	0	0.00%	0	0.00%		5.00	17
21. Was prepared for the proceedings	17	100.00%		0.00%		0.00%	0	0.00%	0	0.00%		5.00	17
22. Respectful treatment of staff	17	100.00%		0.00%		0.00%	0	0.00%	0	0.00%		5.00	17
23. Cooperation with peers	14	93.33%	1	6.67%		0.00%	0	0.00%	0	0.00%	2	4.93	15
24. Efficient management of calendars	14	100.00%		0.00%		0.00%	0	0.00%	0	0.00%	3	5.00	14
Category Total	95	97.94%	2	2.06%	0	0.00%	0	0.00%	0	0.00%	0	4.98	97