



FIDUCIARY BOARD

Arizona State Courts Building
1501 West Washington Street, Phoenix, Arizona 85007
Conference Room 109

May 8, 2025
10:00 a.m.

Approved Regular Meeting Minutes

Zoom/Video Recording [Click Here](#)

MEMBERS ATTENDANCE:

Present:

Hon. Jennifer Perkins-Chair
Zora Manjencich
Vinay M. Singh
Tiffany Poarch

Telephonically Present:

Elaine Acosta Sweet-Vice Chair
Diana M. Corry @ 10:05 am
Teresa Lancaster
Jeanette S. Bloss
Hon. Brian Hauser

Absent:

Sharon Yates
Deborah Primock

OTHER ATTENDEES:

AOC Staff:

Aaron Nash
Wil Castro
Pasquale Fontana
Jared Trebesch
Arnita Oliver
Emanuel Aronbayev
Lorraine Brown
Crystal Jones
Shaun Baland
Rachael Rowland
Lisa Hauser

Call to the Public:

Robin O'Connell during agenda item 2-B.
Debra Nordberg during agenda item 2-E
Jennifer Kramer during agenda item 2-E.
Veronica Benech-Temesio during agenda 2-G and 2-I
Mark Hoffman during agenda 2-G and 2-I.
Susan Wulff during agenda item 2-K.
Bill Chalmers during agenda item 2-K.
Jessica Soto during agenda 6-A.

CALL TO ORDER

Called to Order By:
Time:

Hon. Jennifer Perkins, Chair
10:00 a.m.

1) REVIEW AND APPROVAL OF MINUTES

1-A: Review, discussion, and possible action regarding adopting the regular session recording and written minutes of the meeting held on March 13, 2025.

Video Time: 00:02:38

Individual Addressing the Board:

Hon. Jennifer Perkins, Chair

Discussion: None

Motion: Accept the regular session recording and written minutes of the meeting held on March 13, 2025.

Motion Proposals: First Zora Manjencich
Second Vinay Singh

Motion Results: Pass

2) PENDING COMPLAINTS

2-A: Update regarding pending complaints.

Video Time: 00:03:14

Individual Addressing the Board:

Jared Trebesch

Discussion: As of April 28, 2025, there are *67 open complaints.

Note: *Complaints are open until a finding of probable cause is entered. The total open complaints represent complaints under investigation.

2-B: Review, discussion, and possible action regarding an emergency summary suspension involving Complaint Nos. 25-0025 and 25-0026.

Video Time: 00:04:01

Individual Addressing the Board:

Crystal Jones

Motion: Motion to reject the recommendation of an emergency suspension and request an update in July and that Robin O'Connell be present to address the board and to continue updates until completion of the investigation(s).

Motion Proposals: First Jeanette S. Bloss
Second Teresa Lancaster

Opposed:

Motion Results: Pass

Note: Robin O'Connell addressed the board.

2-C: Review, discussion and possible action regarding Complaint No. 23-0004 involving Leslie Mann-Damon.

Video Time: 00:32:21

Individual Addressing the Board:

Pasquale Fontana

Discussion: It is recommended the Board accept the finding of the Probable Cause Evaluator and enter a finding Leslie Mann-Damon has not committed the alleged act(s) of misconduct involving Allegations 1 and 2, as detailed in the Investigation Summary in Complaint Number 23-0004.

It is further recommended the Board dismiss Complaint Number 23-0004, with prejudice.

Motion: Accept staff's recommendation.

Motion Proposals: First Hon. Brian Hauser
Second Vinay Singh

Motion Results: Pass

2-D: Review, discussion and possible action regarding Complaint Nos. 23-0002 and 23-0003.

Video Time: 00:34:31

Individual Addressing the Board:

Lorraine Brown

Discussion: It is recommended the Board accept the finding of the Probable Cause Evaluator and enter a finding Esteemed Life Solutions, LLC and Kelly Crane have not committed the alleged act(s) of misconduct involving Allegations 1 and 2, as detailed in the Investigation Summary in Complaint Numbers 23-0002 and 23-0003.

It is further recommended the Board dismiss Complaint Numbers 23-0002 and 23-0003, with prejudice.

Motion: Accept staff's recommendation.

Motion Proposals: First Vinay Singh
Second Hon. Brian Hauser

Motion Results: Pass

2-E: *Review, discussion and possible action regarding Complaint No. 23-00012 involving Jennifer Stupski.*

Video Time: 00:36:22

Individual Addressing the Board: Pasquale Fontana

Motion: Move that all allegations are unsubstantiated and to dismiss all allegations 1 thru 8 with prejudice.

Motion Proposals: First Teresa Lancaster
Second Hon. Brian Hauser

Motion Results: Pass

Note: Debra Nordberg addressed the board
Jennifer Kramer addressed the board

2-F: *Review, discussion and possible action regarding Complaint Nos. 23-0037, 23-0039, and 23-0040 involving Esteemed Life Solutions, Stephanie Hollander, and Kelly Crane.*

Video Time: 01:03:42

Individual Addressing the Board: Crystal Jones

Discussion: It is recommended the Board accept the finding of the Probable Cause Evaluator and enter a finding that Esteemed Life Solutions, Stephanie Hollander and Kelly Crane have not committed the alleged act(s) of misconduct as detailed in the Investigation Summary in Complaint Numbers 23-0037, 23-0039 and 23-0040.

It is further recommended the Board dismiss Complaints Numbers 23-0037, 23-0039 and 23-0040, with prejudice.

Motion: Accept staff's recommendation.

Motion Proposals: First Elaine Acosta Sweet
Second Hon. Brian Hauser

Motion Results: Pass

2-G: *Review, discussion and possible action regarding Complaint Nos. 24-0030, 24-0031 and 24-0042.*

Video Time: 01:05:30

Individual Addressing the Board: Crystal Jones

Motion: Move that allegation 1 is unsubstantiated and allegation 2 is substantiated, issue a censure to Veronica Benech-Temesio plus 3 hours of CE on duties of a trustee, including 1 hour of ethics.

Motion Proposals: First Jeanette S. Bloss
Second Diana M. Corry

Motion Results: Pass

Note: Veronica Benech-Temesio addressed the board.
Mark Hoffman addressed the board.

2-H: *Review, discussion and possible action regarding Complaint Nos. 24-0038, 24-0039, 24-0040 and 24-0041.*

Video Time: 01:18:44

Individual Addressing the Board: Crystal Jones

Discussion: It is recommended the Board accept the finding of the Probable Cause Evaluator and enter a finding that Maricopa County Public Fiduciary, Heidi Ernst, Tiffany Covington and Louis Gavitt have not committed the alleged act(s) of misconduct as detailed in the Investigation Summary in Complaint Numbers 24-0038, 24-0039, 24-0040 and 24-0041.

It is further recommended the Board dismiss Complaints Numbers 24-0038, 24-0039, 24-0040 and 24-0041, with prejudice.

Motion: Accept staff's recommendation.

Motion Proposals: First Elaine Acosta Sweet
Second Teresa Lancaster

Motion Results: Pass

Recusals: Vinay Singh

2-I: *Review, discussion and possible action regarding Complaint Nos. 24-0043 and 24-0044 involving Veronica Benech-Temesio and Fiduciary Solutions, LLC.*

Video Time: 01:20:56

Individual Addressing the Board:

Crystal Jones

Discussion: It is recommended the Board accept the finding of the Probable Cause Evaluator and enter a finding that Fiduciary Solutions, LLC and Veronica Benech-Temesio have not committed the alleged act(s) of misconduct involving Allegation 3, as detailed in the Investigation Summary in Complaint Numbers 23-0043 and 23-0044.

It is further recommended the Board dismiss Allegation 3, with prejudice.

It is further recommended the Board accept the finding of the Probable Cause Evaluator and enter a finding Fiduciary Solutions, LLC and Veronica Benech-Temesio have committed the alleged act(s) of misconduct involving Allegations 1, 2, 4, and 5, as detailed in the Investigation Summary in Complaint Numbers 23-0043 and 23-0044.

It is further recommended the Board issue a Censure to Fiduciary Solutions, LLC and Veronica Benech-Temesio and that an audit be issued for Fiduciary Solutions, LLC.

Motion: Accept staff's recommendation.

Motion Proposals: First Elaine Acosta Sweet
Second Zora Manjencich

Motion Results: Pass

Note: Veronica Benech-Temesio addressed the board.
Mark Hoffman addressed the board

2-J: Review, discussion and possible action regarding Complaint Nos. 24-0045 and 24-0046.

Video Time: 01:34:48

Individual Addressing the Board:

Crystal Jones

Discussion: The Division recommends the Board accept the finding of the Probable Cause Evaluator and enter a finding that Maricopa County Public Fiduciary and Amy Goodwin have not committed the alleged act(s) of misconduct as detailed in the Investigation Summary in Complaint Numbers 24-0045 and 24-0046.

The Division further recommends the Board dismiss Complaints Numbers 24-0045 and 24-0046, with prejudice.

Motion: Accept staff's recommendation.

Motion Proposals: First Zora Manjencich
Second Elaine Acosta Sweet

Motion Results: Pass

Recusals: Vinay Singh

2-K: *Review, discussion and possible action regarding Final Audit Report involving East Valley Fiduciary Services, Inc., and Michael Bogle.*

Video Time: 01:36:43

Individual Addressing the Board: Pasquale Fontana

Discussion: That the Board find the fiduciaries have successfully completed the terms of the consent agreement and their probationary term be terminated.

Motion: Accept staff's request.

Motion Proposals: First Teresa Lancaster
Second Diana M. Corry

Motion Results: Pass

Note: Susan Wulff addressed the board.
Bill Chalmers addressed the board.

3) PENDING COMPLIANCE AUDITS

3-A: *Update regarding pending compliance audits.*

Video Time: 01:51:01

Individual Addressing the Board: Jared Trebesch

Discussion: As of April 29, 2025, there are *2 open compliance audits pending completion/final reports*

4) INITIAL LICENSURE AND ELIGIBILITY

4-A: *Review, discussion, and possible action regarding the following applications for initial individual and/or business licensure:*

1. *Ronald Zack Law, PLC*

2. *Chloe Arce*

Video Time: 01:51:39

Individual Addressing the Board:

Emanuel Aronbayev

Discussion: Motion to defer to a later date to permit the division to conduct additional investigation of this applicants' competence for further investigation.

Motion: Accept staff's recommendation

Motion Proposals: First Hon. Brian Hauser
Second Diana M. Corry

Motion Results: Pass

Recusals: Jeanette S. Bloss

Video Time: 02:02:35

Individual Addressing the Board:

Emanuel Aronbayev

Discussion: The Division Recommends the Board grant initial fiduciary licensure to Chloe Arce contingent on fingerprint results not yielding any negative history, with a later effective date once the fingerprint results have been confirmed with Division staff.

Motion: Accept staff's recommendation.

Motion Proposals: First Vinay Singh
Second Diana M. Corry

Motion Results: Pass

5) **RENEWAL LICENSURE AND APPLICATIONS:**

5-A: Review, discussion and possible action regarding the following applications for renewal of individual and/or business entity licensure:

1. *Cami Barnella*
2. *Amy A. Bayless*
3. *Tracey Boen*
4. *Jeanne L. Drabiak*
5. *Patricia M. Grenier*
6. *Shelice A. Millett*
7. *Hanna Pisiak-Kusiak*
8. *Caron Schmierer*
9. *Cora Schuler*
10. *Jonathan Taddei*
11. *Cynthia G. Wahlin*
12. *Pamela K. Walsma*

Video Time: 02:03:34

Individual Addressing the Board:

Emanuel Aronbayev

Discussion: It is recommended renewal standard licensure be granted to the following applicants for the 2024-2026 renewal cycle:

- | | | | |
|----|---------------------|-----|-------------------|
| 1. | Cami Barnella | 8. | Caron Schmierer |
| 2. | Amy A. Bayless | 9. | Cora Schuler |
| 3. | Tracey Boen | 10. | Jonathan Taddei |
| 4. | Jeanne L. Drabiak | 11. | Cynthia G. Wahlin |
| 5. | Patricia M. Grenier | 12. | Pamela K. Walsma |
| 6. | Shelice A. Millett | | |
| 7. | Hanna Pisiak-Kusiak | | |

Motion: Accept staff's recommendation.

Motion Proposals: First Elaine Acosta Sweet
Second Zoa Manjencich

Motion Results: Pass

6) CERTIFICATION/LICENSURE AND ELIGIBILITY

6-A: Review, discussion, and possible action regarding request for examination received from Jessica Soto.

Video Time: 02:05:32

Individual Addressing the Board:

Wil Castro

Discussion: The Division recommends approving Jessica Soto's petition for a fifth attempt of the fiduciary exam.

Motion: Accept staff's recommendation.

Motion Proposals: First Jeanette S. Bloss
Second Hon. Brian Hauser

Motion Results: Pass

Note Jessica Soto addressed the Board

7) ADMINISTRATIVE ITEMS

7-A: Divisions Updates (Informational)

Video Time: 02:09:08

Individual Addressing the Board:

Aaron Nash

Discussion:

- Thank you to members who are seeking reappointment-your services are appreciated.
- CLD's board and committee member terms should end so roughly 1/3 of the member's terms end each year.
- Thank you to the members who are rotating off the board-your service is appreciated.
- Retired Judge Brian Hauser- Chief Justice Designee.
- Diana M. Corry – Public Member.
- Deborah Primock – Private Fiduciary Member.
- Direct people to azcourts.gov/cld and clicking on the Boards and Committees tile for information and link to the application form.
- Thanks to Lindsey Bailey who just graduated with a bachelor's degree from ASU and who is taking a position that will provide additional career experience while paying for her master's degree.
- Thanks to CiCi Martinez who received a promotion to the Court of Appeals.
- Congratulations to Janelle Bauserman on her retirement May 2nd.
- Welcome Juan Avalos, who starts May 12th as a complaints and audit investigator. Juan has extensive investigative experience in the public and private sectors, including with the State Bar of Arizona. Juan's appointment means 5 of CLD's 6 investigator positions are filled.
- Aaron Nash last day as CLD Director will be Friday, May 23rd. Abby Raddatz starts as CLD's Director on Monday May 12th. Making the transition now for Abby to take over all CLD Director duties. Abby has a JD and was most recently Chief of Staff for Maricopa County Recorder Stephen Richer and worked in law firm administration for nearly 14 years. She is well regarded for her business acumen, her work ethic, her reputation for problem solving and her positive professionalism, and we look forward to the Raddatz Era.

CALL TO THE PUBLIC

Individual Addressing the Board:

None

ADJOURNMENT

Motion: The Chair adjourned the meeting at 12:12 p.m.

Time: 12:12 pm

Initials: AO