

## JUDICIAL PERFORMANCE REVIEW - LITIGANTS

SURVEYS DISTRIBUTED: 131

SURVEYS RECEIVED: 41

RETURN RATE: 31.29%

	Superior		Very Good		Satisfactory		Poor		Unacceptable		Can't Rate	Mean	Total Answered
	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent			
<b>1. Integrity</b>													
1. Basic fairness and impartiality	32	78.05%	6	14.63%	3	7.32%		0.00%		0.00%		4.71	41
2. Equal treatment regardless of race	30	78.95%	7	18.42%	1	2.63%		0.00%		0.00%	3	4.76	38
3. Equal treatment regardless of gender	32	78.05%	8	19.51%	1	2.44%		0.00%		0.00%		4.76	41
4. Equal treatment regardless of religion	29	76.32%	8	21.05%	1	2.63%		0.00%		0.00%	4	4.74	38
5. Equal treatment regardless of national origin	29	76.32%	7	18.42%	1	2.63%		0.00%	1	2.63%	3	4.66	38
6. Equal treatment regardless of disability	30	76.92%	8	20.51%	1	2.56%		0.00%		0.00%	2	4.74	39
7. Equal treatment regardless of age	31	77.50%	8	20.00%	1	2.50%		0.00%		0.00%	1	4.75	40
8. Equal treatment regardless of sexual orientation	28	77.78%	7	19.44%	1	2.78%		0.00%		0.00%	5	4.75	36
9. Equal treatment regardless of economic status	30	76.92%	8	20.51%	1	2.56%		0.00%		0.00%	2	4.74	39
<b>Category Total</b>	<b>271</b>	<b>77.43%</b>	<b>67</b>	<b>19.14%</b>	<b>11</b>	<b>3.14%</b>	<b>0</b>	<b>0.00%</b>	<b>1</b>	<b>0.29%</b>	<b>20</b>	<b>4.73</b>	<b>350</b>
<b>2. Communication Skills</b>													
10. Explained proceeding	30	73.17%	9	21.95%	2	4.88%		0.00%		0.00%		4.68	41
11. Explained reasons for delay	27	77.14%	6	17.14%	2	5.71%		0.00%		0.00%	6	4.71	35
<b>Category Total</b>	<b>57</b>	<b>75.00%</b>	<b>15</b>	<b>19.74%</b>	<b>4</b>	<b>5.26%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>6</b>	<b>4.70</b>	<b>76</b>
<b>3. Judicial Temperament</b>													
13. Understanding and Compassion	31	75.61%	7	17.07%	3	7.32%		0.00%		0.00%		4.68	41
14. Dignified	31	75.61%	9	21.95%	1	2.44%		0.00%		0.00%		4.73	41
15. Courteous	32	78.05%	7	17.07%	2	4.88%		0.00%		0.00%		4.73	41
16. Conduct that promote public confidence in the court and the Commissioner's ability	31	75.61%	7	17.07%	3	7.32%		0.00%		0.00%		4.68	41
17. Patient	32	78.05%	7	17.07%	2	4.88%		0.00%		0.00%		4.73	41
<b>Category Total</b>	<b>157</b>	<b>76.59%</b>	<b>37</b>	<b>18.05%</b>	<b>11</b>	<b>5.37%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>4.71</b>	<b>205</b>
<b>4. Administrative Performance</b>													
18. Punctual in conducting proceedings	31	75.61%	7	17.07%	3	7.32%		0.00%		0.00%		4.68	41
19. Maintained proper control of the courtroom	32	78.05%	8	19.51%	1	2.44%		0.00%		0.00%		4.76	41
20. Was prepared for the proceedings	32	78.05%	8	19.51%	1	2.44%		0.00%		0.00%		4.76	41
<b>Category Total</b>	<b>95</b>	<b>77.24%</b>	<b>23</b>	<b>18.70%</b>	<b>5</b>	<b>4.07%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>4.73</b>	<b>123</b>

## JUDICIAL PERFORMANCE REVIEW - ATTORNEYS

SURVEYS DISTRIBUTED: 35

SURVEYS RECEIVED: 12

RETURN RATE: 34.28%

	Superior		Very Good		Satisfactory		Poor		Unacceptable		Can't Rate	Mean	Total Answered
	Count	Percent	Count	Percent	Count	Percent	County	Percent	Count	Percent			
<b>1. Legal Ability</b>													
1. Legal Reasoning	6	50.00%	5	41.67%	1	8.33%	0	0.00%	0	0.00%	0	4.42	12
2. Knowledge of substantive law	7	58.33%	5	41.67%	0	0.00%	0	0.00%	0	0.00%	0	4.58	12
3. Knowledge of rule of evidence	7	63.64%	4	36.36%	0	0.00%	0	0.00%	0	0.00%	1	4.64	11
4. Knowledge of rules of procedure	9	75.00%	3	25.00%	0	0.00%	0	0.00%	0	0.00%	0	4.75	12
<b>Category Total</b>	<b>29</b>	<b>61.70%</b>	<b>17</b>	<b>36.17%</b>	<b>1</b>	<b>2.13%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>1</b>	<b>4.60</b>	<b>47</b>
<b>2. Integrity</b>													
6. Basic fairness and impartiality	8	66.67%	3	25.00%	1	8.33%	0	0.00%	0	0.00%		4.58	12
7. Equal treatment regardless of race	9	75.00%	3	25.00%		0.00%	0	0.00%	0	0.00%		4.75	12
8. Equal treatment regardless of gender	9	75.00%	3	25.00%		0.00%	0	0.00%	0	0.00%		4.75	12
9. Equal treatment regardless of religion	9	75.00%	3	25.00%		0.00%	0	0.00%	0	0.00%		4.75	12
10. Equal treatment regardless of national origin	9	75.00%	3	25.00%		0.00%	0	0.00%	0	0.00%		4.75	12
11. Equal treatment regardless of disability	9	75.00%	2	16.67%	1	8.33%	0	0.00%	0	0.00%		4.67	12
12. Equal treatment regardless of age	9	75.00%	2	16.67%	1	8.33%	0	0.00%	0	0.00%		4.67	12
13. Equal treatment regardless of sexual orientation	9	75.00%	3	25.00%		0.00%	0	0.00%	0	0.00%		4.75	12
14. Equal treatment regardless of economic status	9	75.00%	2	16.67%	1	8.33%	0	0.00%	0	0.00%		4.67	12
<b>Category Total</b>	<b>80</b>	<b>74.07%</b>	<b>24</b>	<b>22.22%</b>	<b>4</b>	<b>3.70%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>4.70</b>	<b>108</b>
<b>3. Communication Skills</b>													
16. Clear and logical oral communications and directions	10	83.33%	2	16.67%		0.00%		0.00%	0	0.00%	0	4.83	12
17. Clear and logical written decisions	9	90.00%	1	10.00%		0.00%		0.00%	0	0.00%	2	4.90	10
18. Gave all parties an adequate opportunity to be heard	9	75.00%	3	25.00%		0.00%		0.00%	0	0.00%	0	4.75	12
<b>Category Total</b>	<b>28</b>	<b>82.35%</b>	<b>6</b>	<b>17.65%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>4.82</b>	<b>34</b>
<b>4. Judicial Temperament</b>													
20. Understanding and Compassion	8	66.67%	3	25.00%	1	8.33%	0	0.00%	0	0.00%	0	4.58	12
21. Dignified	9	75.00%	3	25.00%		0.00%	0	0.00%	0	0.00%	0	4.75	12
22. Courteous	9	75.00%	2	16.67%	1	8.33%	0	0.00%	0	0.00%	0	4.67	12
23. Conduct that promote public confidence in the court and the Commissioner's ability	10	83.33%	1	8.33%	1	8.33%	0	0.00%	0	0.00%	0	4.75	12
24. Patient	9	75.00%	3	25.00%		0.00%	0	0.00%	0	0.00%	0	4.75	12
<b>Category Total</b>	<b>45</b>	<b>75.00%</b>	<b>12</b>	<b>20.00%</b>	<b>3</b>	<b>5.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>4.70</b>	<b>60</b>
<b>5. Administrative Performance</b>													
26. Punctual in conducting proceedings	10	83.33%	2	16.67%		0.00%		0.00%		0.00%		4.83	12
27. Maintained proper control of the courtroom	10	83.33%	2	16.67%		0.00%		0.00%		0.00%		4.83	12
28. Prompt in making rulings and rendering decisions	8	66.67%	4	33.33%		0.00%		0.00%		0.00%		4.67	12
29. Was prepared for the proceedings	11	91.67%	1	8.33%		0.00%		0.00%		0.00%		4.92	12
30. Efficient management of calendars	7	58.33%	5	41.67%		0.00%		0.00%		0.00%		4.58	12
<b>Category Total</b>	<b>46</b>	<b>76.67%</b>	<b>14</b>	<b>23.33%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>4.77</b>	<b>60</b>
<b>6. Settlement Activities</b>													
32. Appropriately conducted or promoted settlement	4	80.00%	1	20.00%		0.00%		0.00%		0.00%	7	4.80	5

**JUDICIAL PERFORMANCE REVIEW - STAFF**

**SURVEYS DISTRIBUTED: 35**

**SURVEYS RETURNED: 20**

**RETURN RATE: 57.14%**

	Superior		Very Good		Satisfactory		Poor		Unacceptable		Can't Rate	Mean	Total Answered
	Count	Percent	Count	Percent	Count	Percent	County	Percent	Count	Percent			
<b>1. Integrity</b>													
1. Basic fairness and impartiality	17	85.00%	1	5.00%	2	10.00%	0	0.00%	0	0.00%		4.75	20
2. Equal treatment regardless of race	17	85.00%	1	5.00%	2	10.00%	0	0.00%	0	0.00%		4.75	20
3. Equal treatment regardless of gender	17	89.47%	1	5.26%	1	5.26%	0	0.00%	0	0.00%	1	4.84	19
4. Equal treatment regardless of religion	15	88.24%	1	5.88%	1	5.88%	0	0.00%	0	0.00%	3	4.82	17
5. Equal treatment regardless of national origin	17	89.47%	1	5.26%	1	5.26%	0	0.00%	0	0.00%	1	4.84	19
6. Equal treatment regardless of disability	17	89.47%	1	5.26%	1	5.26%	0	0.00%	0	0.00%	1	4.84	19
7. Equal treatment regardless of age	17	85.00%	1	5.00%	2	10.00%	0	0.00%	0	0.00%		4.75	20
8. Equal treatment regardless of sexual orientation	15	88.24%	1	5.88%	1	5.88%	0	0.00%	0	0.00%	3	4.82	17
9. Equal treatment regardless of economic status	17	85.00%	1	5.00%	2	10.00%	0	0.00%	0	0.00%		4.75	20
<b>Category Total</b>	<b>149</b>	<b>87.13%</b>	<b>9</b>	<b>5.26%</b>	<b>13</b>	<b>7.60%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>9</b>	<b>4.80</b>	<b>171</b>
<b>2. Communication Skills</b>													
11. Clear and logical oral communication and directions	16	80.00%	2	10.00%	2	10.00%	0	0.00%	0	0.00%	0	4.70	20
<b>3. Judicial Temperament</b>													
13. Understanding and Compassion	15	75.00%	3	15.00%	2	10.00%	0	0.00%	0	0.00%	0	4.65	20
14. Dignified	17	85.00%	1	5.00%	2	10.00%	0	0.00%	0	0.00%	0	4.75	20
15. Courteous	16	80.00%	2	10.00%	2	10.00%	0	0.00%	0	0.00%	0	4.70	20
16. Conduct that promote public confidence in the court and the Commissioner's ability	17	89.47%	1	5.26%	1	5.26%	0	0.00%	0	0.00%	1	4.84	19
17. Patient	15	75.00%	3	15.00%	2	10.00%	0	0.00%	0	0.00%	0	4.65	20
<b>Category Total</b>	<b>80</b>	<b>80.81%</b>	<b>10</b>	<b>10.10%</b>	<b>9</b>	<b>9.09%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>1</b>	<b>4.72</b>	<b>99</b>
<b>4. Administrative Performance</b>													
19. Punctual in conducting proceedings	17	85.00%	1	5.00%	2	10.00%	0	0.00%	0	0.00%		4.75	20
20. Maintained proper control of the courtroom	17	85.00%	1	5.00%	1	5.00%	1	5.00%	0	0.00%		4.70	20
21. Was prepared for the proceedings	17	85.00%	1	5.00%	2	10.00%	0	0.00%	0	0.00%		4.75	20
22. Respectful treatment of staff	17	85.00%	1	5.00%	2	10.00%	0	0.00%	0	0.00%		4.75	20
23. Cooperation with peers	15	83.33%	1	5.56%	2	11.11%	0	0.00%	0	0.00%	2	4.72	18
24. Efficient management of calendars	15	78.95%	2	10.53%	1	5.26%	1	5.26%	0	0.00%	1	4.63	19
<b>Category Total</b>	<b>98</b>	<b>83.76%</b>	<b>7</b>	<b>5.98%</b>	<b>10</b>	<b>8.55%</b>	<b>2</b>	<b>1.71%</b>	<b>0</b>	<b>0.00%</b>	<b>3</b>	<b>4.72</b>	<b>117</b>