

JUDICIAL PERFORMANCE REVIEW - LITIGANTS

SURVEYS DISTRIBUTED: 199

SURVEYS RECEIVED: 32

RETURN RATE: 16.08%

	Superior		Very Good		Satisfactory		Poor		Unacceptable		Can't Rate	Mean	Total Answered
	Count	Percent	Count	Percent	Count	Percent	County	Percent	Count	Percent			
1. Integrity													
1. Basic fairness and impartiality	28	87.50%	2	6.25%		0.00%		0.00%	2	6.25%		4.69	32
2. Equal treatment regardless of race	28	90.32%	1	3.23%		0.00%	1	3.23%	1	3.23%	1	4.74	31
3. Equal treatment regardless of gender	29	90.63%	1	3.13%	1	3.13%	1	3.13%		0.00%		4.81	32
4. Equal treatment regardless of religion	27	90.00%	2	6.67%		0.00%		0.00%	1	3.33%	2	4.80	30
5. Equal treatment regardless of national origin	27	90.00%	2	6.67%		0.00%	1	3.33%		0.00%	2	4.83	30
6. Equal treatment regardless of disability	28	93.33%	1	3.33%	1	3.33%		0.00%		0.00%	2	4.90	30
7. Equal treatment regardless of age	28	93.33%	1	3.33%	1	3.33%		0.00%		0.00%	2	4.90	30
8. Equal treatment regardless of sexual orientation	26	92.86%	1	3.57%		0.00%		0.00%	1	3.57%	4	4.82	28
9. Equal treatment regardless of economic status	27	93.10%	1	3.45%	1	3.45%		0.00%		0.00%	3	4.90	29
Category Total	248	91.18%	12	4.41%	4	1.47%	3	1.10%	5	1.84%	16	4.82	272
2. Communication Skills													
10. Explained proceeding	24	75.00%	5	15.63%	2	6.25%	1	3.13%		0.00%		4.63	32
11. Explained reasons for delay	22	70.97%	7	22.58%	1	3.23%	1	3.23%		0.00%	1	4.61	31
Category Total	46	73.02%	12	19.05%	3	4.76%	2	3.17%	0	0.00%	0	4.62	63
3. Judicial Temperament													
13. Understanding and Compassion	27	84.38%	3	9.38%		0.00%	1	3.13%	1	3.13%		4.69	32
14. Dignified	28	87.50%	2	6.25%	1	3.13%		0.00%	1	3.13%		4.75	32
15. Courteous	27	84.38%	3	9.38%	1	3.13%	1	3.13%		0.00%		4.75	32
16. Conduct that promote public confidence in the court and the Commissioner's ability	27	84.38%	3	9.38%	1	3.13%	1	3.13%		0.00%		4.75	32
17. Patient	29	90.63%	2	6.25%		0.00%	1	3.13%		0.00%		4.84	32
Category Total	138	86.25%	13	8.13%	3	1.88%	4	2.50%	2	1.25%	0	4.76	160
4. Administrative Performance													
18. Punctual in conducting proceedings	26	81.25%	3	9.38%	3	9.38%		0.00%		0.00%		4.72	32
19. Maintained proper control of the courtroom	28	87.50%	3	9.38%		0.00%	1	3.13%		0.00%		4.81	32
20. Was prepared for the proceedings	27	84.38%	4	12.50%		0.00%	1	3.13%		0.00%		4.78	32
Category Total	81	84.38%	10	10.42%	3	3.13%	2	2.08%	0	0.00%	0	4.77	96

JUDICIAL PERFORMANCE REVIEW - ATTORNEYS

SURVEYS DISTRIBUTED: 37

SURVEYS RECEIVED: 8

RETURN RATE: 21.62%

	Superior		Very Good		Satisfactory		Poor		Unacceptable		Can't Rate	Mean	Total Answered
	Count	Percent	Count	Percent	Count	Percent	County	Percent	Count	Percent			
1. Legal Ability													
1. Legal Reasoning	6	75.00%	1	12.50%	1	12.50%	0	0.00%	0	0.00%	0	4.63	8
2. Knowledge of substantive law	5	62.50%	1	12.50%	2	25.00%	0	0.00%	0	0.00%	0	4.38	8
3. Knowledge of rule of evidence	6	75.00%	1	12.50%	1	12.50%	0	0.00%	0	0.00%	0	4.63	8
4. Knowledge of rules of procedure	4	50.00%	3	37.50%	1	12.50%	0	0.00%	0	0.00%	0	4.38	8
Category Total	21	65.63%	6	18.75%	5	15.63%	0	0.00%	0	0.00%	0	4.50	32
2. Integrity													
6. Basic fairness and impartiality	5	62.50%	3	37.50%		0.00%	0	0.00%	0	0.00%		4.63	8
7. Equal treatment regardless of race	5	71.43%	2	28.57%		0.00%	0	0.00%	0	0.00%	1	4.71	7
8. Equal treatment regardless of gender	4	57.14%	3	42.86%		0.00%	0	0.00%	0	0.00%	1	4.57	7
9. Equal treatment regardless of religion	5	71.43%	2	28.57%		0.00%	0	0.00%	0	0.00%	1	4.71	7
10. Equal treatment regardless of national origin	5	71.43%	2	28.57%		0.00%	0	0.00%	0	0.00%	1	4.71	7
11. Equal treatment regardless of disability	5	71.43%	2	28.57%		0.00%	0	0.00%	0	0.00%	1	4.71	7
12. Equal treatment regardless of age	5	71.43%	1	14.29%	1	14.29%	0	0.00%	0	0.00%	1	4.57	7
13. Equal treatment regardless of sexual orientation	5	83.33%	1	16.67%		0.00%	0	0.00%	0	0.00%	2	4.83	6
14. Equal treatment regardless of economic status	5	71.43%	2	28.57%		0.00%	0	0.00%	0	0.00%	1	4.71	7
Category Total	44	69.84%	18	28.57%	1	1.59%	0	0.00%	0	0.00%	9	4.68	63
3. Communication Skills													
16. Clear and logical oral communications and directions	6	75.00%	1	12.50%	1	12.50%		0.00%	0	0.00%	0	4.63	8
17. Clear and logical written decisions	5	62.50%	2	25.00%	1	12.50%		0.00%	0	0.00%	0	4.50	8
18. Gave all parties an adequate opportunity to be heard	6	75.00%	2	25.00%		0.00%		0.00%	0	0.00%	0	4.75	8
Category Total	17	70.83%	5	20.83%	2	8.33%	0	0.00%	0	0.00%	0	4.63	24
4. Judicial Temperament													
20. Understanding and Compassion	6	75.00%	2	25.00%		0.00%	0	0.00%	0	0.00%	0	4.75	8
21. Dignified	6	75.00%	1	12.50%	1	12.50%	0	0.00%	0	0.00%	0	4.63	8
22. Courteous	6	75.00%	2	25.00%		0.00%	0	0.00%	0	0.00%	0	4.75	8
23. Conduct that promote public confidence in the court and the Commissioner's ability	6	75.00%	2	25.00%		0.00%	0	0.00%	0	0.00%	0	4.75	8
24. Patient	5	62.50%	3	37.50%		0.00%	0	0.00%	0	0.00%	0	4.63	8
Category Total	29	72.50%	10	25.00%	1	2.50%	0	0.00%	0	0.00%	0	4.70	40
5. Administrative Performance													
26. Punctual in conducting proceedings	6	75.00%	2	25.00%		0.00%		0.00%		0.00%		4.75	8
27. Maintained proper control of the courtroom	6	75.00%	2	25.00%		0.00%		0.00%		0.00%		4.75	8
28. Prompt in making rulings and rendering decisions	6	75.00%	1	12.50%	1	12.50%		0.00%		0.00%		4.63	8
29. Was prepared for the proceedings	6	75.00%	1	12.50%	1	12.50%		0.00%		0.00%		4.63	8
30. Efficient management of calendars	6	75.00%	2	25.00%		0.00%		0.00%		0.00%		4.75	8
Category Total	30	75.00%	8	20.00%	2	5.00%	0	0.00%	0	0.00%	0	4.70	40
6. Settlement Activities													
32. Appropriately conducted or promoted settlement	6	85.71%	1	14.29%		0.00%		0.00%		0.00%	1	4.86	7

JUDICIAL PERFORMANCE REVIEW - STAFF

SURVEYS DISTRIBUTED: 28

SURVEYS RETURNED: 10

RETURN RATE: 35.71%

	Superior		Very Good		Satisfactory		Poor		Unacceptable		Can't Rate	Mean	Total Answered
	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent			
1. Integrity													
1. Basic fairness and impartiality	9	90.00%	1	10.00%		0.00%	0	0.00%	0	0.00%		4.90	10
2. Equal treatment regardless of race	9	90.00%	1	10.00%		0.00%	0	0.00%	0	0.00%		4.90	10
3. Equal treatment regardless of gender	9	90.00%	1	10.00%		0.00%	0	0.00%	0	0.00%		4.90	10
4. Equal treatment regardless of religion	9	100.00%		0.00%		0.00%	0	0.00%	0	0.00%	1	5.00	9
5. Equal treatment regardless of national origin	9	90.00%	1	10.00%		0.00%	0	0.00%	0	0.00%		4.90	10
6. Equal treatment regardless of disability	9	100.00%		0.00%		0.00%	0	0.00%	0	0.00%	1	5.00	9
7. Equal treatment regardless of age	9	90.00%	1	10.00%		0.00%	0	0.00%	0	0.00%		4.90	10
8. Equal treatment regardless of sexual orientation	9	100.00%		0.00%		0.00%	0	0.00%	0	0.00%	1	5.00	9
9. Equal treatment regardless of economic status	8	88.89%	1	11.11%		0.00%	0	0.00%	0	0.00%	1	4.89	9
Category Total	80	93.02%	6	6.98%	0	0.00%	0	0.00%	0	0.00%	4	4.93	86
2. Communication Skills													
11. Clear and logical oral communication and directions	9	90.00%	1	10.00%	0	0.00%	0	0.00%	0	0.00%	0	4.90	10
3. Judicial Temperament													
13. Understanding and Compassion	9	90.00%	1	10.00%		0.00%	0	0.00%	0	0.00%	0	4.90	10
14. Dignified	9	90.00%	1	10.00%		0.00%	0	0.00%	0	0.00%	0	4.90	10
15. Courteous	9	90.00%	1	10.00%		0.00%	0	0.00%	0	0.00%	0	4.90	10
16. Conduct that promote public confidence in the court and the Commissioner's ability	9	90.00%	1	10.00%		0.00%	0	0.00%	0	0.00%	0	4.90	10
17. Patient	9	90.00%	1	10.00%		0.00%	0	0.00%	0	0.00%	0	4.90	10
Category Total	45	90.00%	5	10.00%	0	0.00%	0	0.00%	0	0.00%	0	4.90	50
4. Administrative Performance													
19. Punctual in conducting proceedings	9	90.00%	1	10.00%		0.00%	0	0.00%	0	0.00%		4.90	10
20. Maintained proper control of the courtroom	9	90.00%	1	10.00%		0.00%	0	0.00%	0	0.00%		4.90	10
21. Was prepared for the proceedings	9	90.00%	1	10.00%		0.00%	0	0.00%	0	0.00%		4.90	10
22. Respectful treatment of staff	9	90.00%	1	10.00%		0.00%	0	0.00%	0	0.00%		4.90	10
23. Cooperation with peers	8	88.89%	1	11.11%		0.00%	0	0.00%	0	0.00%	1	4.89	9
24. Efficient management of calendars	8	88.89%	1	11.11%		0.00%	0	0.00%	0	0.00%	1	4.89	9
Category Total	52	89.66%	6	10.34%	0	0.00%	0	0.00%	0	0.00%	0	4.90	58