

**ARIZONA SUPREME COURT  
ADMINISTRATIVE OFFICE OF THE COURTS**

**PRIVACY POLICY  
TEXT MESSAGING SERVICES**

Cell phone numbers provided to Arizona state courts are held confidential to the extent permitted under Arizona Supreme Court Rule 123, found at [Arizona Supreme Court Rule 123](#) . Litigants provide cell phone numbers in order to receive notifications regarding their case. You will not receive marketing or promotional email or postal mail.

This is an opt-in program. Once you subscribe, you may decide to opt out at any time. See the Terms and Conditions for more information at [Privacy Notice](#).

**ARIZONA SUPREME COURT  
ADMINISTRATIVE OFFICE OF THE COURTS**

**TERMS AND CONDITIONS  
TEXT MESSAGING SERVICE AGREEMENT**

**Terms and Conditions**

You are receiving text messages from the Arizona Supreme Court, Administrative Office of the Courts (“Court”) because you provided your cell phone number to an Arizona state court in order to receive informational notifications about your case. By subscribing to the Court’s Text Messaging Service, you agree to the following Terms and Conditions:

**Cell Phone Ownership and Cell Number:** When you subscribe to the Court’s Text Messaging Service you are confirming the cell phone number you use to subscribe is the cell number associated with your cell phone. You and no other person will use this cell phone to communicate with the Court about your case(s). Throughout this agreement the word “you” includes the person associated with the cell phone and cell number you use to subscribe to this Text Messaging Service.

**Agreement:** This Terms and Conditions document is an agreement between you and the Court which explains some of your important rights under the law, how the Text Messaging Service works, how text fees and data rates may apply, when we may initiate text messages to the cell phone number you used to subscribe, your agreement to receive text messages, and other important features associated with the Text Messaging Service.

If you delete your text messaging history from your cell phone you may lose information about this Text Messaging Service. To retrieve these Terms and Conditions you can go to [Privacy Notice](#).

**Voluntary Participation:** The Court offers this Text Messaging Service to you in connection with your case. This is a voluntary service you may start or stop at any time.

**Purpose:** The purpose of this Text Messaging Service is to allow the Court to send certain kinds of text messages to you using the cell phone number you used to subscribe.

**Consent:** By providing your cell phone number and subscribing to this Text Messaging Service, you consent to participate in the Court’s Text Messaging Service and understand and agree:

- The Court may send limited types of text messages to you about your case once you provide your cell phone number. Message frequency varies;
- When you text a key word to a short code in response to a text sent by the Court, you consent to receive an immediate, automated text message response to be sent to you from the Court’s automated, Text Messaging Service regardless of the time of day, day of week or frequency of the communications; and
- Text messages sent to you by the Court may appear on the face of your cell phone or device and you will manage the settings associated with how text messages are displayed on your phone or device to protect your confidential information.

**Text Messaging Service Termination Process:** To terminate participation or unsubscribe from the Court's Text Messaging Service, you need to reply to a text message sent with the word stop, quit, end, revoke, opt out, cancel, or unsubscribe.

By enrolling in this Text Messaging Service, you consent that following such a request to unsubscribe, you will receive a one-time text message from #83958 confirming your removal from the Court's Text Messaging Service. Following such confirmation message, no additional text messages will be sent unless you voluntarily subscribe again to this Text Messaging Service.

**The Court's Initiated Text Messaging Service:** The Court may at times decide to initiate text messages to the cell phone number you use to subscribe to its Text Messaging Service.

- **Hearing Reminder** – The Court may send you a text message to notify you of a scheduled hearing date.
- **Payment Reminder** – The Court may send you a text message to remind you when your payment is due.
- **Past Due / Failure to Pay** – The Court may send you a text message to notify you a scheduled payment was missed and invite you to make a payment.
- **Failure to Appear** – The Court may send you a text message to notify you of your failure to appear at a hearing.
- **FARE** – The Court may send you a text message to notify you that (1) your payment is delinquent, (2) your payment is past due, (3) your case has been referred to collections, or (4) your case has been in collections for more than one year. Each message will provide instructions on how to resolve the matter.
- **Jury Service** – The Court may send you a text message to notify you about your jury service.
- **State Bar of Arizona Applicants** – The Court may send you a text message to notify you information about your application to the State Bar of Arizona.

Unless described above, the Court will not initiate text messages to you using the cell phone number you use to subscribe to this Text Messaging Service.

**If You Experience Issues:** You can reply to the Court's text message with the keyword HELP for more assistance, or you can get help directly at 1-800-720-7743 or [pasupport@courts.az.gov](mailto:pasupport@courts.az.gov).

**Costs and Charges:** The Court does not have a separate charge for this Text Messaging Service; however, message and data rates may apply from your cell phone carrier. Subject to the terms and conditions of your cell phone carrier, you may receive text messages sent to your cell phone. Participation in this Text Messaging Service is standard rated (no premium content).

By providing your consent to participate in this Text Messaging Service, you approve any such charges from your cell phone carrier. Charges for text messages may appear on your cell phone bill or be deducted from your prepaid balance. Carriers are not liable for delayed or undelivered messages.

**Your Privacy:** The Court is committed to building user trust and confidence by promoting and complying with the use of business practices that help protect the privacy of the consumer and their data. For more information you can view a copy of our Privacy Policy online at [Privacy Notice](#).

**The Court's Right to Terminate:** The Court reserves the right to terminate this Text Messaging Service, in whole or in part, at any time without notice. The information in any message may be subject to certain time lags and/or delays.