

e. _____ speculating on how the judge will rule on a matter

f. _____ explaining legal terms to a customer

3B. Choose two legal information (I) answers and two legal advice (A) answers from above and explain why they are permissible or not according to court rules.

Legal Information:

1.

2.

Legal Advice:

1.

2.

4. Recall a time when you were faced with a legal information vs. legal advice dilemma. Briefly explain the situation and how you handled it. What would you do differently? What would you do the same?

5. As a supervisor what do you believe would be the most effective way to teach your direct reports how to handle a legal information vs. legal advice issue? Be specific on what you would teach and how you would teach it.

I certify that I spent _____ hours completing this unit (CBTs and worksheet) not including breaks.
(This course is Ethics accredited.)

Signature

Date

Original worksheet is to be returned with ACS program checklist upon completion of all ACS requirements. A copy may be sent to your training coordinator if you wish to receive COJET credit.

Please complete the evaluation for this topic online at <https://www.surveymonkey.com/r/acsonline12>